



# Master of Science Business Development

## Programme Handbook

**2021/22**

Validated by Middlesex University, London, UK

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Programme Leader: *Dr. Zsolt Bedő, PhD.*

Institutional Link Tutor: *Dr. Zsolt Bedő, PhD.*

Middlesex Link Tutor: Jas Ahmad

Student Name:

## Information in alternative formats

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This handbook can be found online at

<https://ktk.pte.hu/en/students/studies/master-programs/student-handbooks> .

If you have a disability which makes reading this handbook or navigating our website difficult and you would like to receive information in an alternative format, please contact the Student Affairs Officer.

We can supply sections from this publication as:

- a Word document with enlarged type — sent by email or supplied on a CD or memory stick
- printed copy on non-white paper
- printed copy with enlarged type

Other formats may be possible. We will do our best to respond promptly. To help us, please be as specific as you can and include details of your disability.

## Purpose and status of your student handbook

The purpose of this handbook is to provide you with information about your Programme of study and to direct you to other general information about studying at The University of Pécs, Faculty of Business and Economics, and information about Middlesex University who validate this programme of study.

The material in this handbook is as accurate as possible at the date of production however you will be informed of any major changes to the information in this handbook in a timely manner.

This handbook must be read in conjunction with the Middlesex University and The University of Pécs, Faculty of Business and Economics Regulations at <https://www.mdx.ac.uk/about-us/policies> and [https://international.pte.hu/codes\\_and\\_guidelines](https://international.pte.hu/codes_and_guidelines) .

Your comments on any improvements to this handbook are welcome - please put them in writing (an email will suffice) with the name of the handbook to Dr. Zsolt Bedő.

[Code of conduct serving the protection of health](#) (based on Rector's and Chancellor's Common Order Nr. 14/2020)

1. In all University buildings continuous wear of face mask covering the nose and the mouth is compulsory!
2. Before and after classes washing hands with soap or use of hand disinfectant is advised.
3. Lecturers are obliged to ventilate lecture rooms at the start and finish of the classes.
4. If weather conditions allow, students are advised to spend the breaks outdoors, making sure that the protective distance of 1.5 metres is kept.
5. Entering the building of the Faculty and the classes is only allowed for healthy students and lecturers, showing no symptoms of disease.
6. Those who notice symptoms typical of disease on themselves, please stay home and immediately call the information line set up by PTE specialists exclusively for PTE students: +36 30 577 3764 (PTE hotline). Also: please book an appointment for testing by writing an email to [fmk@pte.hu](mailto:fmk@pte.hu). The examinations are made at the Centre for Occupational Medicine (7624 Pécs Nyár str.8.).

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ACADEMIC CALENDAR FOR MSc PROGRAMMES		
2021/2022 FALL SEMESTER		
Date	Place	Event
23 August – 5 September	Neptun University Registry System	Enrollment/Registration period (1 <sup>st</sup> year students have to register 2 <sup>nd</sup> year should set their status as active)
30 August – 5 September*	Neptun University Registry System	Course registration*(compulsory for <b>ALL</b> students) **
6 September		First day of teaching
19 August 1 <sup>st</sup> installment 15 October 2 <sup>nd</sup> installment 15 November 3 <sup>rd</sup> installment		Tuition fee payment deadline
2 October		Deadline for postponing studies (set status as passive) by request
25 September		Deadline for credit accreditation request
27 September – 24 October	Neptun University Registry System	Thesis topic selection period in Neptun for MSc 2
28 October	Room will be determined later	Programme Voice Group Meeting (only for MSc BD programme)
18 October – 23 October		Fall break
18 November (+ one week for 1000 HUF/day delay fee)		Deadline for (re)submitting the thesis
8 November		Announcement of exam dates
17 November		Neptun exam application starting date
11 December		End of the fall semester – last day of teaching
13 – 18 December and 3 – 22 January 2022	Exam dates will be announced by the 9 November the latest	Exam period
20-22 January 2022	Rooms and exact dates will be determined later	Thesis defence period for the MSc 2 <sup>nd</sup> year students

\*After the 5<sup>th</sup> September it is impossible to sign up for a course in the Neptun. Please, do not forget that if you are not signed up for a course in the Neptun you are not allowed to take an exam and receive a grade and the credits for the given course.

\*\* Please note, that if you submit your thesis in this semester, you need to register for Thesis Development course.

**National holidays during the fall semester (other breaks):**

23 October  
1 November  
25-26 December  
1 January

\*\***Neptun Unified Education System** – international students will get their access after the orientation when they will be helped to register into it.

## Introduction to the University of Pécs

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During the time of founding the first universities in Central Europe, King Louis established the first Hungarian university in Pécs in 1367. Its persistence, however, remains uncertain. According to historical research, there must have been a separate College of Law and a College of Theology in Pécs by the end of the 15th century, replacing the university. In 1785 Emperor Joseph II moved the Royal Academy from Győr to Pécs, which was, however, relocated again in 1802.

In 1833 bishop Ignác Szepessy, in co-operation with the town council, established the Academy of Pécs, which worked with faculties of law and arts. On 15th June 1921 the Hungarian Parliament passed a bill in which the Elisabeth University, previously operating in Pozsony, was transferred to Pécs. From 1923 the institution included faculties of law, medicine, humanities and theological studies at the university. The Faculty of Humanities was brought to Kolozsvár in 1941. In 1951 the Faculty of Medicine became independent, so the University of Pécs had a single Faculty of Law.

In 1975, the Faculty of Economics was organised which, since 1970, had worked as a transferred branch of Karl Marx University of Economics in Pécs.

The Teacher Training College of Pécs became integrated as a Faculty to the university in 1982.

The first step towards the present university with six faculties was set up in 1991 when the Faculty of Teacher Training, after undergoing major structural changes, split into the Faculty of Humanities and the Faculty of Sciences. The Pollack Mihály Technical College was integrated into the university and the Faculty of Performing and Fine Arts was established in 1995.

The university has been running International Programs in English for non-Hungarian students since 1987. These programmes work with a professional team of academics who are able to offer courses under a wide scope of Central and Eastern European Studies.

For further information on issues concerning international relations of the University of Pécs please contact the Head of the Centre for International Relations, Mr. István TARRÓSY (e-mail: [tarrosy.istvan@pte.hu](mailto:tarrosy.istvan@pte.hu)) or visit the website of the University <https://international.pte.hu/>

## Introduction to Middlesex University

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### The Programme

Although you will enrol at and attend University of Pécs, Faculty of Business and Economics the MSc Master of Science Business Development programme is validated by Middlesex University and therefore you are a student of both. Within Middlesex University the MSc BD programme is part of the Business School.

Being a Middlesex student means, in brief, the following:

If you successfully complete the programme you will receive the Middlesex qualification of Maser of Sciences in Business Development qualification.

You may attend the appropriate Middlesex graduation ceremony.

MSc BD programme abides by Middlesex University Regulations which are available online at; <http://www.mdx.ac.uk/regulations>.

Note: You do not receive a Middlesex ID card. You are not a member of the Middlesex University Students' Union.

These lists are not exhaustive and therefore please contact Academic Partnership Operations ([PartnerOps@mdx.ac.uk](mailto:PartnerOps@mdx.ac.uk)) if you have any questions about your entitlements as a Middlesex student.

### The Middlesex University Regulations

The programme does not abide by Middlesex University Regulations and instead abides by the regulations of the University of Pécs which can be found at [https://international.pte.hu/codes\\_and\\_guidelines](https://international.pte.hu/codes_and_guidelines).

### Appeals

Please note that The University of Pécs uses its own regulations for handling student appeals and therefore this section of the Middlesex University Regulations (section G) does not apply to you. More information about the appeal process is available from Regulation on Studies and Exams (TVSZ). [https://international.pte.hu/codes\\_and\\_guidelines](https://international.pte.hu/codes_and_guidelines)

### Academic Misconduct

Please note that The University of Pécs uses its own regulations for handling academic misconduct and therefore this section of the Middlesex University Regulations (section F) does not apply to you. More information about the appeal process is available from [https://international.pte.hu/codes\\_and\\_guidelines](https://international.pte.hu/codes_and_guidelines) and [https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies\\_24062020.pdf](https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies_24062020.pdf)

More information about the Regulations regarding assessment is given in the section 'Progressing on your programme'.



## **The Memorandum of Co-operation**

This is the formal agreement between Middlesex University and the University of Pécs, Faculty of Business and Economics on the delivery of the Programme. The Memorandum, among other things, sets out the responsibilities of the University of Pécs, Faculty of Business and Economics and Middlesex University.

If you wish to view this document, then please contact the Student Affairs Officer.

## **Quality Assurance Agency for Higher Education (QAA) UK Quality Code.**

The QAA is an independent agency appointed by the UK Government to be responsible for upholding the academic quality and standards of all universities and colleges in the UK. The QAA produce the UK Quality Code which outlines the key expectations placed on all UK Higher Education providers. There is a specific chapter on how institutions should manage partnership arrangements, such as the programme you are now enrolled on. This section is chapter B10 'Managing higher education provision with others'.

The QAA also review higher education providers (including Middlesex) to ensure that it is operating in line with the Quality Code and providing the best academic experience for its students.

## Welcome from the Dean of the Business School, Middlesex University

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It gives me great pleasure to welcome you to Middlesex University and in particular to the Business School.

Middlesex University Business School is a major provider of business, management and professionally accredited programmes. For over fifty years, the business school has built an impressive track record of working in partnership with academic and professional partners across the world.

We are particularly proud of our relationship with the University of Pecs, Faculty of Business and Economics, our oldest partnership in Europe. In 2016 we celebrated 25 years of collaboration between the two institutions and 20 years of delivering Middlesex validated degrees together in English.

The MSc Business Development programme has been especially designed to meet the needs of students who want to develop their careers in entrepreneurial businesses or to start and grow their own business. The programme delivers research-based knowledge created by leading experts in the field as well as developing professional skills and competence that will help you achieve your full potential.

A core feature of Middlesex programmes is the opportunity for students to apply their learning in practical situations. Your programme includes many such opportunities and I want to encourage you to think about how what you learn translates into the 'real world' from day one. For us, success is measured by how well you, our students, learn to use your knowledge and skills to construct the careers you want.

This programme handbook should be treated as though it is our contract with you – keep it safe for reference throughout your time on the MSc Business Development. It contains an overview of the framework of your programme and the content of its modules. It also signposts key contacts and information which you will need to progress your studies and to get the most out of your time with us.

At the outset of your journey, I want to assure you that we are committed to delivering the best student experience we can. In return, I encourage you to actively engage in the learning process, seize the opportunities we present you for intellectual, personal and professional development, and to be fully committed to your studies and determined to succeed. A positive attitude to your learning will help you make the most of the programme and enable us to create better learning opportunities for you.

By choosing this programme you have taken the first step towards a new phase in your life. I wish you the very best of luck in this exciting new venture.

### **Anna Kyprianou**

Pro Vice-Chancellor and Executive Dean  
Middlesex University  
Faculty of Professional and Social Sciences  
**Middlesex University Business School**  
School of Health and Education  
School of Law

## **Programme Leader's welcome**

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Welcome to the Master of Science Business Development Programme (MSc) of the Faculty of Business and Economics of the University of Pécs. I hope that you find this Handbook useful as a guide to the Master Programme and as a reference for the modules you will be studying at the University of Pécs.

This Handbook contains information that is important for the successful completion of your study with us. You might frequently need to refer to this Handbook so please bear in mind that it is accessible from the Programme website: <https://ktk.pte.hu/en/students/studies/master-programs/student-handbooks>.

The Handbook gives you details about programme regulations and of the modules that you will be studying.

The MSc Programme has been designed to help you develop skills and competencies to meet requirements of entrepreneurship in the new Millennium. Completing the programme successfully will help you attain skills and competencies in leadership, innovation and business development. The aim of the Programme is to prepare you for the challenges of starting your own company or occupying leadership positions at SMEs, large or multinational companies in a competitive and ever-changing business environment.

I will be your Programme Leader and will in the course of time meet and greet you. My primary role is to support and advise you in your academic progress throughout the programme. My colleagues and I look forward to working with you and helping you to achieve your learning and career aspirations.

I wish you every success for an exciting programme of study.

**Dr. Zsolt Bedő, PhD.**

Programme Leader

**Master of Sciences Business Development Programme**

## Programme staff list and contact details

### Programme Leader Dr. Zsolt Bedő

Room number: 118  
Faculty of Business and Economics  
Rákóczi street 80.  
7622 - Pécs  
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### The University of Pécs, Faculty of Business and Economics Principal Dr. Zoltán Schepp

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7622 - Pécs  
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### Middlesex University Link Tutor Jas Ahmad

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London NW4 4BT  
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### The University of Pécs, Faculty of Business and Economics Institution Link Tutor

**Dr. Zsolt Bedő**  
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Rákóczi street 80.  
7622 - Pécs  
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Fax: 36-72-214-064  
Email: [zsoltbedo@ktk.pte.hu](mailto:zsoltbedo@ktk.pte.hu)

## Teaching staff

Module Title	Lecturer(s) in Charge	Extension	E-mail
<b>Compulsory</b>			
Advanced Marketing Research	P. Németh	23129	<a href="mailto:nemeth.peter@ktk.pte.hu">nemeth.peter@ktk.pte.hu</a>
Applied Statistics and Econometrics	G. Kőrösi	63131	<a href="mailto:korosig@ktk.pte.hu">korosig@ktk.pte.hu</a>
Applied Venture Valuation	A. Takács	23277	<a href="mailto:takacsandras@ktk.pte.hu">takacsandras@ktk.pte.hu</a>
Business Intelligence	F. Kruzslicz	23113	<a href="mailto:kruzslicz@ktk.pte.hu">kruzslicz@ktk.pte.hu</a>
E-commerce	Á. Nagy	63133	<a href="mailto:nagya@ktk.pte.hu">nagya@ktk.pte.hu</a>
Entrepreneurial Finance	L. Szerb	23125	<a href="mailto:szerb@ktk.pte.hu">szerb@ktk.pte.hu</a>
	M. Kuti	23124	<a href="mailto:kutim@ktk.pte.hu">kutim@ktk.pte.hu</a>
Corporate Entrepreneurship	Zs. Bedő	23436	<a href="mailto:zsoltbedo@ktk.pte.hu">zsoltbedo@ktk.pte.hu</a>
Entrepreneurship & BMG	L. Szerb	23125	<a href="mailto:szerb@ktk.pte.hu">szerb@ktk.pte.hu</a>
	Zs. Bedő	23436	<a href="mailto:zsoltbedo@ktk.pte.hu">zsoltbedo@ktk.pte.hu</a>
Innovation and Innovation Management	A. Varga	23149	<a href="mailto:vargaa@ktk.pte.hu">vargaa@ktk.pte.hu</a>
	K. Erdős	23134	<a href="mailto:erdosk@ktk.pte.hu">erdosk@ktk.pte.hu</a>
	K. Kovács	23186	<a href="mailto:karmen@ktk.pte.hu">karmen@ktk.pte.hu</a>
	T. Sebestyén	23150	<a href="mailto:sebestyent@ktk.pte.hu">sebestyent@ktk.pte.hu</a>
Intercultural Business Communication	E. Bányai	63373	<a href="mailto:banyai.edit@ktk.pte.hu">banyai.edit@ktk.pte.hu</a>
	B. Bálint-Szabó	23254	<a href="mailto:balintb@ktk.pte.hu">balintb@ktk.pte.hu</a>
Production and Process Management	J. Vörös	23138	<a href="mailto:voros@ktk.pte.hu">voros@ktk.pte.hu</a>
	Zs. Hauck	23153	<a href="mailto:hauckzs@ktk.pte.hu">hauckzs@ktk.pte.hu</a>
Project Management	N. Sipos	23132	<a href="mailto:sipos.norbert@ktk.pte.hu">sipos.norbert@ktk.pte.hu</a>
Regional Economics and Development	A. Varga	23149	<a href="mailto:vargaa@ktk.pte.hu">vargaa@ktk.pte.hu</a>
	É. Komlósi Somogyiné/	n/a	<a href="mailto:komlosi.eva@ktk.pte.hu">komlosi.eva@ktk.pte.hu</a>
Strategic Management	M. Somogyvári	23384	<a href="mailto:somogyv@ktk.pte.hu">somogyv@ktk.pte.hu</a>

Tutorial: SME Development	Zs. Bedő	23436	<a href="mailto:zsoltbedo@ktk.pte.hu">zsoltbedo@ktk.pte.hu</a>
Tutorial: Start-up development	Zs. Bedő	23436	<a href="mailto:zsoltbedo@ktk.pte.hu">zsoltbedo@ktk.pte.hu</a>
Option Sets			
Energy Management	M. Somogyvári	23384	<a href="mailto:somogyv@ktk.pte.hu">somogyv@ktk.pte.hu</a>
Entrepreneurial Sales	n/a		
Entrepreneurial Leadership	Zs. Vitai	23198	<a href="mailto:vitai@ktk.pte.hu">vitai@ktk.pte.hu</a>
Service Marketing and Management	E. Jakopánecz	23196	<a href="mailto:jakopanech.eszter@ktk.pte.hu">jakopanech.eszter@ktk.pte.hu</a>
Social Entrepreneurship	K. Erdős	23134	<a href="mailto:erdosk@ktk.pte.hu">erdosk@ktk.pte.hu</a>
Strategic Human Resource Development	Zs. Ásványi	23114	<a href="mailto:asvanyizs@ktk.pte.hu">asvanyizs@ktk.pte.hu</a>
Technology Commercialization	S. Danka	23149	<a href="mailto:danka.sandor@ktk.pte.hu">danka.sandor@ktk.pte.hu</a>

## Technicians

Field of responsibility	Name	Extension	Location	E-mail
Head of Technical Support	Tibor Fehér	23154	Studies Department	<a href="mailto:white@ktk.pte.hu">white@ktk.pte.hu</a>
Web master	József Varga	23344	Studies Department	<a href="mailto:jozsi@ktk.pte.hu">jozsi@ktk.pte.hu</a>
Technical personnel	Gábor Lovas Zoltán Jakab	23364	Studies Department	<a href="mailto:lovi@ktk.pte.hu">lovi@ktk.pte.hu</a> <a href="mailto:zoli@ktk.pte.hu">zoli@ktk.pte.hu</a>
Neptun Support	Tamás Gáspár	23334	Studies Department	<a href="mailto:gaso@ktk.pte.hu">gaso@ktk.pte.hu</a>

## Administration staff

Field of responsibility	Name	Extension	Location	E-mail
Institutional Link Tutor	Dr. Zsolt Bedő	23436	B118	<a href="mailto:zsoltbedo@ktk.pte.hu">zsoltbedo@ktk.pte.hu</a>
Programme Administrator (Student Affairs Officer)	Edina Tolnayné Jakabfi	23372	B135	<a href="mailto:jakabfi.edina@ktk.pte.hu">jakabfi.edina@ktk.pte.hu</a>
Link Tutor	Jas Ahmad	-	-	<a href="mailto:J.Ahmad@mdx.ac.uk">J.Ahmad@mdx.ac.uk</a>

## Student website

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For news of events, scholarships and other student activities students should visit <https://international.pte.hu/current-students> and <https://ktk.pte.hu/en> .

## E-mail

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Students will be approached via email only in special cases. However they are required to make sure that their email address provided in the Neptun Unified Education System is always up to date.

## Your contact and personal details

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You should ensure that we are kept up to date of your contact details to guarantee that all important communication reaches you. In case you wish to modify any of your personal details or availability please contact the Student Affairs Officer.

## Neptun Unified Education System, Moodle and MS TEAMS

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Neptun Unified Education System (henceforth Neptun), the electronic education system of the University of Pécs, is applied by almost every university of the country. It keeps record of university studies, stores data of registering subjects and exam results, assists in educational administration, e.g.: handling and submitting applications, requests.

At the beginning of each semester it is your responsibility to set your status in the Neptun as active and to sign up for your courses in the course registration period. Furthermore, in the exam period you have to sign up for each examination date otherwise you won't be allowed to participate in the examination. Neptun is available from the Faculty's website: <http://neptun.pte.hu/en>

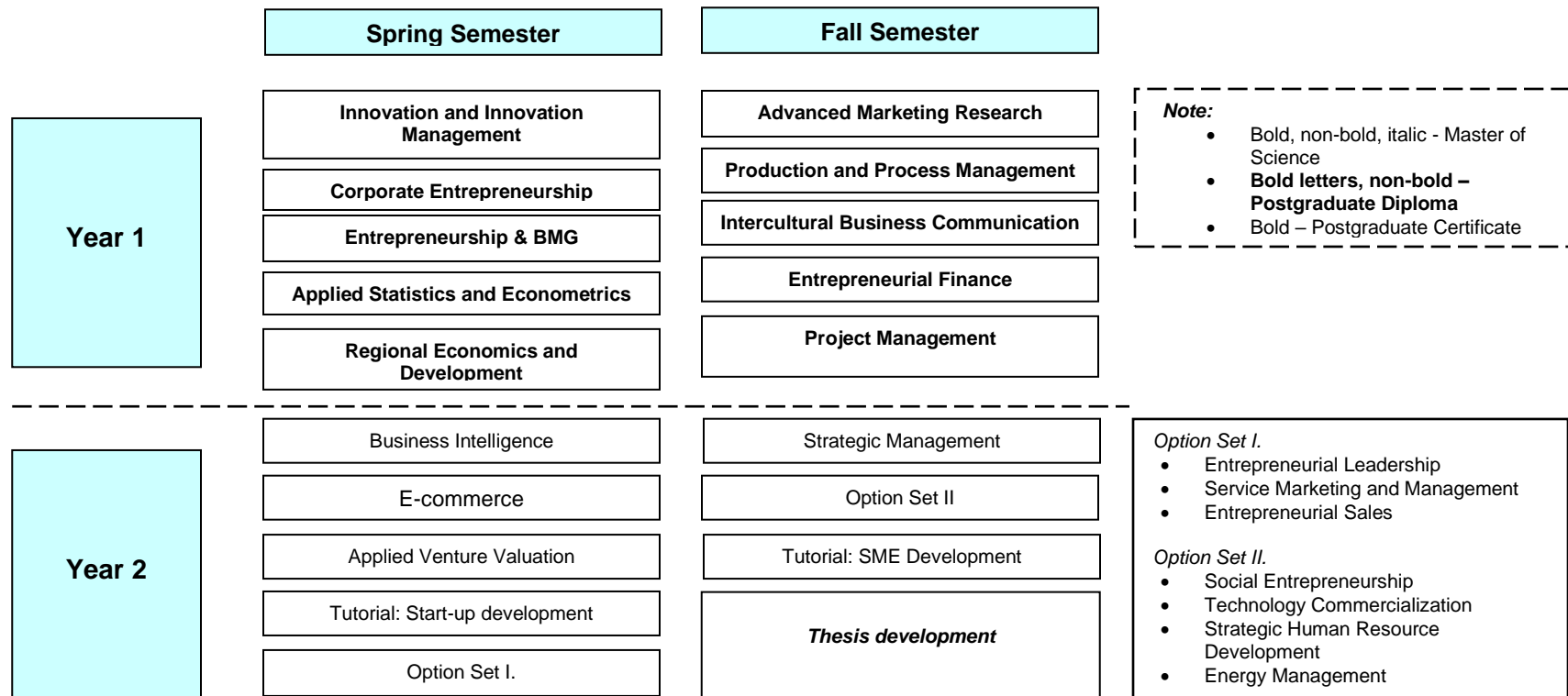
From September 2020 the online platform "Neptun Meet Street" was replaced by Moodle (<https://moodle.pte.hu/login/index.php>), as the main source of learning material available for students, therefore, it is advisable to be visited on a regular basis in order to learn all important information. In the exam period exams will also be run through Moodle.

As the Faculty has switched to hybrid teaching, all lectures are running in Teams as well as face-to-face in the classrooms. Those students who are not able or not willing to visit the campus for lectures, may join the lectures via Teams with exactly the same rights and duties as their physically present fellow students.

At the beginning of your studies you will receive an intensive training program that will provide you with all the information on the options of the intranet. To log into the intranet you will have to use your student ID number and the password that was provided to you at the beginning of your studies. If you have any difficulties using the intranet please contact the Student Affairs Officer.

# Your Programme

## Programme structure diagram





## Your first-year modules

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Your first-year modules can be seen in the programme structure diagram above. For further information on the courses see section “Module Unit Narratives”- **Appendix 1**.

## Your timetable

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You are allocated to timetabled lectures, labs, seminars, and workshops based upon your module registrations. Your timetable is available on the following website:

<https://ktk.pte.hu/en/students/studies/timetables>

If your timetable is incomplete or if you have any queries about your timetable, then please contact the Student Affairs Officer.

Any changes to your timetable will be notified to you by Neptun message or through your Student Voice Leaders.

## Your first-year assessment

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The deadlines for both summative and formative assessments and when feedback is due and the form it will take can be read in the “Module Unit Narratives”, **Appendix 1**.

**IMPORTANT:** Please note that assessment deadlines do occasionally change and while every effort has been made to ensure this is correct at the time of publishing you should ensure you check with the module leaders to ensure that you are aware of any changes.

## How and when you will be assessed

### SEMESTER 1 / LEVEL 4

Week commencing	Learning week	Innovation and Innovation management	Corporate Entrepreneurship	Entrepreneurship & BMG	Applied Statistics and Econometrics	Regional Economics and Development
	Week 1		CE	CE	CE	CE
	Week 2					
	Week 3			WAG	WAG	
	Week 4					
	Week 5		PG			
	Week 6	PG	WAG	WAG	IME	
	Week 7 Break					
	Week 8		PG		WAG	IME
	Week 9		WAG	IME		
	Week 10					
	Week 11			PG		
	Week 12					
	Week 13			PG		
	Week 14	PG			IME	PG
	Exam WK1	IFE	PG			IFE
	Exam WK2				IFE	
	Exam WK3					
	Exam WK4					

**SEMESTER 2 / LEVEL 5**

<b>Week commencing</b>	<b>Learning week</b>	<b>Advanced Marketing Research</b>	<b>Production and Process management</b>	<b>Intercultural Business Communication</b>	<b>Entrepreneurial Finance</b>	<b>Project Management</b>
	Week 1		CE	CE	CE	
	Week 2					
	Week 3					PG
	Week 4				PG	
	Week 5					
	Week 6	PG		WA		PG
	Week 7 Break					
	Week 8		IME		P	
	Week 9					
	Week 10					PG
	Week 11					
	Week 12			PG	PG	
	Week 13					
	Week 14	PG			P	PG
	Exam WK1	IFE		IFE		
	Exam WK2		IFE			
	Exam WK3					
	Exam WK4					

**SEMESTER 3 / LEVEL 6**

<b>Week commencing</b>	<b>Learning week</b>	<b>Business Intelligence</b>	<b>E-commerce</b>	<b>Applied Venture Valuation</b>	<b>Tutorial: Start-up development</b>	<b>Entrepreneurial Leadership</b>	<b>Service Marketing and Management</b>	<b>Entrepreneurial Sales</b>
	Week 1	CE	CE		CE	CE		CE
	Week 2							
	Week 3		WAG					
	Week 4				PG			
	Week 5				WAG			
	Week 6		IME				PG	
	Week 7 Break							
	Week 8	IME		IME	PG	IME		PG
	Week 9				WAG			
	Week 10							
	Week 11							
	Week 12							
	Week 13							
	Week 14	IME	PG	PG	WAG	PG	PG	WAG
	Exam WK1	IFE		IFE		IFE		
	Exam WK2		IFE				IFE	
	Exam WK3							
	Exam WK4							

**SEMESTER 4 / LEVEL 7**

Week commencing	Learning week	Strategic Management	Tutorial: SME development	Social entrepreneurship	Technology commercialization	Strategic Human Resource Development	Energy management
	Week 1	CE	CE	CE		CE	CE
	Week 2						
	Week 3						
	Week 4				PG		
	Week 5						
	Week 6			P	PG		WA
	Week 7 Break						
	Week 8		WAG		IME	IME	
	Week 9	IME					IME
	Week 10						
	Week 11						
	Week 12		GP				
	Week 13						
	Week 14	WA	GP	P		PG	IFE
	Exam WK1	IFE	WAG	IFE		PG	
	Exam WK2				IFE		
	Exam WK3						
	Exam WK4						

IFE Individual Final Exam

WA Written Assignment

P Presentation (written and oral)

CE Class Engagement

IME Individual Midterm Exam

WAG Group Written Assignment

PG Group Presentation (written and oral)

## Your learning resources

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### **Location of your classes/Study Department/Student Services**

Your classes are taking place in the classrooms of the Faculty of Business and Economics (Pécs, Rákóczi Street 80). Classrooms are to be found on the ground and third floors.

All your businesses in connection to your studies are dealt with the Study Department which is on the first floor – room 135 – together with the International Relations Office and the Talent Spot (please find the detailed information about the services in Your Programme Team chapter).

### **Library**

Benedek Ferenc Library of the Faculties of Law and Economics was delocalized with the Central Library of UP into the well-equipped South-Transdanubian Regional Library and Knowledge Centre in the summer of 2010. In the Knowledge Centre there are 380 computers for readers and the possibility of both group work and individual research is provided. In the whole building WiFi is available. By opening the Knowledge Centre, the weekly opening hours of the Library have increased from 60 hours to 84 hours.

Benedek Ferenc Library of the Faculties of Law and Economics is located on the third floor of the Knowledge Centre where c. 100,000 documents are available. English language books, textbooks, academic journals and periodicals in all the fields of business and economics can be found there. In the last few years, the collection of the Benedek Ferenc Library of the Faculties of Law and Economics increased by about 5,000 items per year. Students are supported by English language assistance. As the Libraries of the Knowledge Centre integrated their services, the Knowledge Centre operates as a large library and c. 1 million items are available for the readers.

Subscribed databases are available for the students and researchers via the university network, some of them contain business and economic e-journals and e-books such as Business Source Premier (EBSCOhost), JSTOR, EconLit, ScienceDirect, Scopus, and Springer Link.

Furthermore, the Library of UP has taken up digitalization of the physical collection so that the documents would be better available and researchable for the readers.

Since 1996, the Library has become the Depository Library of the World Bank, thus providing excellent data and document sources for interested researchers and students.

### **Joining the Library**

Students are asked to complete an enrolment form to join the Library. The Library Card entitles all students to use any of the library services.

#### **Reservations and Interlibrary Loans**

Books on loan from any of the libraries may be reserved by another borrower and recalled. Books and journals not in stock may be borrowed from elsewhere.

### **The Collection of Documents of the European Union**

There is a special collection of the documents of the European Union, established with the help of the PHARE programme. This is presently under the supervision of the Faculty of Law. The collection is located in the Knowledge Centre, and open for all students of UP. This mainly English language collection comprises journals, periodicals, statistics and annuals issued by the EU and provide up-to-date information for researchers.

### **IT facilities**

The Faculty has two computer rooms with 97 computers for teaching purposes. The campus has full WiFi coverage. Printing and scanning are available at the Student Help Desk operated by the Student Government.

### **Learner Development**

Learning development is mainly included in modules in the regular curriculum. Any additional support required by students is provided outside class. Students requesting additional support can communicate it to professors directly or to programme management.

### **Talent Spot (Skills and Competencies Development Center)**

The aim of the Talent Spot (Skills and Competencies Development Center) is to help students in developing their skills and competencies in order to achieve academic and professional success to enhance their labour market value as well as to help them to meet our partner companies' requirements. Among the team members students will find four qualified mentors, who offer mentoring in English language. The newly opened office of the Talent Spot is located on the first floor of the Faculty of Business and Economics.

### **Simonyi Business and Entrepreneurship Development Center (Entrepreneurship Center)**

Simonyi Business and Economic Development Center (Simonyi BEDC, hereafter) provides student with support that is needed to develop and to launch their entrepreneurial initiative in any field. The Simonyi BEDC through its programs provide support to develop students' entrepreneurial mind-set and to work on their projects. Within the framework of the Simonyi BEDC students can fulfil credits of the Certificate in Entrepreneurship program and the Master of Sciences Business Development. The extra-curricular activities of the Simonyi BEDC are open to any student interested in the field.

## **Attendance requirements**

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1. Students are required to attend all scheduled classes and prescribed activities for the programme on which they are enrolled.
2. Maximum rate of absence in case of every module is 25%. Student with higher rate of absence will not be allowed to take part on the final examination.
3. Students must always make themselves available to attend for viva voce examinations at times when, given the structure of the course they are taking, they may reasonably be expected to be available.
4. Students must notify their academic tutor or other tutor in advance if they cannot attend any compulsory class, lecture etc. The academic tutor has the discretion to decide how the student should compensate for work not done in the classroom if it is needed.
5. They must inform the tutor of any illness which is affecting their attendance and supply a medical certificate if they are absent for more than one week.
6. Students must notify the Programme or Faculty Office in writing if they are withdrawing from a course.
7. Any period of absence over 28 days for whatever reason shall be reported to the Programme.
8. All withdrawals, including those where students have failed to reply to letters under paragraph 5 above should be notified immediately to the Dean of the Faculty on the appropriate form. Refund of fees, where applicable, will be at the discretion of the Dean as specified in the Financial Regulations of the Faculty of Business and Economics of the University of Pécs.
9. Where a student withdraws before the end of a given semester the last day of attendance should be noted as the last date of recorded attendance, if known. Otherwise it should be given as the date on the letter from the Programme Leader requesting an explanation of absence (see paragraph 5 above). Where a student withdraws at the end of a given semester the date should be noted as the last day of that semester.

Students who fail to register for the programme after two weeks of starting the programme, without any good cause, will be deemed to have withdrawn. In this case no refund of the fees is possible.

## **Programme planning**

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During the second and third semester of your studies you undergo programme planning and select and register for the optional modules you wish to take in the following semester.

## **Health and Safety requirements**

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Students are expected to behave according to general Faculty regulations and not endanger their own or anybody else's health and safety. Students are liable for any damage that is caused by them to anyone else on the premises.

## **How to help enhance your programme**

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## How you can feed back to us

If you have a suggestion or a complaint about any aspect, please raise it with the person concerned in the first instance. If you are not satisfied with the outcome, you can progress the matter through informal and formal procedures step by step up the management structure of University of Pécs, Faculty of Business and Economics:

1. Student Affairs Officer
2. Programme Leader
3. Vice-Dean of Academic Affairs
4. Dean

The complaints and grievance procedures of University of Pécs, FBE must be followed and have been fully exhausted before you can follow the Middlesex University “Complaints in relation to collaborative partner institutions” which can be found in the Middlesex University regulations: <https://www.mdx.ac.uk/about-us/policies>

## Programme Voice Group Meeting

This is a forum where student voice leaders and staff meet to discuss the matters emerging on the MSc BD programme. This includes any issues but also deals with future developments and things that are going well. The PVG meeting also looks at student survey results and the reports from External Examiners.

The membership of a PVG meeting includes:

- Student voice leaders
- Faculty leadership
- Middlesex University Link Tutor
- UP FBE Link Tutor (programme director)
- Programme coordinator and other academic staff involved in the delivery of the programme and/or modules.
- Support services representatives (if it is necessary)

The **student voice leaders** are elected by the end of week 2 at the beginning of every academic year to ensure that the interests of students on the programme are represented. They are also responsible for feeding back the outcomes of any meetings or events they attend.

Student voice leaders will be selected, either by election or self-nomination. If you are elected as a student voice leader your role will be to gather the views and opinions of the students you represent, to present these at the meetings you attend and to feed back the results and information to other students following the meeting.

Being a student voice leader can be immensely rewarding. Much of the experience you obtain through being a voice leader can be linked to personal development and employability. The graduate market is very competitive and prospective employers are looking for people who stand out and can demonstrate, with real examples, skills listed in CVs. As a voice leader you get to put skills into action, such as communication, leadership, teamwork, problem solving and time management.

As well as attending PVG meetings student voice leaders are often asked to give their feedback on other issues relevant to students through focus groups or other committee meetings which are organised on a more ad-hoc basis.

**Minutes** are recorded of the discussion and decisions of each Board meeting and these are circulated to members with outcomes via email. The minutes are included with the Programme Quality Monitoring Report which is considered by Middlesex University. The points raised at the meeting are carefully recorded so action can be taken upon them, and they are available at the Student Affairs Officer.

Students receive information on actions arising from PVG meetings via the Student voice leaders.

## **Meeting Dates**

Generally, 6<sup>th</sup> week of each semester

## **Student Surveys**

You will be required to take part in the module evaluation procedure at the end of every semester through Neptun. The aim of this feedback process is to elicit your views on the quality of all the modules you have taken, and your experience of being a student on your programme of study.

Module evaluation form examines each module in some detail. Programme questionnaires invite comment on your programme in general – it is to be done electronically during a given period in Neptun.

You can expect to receive a report on issues that have been identified, and the actions taken upon them are available at the Programme Director. The report would also describe the measures taken to resolve any problems. All reports will be an item for discussion during PVG meeting and will, where necessary, be reported upon during the annual monitoring process. The whole feedback process will also be reviewed on a regular basis, to ensure that it is effective in helping to provide a good quality experience for students.

Module Feedback Form can be seen in **Appendix 2**.

Results of the survey are available by the start of the new academic year and each programme is expected to produce a brief report or action plan to resolve any problems that have been identified. This action plan will also be discussed during the PVG meeting with student voice leaders.

## **How we consider your feedback**

The feedback you give through your student voice leaders, through surveys and at PVG meetings plays an important part in reviewing the MSc BD programme during and at the end of the academic year. Some of the changes we have made to the programme have been a result of student feedback. For example several modules are taught by other professors because of continuous complaints reported in the module evaluation forms.

## Employability

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Employability is the level of compliance to labour market needs of the graduating students that includes knowledge and skills. These sets of knowledge and skills enable students to enhance their labour market value.

The curriculum structure is designed to enable students to develop these necessary sets of knowledge and skills.

MSc BD programme is committed to supporting you in enhancing your employability and helping you to develop professionalism in your field of choice as employers constantly tell us that they are looking for polished graduates who not only have a good degree but who also have the right skills, attributes and values to support their knowledge.

The Confederation of British Industry (CBI) defines employability as **'a set of attributes, skills and knowledge that all labour market participants should possess to ensure they have the capability of being effective in the workplace, to the benefit of themselves, their employer and the wider economy'**.

### Employability and your programme

The development of employability skills are all integral parts of the MSc BD although this may not always be evident to you as they will not always be presented as such.

In order to maximize your labour market value and your employability the curriculum of the programme is designed to provide you with advanced professional knowledge.

The development of critical and analytical skills required in the field of entrepreneurship is to be generated from the beginning of your studies in subjects of the functional areas of business. These skills include critical analyses, individual work, teamwork, self-management, self-development, business and customer awareness, communication, literacy and numeracy.

Although this highlights to a certain extent how employability has been embedded in the MSc BD programme curriculum, it is still your responsibility to actively seek out these skills and identify what is covered where.

### Personal Development Planning (PDP)

Personal Development Planning will provide you with an opportunity to assess the value of the skills and knowledge you are developing and identify your future learning and development needs. It is intended for both undergraduate and postgraduate students. It offers a structured way to reflect on what you are good at and what you need to develop further. You will learn to review your own skill levels and what you have learned from different situations and environments, including your studies, part time work, voluntary work and other activities. You will record your reflections and use them to help you think about and plan your future development.

This is an important part of your personal development and reflects the working environment where employers encourage new graduates to assess their own continuous professional development (CPD) using a portfolio. You can also use your record of PDP as a valuable aid for marketing your skills to employers in recruitment and selection processes.

Students can seek support in PDP at the placement office and at the student service desk.

## **Career Advice**

Students on the Maser of Sciences Master of Science Business Development are entitled to participate at the career fairs of the University of Pécs and at fairs where other University of Pécs students are participating.

Career related guidance can be obtained at the Skills and Competencies Development Center of the Faculty of Business and Economics during their office hours. The Study Department may be able to provide information, but at present only occasionally. The Faculty organises several conferences each year where students can meet important business actors. Several former students obtained employment this way. However, the responsibility of securing employment lies entirely with the students.

# Learning, teaching and assessment

The learning, teaching and assessment approaches used throughout your programme will encourage you to be actively involved in your learning and to co-operate with other students. We aim to give you prompt feedback on your learning as well as opportunities to reflect upon and learn from that feedback.

## Learning and teaching methods

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You will be actively involved in a range of learning, teaching and assessment approaches as part of your MSc BD study programme. Such active learning approaches aim to put you at the centre of your learning, so you are involved and engaged in all aspects of your learning and its assessment. Your programme will require your active participation in learning activities and engagement with your fellow students both individually and collaboratively, working and learning with other students as part of a small group. Learning activities may also occur both within and outside the classroom.

Your learning will also be supported by technology. Increasingly your tutors will be using existing and emerging learning technologies to engage you in e-learning activities. Your programme will be facilitated using a variety of media and online tools (podcasts, wikis, etc) which will allow you flexible access to a diverse range of online resources, quizzes and learning materials as well as collaborative tools with which you can engage and learn with your peers. Not confined by time and space you will be able to take part in online discussions and learning activities from wherever you are studying. Your tutors will provide any support you may need whilst learning online.

By engaging with e-learning you will also be developing skills which are essential for your learning and are also highly valued by employers. These include but are not limited to: working flexibly, communication, understanding of IT, team working and creating shared understandings based on quality resources and access to global expertise.

## Assessment methods

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Assessment is an integral part of learning and you may hear it referred to as formative or summative. **Formative assessment** is developmental in nature and is designed to give feedback to students on their performance and how it can be improved therefore you will not receive a grade for formative assessment. Formative assessment is an important part of the learning process and has been shown to contribute to enhancement of learning and raising of standards.

**Summative assessment** is designed to measure the extent to which you have achieved the intended learning outcomes of a module and therefore the appropriate grade to be awarded. The summative component of an assessment task is designed to measure achievement of a learning outcome. Summative assessment should assess achievement of all learning outcomes in a secure, fair and accurate manner.

Assessment may also involve **self, peer or group approaches**. For example, you may be asked to self-assess your own work indicating where you feel you have clearly demonstrated your understanding and also identifying areas where you can see you have room to improve. Assessment may also be a peer process where students, individually or as groups, offer feedback on one another's work. **Group assessment** may also be part of your programme. This part of the assessment requires you to demonstrate your ability to work as part of a group and possibly receive a group mark.

**Please see the module narratives in this handbook for more detail about on the assessment for each module, appendix 1.**

## **Submission, receipt, marking and return of coursework and exam papers**

### **Submission and receipt of coursework**

Submission of coursework should be done upon the request of the module leader: either in print or in electronic format or in some cases in both formats. If a student is explicitly asked to hand in coursework electronically then s/he must do so. An electronic receipt however is at the discretion of the module instructor and may not be available.

### **Exams**

Final examinations are held only in the exam periods - January, and May-June. The dates of the exams are determined by the Study Department which announces them one month before date of the first exam. The dates of the Midterm examinations are determined by the module leaders and can be read in the module unit narratives.

### **Marking, second marking and moderation**

All assessment is sent to the External Examiner after the Faculty's Department has accepted it, with all the coursework set for the students. After each final exam there will be two markings, internal and external moderation by the External Examiner. The decision of the External Examiner on a specific mark is final till the Assessment Board's decision.

All modules are overseen by both the internal second marker and by the External Examiner, especially those modules in which the assessment grade is derived from a combination of coursework and examination. Special attention is played to all borderline and fail candidates.

### **Return of coursework**

Coursework will not normally be returned to the students it has to be filed for five years according to law. If a student explicitly needs a piece of coursework for any reason s/he has to produce it in more copies than one. The Study Department has no right to give coursework back.

### **External Examiners**

External Examiners are a central part of the quality assurance and enhancement of your programme. They are experienced, senior academics or industry professionals with expertise in the field of Business Administration who are identified by The University of Pécs but are appointed by and report to Middlesex University. Their role is to act as independent moderators and to consider student attainment with impartiality. By drawing on their expertise and experience External Examiners provide one of the principal means by which Middlesex University and The University of Pécs ensures the programme remains comparable to national standards. The impartiality of External Examiners is paramount to ensuring equity for students and furthermore to ensuring the fair application of the regulations.

The duties of External Examiners include the following:

- To attend meetings of the Assessment Board of which they are a member.
- To comment when consulted on the content and form of all assessments.

- To scrutinise all work which has been recommended for first class/distinction grades or for failure by internal examiners, and a representative sample of work in each classification (where applicable).
- To advise on the appropriateness and effectiveness of the internal assessment processes, the relevant assessment regulations and procedures in respect of module assessments, the desirability of any recalibration or (exceptionally) remarking of assessed work, and the appropriateness of the standards against which the assessment process has taken place.

Additionally, each External Examiner is required to produce a report at the end of the academic year in which they comment on:

- programme design, content and standards,
- student performance (general comments, no individuals are named),
- assessments: structure, design and marking,
- effectiveness and quality of feedback to students on their work,
- Assessment Boards; organisation and operation,
- role of the External Examiner,
- recommendations or actions for change and
- areas of good practice which should be shared.

These reports are an integral part of Middlesex University's monitoring procedures and are considered by the University and The University of Pécs as well as being an item on Boards of Study agendas which is where student representatives are given the opportunity to view the report. If you are not a student representative but would like to see the External Examiners' report then you should contact the Programme Leader.

## **Assessment Feedback**

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Feedback on your assessment (both formative and summative) provides the opportunity for you reflect on your work and to use this feedback as the basis for learning and improvement.

Feedback can take many forms, and may be informal, for example it may be offered and discussed in classroom sessions either collectively or individually. It may also be more formal and delivered, for example, in written or oral form from peers or academic staff. Understanding your feedback is very important and to achieve this you are encouraged to discuss feedback with your peers and academic staff.

Receiving feedback on your work is an essential and important part of your learning and therefore all programmes provide regular opportunities for formative assessment, the purpose of which is to get just detailed feedback (rather than marks) on your performance so that you can get a regular update on how you are developing and to prepare you for any summative assessment (summative assessment counts towards your final grade).

Feedback on summative assessment will be offered in a variety of forms and all work will be marked and moderated in line with [https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies\\_24062020.pdf](https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies_24062020.pdf)

**You will normally be provided with feedback within 3 working days of the published submission date.**

## **Progressing on your programme**

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### **Your grades**

Assignments will be marked using the UP five-point marking scale shown below - 5 being the best and 1 being the worst.

<b>GRADE</b>	<b>DESCRIPTION</b>	<b>PERCENTAGE</b>
5	Excellent	88-100
4	Good	75-87
3	Fair	61-74
2	Pass	51-60
1	Fail	0-50

All modules in the Programme carry equal weight and are rated as 6 ECTS (6 for compulsory modules, 6 for Option Set I modules and 3 for Option set II modules and 15 for the Thesis Development module in Hungarian credit points) credit point on the accumulative credit scheme. Upon successful completion of the Programme student will earn maximum 120 Hungarian credit points (120 ECTS).

The minimum **pass mark** for all assignments is grade 2 (pass). A pass grade can be achieved if a student achieves 51% from the 100% of the marks obtainable in all courses. If a module has more assessment components, or consists of two parts, the students have to pass all those components or parts which have higher weight than 20% out of the 100% in order to pass the whole module. If the student fails in any component, at the resit only a pass mark (2) can be achieved from the component the student failed. The other components will be evaluated according to the table above.

### **Programme regulations for progression on award**

This outline is for general guidance only. The formal regulations are to be found in the Regulations part of this handbook and are authoritative.

Please ensure that you are familiar with these requirements. In particular, please note that if your performance is likely to be adversely affected by personal circumstances, the facts must be drawn to the attention of the Programme Leader in writing, with supporting evidence, **two weeks before** the due dates.

Assignments are designed to test the participant's individual ability. While co-operation and discussion with others may be useful and desirable, participants are reminded that copying and collusion are breaches of examination regulations. All material from other sources must be acknowledged.

Students will generally be required to submit assignments in the modules that should be completed by the deadlines set. Individual progress will be monitored by means of these assignments and/or class participation. The precise terms of reference, including deadlines and word limits, for an assignment must be observed otherwise marks may be deducted. The pattern of assignments and assessment will be given at the start of the module.



In addition to the assignments for each module there will be an examination to be undertaken at the end of the programme. Participants will be examined by means of written or oral examination in the specified form according to the module specification. If there is a possibility of a failure or a distinction at the end of the programme, participants may also be required to have a viva voce examination.

### **Your results**

At the end of each academic year, your results will be considered and confirmed by an Assessment Board. Once the Assessment Board has met you will be able to view your results and progression status in the official board scripts at the Studies Department.

### **Certificates**

When you graduate your final qualification certificate will be issued by Middlesex University and will have the details of your qualification. It will include the words "in collaboration with the University of Pécs".

Your certificate will be sent to University of Pécs by Middlesex University within 3 months of the date the qualification is awarded (usually the Assessment Board date). Once it has arrived it can be taken over in the Study Department.

Full details of the information which will appear on your certificate can be seen in Appendix 4.

Your University of Pécs degree can be taken over at the Graduation Ceremony. For the date of the Graduation Ceremony please turn to the Study Department.

### **Diploma supplement**

All students are issued with a diploma supplement verified by Middlesex University. Your diploma supplement will include the modules you have taken with grades achieved and state your qualification with the classification and title furthermore it additionally contains information on the nature, level, context, content and status of the studies undertaken and successfully completed. Diploma supplements are intended to help external parties such as current or future employers or other Higher Education providers understand more about your programme in addition to your grades.

### **Deferral of assessment**

Deferral of assessment can be requested only because of medical reasons (illness, accident). You must prove with an official medical certificate if you were unable to participate an examination otherwise there will not be possibility for replacement. In the final examination period exams can be taken only in the appointed times. There is no possibility to organize final exams individually and outside the schedule.

### **Extenuating Circumstances**

With extenuating circumstances (payment deferral, credit transfer, sport activity, work placement, absence...etc.) you have to contact the Student Affairs Officer first and ask about your duties.

### **Re-assessment**

In most cases, a student is required to pass all elements of assessment in order to pass the overall module (e.g., mid-term exam, project, presentation, final exam), though this only applies to elements

that carry a **weighting** of 20% or more of the overall grade. If a student fails a module in a particular semester, s/he will be allowed one attempt to **retake** the element(s) of assessment failed. The maximum grade awarded for the re-assessed element after the retake will be a pass grade.

Should the student fail to pass the module after the resit/resubmission, the student will be allowed to participate in an **Exam Course** for this particular module which will be scheduled in the next exam period. On an Exam Course the student must re-sit in the form of a single exam that will represent 100% of the grade of the module. A student will be allowed to participate in a maximum of six exams for each particular module throughout the two years, provided that they do not default on passing the minimum number of modules at the end of semester 2<sup>nd</sup> and 4<sup>th</sup>. (see below). The maximum grade that can be awarded for an Exam Course is 5 (excellent).

Student who misses more than 25 percent of classes will not receive signature from the lecturer, which is a prerequisite of participation on the final exam. Should the student fail to receive signature, s/he will have to retake the whole course when available.

A student failing more than one-third of the total **credit requirements** at the end of the 2<sup>nd</sup> and 4<sup>th</sup> semester will be made to withdraw from the programme:

- By the end of the 2<sup>nd</sup> semester the student must fulfill at least 40 H credit points out of the maximum 60, which in terms of modules means that by failing **more than 3 modules** by the end of the second semester, the student will be made to withdraw from the Programme.
- By the end of the 4<sup>th</sup> semester the student must fulfill at least 80 H credit points out of the maximum 120, which in terms of modules means that by failing **more than 6 modules** by the end of the fourth semester the student will be made to withdraw from the Programme.

The one-third of the total credit requirements at the end of the 2<sup>nd</sup> and 4<sup>th</sup> semester is a higher order regulation than the allowance of the Exam Course. This means that a student failing to pass 3 (6) modules at the end of the second (fourth) semester will be unable to take part in further Exam Courses and will be made to withdraw from the programme.

## **Thesis**

The overall objective of the Thesis is to reinforce the student's learning experience, by requiring that experience be brought to bear upon a real-life business problem. The range of problems that may be addressed is extensive.

### **Thesis topic and supervisor selection and the process of thesis submission**

Students' thesis topic and supervisor selection and the process of thesis submission consist of the following steps:

1. Students choose their topic from a list with topics and related supervisor one semester before the submission of the thesis.
2. The supervisor confirms the selected topic by the end of the selection period
3. Students have the rights to change the confirmed topic and choose another one.
4. Students can carry on with their work throughout the academic year: research, consultation, submission of research proposal and one chapter of the thesis and Supervisor Contact Form. Supervisor Contact Form is for controlling the students' consultation activity. There are a minimum number of compulsory consultations which has to be accomplished.
5. Student hand in their thesis by a previously announced deadline at the Study Department with the Supervisor Contact Form.

Students have the opportunity to participate in the Hungarian Scientific Conference for Students and also on different case study competitions (e.g. L'Oreal, International Case Writing Competition). For

these competitions they have to produce serious research work and submit written presentations. This scientific work of the students can constitute a very good foundation of their thesis.

### **Thesis evaluation**

The Head of the different Institutions and the Vice Dean responsible for Educational Affairs will select two referees to evaluate the work. The evaluation sheet used by the consultant and the opponent for evaluation is public and available to all students. The thesis evaluation form can be looked at **Appendix 2**.

### **Policy of failure**

If both of the referees give grade 1 (fail) for the thesis, then the student is not allowed to defend the work and has to rewrite the thesis. If one of the referees gives a grade 1 (fail) and the other gives a grade 2 (pass) or better, then the thesis has to be seen by a third opponent. If the third opponent gives a grade 1 (fail) then the student is not allowed to defend the work either and has to rewrite the thesis. About detailed assessment criteria the Studies Department informs students.

### **Final Examination – Thesis Defence (only for Hungarian degree)**

The Final Examination consists of the oral defence of the thesis. Moreover, students must prove their general knowledge and preparation in the topic(s) associated with the thesis.

After successfully completing the final examination a Certificate (Degree) in Master of Sciences Business Development (MSc Business Development) is issued by the University.

### **Assessment Boards and results**

At the end of each academic year, your results will be considered and confirmed by an Assessment Board (members: professors, Middlesex link tutor, External Examiners, Programme Leader) and if you have successfully completed your assessment, you will be able to progress to the next year or graduate. The Assessment Board also determines the classification of your Middlesex certificate (degree) according to the following scheme:

4,51-5,00	Distinction
4,00-4,50	Merit
2,00-3,99	Pass

Once the Assessment Board has met you will be able to view your results and progression status in the Neptun.

## **Academic Misconduct**

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Plagiarism is the presentation by a student, as his or her own work, of a body of material (written, visual or oral) which is wholly or partly the work of another. In fact, plagiarism extends to cover one's own work previously assessed or published which is also required to be properly referenced.

Taking unfair advantage over other authors, students or oneself in this way is considered by the Middlesex University and The University of Pécs, Faculty of Business and Economics, to be a serious offence. The University and The University of Pécs, Faculty of Business and Economics, will take serious action against any student who plagiarises whether through negligence, foolishness or deliberate intent. Make sure written material, ideas, theories, formulae, etc are acknowledged through the use of quotation marks, references and bibliographies. Information on the correct way of acknowledging work from other sources is available from

<http://libweb.anglia.ac.uk/referencing/harvard.htm> . Academic misconduct also covers cheating in examinations.

**Plagiarism** – in more details - is taking someone else 's work or ideas and passing them off as your own. Remember plagiarism is not just restricted to essays or reports it can also happen with visual work as well. It includes:

- copying – submission of someone else's entire work as your own. The original work could be from the internet, a classmate, or a student in a previous year.
- failing to indicate a direct quote (quotation marks should be used) in the text.
- paraphrasing or synthesising material from a book, journal article or internet site without acknowledging the source in the text.
- composing a paragraph by joining together sentences from a number of sources and not acknowledging them in the text.
- using your own previous work in another assignment without acknowledging it.

In case of plagiarism the student will have to face the Ethical Committee of the University and bear the consequences of their deed.

If you have any questions regarding plagiarism or academic misconduct, then please contact the Programme Leader.

## **Appeals**

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Students can appeal against assessment board decisions and the outcome of academic misconduct cases. The University of Pécs Regulations for Appeals apply to Master of Sciences Business Development programme and these are available on line at: [https://international.pte.hu/codes\\_and\\_guidelines](https://international.pte.hu/codes_and_guidelines) and [https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies\\_24062020.pdf](https://international.pte.hu/sites/international.pte.hu/files/2020-10/codeofstudies_24062020.pdf) .

The terminology may not be familiar in all cases as it refers to University of Pécs staff and committees. If you are involved in any action under these regulations and do not understand the process involved, please contact the Programme Leader.

# Support

Although you are expected to be independent and to take responsibility for your own academic and personal life, there is still a lot of help available to support you throughout your programme.

## Academic support

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### Academic staff

Your tutors will direct your studies and ensure that you know what work you need to cover in any given module. Seek advice from academic staff either during their office hours or by email or telephone.

### Link Tutors

The link tutor at University of Pécs for this programme is Zsolt Bedő, and the link tutor at Middlesex University is Jas Ahmad. Both tutors are jointly responsible for ensuring the programme is delivered according to the arrangements agreed when it was approved. Both link tutors attend the Board of Study meetings where they hear the views of students on the programme; however, you can contact either if you have a query or suggestion.

## Support services at the University of Pécs

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### Study Department

The Study Department is where you can go as a first point of call to find out information or to seek advice. It is also the place where you can ask for study counselling.

### Disability Support Service

The University of Pécs does not discriminate on the basis of disabilities; however students with disabilities should first consult the Study Department whether the Faculty can handle their particular disability.

### Financial issues

Financial issues are dealt with the Central Studies Office (Pécs, Dohány street 1-3.).

### International Student Support

International students can ask for support in the Study Department and in the International Office.

## Student Union membership

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For information on the University of Pécs, Faculty of Business and Economics Student Union visit the website <https://ktk.pte.hu/en/student-union> or and at <http://pteehok.hu/en/ehok/university-student-union/about-us> at University level.

As a student on a programme validated by Middlesex University you are unfortunately, not a member of Middlesex University Students' Union (MUSU). You are however still entitled to the NUS Extra and ISIC cards.

**NUS Extra Card**

This is a student discount card which can be used at a very large number of retailers, please see the NUS website for further details: <http://www.nus.org.uk/en/NUS-Extra>. To apply for an NUS Extra Card, you will need to contact MUSU who will confirm that you are a student member of Middlesex University. Please email [musuinfo@mdx.ac.uk](mailto:musuinfo@mdx.ac.uk) in the first instance.

**ISIC cards – full time students only**

As a full time student, you can apply for an International Student Identification Card which will give you discounts on travel, shopping and experiences world-wide. <http://www.isic.org/>

## Programme specification and curriculum map for MSc Business Development programme



<b>1. Programme title</b>	MSc Business Development
<b>2. Awarding institution</b>	Middlesex University and University of Pécs
<b>3. Teaching institution</b>	University of Pécs
<b>4. Programme accredited by</b>	Middlesex University
<b>5. Final qualification</b>	Master of Science Postgraduate Diploma Postgraduate Certificate
<b>6. Academic year</b>	2021/22
<b>7. Language of study</b>	English
<b>8. Mode of study</b>	Full time/Part time

### 9. Criteria for admission to the programme

The basic requirement of the Programme is the certificate of completion of Bachelor level education:

- (Hons) in Business Studies or related fields.

The specific requirements are:

- Transcripts for all completed years
- Entry requires satisfactory completion of BA courses. Failed students are not taken.
- Certificate of Proficiency in English: TOEFL certificate under two years old with a score of at least 550 points or equivalent certificate of proficiency in English (for non-native speakers or those who did not obtain their secondary education in a school with English as the language of institution). From Hungarian students the Type C intermediate level State Language Examination certificate under two years old is also accepted.
- Two reference letters for applicants from other countries.
- The Programme do not take students under 3,00 GPA, or those who failed either during their BA studies.

*For Hungarian students the Higher Education Law decides the procedure of application that may be subject to changes in every year. Please consult the information booklet issued by the Ministry of Education before application! ("Felsőoktatási Felvételi Tájékoztató")*

## **10. Aims of the programme**

The programme aims to:

1. develop candidates' awareness, practical skills and understanding, at an advanced professional level, of innovation management and entrepreneurship concepts and techniques and new venture development;
2. develop candidates' analytical techniques to decision making in building and supporting new businesses and ventures;
3. enable candidates to lead innovation in different areas of organisations' operations and outputs;
4. enable candidates to develop skills to launch, support and finance new products and services and exploit opportunities arising from new ideas to create new business models and capture economic value;
5. provide candidates with a knowledge of innovation and entrepreneurship research methods and equip them with the skills necessary for them to undertake independent research of innovation and entrepreneurship problems

In the case of the Masters awards these aims will be realised in full. For earlier exit awards, achievement of aims will be as follows:

For the Diploma, all aims stated above will be achieved in full, with the exception of 5.

For the Certificate exit award, all aims stated above will be achieved in full, with the exception of 3,4 and 5.



<p><b>11. Programme outcomes</b></p>	
<p><b>A. Knowledge and understanding</b>  On completion of this programme the successful student will have knowledge and understanding of:</p> <ol style="list-style-type: none"> <li>1. the main issues in innovation strategy and an awareness of the key features of success</li> <li>2. how the success of some businesses stem from application of new technologies, but others from new ways in which to package and charge for services that existing technologies can deliver</li> <li>3. the changing skills, technologies and methods of design and new product /service development, and how these are opportunities to manage innovation in products, services and solutions.</li> <li>4. the consumption of new products and services and adoption of diffusion processes</li> <li>5. how to choose from a range of possible alternatives, focusing on decision-making within a firm and its market environment</li> <li>6. financial analysis, both accounting and risk assessment, suitable for those wishing to specialise in innovation and entrepreneurship</li> <li>7. methods, techniques and theoretical perspectives deployed in business management research and scholarship.</li> </ol> <p>For PGDip, learning outcome 1, 2, 3, 4, 5 and 6 will be achieved  For PGCert, learning outcomes 1, 2, 4 and 6 will be achieved.</p>	<p><b>Teaching/learning methods</b>  Students gain knowledge and understanding through a combination of lectures, directed reading, independent study, case studies, group work, coursework, electronic and online learning methods, facilitated discussion, guest speakers and individual and group research.</p> <p><b>Assessment methods</b>  Students' knowledge and understanding is assessed by a combination of individual and group coursework, presentations, time-controlled assessments and individual project work.</p>
<p><b>B. Cognitive (thinking) skills</b>  On completion of this programme the successful student will be able to:</p> <ol style="list-style-type: none"> <li>1. critically evaluate the relevant skills needed to manage innovation at both strategic and operational levels</li> <li>2. synthesise information from multiple sources, evaluate options and reach justifiable conclusions in relation to managerial problem solving and decision-making</li> <li>3. identify and analyse innovation and other related data and situations using a wide range of appropriate techniques and transform these into options and solution</li> <li>4. use conceptual, analytical and quantitative skills for decision making</li> </ol>	<p><b>Teaching/learning methods</b>  <b>Teaching/learning methods</b>  Students learn cognitive skills through a combination of lecturers, directed reading, independent study, case studies, group work, coursework, electronic and online learning methods, facilitated discussion, guest speakers and individual and group research. Analyses and critical thinking are strengthened through seminar participation and independent study. In particular, creative thinking, analysis, synthesis and evaluation are developed in seminar discussion and debate, as well as through independent study, including use of online resources. Practical guidance including formative assessment is given on all course-related tasks, and feedback is provided on all assessed coursework.</p>

<p>5. apply innovative thinking and leadership to problem solving</p> <p>For PGDip, learning outcome 1, 2, 4,5 will be achieved For PGCert, learning outcomes 1 and 5 will be achieved.</p>	<p><b>Assessment methods</b> Students' cognitive skills are assessed by a combination of individual and group coursework, presentations, time controlled assessments and applied project.</p>
<p><b>C. Practical skills</b> On completion of the programme the successful student will be able to:</p> <ol style="list-style-type: none"> <li>1. Deploy their potential to lead innovation and entrepreneurship in different areas of organisations' operations and outputs;</li> <li>2. Systematically and creatively apply analytical techniques to the decision making process in business, and present analysis clearly and persuasively;</li> <li>3. Demonstrate abilities to launch, manage or invest in successful new ventures;</li> <li>4. Select, assess and evaluate new product and service project;</li> <li>5. Demonstrate abilities to set up own business and prepare the business for growth or to enable student to promote him/her in the chosen profession</li> </ol> <p>For PGDip, learning outcome 1,2,3,4 and 5 will be achieved For PGCert, learning outcomes 1 and 5 will be achieved.</p>	<p><b>Teaching/learning methods</b> Students learn practical skills through participation in workshops, seminars, guided discussions, individual and group coursework, independent study and research methods training.</p> <p><b>Assessment methods</b> Students' practical skills are assessed by individual and group coursework, presentations, lab coursework, time controlled assessments, and research project work.</p>

<p><b>D. Graduate Skills</b></p> <p>On completion of this programme the successful student will be able to:</p> <ol style="list-style-type: none"> <li>1. Work effectively as a member of a group</li> <li>2. Communicate and present (and presentation skills) an argument both in writing and orally</li> <li>3. Demonstrate numeracy</li> <li>4. Take responsibility for own learning</li> <li>5. Use the learning resources effectively</li> <li>6. Demonstrate critical self-reflection</li> <li>7. Demonstrate effective use of ICT</li> <li>8. Undertake continuous professional development</li> </ol> <p>For PGDip, learning outcome 1,2,3,4 and 5 will be achieved  For PGCert, learning outcomes 1 and 5 will be achieved.</p>	<p><b>Teaching/learning methods</b></p> <p>Students acquire graduate skills through</p> <ol style="list-style-type: none"> <li>1. Case studies will be used to achieve objectives 2, 3, 4, 5 and 6.</li> <li>2. Class exercises will be used to achieve objectives 1, 3, 4 and 6.</li> <li>3. Group exercises will be used to achieve objectives 1, 3, and 4.</li> <li>4. Open and directed discussions will be used to achieve objectives 1, 2 and 3.</li> <li>5. Directed and reflective reading will be used to achieve objectives 1, 2, and 3.</li> <li>6. Presentations will be used to achieve objectives 1 and 4.</li> <li>7. Computer based sessions will be used to achieve objectives 5 and 6.</li> <li>8. Group interaction sessions will be used to achieve objectives 1, 3, and 4.</li> </ol> <p><b>Assessment method</b></p> <p>Students' graduate skills are assessed by group and individual coursework and reports, oral presentations, examinations, feedback on seminar and workshop sessions and the use of a record of learning and development throughout the programme.</p>
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## 12. Programme structure (levels, modules, credits and progression requirements)

### 12.1 Overall structure of the programme

#### MSc Business Development

Module	1 <sup>st</sup> semester	2 <sup>nd</sup> semester	3 <sup>rd</sup> semester	4 <sup>th</sup> semester
1 <sup>st</sup>	Innovation and Innovation management (6 credit)	Advanced Marketing Research (6 credit)	Business Intelligence (6 credit)	Strategic Management (6 credit)
2 <sup>nd</sup>	Corporate Entrepreneurship (6 credit)	Production and Process management (6 credit)	E-commerce (6 credit)	Option Set II (O II) (3 credit)
3 <sup>rd</sup>	Entrepreneurship & BMG (6 credit)	Intercultural Business Communication (6 credit)	Applied Venture valuation (6 credit)	Thesis development (15 credit)
4 <sup>th</sup>	Applied Statistics and Econometrics (6 credit)	Entrepreneurial Finance (6 credit)	Tutorial: Start-up development (6 credit)	Tutorial: SME development (6 credit)
5 <sup>th</sup>	Regional Economics and Development (6 credit)	Project management (6 credit)	Option Set I (O I) (6 credit)	
<b>Credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>
<b>Option Set I. (6 credit, select one)</b>		<b>Options Set II. (3 credit, select one)</b>		
<ul style="list-style-type: none"> <li>• Entrepreneurial Leadership</li> <li>• Service Marketing and Management</li> <li>• Entrepreneurial Sales</li> </ul>		<ul style="list-style-type: none"> <li>• Social Entrepreneurship</li> <li>• Technology Commercialization</li> <li>• Strategic Human Resource Development</li> <li>• Energy Management</li> </ul>		

#### PGDip in Business Development

Module	1 <sup>st</sup> semester	2 <sup>nd</sup> semester	3 <sup>rd</sup> semester	4 <sup>th</sup> semester
1 <sup>st</sup>	Innovation and Innovation management (6 credit)	Advanced Marketing Research (6 credit)	Business Intelligence (6 credit)	Strategic Management (6 credit)
2 <sup>nd</sup>	Corporate Entrepreneurship (6 credit)	Production and Process management (6 credit)	E-commerce (6 credit)	Option Set II (O II) (3 credit)
3 <sup>rd</sup>	Entrepreneurship & BMG (6 credit)	Intercultural Business Communication (6 credit)	Applied Venture valuation (6 credit)	Tutorial: SME development (6 credit)
4 <sup>th</sup>	Applied Statistics and Econometrics (6 credit)	Entrepreneurial Finance (6 credit)	Tutorial: Start-up development (6 credit)	
5 <sup>th</sup>	Regional Economics and Development (6 credit)	Project management (6 credit)	Option Set I (O I) (6 credit)	
<b>Credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>

<b>Option Set I. (6 credit, select one)</b> <ul style="list-style-type: none"> <li>• Entrepreneurial Leadership</li> <li>• Service Marketing and Management</li> <li>• Entrepreneurial Sales</li> </ul>	<b>Options Set II. (3 credit, select one)</b> <ul style="list-style-type: none"> <li>• Social Entrepreneurship</li> <li>• Technology Commercialization</li> <li>• Strategic Human Resource Development</li> <li>• Energy Management</li> </ul>
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### PGCert in Business Development

Module	1 <sup>st</sup> semester	2 <sup>nd</sup> semester	3 <sup>rd</sup> semester	4 <sup>th</sup> semester
1 <sup>st</sup>	Innovation and Innovation management (6 credit)	Advanced Marketing Research (6 credit)		
2 <sup>nd</sup>	Corporate Entrepreneurship (6 credit)	Production and Process management (6 credit)		
3 <sup>rd</sup>	Entrepreneurship & BMG (6 credit)	Intercultural Business Communication (6 credit)		
4 <sup>th</sup>	Applied Statistics and Econometrics (6 credit)	Entrepreneurial Finance (6 credit)		
5 <sup>th</sup>	Regional Economics and Development (6 credit)	Project management (6 credit)		
<b>Credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>	<b>30 credit</b>

### 12.2 Levels and modules

Level 4 (1)		
COMPULSORY	OPTIONAL	PROGRESSION REQUIREMENTS
Students must take all of the following: <ul style="list-style-type: none"> <li>• Innovation and Innovation management</li> <li>• Corporate Entrepreneurship</li> <li>• Entrepreneurship &amp; BMG</li> <li>• Applied Statistics and Econometrics</li> <li>• Regional Economics and Development</li> </ul>	Non	See LUNs
Level 5 (2)		
COMPULSORY	OPTIONAL	PROGRESSION REQUIREMENTS

<ul style="list-style-type: none"> <li>• Students must take all of the following:</li> <li>• Advanced Marketing Research</li> <li>• Production and Process management</li> <li>• Intercultural Business Communication</li> <li>• Entrepreneurial Finance</li> <li>• Project management</li> </ul>	Non	See LUNs
Level 6 (3)		
COMPULSORY	OPTIONAL	PROGRESSION REQUIREMENTS
Students must take all of the following: <ul style="list-style-type: none"> <li>• Business Intelligence</li> <li>• E-commerce</li> <li>• Applied Venture valuation</li> </ul>	Students must also choose at least one from the following: <ul style="list-style-type: none"> <li>• Entrepreneurial Leadership</li> <li>• Service Marketing and Management</li> <li>• Entrepreneurial Sales</li> </ul>	See LUNs
Level 7 (4)		
COMPULSORY	OPTIONAL	PROGRESSION REQUIREMENTS
Students must take all of the following: <ul style="list-style-type: none"> <li>• Strategic Management</li> <li>• Tutorial: SME development</li> <li>• Thesis development</li> </ul>	Students must also choose at least one from the following: <ul style="list-style-type: none"> <li>• Social Entrepreneurship</li> <li>• Technology Commercialization</li> <li>• Strategic Human Resource Development</li> <li>• Energy Management</li> </ul>	See LUNs

<b>12.3 Non-compensatable modules (note statement in 12.2 regarding FHEQ levels)</b>	
<b>Module level</b>	<b>Module code</b>
<i>Note</i>	<i>All modules are non-compensatable</i>

<b>13. Curriculum map</b>
<i>See Curriculum Map below</i>

<b>14. Information about assessment regulations</b>
University of Pecs and Faculty of Business and Economics Assessment Regulations apply to this programme, without exception.

**15. Placement opportunities, requirements and support (if applicable)**  
Students on this programme who are intending to start a new business or develop an existing business will have access to the enterprise development hub (Simonyi BEDC) for support.

**16. Future careers (if applicable)**  
The programme described here develops students' advanced-level skills, knowledge and capabilities in enterprise development, innovation management and entrepreneurship. This prepares them, when coupled with the subject areas of their first degrees or earlier professional experience and their interests and aptitudes, for carrying out entrepreneurial roles independently, or in a variety of public and private sector organisations where an understanding of entrepreneurship skills will be required such as leadership for management positions.  
  
As a result of the enhancement of students' independent creativity, problem-solving, leadership and decision-making abilities during the programme, graduates are also better equipped for entrepreneurial activities.

- 17. Particular support for learning (if applicable)**
- Learning Resources
  - Orientation programme
  - Access to Student counsellors
  - Programme Handbook
  - Internet access
  - All teaching material will be available to students online through Neptun
  - Access to student achievement advisors
  - Student e-mail and Intranet
  - Tutor support through published office hours
  - Disability support to ensure all students can actively participate in university life

**18. JACS code (or other relevant coding system)**

**19. Relevant QAA subject benchmark group(s)**

- 20. Reference points**
- The Hungarian Accreditation Committee (HAC)
  - MSZ EN ISO 9001:200; MSZ EN ISO 14001:2005
  - Middlesex University Regulations
  - University of Pécs Regulations
  - Faculty Curriculum and Development Strategy
  - Liaison with professional body (Magyar Közgazdasági Társaság, MKT and Hungarian Chamber of Commerce & Industry) on a national and local basis
  - QAA Guidelines for programme specifications.
  - QAA Framework for Higher Education Qualifications (FHEQ).
  - QAA Subject Benchmark Masters in Business and Management.
  - QAA Codes of Practice.

## **21. Other information**

Methods for evaluating and improving the quality and standards of learning are:

- External Examiner reports
- Board of Study
- Student representative
- Module evaluation and report
- Student evaluation
- Validation and review panels
- Quality Monitoring Reports

Indicators of quality:

- Student achievement
- Buoyant enrolment
- Student feedback evaluation forms
- External examiners reports
- Student employability

Please note programme specifications provide a concise summary of the main features of the programme and the learning outcomes that a typical student might reasonably be expected to achieve if s/he takes full advantage of the learning opportunities that are provided. More detailed information about the programme can be found in the student programme handbook and the University Regulations.



## Curriculum map for MSc/PGDip/PGCert Business Development

This section shows the highest level at which programme outcomes are to be achieved by all graduates, and maps programme learning outcomes against the modules in which they are assessed.

### Programme learning outcomes

Knowledge and understanding		Practical skills	
A1	the main issues in innovation strategy and an awareness of the key features of success	C1	deploy their potential to lead innovation and entrepreneurship in different areas of organisations' operations and outputs;
A2	how the success of some businesses stem from application of new technologies, but others from new ways in which to package and charge for services that existing technologies can deliver	C2	systematically and creatively apply analytical techniques to the decision making process in business, and present analysis clearly and persuasively
A3	The changing skills, technologies and methods of design and new product /service development, and how these are opportunities to manage innovation in products, services and solutions.	C3	demonstrate their abilities to launch, manage or invest in successful new ventures;
A4	the consumption of new products and services and adoption of diffusion processes	C4	select, assess and evaluate new product and service project;
A5	how to choose from a range of possible alternatives, focusing on decision-making within a firm and its market environment	C5	demonstrate their abilities to set themselves up in their own business and prepare them for growth or to enable them to promote themselves in their chosen profession
A6	financial analysis, both accounting and risk assessment, suitable for those wishing to specialise in innovation and entrepreneurship		
A7	Methods, techniques and theoretical perspectives deployed in business management research and scholarship.		
Cognitive skills		Graduate Skills	
B1	critically evaluate the relevant skills needed to manage innovation at both strategic and operational levels	D1	Work effectively as a member of a group
B2	synthesise information from multiple sources, evaluate options and reach justifiable conclusions in relation to managerial problem solving and decision-making	D2	Communicate and present (and presentation skills) an argument both in writing and orally
B3	identify and analyse innovation and other related data and situations using a wide range of appropriate techniques and transform these into options and solution	D3	Demonstrate numeracy
B4	use conceptual, analytical and quantitative skills for decision making	D4	Take responsibility for own learning
B5	apply innovative thinking and leadership to problem solving	D5	Use the learning resources effectively
		D6	Demonstrate critical self-reflection
		D7	Demonstrate effective use of ICT
		D8	Undertake continuous professional development

Programme outcomes																									
A1	A2	A3	A4	A5	A6	A7	B1	B2	B3	B4	B5	C1	C2	C3	C4	C5	D1	D2	D3	D4	D5	D6	D7	D8	
Highest level achieved by all graduates																									
7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7

Programme outcome for MSc

Module Title	Module Code by Level	Programme outcomes																									
		A1	A2	A3	A4	A5	A6	A7	B1	B2	B3	B4	B5	C1	C2	C3	C4	C5	D1	D2	D3	D4	D5	D6	D7	D8	
Innovation and Innovation Management (6)		X	X		X				X				X	X								X	X			X	
Corporate Entrepreneurship (6)		X			X				X				X	X						X		X					
Entrepreneurship & BMG (6)		X		X					X			X	X	X	X				X		X			X		X	
Applied Statistics and Econometrics (6)						X		X			X				X						X				X		
Regional Economics and Development (6)		X			X						X						X					X				X	
Advanced Marketing Research (6)					X			X		X					X		X		X		X				X		
Production and Process Management (6)				X	X								X			X				X		X			X		
Intercultural Business Communication (6)			X	X		X			X	X			X		X			X		X		X		X			
Entrepreneurial Finance (6)						X	X									X	X	X			X				X		
Project Management (6)				X					X						X		X		X	X					X		
Business Intelligence (6)			X	X				X			X	X			X									X		X	X
E-commerce (6)			X		X					X						X				X				X			
Applied Venture Valuation (6)						X					X			X							X	X				X	
Tutorial: Start-up Development (6)			X			X	X							X		X		X	X	X			X			X	

Strategic Management (6)		X	X			X					X					X									X
Tutorial: SME Development (6)						X		X		X	X	X			X		X				X				X
Entrepreneurial Leadership (6)		X				X					X	X							X		X		X		
Service Marketing and Management (6)			X		X	X				X					X				X				X		
Entrepreneurial Sales (6)			X			X						X						X		X				X	
Thesis development (15)			X				X	X				X			X						X	X			X
Strategic Human Resource Development (3)		X						X	X						X				X					X	X
Social Entrepreneurship (3)		X		X					X				X	X				X						X	X
Technology Commercialization (3)			X	X				X			X						X		X	X		X			X
Energy Management (3)			X					X	X			X			X						X				X

Programme outcome for Postgraduate Diploma

Module Title	Module Code by Level	Programme outcomes																									
		A1	A2	A3	A4	A5	A6	A7	B1	B2	B3	B4	B5	C1	C2	C3	C4	C5	D1	D2	D3	D4	D5	D6	D7	D8	
Innovation and Innovation Management (6)		X	X		X				X				X	X									X	X			X
Corporate Entrepreneurship (6)		X			X				X				X	X						X		X					
Entrepreneurship & BMG (6)		X		X					X			X	X	X	X				X		X			X		X	
Applied Statistics and Econometrics (6)						X		X			X				X						X				X		

Regional Economics and Development (6)		X			X					X					X				X				X	
Advanced Marketing Research (6)					X			X		X				X		X			X				X	
Production and Process Management (6)				X	X						X			X				X	X				X	
Intercultural Business Communication (6)			X	X		X			X	X				X		X		X	X		X			
Entrepreneurial Finance (6)						X	X							X	X	X			X				X	
Project Management (6)				X					X					X		X							X	
Business Intelligence (6)			X	X				X			X	X									X		X	X
E-commerce (6)			X		X				X					X					X				X	
Applied Venture Valuation (6)						X				X				X					X	X			X	
Tutorial: Start-up Development (6)			X			X	X						X		X		X	X	X			X		X
Strategic Management (6)		X	X			X					X					X							X	
Tutorial: SME Development (6)						X		X		X	X	X		X		X			X				X	
Entrepreneurial Leadership (6)		X				X					X	X						X	X		X			
Service Marketing and Management (6)			X		X	X				X				X				X			X			
Entrepreneurial Sales (6)			X			X					X				X		X				X			
Social Entrepreneurship (3)		X		X				X			X	X			X						X		X	
Technology Commercialization (3)			X	X				X			X			X	X	X		X				X		
Strategic Human Resource Development (3)		X						X	X					X							X		X	
Energy Management (3)			X					X	X				X						X				X	

Programme outcome for Postgraduate Certificate

Module Title	Module Code by Level	Programme outcomes																									
		A1	A2	A3	A4	A5	A6	A7	B1	B2	B3	B4	B5	C1	C2	C3	C4	C5	D1	D2	D3	D4	D5	D6	D7	D8	
Innovation and Innovation Management (6)		X	X		X				X				X	X								X	X			X	
Corporate Entrepreneurship (6)		X			X				X				X	X						X		X					
Entrepreneurship & BMG (6)		X		X					X			X	X	X	X				X		X			X		X	
Applied Statistics and Econometrics (6)						X		X			X				X						X				X		
Regional Economics and Development (6)		X			X						X						X				X				X		
Advanced Marketing Research (6)					X			X		X					X		X		X		X				X		
Production and Process Management (6)				X	X								X			X				X		X			X		
Intercultural Business Communication (6)			X	X		X			X	X			X		X			X		X		X		X			
Entrepreneurial Finance (6)						X	X									X	X	X			X				X		
Project Management (6)				X					X						X		X		X	X					X		

## APPENDIX 1

### MODULE UNIT NARRATIVES

<b>Code</b>	<b>M18VFB13E</b>	<b>ECTS Credit</b>	<b>7,5</b>	<b>HUN Credit</b>	<b>6</b>
<b>Term:</b>	<b>4</b>	<b>Level:</b>	<b>7</b>		
<b>Module Title:</b>	<b>Tutorial: SME Development (Scaleup Development)</b>				
<b>Module Leader:</b>	<b>Dr. Zsolt Bedő, PhD, Habil.</b> Associate professor	<b>Office Hours:</b>	Appointment request via email		
<b>Telephone:</b>	+36-72/501-599-23436	<b>E-mail:</b>	<a href="mailto:bedo.zsolt@ktk.pte.hu">bedo.zsolt@ktk.pte.hu</a>		
<b>Short Description:</b>	The course focuses on the scale of stage of startup and mature organizations with “startup” projects. Activities during the course are building on the knowledge acquired and skills developed in the Startup development course in the spring semester of the program. The course is specially designed to equip students with the latest, state of the art knowledge via scientific results of the literature and its application throughout the semester. Students are expected to behave as self-dependent, proactive experts who will be sovereign practitioners in a half a year and prepare for open discussion during the weekly meeting. The group will focus on a practical problem that it solves during the semester with the active participation of all students in the cohort.				
<b>Sessions (weeks): 14</b>					
<b>Schedule is tentative and subject to change.</b>					
<b>1. (09.09.)</b>	Introduce of the course. Discussion on the central project problem: Scaling up university centered entrepreneurial ecosystems using online platform model facility.				
<b>2. (09.16.)</b>	Can we distinguish between good and bad E/I ecosystems? Paper discussion: Stam, Spiegel, 2017: Entrepreneurial Ecosystems How to implement E ecosystem approach on entrepreneurial universities?				
<b>3. (09.23.)</b>	How to measure E/I ecosystems? Paper discussion: Stangler, Bell-Masterson, 2015; Moor 1993. Discussion on the <a href="http://openup.pte.hu">openup.pte.hu</a> development				
<b>4. (09.30.)</b>	Does the concept of E/I ecosystem make any sense? Paper discussion: Spigel 2017, Acs et al. 2017. Discussion on the <a href="http://openup.pte.hu">openup.pte.hu</a> development				
<b>5. (10.07.)</b>	Are universities ready to scale up their E/I ecosystems? Paper discussion: Siegel, Wright, 2015. Discussion on the <a href="http://openup.pte.hu">openup.pte.hu</a> development				
<b>6. (10.14.)</b>	Can campus function as the context of a UE? Paper discussion: Miller, Acs, 2017. Discussion on the <a href="http://openup.pte.hu">openup.pte.hu</a> development				
<b>7. (10.21.)</b>	Fall break				

<b>8.</b> <b>(10.28)</b>	Guest speaker on Scaleup development (TBA) Discussion on the openup.pt.e.hu development
<b>9.</b> <b>(11.04.)</b>	Scaling up ecosystems: does the literature offer any useful solution, action plan? Paper discussion: Isemberg et al. 2016. Discussion on the openup.pt.e.hu development
<b>10.</b> <b>(11.06.)</b>	Scientific conference on university centered entrepreneurship ecosystems (panel members will be disclosed later)
<b>11.</b> <b>(11.11.)</b>	Guest speaker on platform strategy and ecosystem development Matthias Walter ( <a href="https://www.linkedin.com/in/waltermatthias/">https://www.linkedin.com/in/waltermatthias/</a> ) CEO of Platform Innovation Lab. Discussion on the openup.pt.e.hu development
<b>12.</b> <b>(11.18.)</b>	Paper discussion: Lim et al. 2018. Discussion on the openup.pt.e.hu development
<b>13.</b> <b>(11.25.)</b>	Final discussion of the individual case studies on local E/I ecosystems.
<b>14.</b> <b>(12.02.)</b>	Final discussion of the individual case studies on local E/I ecosystems.
<b>Rationale Including Aims:</b>	Ecosystems or communities in regions and around companies are important than ever. Building ecosystems around the product for companies has become a core objective and for those that have succeeded in it, such a strategy has generated great advantage. Scaling up a company also means in many cases to boost the gravity and the vibrancy around its own ecosystem. While building ecosystems is an easily communicated strategy its execution is a challenging task. Students throughout the course will get acquainted with the concept of E/I ecosystems in the setting of many industries, including Higher Education. Students will also learn about the platform business model that enables the operationalization of the ecosystem strategy for any organization or region.
<b>Learning Outcomes: Knowledge</b>	Upon completion of this module the student will <ol style="list-style-type: none"> <li>1. Identify potential market opportunities for an early stage technology,</li> <li>2. Apply screening and feasibility tools to effectively conduct a feasibility analysis to determine the worthiness of a potential new business idea,</li> <li>3. Complete a business model canvas,</li> <li>4. Utilize existing databases and other tools for conducting technology-based market research, market discovery, and customer development,</li> <li>5. Prepare an analysis for an early stage technology through a lean model canvas.</li> </ol>
<b>Learning Outcomes: Skills</b>	<ol style="list-style-type: none"> <li>6. Organize a team of experts to assess the company,</li> <li>7. Plan the evaluation process,</li> <li>8. Apply the company evaluation,</li> <li>9. Interpret results,</li> <li>10. Argue for the suggestions made to the client.</li> </ol>
<b>Teaching and Learning Strategies:</b>	Students will have to engage in individual and team work as well. It is expected that students read for the classes ahead the selected papers and/or textbook chapters in order to participate in class discussion. Every team is expected to work on/for an sme.
<b>Assessment Scheme:</b>	Contribution to class discussion (individual) – 5% Case study (individual) – 40% (15% - presentation, 25% - documentation) openup.pt.e.hu project (group) – 40% (based on the impact measured) Weekly article discussion (group) – 15% (10% - uploaded slide deck, 5% - discussion)
<b>Further on</b>	Students as independent learners and proactive actors are learning through reading the most current literature on the role of ecosystems in the life of

<b>Assessment:</b>	<p>different economic actors and at the same time work in practice on the scaling up of the ecosystem of the University of Pecs, specifically on its online platform. Students beside the independent knowledge acquisition and application needs to discover and analyze ecosystem in their home country let them be the ecosystems of a Higher Education Institution, a region or a particular company. Assessing local ecosystems and discussing the different trajectories will highlight the role of culture and the diversity of the institutional setting in the life of different ecosystems.</p> <ul style="list-style-type: none"> <li>• The case study should not be longer than 10 standard pages of introduction of a local ecosystem.</li> <li>• openup.pte.hu project is an action learning project conducted by groups of students on the innovation platform of the University of Pecs. Objectives of the groups will be discussed in the beginning of the semester. Documentation of this element will be the actions taken by the group to boost gravity and vibrancy in the ecosystem.</li> <li>• Article discussion will be conducted on a daily base with a central theme that will be announced in advance. Discussion should center around the theme with the application of the knowledge acquired via the article and should not be the descriptive presentation of the article.</li> </ul>
<b>Core Learning Materials:</b>	<ul style="list-style-type: none"> <li>• Scientific articles distributed via Neptun.</li> </ul> <p>Recommended reading materials:</p> <ul style="list-style-type: none"> <li>• Feters, M. L. et al. 2010, The Development of University-Based Entrepreneurship Ecosystems.</li> <li>• Evens, Schmalensee, 2016, Matchmakers</li> </ul> <p>Application toolkit for platform business models:</p> <ul style="list-style-type: none"> <li>• <a href="https://www.linkedin.com/company/platforminnovationkit/">https://www.linkedin.com/company/platforminnovationkit/</a></li> </ul>
<b>Policy on attendance and class engagement:</b>	<p>Class participation is the key to learning. Students are expected to attend at least 75% of classes and contribute to the class discussions. Please note that the quality of what you contribute (it can be a thoughtful question, some astute analysis, and/or some other meaningful contribution) will count far more than the quantity of your remarks. More “noise” does not equal higher score.</p> <p>Participation grades will be given on the following basis:</p> <p>5 – Present, asking/answering questions, adding quality to the discussion, contribute to the direction of the discussion</p> <p>4 – Present, asking/answering questions, actively engaged</p> <p>3 – Present, listening, but not sharing ideas</p> <p>2 – Minimal engagement (not paying attention to the class, reading or sleeping in class). Unexcused or unnecessary absences</p> <p>1 – Regular no-shows. Failure to give valid reasons for multiple no-shows.</p> <p>Please note that if you are in class but are not actively engaged nor share your ideas, your participation for that class is 3.</p>
<b>Policy on late arrival:</b>	<p>On time arrival ensures that classes are able to start and finish at the scheduled time. On time arrival shows respect for both fellow students and faculty and it enhances learning by reducing avoidable distractions. Arriving 10 minutes after the start of the class is not allowed as it will disturb in class work.</p>
<b>Academic misconduct:</b>	<p>All Students are expected to be honest in their academic work and to display integrity in the demonstration of their achieved competencies. Cheating, which is the willful decision on the part of a student to be dishonest in the representation of his/her work, is unacceptable behavior.</p>



	<p>Any academic dishonesty will be reported to the Program leader and will be assessed and acted upon following Rules and Regulations of the University of Pecs.</p> <p>A zero for that exam or project will be entered for the grade.</p> <p>Severe cases of academic dishonesty may include harsher penalties such as suspension.</p> <p>Academic Integrity Definition and Expectations: Academic integrity is the pursuit of scholarly activity in an open, honest and responsible manner. Academic integrity is a basic guiding principle for all academic activity at University of Pecs, and all members of the University community are expected to act in accordance with this principle. Consistent with this expectation, the University's Code of conduct states that all students should act with personal integrity, respect other students' dignity, rights and property, and help create and maintain an environment in which all can succeed through the fruits of their efforts. Academic integrity includes a commitment not to engage in or tolerate acts of falsification, misrepresentation or deception. Such acts of dishonesty violate the fundamental ethical principles of the University community and compromise the worth of work completed by others.</p>
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<b>Code</b>	<b>M17VZC02E</b>	<b>ECTS Credit</b>	<b>7,5</b>	<b>HUN Credit</b>	<b>6</b>
<b>Module Title:</b>	<b>ADVANCED MARKETING RESEARCH</b>				
<b>Module Leader:</b>	Krisztián SZÚCS, PhD	<b>Office Hours:</b>	Monday 1-2 pm		
<b>Telephone:</b>	+36-72/501-599, 23115	<b>E-mail:</b>	szucsk@tkk.pte.hu		
<b>Short Description:</b>	<p>The course provides an overview of the changing landscape of Marketing Research (MR) including current trends, new business models, methods and also an introduction of the popular analysis toolkit.</p> <p>Building on the fundamentals of MR, students will not just be able to communicate with research companies but also will be able to prepare and carry out their own research projects.</p> <p>Discussing special fields of MR will help students to work in several industries from media to retail companies.</p>				
<b>Sessions (weeks):</b>					
<b>1. 8<sup>th</sup> Sept</b>	L: Introduction: context & key terms of Marketing Research S: Modern and postmodern research tools – a comparison				
<b>2. 15<sup>th</sup> Sept</b>	L: Trends in Marketing Research: Secondary Data 2.0 S: The research problem				
<b>3. 22<sup>nd</sup> Sept</b>	L: Introduction: Marketing Research in the Digital Era L: Trends in Marketing Research: Role of Technology				
<b>4. 29<sup>th</sup> Sept</b>	S: Factory visit S: Kick-off meeting				
<b>5. 6<sup>th</sup> Oct</b>	L: Trends in Marketing Research: Observations, Neuromarketing S: Guest lecture 01				
<b>6. 13<sup>th</sup> Oct</b>	L: Trends in Marketing Research: Online Qualitative Techniques S: Guest lecture 02				
<b>7. 20<sup>th</sup> Oct</b>	<b>FALL BREAK</b>				
<b>8. 27<sup>th</sup> Oct</b>	L: Trends in Marketing Research: Online Quantitative Techniques S: Client workshop 01				
<b>9. 3<sup>rd</sup> Nov</b>	L: Applied Marketing Research: Measuring Brand Performance S: Consultation 01				
<b>10. 10<sup>th</sup> Nov</b>	L: Neuromarketing techniques (CoRe lab) S: The eye tracking (CoRe lab)				
<b>11. 17<sup>th</sup> Nov</b>	L: Applied Marketing Research: Media Research S: Client workshop 02				
<b>12. 24<sup>th</sup> Nov</b>	L: Applied Marketing Research: Research in the Retail Industry S: Consultation 02				
<b>13. 1<sup>st</sup> Dec</b>	S: Team presentations to the Client				
<b>14. 8<sup>th</sup> Dec</b>	L: Applied Marketing Research: Satisfaction Surveys L: Applied Marketing Research: Lifestyle & Segmentation Research				
<b>Rationale Including Aims:</b>	<p>Main objectives of the course are the following:</p> <ul style="list-style-type: none"> <li>– define influencing factors, which shape marketing research projects</li> <li>– introduce new methods, including observations, online techniques, etc.</li> <li>– develop new business models for marketing research projects</li> <li>– learn the industry standards in specific fields of marketing research.</li> </ul>				

<b>Learning Outcomes: Knowledge</b>	Students will <ul style="list-style-type: none"> <li>– evaluate state-of-the-art research methodology,</li> <li>– design different research projects based on case studies, briefs,</li> <li>– identify applied fields of MR,</li> <li>– construct approaches in order to optimize research outputs,</li> <li>– demonstrate meaningful insights from research data.</li> </ul>
<b>Learning Outcomes: Skills</b>	Participants will <ul style="list-style-type: none"> <li>– perform in teams but also experience working individually,</li> <li>– formulate their on viewpoints and critique others’,</li> <li>– evaluate their own competences and identify fields to be developed.</li> </ul>
<b>Teaching and Learning Strategies:</b>	The course will be taught through lectures and seminars. Active participation is required during the classes. Real-life examples, case studies will be used and discussed in the lectures while practical tasks, cases will be discussed during the seminars. Several guest lectures will be organized to the group during the semester.
<b>Assessment Scheme:</b>	Assessment scheme include the following parts: <ul style="list-style-type: none"> <li>– student make presentation during the semester for 40% of the grade,</li> <li>– students have to work in groups of not more than 4 people, and have to prepare presentations during the semester,</li> <li>– each presentation will be presented to the Client.</li> </ul> Evaluation of the student presentations (40% for each) <ul style="list-style-type: none"> <li>– 20% for the content and relevance,</li> <li>– 10% for the oral presentation style,</li> <li>– 10% for the presentation structure and design,</li> <li>– final exam will be in the exam period for 60% of the grade.</li> </ul> In order to pass the module a student must get at least 51% from all the two (presentations and exam) elements of the course assessment.
<b>Core Learning Material:</b>	Szűcs, K. – Lázár, E. – Németh, P. (2020): <a href="#">Marketing Research 2.0</a> , University of Pécs Harrison, M., Cupman, J., Truman, O., & Hague, P. N. (2016). Market Research in Practice: An Introduction to Gaining Greater Market Insight. Kogan Page Publishers.
<b>Further Reading Material:</b>	Kaden, R. J., Linda, G., & Prince, M. (Eds.). (2011). Leading Edge Marketing Research: 21st-Century Tools and Practices. SAGE Publications. Case studies and further reading materials will be available in MS Teams.

<b>Code</b>	<b>M17VFA03E</b>	<b>ECTS Credit</b>	<b>6</b>	<b>HUN Credit</b>	<b>6</b>
<b>Module Title:</b>	<b>ENTREPRENEURIAL FINANCE</b>				
<b>Module Leader:</b>	Dr. Monika Kuti, PhD associate professor	<b>Office Hours:</b>	via email		
<b>Telephone:</b>	+36-72/501-599,	<b>E-mail:</b>	kutim@ktk.pte.hu		
<b>Short Description:</b>					
<b>Sessions (weeks):</b>					
1.	Stages in entrepreneurial finance				
2.	Cash flow management				
3.	Crowdfunding and open source innovation				
4.	Characteristics of donation-, reward-, equity- and debt-based crowdfunding				
5.	Equity financing: angels, VCs, private equity				
6.	Bank finance and covenant design				
7.	Financial distress and financial failure				
8.	<i>Fall break</i>				
9.	Advanced techniques for enterprise valuation				
10.	Risk management and hedging tools for entrepreneurs				
11.	Financial flexibility				
12.	Access to sustainable finance for socially responsible entrepreneurs				
13.	FinTech and technological disruption in finance				
<b>Rationale Including Aims:</b>	<ul style="list-style-type: none"> <li>• To become familiar with the different forms of finance available for different investment needs during entrepreneurial life cycle</li> <li>• To grasp information asymmetry problems of financiers.</li> <li>• To know the structure and the logic of business valuation.</li> <li>• To understand the difference between the motives of finance providers.</li> <li>• To be able to determine the main drivers of the value creation.</li> <li>• To know how to communicate to different investors.</li> <li>• To work with others within a team.</li> </ul>				
<b>Learning Outcomes: Knowledge</b>	<ul style="list-style-type: none"> <li>• <b>Discuss</b> the importance how to make relevant financing decisions for entrepreneurship and innovation.</li> <li>• <b>Recognize</b> the difference between theory and practice of entrepreneurial finance.</li> <li>• <b>Describe</b> the mechanics of fundraising.</li> <li>• <b>Demonstrate</b> the ability to participate effectively as a team member or leader. <b>Prepare</b> and deliver persuasive presentations.</li> </ul>				
<b>Learning Outcomes: Skills</b>	<ul style="list-style-type: none"> <li>• <b>Analyze</b> pros and cons of any financing alternatives.</li> <li>• <b>Articulate</b> the level of financial flexibility.</li> <li>• <b>Identify</b> and <b>assess</b> crowdfunding opportunities and campaign quality.</li> </ul>				

	<ul style="list-style-type: none"> <li>• <b>Use</b> the risk management techniques as an entrepreneur.</li> </ul>
<b>Teaching and Learning Strategies:</b>	The lectures, readings, exercises and projects challenge you to think critically about the fundraising options open for entrepreneurs. Learning-based crowdfunding will be a new teaching method to build relevant competences and to foster group work. You can raise funds directly to your business ideas via <a href="http://pecs.hubbub.net">pecs.hubbub.net</a> . Professionals will be invited to discuss finance related issues and to contract theory with reality. For group assignment you will have to formulate groups of 3 on the first week.
<b>Assessment Scheme:</b>	<ul style="list-style-type: none"> <li>• Bootstrapping plan, crowdfunding campaign development, matching VC venture selection criteria – 40%</li> <li>• Credit analysis and bankruptcy prediction – 20%</li> <li>• Valuation techniques – 20%</li> <li>• Risk analysis – 10%</li> <li>• Class participation – 10%</li> </ul>
<b>Core Learning Material:</b>	Class participation will be assessed on your contribution to class discussions.
<b>Further Reading Material:</b>	<ul style="list-style-type: none"> <li>• Rogers, S, Makonnen, R. (2014): Entrepreneurial finance. McGraw-Hill Education.</li> <li>• Smith, J. K; Smith, R. L.; Bliss, R. T. (2011): Entrepreneurial Finance. Strategy, Value and Deal Structure. Stanford University Press</li> <li>• Arner, Douglas W. and Barberis, Janos Nathan and Buckley, Ross P., The Evolution of Fintech: A New Post-Crisis Paradigm? (October 1, 2015). University of Hong Kong Faculty of Law Research Paper No. 2015/047. Available at SSRN: <a href="http://ssrn.com/abstract=2676553">http://ssrn.com/abstract=2676553</a></li> </ul>

Code	<b>M17VFB03E</b>	<b>ECTS Credit</b>	<b>7.5</b>	<b>HUN Credit</b>	<b>6</b>
Module Title:	<b>INTERCULTURAL BUSINESS COMMUNICATION</b>				
<b>Module Leader:</b>	<i>Edít Bányai PhD</i>	<b>Office Hours:</b>	Wednesday 09:20 -10:20		
<b>Telephone:</b>		<b>E-mail:</b>	banyai.edit@ktk.pte.hu		
<b>Teacher</b>	<i>Brigitta Szabó-Bálint</i>	<b>Office Hours:</b>	Monday 13:30-14:30		
		<b>E-mail:</b>	balintb@ktk.pte.hu		
<b>Short Description:</b>	The module is based on three pillars: culture, (business) communication and intercultural aspects of communication. The objectives are to improve knowledge about the nature of intercultural (business) communication with emphasis on intercultural business talks, and to develop skills in identifying pitfalls in cross-cultural communication, avoiding misunderstandings and conflicts through cultural intelligence.				
<b>Sessions (weeks)</b>					
<b>1.</b>	Introduction to the semester program. Creating a common understanding, goals and expectations. Team formation. Clarification of results and requirements. The nature of intercultural business communication			BE	
<b>2.</b>	What is culture? Culture and communication. Cultural differences in communication			BE	
<b>3.</b>	Cultural shock, intercultural competencies, cultural intelligence			SZBB	
<b>4.</b>	Business communication types: Oral communication patterns			SZBB	
<b>5.</b>	Business communication types: Non-verbal communication patterns			SZBB	
<b>6.</b>	Guest lecturer			BE/SZBB	
<b>7.</b>	Business Communication Types. Written communication patterns			SZBB	
<b>8.</b>	Global etiquette, Business and social customs			SZBB	
<b>9.</b>	Intercultural negotiation Process. Persuasion. Decision-making			BE	
<b>10.</b>	Intercultural negotiation components. The great negotiator.			BE	
<b>11.</b>	Development of Negotiation skills			BE	
<b>12.</b>	Presentations			BE/SZBB	
<b>13.</b>	Presentations. Closing session: lessons of the module. Final evaluation			BE/SZBB	
<b>Rationale Including Aims:</b>	The aim of the course is to develop the students' competence in solving intercultural communication tasks, especially in business negotiations. The course intends to develop the knowledge of the student in relation to cultural differences, cultural intelligence and help them in applying their knowledge to avoid cultural misunderstandings, conflicts and to be able to negotiate successfully in intercultural environments. The course will enhance the development of the students' existing communication skills. The modules aim is to provide students with enhanced and deepened knowledge and skills to equip them for international activities.				
<b>Learning Outcomes: Knowledge</b>	By the end of this module successful students will be able to understand why people from other cultures in certain situations behave in a surprising way, how culture impacts communication, and how intercultural communication works. They will understand the role of values and attitudes in (intercultural) communication, they will be able to identify the cultural differences in time management, in relation to the individual and to group, in problem solving, in making decisions, and in taking responsibility. They will learn how to analyse intercultural communication situations.				

<b>Learning Outcomes: Skills</b>	<p>The students will acquire the skills of making appropriate preparations for managing intercultural business situations, especially business negotiations with counterparts from other cultures, and of continuous improvement of their cultural intelligence. They will be able to apply the theories and practices relative to intercultural business activities. The module also has the objective to develop communications skills, both speaking and writing, and the skills of presentation.</p>
<b>Teaching and Learning Strategies:</b>	<p>This module will be taught through lectures, video and case study material and other assigned readings. It puts emphases on teamwork, on student presentations and interactive discussions. Students are expected to read the material before class since active participation in class discussions is a requirement.</p> <p>A high emphasis is placed on participation in simulation exercises with subsequent coaching and feedback by both the teacher as an instructor as well as fellow classmates.</p> <p>Each exercise consists of an activity designed to get students thinking about, practicing, and discussing communication skills.</p>
<b>Assessment Scheme:</b>	<ul style="list-style-type: none"> <li>- 1 Final Examination 40 % (There is one resit opportunity)</li> <li>- Written Assessment (individual): 10 % (Late written assessments lose 40 % of the obtained scores.)</li> <li>- Workbook (individual): 20 %</li> <li>- Course Work, Class Participation 30% <ul style="list-style-type: none"> <li>o group work (20 %)</li> <li>o individual class room activity (10 %)</li> </ul> </li> </ul> <p>Students must pass all of these elements to be deemed to have passed the module! (you have to achieve a minimum of 51% of each element to pass it)</p> <p>During the semester students can earn 10 bonus points with active participation and meaningful comments. They can get max. 2 points per class. It will be only considered if the student reaches 51 % from the total score.</p>
<b>Further on Assessment:</b>	<p><b>Final exam</b> is a written, closed book exam based on the topics covered during the semester exam (Lessons and the book listed in the core learning materials.)</p> <p><b>Presentation Requirements:</b> The purpose of this assignment is to study and practice the process of social interaction by creating and delivering an oral group presentation, and giving feedback. The presentation needs to be a group effort. The list of topics will be available on the Neptun.</p>
<b>Core Learning Materials:</b>	<p>Lillian Chaney, Jeanette Martin (2014): Intercultural Business Communication, 6th Edition, Pearson, ISBN: 9780132971270, 0132971275, Chapters: 1., 3-11.</p> <p>Gelfand, M.J. – Brett, J.M. : The Handbook of Negotiation and Culture. Stanford University Press, Stanford 2004  Part one: Chapters 3., 4., 5.  Part two: Chapters 6., 7.  at <a href="http://www.unice.fr/crookall-cours/iup_cult/docs/Gelfand%202004%20Handbook%20of%20Negotiation%20and%20Culture.pdf">http://www.unice.fr/crookall-cours/iup_cult/docs/Gelfand%202004%20Handbook%20of%20Negotiation%20and%20Culture.pdf</a></p> <p>The International Negotiations Handbook. Success Through Preparation, Strategy, and Planning. A Joint Project from Baker &amp; McKenzie and The Public International Law &amp; Policy Group (2007) at <a href="https://static1.squarespace.com/static/5900b58e1b631bffa367167e/t/59f35bdd692670b730f26ac6/1509120994315/International%2BNegotiations%2BHandbook++%281%29.pdf">https://static1.squarespace.com/static/5900b58e1b631bffa367167e/t/59f35bdd692670b730f26ac6/1509120994315/International%2BNegotiations%2BHandbook++%281%29.pdf</a></p> <p>Slides of the lectures</p>

<p>Optional Learning Material:</p>	<p>Bovee, Thill (2019): Business Communication Essentials: Fundamental Skills for the Mobile-Digital-Social Workplace, 8th Edition, Peason, ISBN-13: 9780134729572</p> <p>Primecz, H. – Romani, L. – Sackmann, S.: Cross-Cultural Management in Practice. Edward Elgar Publishing. 2011</p> <p>Maude, B. : Managing Cross-Cultural Communication. Palgrave Macmillan, 2011</p> <p>Christopher W. Moore and. Peter J. Woodrow(): Handbook of global and multicultural negotiation / at <a href="http://blogs.unpad.ac.id/teddykw/files/2012/06/Handbook-of-Global-and-Multicultural-Negotiation-Christopher-Moore.pdf">http://blogs.unpad.ac.id/teddykw/files/2012/06/Handbook-of-Global-and-Multicultural-Negotiation-Christopher-Moore.pdf</a></p> <p>Day, Jeremy: International Negotiations. Cambridge University Press, 2012</p>
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<b>Code</b>	<b>MAN21202</b>	<b>ECTS Credit</b>	<b>7.5</b>	<b>HUN Credit</b>	<b>6</b>
<b>Module Title:</b>	<b>PRODUCTION AND PROCESS MANAGEMENT</b>				
<b>Module Leader:</b>	Zsuzsanna Hauck, PhD	<b>Office Hours:</b>	Monday 9.30-10.45		
<b>Telephone:</b>	+36-72/501-599/63153	<b>E-mail:</b>	hauckzs@ktk.pte.hu		
<b>Short Description:</b>	Operations management deals with the efficient utilization of resources to produce products and services. OM plays a crucial role in achieving business strategy, as its sustainability is based mainly on outstanding operations capabilities that are not easy to copy.				
<b>Sessions (weeks):</b>					
<b>7 Sept</b>	Defining operations management and operations strategy. How to analyse cases. Process analysis. Inventories and Supply Chains.				
<b>14 Sept</b>	Designing products and services. Cases: Fabritek Corporation, Harvard Business School (HBS) 669-004 2U: Higher Education Rewired, HBS 9-620-044				
<b>21 Sept</b>	Developing a production system, identifying bottlenecks Case: Scharffen Berger Chocolate Maker, HBS 9-606-043				
<b>28 Sept</b>	Bottlenecks and inventory build-up diagrams. Case: National Cranberry Cooperative, HBS 9-688-122				
<b>5 Oct</b>	Operations based strategies. Cases: Ant Financial (A), HBS 9-617-060 Fasten: Challenging Uber and Lyft with a New Business Model, HBS 9-616-062				
<b>12 Oct</b>	Managing queues. Case: University Health Services: Walk-in-clinic, HBS 9-681-061 + Midterm exam Q&A.				
<i>19 Oct</i>	<i>Fall break</i>				
<b>26 Oct</b>	<b>Midterm</b>				
<b>2 Nov</b>	Guest lecture/ business game				
<b>9 Nov</b>	Controlling supply chains and the optimal level of product availability Cases: Apple, Inc.: Managing a Global Supply Chain, Ivey W14161 Half Century of Supply Chain Management at Wal-Mart, Ivey W12205				
<b>16 Nov</b>	SCM Business Game: The Beer Game (MIT)				
<b>23 Nov</b>	Lean management in production and service processes Cases: Southwest Airlines in Baltimore, HBS 9-602-156 Toyota Motor Manufacturing. USA, Inc, HBS 1-693-019				
<b>30 Nov</b>	Decreasing lead time Hauni Hungaria Kft. guest lecture				
<b>7 Dec</b>	Strategies for Sustainable Business Case: Greening Walmart: Progress and Controversy, HBS 9-316-042				

	+ Final exam Q&A
<i>Exam period</i>	<b>Final exam.</b>
<b>Rationale Including Aims:</b>	The source of success at the majority of top companies is inevitably based on outstanding products and/or efficient operations processes. Thus operations is one of the most important functions in a company. Additionally, any activity that has outcome is a process, and the knowledge and skills provided by operations management can be applied in many other functional areas as well. Thus the programme aims 1) to provide students with enhanced and deepened knowledge and skills to equip them for a carrier in a diverse range of business organisations, 2) develop the students' competence in applying a range of business and management skills to the practice of management, 3) develop the critical and analytical powers of the students in relation to management, 4) develop critical and analytical problem-based learning and the transferable skills to prepare the student for graduate employment, 5) enhance the development of the students' existing skills base, allowing for a cumulative learning experience.
<b>Learning Outcomes: Knowledge</b>	On completion of this course, successful students will be able to demonstrate <ol style="list-style-type: none"> <li>1. critical insights into the role of operations in the value creation process;</li> <li>2. synthesised knowledge to recognize the different operating systems required to solve complex business problems;</li> <li>3. in-depth and critical knowledge and understanding of theoretical and conceptual grounding in operations management;</li> <li>4. critical evaluation of situations in the globalized business environment with special emphasis on supply chain management;</li> <li>5. consolidate, evaluate, select programmes to improve operational capabilities of the firm. (Heizer et al., 2017 define around one hundred learning objectives of operations management);</li> <li>6. identify strategic approaches to competitive advantage;</li> <li>7. understand the significance of key success factors and core competencies; understanding the necessity of simultaneous product and process development, identifying those process characteristics that provide product features required to compete.</li> </ol>
<b>Learning Outcomes: Skills</b>	On completion of this course the successful student will be able to <ol style="list-style-type: none"> <li>8. work efficiently and effectively both as an individual and as a member of a team;</li> <li>9. communicate and present an argument in the improvement process;</li> <li>10. deliver products and services effectively in timely manner at the required quantity and quality;</li> <li>11. synthesise, design and control operating systems, making long, medium and short term decisions;</li> </ol> <p>Referring to Heizer et al. (2017) again some important skills that can be gained by attaining at this course are the ability to identify bottlenecks of complex processes to make effective decisions in investments, to calculate productivity, to design and produce products and services with outstanding quality and inherent customer value, to attain the exceptional value that is consistent with the company mission and marketing objectives by close attention to design, procurement, production, and field service opportunities, to determine, design, and produce the production process and equipment that will be compatible with low-cost product, high quality, and a good quality of work life at economical cost, to collaborate with suppliers to</p>

	develop innovative products from stable, effective and efficient sources of supply, to provide a good quality of work life, with well designed, safe, rewarding jobs.
<b>Teaching and Learning Strategies:</b>	Continuous learning is required. The learning process is checked at each class through presentation, case discussions and problem solving. Students acquire knowledge and skills through individual learning, working in groups, participation in business games, and working in teams to solve business problems and cases.
<b>Assessment Scheme:</b>	Students' knowledge, understanding and skills are assessed by individual and group coursework, presentations, performance in business games, and examinations. Coursework: 15% Midterm exam: 15% Final exam: 70%
<b>Core Learning Material:</b>	Case studies identified above; Appropriate chapters of Heizer, Jay – Render, Barry – Munson, Chuck (2017): Operations Management: Sustainability and Supply Chain Management, 12th edition (Global Edition), Pearson  Krajewski, L. J. - Malhotra, M. - Ritzman, L. (2019): Operations management: processes and supply chains, 12th edition, Pearson
<b>Further Reading Material:</b>	Chopra, Sunil – Meindl, Peter (2019): Supply Chain Management, 6 <sup>th</sup> edition, Pearson  Slack, Nigel – Brandon-Jones, Alistair - Johnston, Robert (2016): Operations Management, 8th edition, Prentice Hall

<b>Code</b>	<b>M17VZB01E</b>	<b>ECTS Credit</b>	<b>7,5</b>	<b>HUN Credit</b>	<b>6</b>
<b>Term:</b>	<b>1</b>	<b>Level:</b>	<b>MASTER</b>		
<b>Module Title:</b>	<b>PROJECT MANAGEMENT</b>				
<b>Module Leader:</b>	Dr. Ákos Jarjabka, PhD	<b>Office Hours:</b>	agreed with students		
<b>Lecturer</b>	Dr. Norbert Sipos, PhD	<b>Office Hours</b>	Wednesday 14:30-15:55 B221		
<b>Telephone:</b>	+36-72-501-559/23369	<b>E-mail:</b>	<a href="mailto:sipos.norbert@ktk.pte.hu">sipos.norbert@ktk.pte.hu</a>		
<b>Short Description:</b>	<p>The importance of the projects is undoubtedly high in nowadays business management. It is due to two reasons: on the one hand, it is a key to success of the realization and implementation of non-operationalizable and big volumed problems. On the other hand, it is an essential financial source to those project proposals in line with the main priorities of the European Union. The course aims to clarify for students possible cooperation between general management and project management.</p> <p>The course helps to get familiar with the concept of project, megaproject to understand their role in portfolio management, program management, project management and organizational project management. The learning process is strengthened by the Microsoft Teams project management software.</p>				
<b>Sessions (weeks): 14</b> (1 <sup>st</sup> week is registration, 7 <sup>th</sup> week is break)					
<b>The schedule is tentative and subject to change.</b>					
<b>1.</b> (date)	<i>Chapter 1 and 6</i> Why Project Management. Formation of student project teams. Familiarization with the Microsoft Teams project management software. Project basics. Project team building, conflict, and negotiation				
<b>2.</b> (date)	<i>Chapter 2</i> The Organizational context: strategy, structure and culture				
<b>3.</b> (date)	<i>Chapter 3</i> Project selection and portfolio management				
<b>4.</b> (date)	<i>Chapter 4</i> Leadership and the project management Validation of formed Project teams' idea.				
<b>5.</b> (date)	<i>Chapter 5 and 7</i> Scope Management. Risk management				
<b>6.</b> (date)	<i>Chapter 8</i> Cost estimation and budgeting				
<b>7.</b> (date)	Break				
<b>8.</b> (date)	<i>Chapter 11</i> Advanced topics in planning and scheduling: agile and critical chain				
<b>9.</b> (date)	<i>Chapter 9-10</i> Project scheduling: network, duration, estimation, critical path, lagging, crashing, activity network Project scheduling				
<b>10.</b> (date)	<i>Chapter 12</i> Resource management				
<b>11.</b> (date)	<i>Chapter 13</i> Project evaluation and control				

12. (date)	<i>Chapter 14</i> Project closeout and termination
13. (date)	<i>Final report</i> Student presentation of the projects
14. (date)	<i>Final feedback</i> Summarizing the semester and agreeing on the potential developmental elements
<b>Rationale Including Aims:</b>	To <b>integrate</b> general management approach with the unique characteristics of project management and to show students how to <b>handle projects</b> in and out of an entrepreneurial context.
<b>Learning Outcomes: Knowledge</b>	The following <b>techniques</b> and <b>methods</b> will be discussed: SMART, PDCA, CPM, MPM, Logframe-matrix, Gantt diagram, scope/problem tree, project force field, etc. From the organizational side, different elements are influencing the success of the project such as organizational factors, stakeholders and governance, project team and project life-cycle. We will determine project typology, then further evaluate project management processes, with emphasis on integration, scope, time, quality, cost, risk and human resource management.
<b>Learning Outcomes: Skills</b>	The following skills will be developed: <ul style="list-style-type: none"> <li>• teamwork</li> <li>• autonomy in problem identification,</li> <li>• problem analysis and solution</li> <li>• analytical and synthetic skills</li> <li>• communication</li> <li>• conflict management</li> <li>• creative and innovative thinking</li> <li>• team-based learning</li> <li>• precision</li> <li>• system-based decision strategy</li> <li>• use of the trello project management software</li> </ul>
<b>Teaching and Learning Strategies:</b>	In the first two weeks, we will focus on the principal elements of the projects with a fewer emphasis on teamwork; then it will be the primary framework of teaching. Each week there will be time spent with: <ul style="list-style-type: none"> <li>• theories,</li> <li>• cases,</li> <li>• discussion, and</li> <li>• practical exercises.</li> </ul> <p>Every element is essential to achieve course objectives. Therefore it is expected from the students to read the relevant textbook chapter in advance to be able to discuss the content.</p> <p>The students have to create a full project proposal by the end of the course. Their progress with this task will be controlled two times during the course (First at validation of the team's idea, the second time at the midterm report), They have to hand in a final report at the end of the semester. This structure ensures that students face the different problems of project management step by step and allows them to develop the necessary skills and knowledge incrementally. Students have to present the reports in a simulated situation which requires different readiness and presentation strategy.</p>
<b>Assessment Scheme:</b>	1. Project validation – 10% 2. Mid-term report – 30%

	<p>3. Final presentation – 40%</p> <p>4. Case studies – 10%</p>
<b>Further on Assessment:</b>	<p>1. Project validation – 10% (max. 5-page long project proposal, 10 minutes of presentation in front of a Board Management, situation simulation or separate consultation with the professor)</p> <p>2. Mid-term report – 30% (min. 20-page long project proposal, 10 minutes of presentation + 5 minutes Q&amp;A in front of extended management with participants of different functional areas or with the professor, simulated situation)</p> <p>3. Final report – 40% (min. 40-page long final project proposal, 20 minutes of presentation, 10 minutes of Q&amp;A, extended management and involving external professionals, simulated situation).</p> <p>4. 10% can be earned by solving book embedded case studies or other project-related problems given by the professor.</p>
<b>Core Learning Materials:</b>	<p><b>Textbook:</b>  <b>Pinto, J. K.: Project Management: Achieving Competitive Advantage, 4th ed., 2016. ISBN-13: 9781292094793</b></p>
<b>Further Reading Materials:</b>	<p><b>Project Management Institute: A Guide to the Project Management Body of Knowledge, 5th ed., 2013., ISBN-13: 978-1935589679</b></p>
<b>Policy on attendance:</b>	<p>A maximum of 3 absences are allowed during the semester.</p>
<b>Policy on late arrival:</b>	<p>A maximum of 5 minutes of a late arrival will be allowed three times in a semester. More than 5 minutes of late arrival is equal to an absence.</p>
<b>Academic misconduct:</b>	<p>It is required to solve every exercise based on own work, it is not allowed any form of plagiarism.</p>

**SALES & Relationship Management**  
**FALL Semester 2021**  
**O'Bleness Associate Professor of Marketing & Fulbright Scholar**  
**Colin B. Gabler, PhD.**

**Course Description:** This 8-week course combines professional selling theory with actual practice. Students learn skills needed for successful careers in sales and marketing as well as consulting and professionalism skills that will lend themselves to any career they choose. This course is all about application. Students will learn tactics, techniques, and theoretical reasoning, but more importantly, they will put these into practice throughout the semester. They will engage in several assignments to move them out of their comfort zones. They will also become more confident public speakers.

**Course Objectives/Learning Goals:** Upon completion of this course students should demonstrate success in three major areas: Learning/Understanding, Skills Application, and Personal & Professional Development.

**Students should learn and understand:**

The role of professional sales in today's competitive business world.  
That the ability to sell one's self and ideas is important in any career.  
The appropriate sales terminology needed to communicate effectively in a business context.  
The organizational decision-making and buying processes.  
The steps in the basic sales process & how this process creates value & customer satisfaction.  
How to prospect and identify qualified leads in a sales environment.  
How to build a mutually beneficial relationship with a customer.  
Adaptive selling strategies that enhance the selling process.  
Negotiation strategies that enhance the selling process.  
How to manage relationships with clients and customers.  
Tactics to gain trust and credibility with clients and customers.

**Students should apply:**

The sales skills & knowledge learned in this class by participating in:  
Two role play exercises.  
A live presentation to introduce a colleague  
A live cold call  
A professional email  
A live voicemail  
A two-day elevator pitch workshop

**Students should develop:**

A general awareness of the attributes of successful salespeople.  
How to project professionalism and confidence.  
The ability to manage relationships with clients.  
Career management options by learning the value of selling in today's marketplace.  
An awareness of the ethical/legal/social responsibilities of salespeople & the sales profession.  
Skills related to interviewing skills, networking, public speaking, oral/written communication  
The ability to sell yourself to anyone

**Grading:** In this class, you will not "get graded" by the professor. You will "earn points" in four areas: 1) exams, 2) role plays, 3) attendance & engaged professionalism, and 4) assignments. Final grades will be determined using a scale from 0-400 points. The table below explains how the points are earned and how many points are needed to earn each letter grade. There is no rounding up, so please do not ask (e.g., 370 = A [92.5%] and 369 = A- [92.2%]). There may be extra credit opportunities this semester, but do not ask for it. You will be given rubrics for all assignments.

Method of Evaluation			
Evaluative Criteria	Points	Point System	
Comprehensive Exam	100	370-400 = A	290-305 = C
Role Plays	200	357-369 = A-	277-289 = C-
Attendance & Engaged Professionalism	50	346-356 = B+	266-276 = D+
Assignments	50	330-345 = B	250-265 = D
		318-329 = B-	238-249 = D-
		306-317 = C+	< 237 = F
TOTAL POSSIBLE	400		

**Comprehensive Exam (100 points):** One exam will be given to test important concepts from lectures, class discussions, videos, examples, etc. The exam occurs about halfway through the semester and contains all major content about the sales process. The point is to then transition from learning the knowledge and skills required in the profession to applying them in a real-world setting. All material is fair game for the exam. I will provide “skeleton” slides for my lectures. Please do not ask me to fill in the blanks in the slides.

**2a. Role Play 1 (100 points)\*:** This class culminates with two role play projects. Role Play 1 is a student recruitment role play where you will be acting as a recruiter for the University of Pécs. You will be provided a short scenario regarding a high school senior and you will be expected to meet with them for 15 minutes to discuss and generate interest in the University of Pécs.

**2b. Role Play 2 (100 points)\*:** Role Play 2 is a company/client selling role play. The objective of this meeting is to discuss a customer’s challenges with their current supplier and gain their interest in the company’s products/services. You will be given a detailed grading rubric for this assignment. We will work with live clients in Pécs on this assignment.

\*A word about the role plays. As you can see, much of the semester will involve the role plays. This should convey the importance that I place on this process. Role playing provides an excellent opportunity for you to learn and practice selling skills. Essentially, role playing involves a dialogue situation within a hypothetical setting. You will act as a recruiter (Role Play 1) or a salesperson (Role Play 2), and apply all of the skills we learn into a live practice scenario. Your job will be to make a professional introduction, build rapport and gain trust/credibility, smoothly transition to business by setting the agenda, discover the ‘problem’ or opportunity through a series of questions, provide a value proposition to ‘solve’ the problem, overcome any objections/concerns, then close the sale before a professional exit. Each role play will be different but follow the same general flow.

There is a degree of "make believe" to it, but these projects are mainly designed for you to put into practice a lot of what you learn this semester. Relax and have fun with these assignments. You will be graded strictly on your ability to use the selling principles and techniques—not your acting ability. I will provide you with tons of information about the role plays, grading criteria, evaluation sheets for both projects, as well as buyer/seller guidelines. We may do other role plays throughout the semester; some team-oriented, some individual. They are not meant to embarrass you; they are to help develop your presentation skills. Again, have fun with it, but take them seriously. Don’t be bashful because there is a lot of valuable feedback to be gained from your professor as well as other students.

\*\* If you fail to sign up for a role play, try to reschedule after your appointment is confirmed, are late and/or miss your scheduled time, you will earn a zero for the assignment. No exceptions. Also, either role play may be in-person or virtual.

**3. Attendance & Engaged Professionalism (50 points):** I expect you to come to class and I will use TopHat to take attendance. I will put the code on the board for the first five minutes of class before closing for the day. This course is designed to be interactive. You will get more out of this class—and have more fun—if you get involved and contribute. This means being prepared. This means taking any in-class activities very seriously.



This means appearing engaged and interested during class. Contribution may also include giving examples of something during a lecture, sharing an experience, conveying your knowledge of the material, asking questions, and answering my questions. We will do in-class role plays, ethical dilemmas, group activities, etc. All of these components will form your Engaged Professionalism grade. Note that attendance and engaged professionalism are usually highly correlated, meaning it is hard to earn engaged professionalism points if you are not in class. Also, utilize social media if appropriate. If you find an interesting article or have something to post regarding class or sales in general, post it on Twitter @CBGabler or on LinkedIn and start a hashtag #ProfGSales. You can earn contribution points from either starting a thread or commenting on an existing one.

In summary, my advice is to treat this class as a job. What does that mean? It means dress professionally, act professionally, and treat me and your classmates with respect and courtesy. In a way, I am your supervisor and your classmates are your colleagues. Think about how you would act toward your supervisor and toward your co-workers. What would you do? What would you not do? Remember that you are making an impression on me and everyone around you. I am often asked to recommend a student for an award, internship, or job; you want to be that student.

**4. Assignments:** This is a skills-based course. Therefore, we will do five assignments that should help you translate what you’ve learned into real-world abilities you can leverage on any job. These require preparation, creativity, and execution, and we will have in-class training for each. They can even be fun if approached with an open mind. Further, I am at your disposal to provide feedback on these assignments so that you optimize what you learn.

**4.1. “Oh, you have to meet…” Introductions (10 points):** Often we are tasked with introducing a friend or colleague to a new person. We will practice that elusive skill. On the first day of class, you will meet and get to know a classmate using criteria I will provide. In another class session, you will introduce your new acquaintance to the rest of the class using the information. You will be evaluated on your creativity, presentation skills, and preparation for the assignment.

**4.2. Follow-Up Email (10 points):** Business writing takes many forms and we will spend time constructing a professional email. Then, after the first role play, you will send a thank you email to your prospect. You will turn this in via the “Assignment” function on Blackboard.

**4.3. Cold Call to Schedule the Meeting (10 points):** The phone is often the first tool at the disposal of a salesperson. We will spend time on how to prepare for a live phone call with a potential customer/student. Then, as part of the role play scenario, you will make a phone call to introduce yourself, your role/university, and schedule a meeting.

**4.4. Follow-up Voicemail (10 points):** Students will follow-up on the second role play with a voicemail to make sure that they answered all of their concerns and questions, as well as to inquire about any issues that arose. This message can (and should) be a bit more scripted than the phone call, giving requisite information and providing a call back number. The point is to assure the student on their decision, allow ample opportunity to call back with concerns, and project confidence that s/he can count on you in the future.

**4.5. Elevator Pitch Workshop (10 points).** On a job interview, you are essentially selling yourself. One of the most important and challenging skills is the ability to define your value in a succinct, engaging, and powerful way. While we will work on an elevator pitch for our role plays throughout the semester, this is an opportunity to create a personal elevator pitch to sell yourself. We will spend the first day of our workshop learning the importance of this skill, looking at examples, and crafting our own elevator pitches. In the second day, we will deliver our elevator pitches and each person will both receive and provide feedback.

Course Outline Fall 2021		
Week	Class	Topic
1	1	Syllabus & Course Overview The Marketing Concept & The Evolution of Sales

Course Outline Fall 2021		
Week	Class	Topic
		Creating First Impressions and Relationship Strategies
	2	Introduction to the Role Play Assignment – General Guidelines The Sales Process – Walking through the Steps Needs Discovery and Uncovering the Problem or Opportunity How to Ask the Right Questions & Active Listening
2	3	“Oh, you have to meet...” Student Introductions Role Play I - Nuts and Bolts of the Process and Outcomes Ethics in Sales Training Day: Phone Call, Voicemail, Email
	4	Elevator Pitch Workshop I
3	5	Cold Call to Schedule the Meeting Creating a Value Proposition – Features → Benefits → Value Developing a Sustainable Competitive Advantage Product Positioning & Differentiating from the Competition
	6	Crafting an Effective Presentation Involving the Audience, Engaging the Client Strategies to Overcome Objections & Handle Negotiations Closing the Sale Managing the Client Relationship Professional Email Due
4	7	Comprehensive Exam
	8	Elevator Pitch Workshop II – Your Pitch
5	9	Role Play 1 Practice – Professional Introduction & Approach Role Play 1 Practice – Building Rapport and Setting the Agenda Role Play 1 Practice – Uncovering the buyer’s needs
	10	Role Play 1 Practice – Handling Negotiations Role Play 1 Practice – Overcoming Concerns Role Play 1 Practice – Closing the Sale
6	11	ROLE PLAY I
	12	ROLE PLAY I Feedback Session Follow-Up Voicemail Due
7	13	Role Play 2 Practice – Professional Introduction & Approach Role Play 2 Practice – Building Rapport and Setting the Agenda Role Play 2 Practice – Uncovering the buyer’s needs
	14	Role Play 2 Practice – Handling Negotiations Role Play 2 Practice – Overcoming Concerns Role Play 2 Practice – Closing the Sale
8	15	ROLEPLAY II
	16	ROLE PLAY II Feedback Session Professor G’s Action Plan for Life after Graduation

Code	M17VFC07E	ECTS Credit	3
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<b>Module Title:</b>	<b>STRATEGIC HUMAN RESOURCES DEVELOPMENT</b> (Faculty of Business & Economics - BD) <b>HUMAN RESOURCES MANAGEMENT</b> (Faculty of Humanities - HRC)		
<b>Module Leader:</b>	Dr. Zsófia Ásványi, PhD Assistant Professor	<b>Office Hours:</b>	Tuesdays 13.30-14.30
<b>Telephone:</b>		<b>E-mail:</b>	<a href="mailto:asvanyizs@tk.pte.hu">asvanyizs@tk.pte.hu</a>
<b>Short Description:</b>	Strategic Human Resources Development (SHRD) is one of the most important tools within organizational strategic human resources management (SHRM). The module aims to give an overview of SHRM functions (including HRD) that support strategy fulfilment. The module also includes an HRM project delivered to class by Aldi IISC.		
<b>Sessions (weeks): 13</b>			
<b>Schedule is tentative and subject to change.</b>			
<b>Sept. 8.</b>	Intro		
<b>Sept. 15.</b>	<b>Key Issues in Strategic Human Resources Management</b> Lecture Related tasks & discussion		
<b>Sept. 22.</b>	<b>Recruitment &amp; Selection</b> Lecture Related tasks & discussion		
<b>Sept. 29.</b>	<b>Guest lecturing &amp; discussion</b> Zoltan Orkenyi from PWC Employer branding Related tasks & discussion		
<b>Oct. 6.</b>	<b>Downsizing &amp; its relations to HRD</b> Lecture Related tasks & discussion		
<b>Oct. 13.</b>	<b>Performance management &amp; its relations to HRD</b> Lecture Related tasks & discussion		
<b>Oct. 20.</b>	<b>Fall Break</b>		
<b>Oct 27.</b>	<b>HRD</b> Lecture Related tasks & discussion		
<b>Nov 3.</b>	<b>Total Compensation</b> Lecture Related tasks & discussion		
<b>Nov. 10.</b>	Aldi IISC Project Introduction Team formation (4 teams)		
<b>Nov. 17.</b>	Aldi IISC Project In-class project work		
<b>Nov. 24.</b>	<b>Aldi IISC Project</b> <b>Final presentations</b>		
<b>Dec. 1.</b>	<b>Aldi IISC Project</b> <b>Final presentations</b>		
<b>Rationale Including Aims:</b>	<ul style="list-style-type: none"> <li>• To make students understand the rationale of strategic HRM &amp; HRD</li> <li>• To show domestic and international best practices related to the topic</li> <li>• To introduce how HRD may support business operations and employee motivation</li> <li>• To work with others within a team and offer strategic advice on business challenges</li> </ul>		

<b>Learning Outcomes: Knowledge</b>	<ul style="list-style-type: none"> <li>• <b>Discuss</b> the importance of strategic HRM in organizations</li> <li>• <b>Recognize</b> the difference between theory and practice of SHRD</li> <li>• <b>Describe</b> the HRM functions that support effective operation</li> <li>• <b>Demonstrate</b> the importance of employee motivation</li> <li>• <b>Prepare</b> professional group presentations</li> </ul>
<b>Learning Outcomes: Skills</b>	<ul style="list-style-type: none"> <li>• <b>Analyze</b> possible HRM tools in favor of business situations</li> <li>• <b>Articulate</b> possible HRM solutions to business challenges</li> <li>• <b>Identify</b> and <b>assess</b> flexible HRM solutions</li> <li>• <b>Use</b> best practices as an entrepreneur</li> </ul>
<b>Teaching and Learning Strategies:</b>	<p>In case of each HRM topic we will follow the next course methodology to achieve the desired objectives:</p> <ul style="list-style-type: none"> <li>• Brief presentation on the specific topic</li> <li>• In-class discussion, group work</li> <li>• Q&amp;A session</li> <li>• Aldi IISC project work in teams</li> </ul>
<b>Assessment Scheme:</b>	<p>Assessment is based on three performance criteria:</p> <ol style="list-style-type: none"> <li>1. <b><u>Final test: 70%</u></b> (short essay questions on lecture topics)</li> <li>2. <b><u>Aldi IISC project presentation: 30%</u></b> <ul style="list-style-type: none"> <li>• In the second part of the semester, students work on an HR-related project delivered to class by Aldi IISC.</li> <li>• On the last 2 sessions teams present their final proposals to company representatives in a professional business presentation.</li> <li>• The oral presentation should be illustrated by power point slides.</li> <li>• Time frame: 15 minutes, which must be kept!</li> <li>• Presentations must keep up the audience's attention, must be professional, creative and informative!</li> </ul> </li> </ol>
<b>Further on Assessment:</b>	<p>None</p>
<b>Core Learning Materials:</b>	<ol style="list-style-type: none"> <li>1. Mathis, R. L., Jackson J. H., Valentine S. R., Meglich P. A.: Human Resource Management, Cengage Learning, 16th Edition, 2020.</li> <li>2. Dowling P. J. - Festing M. – Engle A.D. Sr.: International Human Resource Management, 7<sup>th</sup> Ed. Cengage Learning EMEA, 2019.</li> <li>3. Lecture materials</li> </ol>

<b>Code</b>	<b>M17VFA04E</b>	<b>ECTS Credit</b>	<b>6</b>	<b>HUN Credit</b>	<b>6</b>
<b>Term:</b>		<b>Level:</b>			
<b>Module Title:</b>	<b>STRATEGIC MANAGEMENT</b>				
<b>Module Leader:</b>	Dr. Márta Somogyvári, PhD associate professor	<b>Office Hours:</b>	Monday: 17:30-18:30		
<b>Telephone:</b>	+36-30 3547383	<b>E-mail:</b>	<a href="mailto:somogyvari.marta@ktk.pte.hu">somogyvari.marta@ktk.pt e.hu</a>		
<b>Short Description:</b>	This course focuses on important current issues in strategic management. It will concentrate on modern analytical approaches with an emphasis on scenario analysis and system theory. The course is intended to provide the students with a holistic view and a pragmatic approach that will guide the formulation and implementation of corporate, business, and functional strategies in order to develop sustainable competitive advantage in a changing and challenging international business environment.				
<b>Sessions (weeks): 14</b>					
<b>Schedule is tentative and subject to change.</b>					
<b>1.</b>	Strategic risk management. Black Swans and grey rhinos.				
<b>2.</b>	Business idea development, Pitch Your Project! The 4 <sup>th</sup> Industry Revolution.				
<b>3.</b>	External environment. Artificial Intelligence				
<b>4.</b>	Scenario Analysis. Big Data.				
<b>5.</b>	Industry analysis Blue Ocean Strategy. Automation and Robotics.				
<b>6.</b>	Business Models. Automation.				
<b>7.</b>	<i>Break</i>				
<b>8.</b>	Corporate Level Strategies. Blockchain Technology				
<b>9.</b>	Midterm. Semester Paper consultation				
<b>10.</b>	Business Canvas. Disruptive innovation. Virtual reality.				
<b>11.</b>	Circular Economy				
<b>12.</b>	Business Wargame				
<b>13.</b>	4IR in various industries (Health care, Construction, Education)				
<b>Rationale Including Aims:</b>	<p>This course aims to enable students to analyze and formulate business and corporate level strategy for existing and new companies in the age of the 4<sup>th</sup> industrial revolution.</p> <p>The course targets that students (among others)</p> <ul style="list-style-type: none"> <li>• understand the importance of strategy</li> <li>• apply important analytical methods that underlie business strategy</li> <li>• identify the competitive advantage of a company</li> <li>• understand new business models that transform how organizations create and harness value</li> <li>• work effectively as a team</li> </ul>				

<b>Learning Outcomes: Knowledge</b>	<ul style="list-style-type: none"> <li>• Internal and external factors that shape the strategy of a company and/or whole industries</li> <li>• The strategy formulation and implementation process</li> <li>• Methods to describe the future strategic environment</li> <li>• Awareness fo 4<sup>th</sup> IR key technologies an business opportunities</li> <li>• Holistic view of a company as a value creating system with functional subsystems connected to society and environment</li> </ul>
<b>Learning Outcomes: Skills</b>	<ul style="list-style-type: none"> <li>• Analyzing complex ill-structured problems</li> <li>• Developing a system view of a company</li> <li>• Monitoring the environment</li> <li>• Strategic foresight and capability to communicate and visualize the challenge of possible futures</li> <li>• Formulating strategy for new player, creating new business models</li> <li>• Identifying strategic options for companies and industries</li> </ul>
<b>Teaching and Learning Strategies:</b>	<p>Students will have to engage in individual and team work as well. It is expected that students read for the classes ahead the selected papers, cases, and/or textbook chapters in order to participate in class discussion. Every team is expected to elaborate a strategy for a startup. The second part of the semester paper is an individual assignment; students have to analyze the possible impacts of the 4<sup>th</sup> industrial revolution on a chosen company. Every student is expected to give a presentation (or submit an essay) about the strategic failure of a company in his country.</p>
<b>Assessment Scheme:</b>	<p>Midterm– 25%  Semester paper – 50% :  Class engagement – 25%  Bonus Points: 20 (Class engagement)  N.B. 51% on each grading criterion has to be reached to qualify for a grade at the end of the course.</p>
<b>Further on Assessment:</b>	<p><b>Midterm exam</b> requires that students analyze a business case and demonstrate their skills solving complex strategic challenges. It is an open book exam.</p> <p><b>Semester paper</b> consists of two parts:  Analyzing the strategy of an existing SME (individual work)( 25%)  Creating a strategy of a new company (teamwork) (25%)</p> <p><b>Class engagement</b> will be assessed based on the contribution to class discussion and the presentation (or essay), and taking part in the business war-game.</p> <p><b>Please consider that plagiarism will be checked and will not be tolerated!!!!</b></p>
<b>Core Learning Materials:</b>	<p><b>Witcher B. (2020): Absolute Essentials of Strategic Management. Routledge</b>  Hill. et. al. (2008) Strategic Management Theory. Houghton Mifflin Company Boston New York  +Readings and cases for every session</p>
<b>Supplementary Reading Materials</b>	<p>Heijden, K. (2005) Scenarios : The art of strategic conversation 2nd ed. John Wiley &amp; Sons Ltd  Hitt at al: The Blackwell Handbook of Strategic Management. eISBN: 9780631218616. Print publication date: 2006</p>

	Kim, W. Chan. (2005) Blue ocean strategy: how to create uncontested market space and make the competition irrelevant . Harvard Business School Publishing Corporation Lacy et al(2020): The Circular Economy Handbook. Palgrave
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## APPENDIX 2

### MODULE EVALUATION FORM

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**Approximately how many per cent of the classes did you visit?** (radiobox, answer is compulsory)

- less than 25%  
 25%-50%  
 51%-75%  
 more than 75%

**Evaluation of the course (1 = very bad; 5 = excellent)** (radiobox, answer is compulsory)

	1	2	3	4	5	I do not know / I do not want to answer	Remark (non-compulsory)
Course content *							
Information of syllabus and requirements							
Comprehensibility of teaching material							
Accessibility of teaching material							
Matching of teaching material and syllabus							
Structure of classes							
Active student participation was possible in the classes							
Classes assisted the successful acquisition of the teaching material							
In-semester activity expected from the students assisted the acquisition of the teaching material							
Manageability of in-semester workload expected from the students							
Helpfulness of feedbacks given							



to work by students							
How interesting was the course?							
On the whole, how much were you satisfied with the course?							

\* Capacity of the course to share general social or economic attitude, enlargement of horizon, theoretical foundation and /or practice-orientation.

**Strengths of the course:** ..... (text, answer is not compulsory)

**Weaknesses of the course:** ..... (text, answer is not compulsory)

**Evaluation of lecturer(s)** (to be filled out separately for each lecturer of the course)

**Did you participate in at least one of the classes held by the lecturer above?** (radiobox, filling out is compulsory)

yes

no

(If yes: questions concerning the lecturer show up. If no, the only question below shows up:)

**What is the reason for your not participating in the classes held by the lecturer above?** (one of the two options must be specified)

..... (text)

OR

I do not want to answer

(The questions below will show up if the student said yes for the participation)

**The lecturer is (1 = very bad; 5 = excellent)** (radiobox, answer is compulsory)

	1	2	3	4	5	I do not know / I do not want to answer	Remark (non-compulsory)
Competence							
Way of presentation							
Comprehensibility							
Helpfulness							
Consistency							
Accessibility (personally or online)							
Contact with the students							

**Strengths of the lecturer:** ..... (text, answer is not compulsory)

**Things the lecturer could develop in:** ..... (text, answer is not compulsory)

## APPENDIX 3

### Thesis Evaluation Form

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#### THESIS REPORT

Candidate's name:

Title of Thesis:

Examiner's name:

Criteria for Evaluation	Scale of points	Points given
<b>1. Topic quality</b>	<b>0-12 points</b>	
a. No real business issue addressed	0 point	-
b. Topic only marginally relevant, aims and objectives not addressed at all	1-4 points	-
c. Relevant topic but not addressed properly	5-8 points	-
d. Relevant topic, aims and objectives addressed properly	9-12 points	-
<b>2. Literature survey: demonstration of theoretical knowledge</b>	<b>0-8 points</b>	
a. No theoretical basis, no literature survey	0 point	-
b. Weak theoretical basis, relevant literature missing	1-3 points	-
c. Good theoretical basis but relevant literature missing	4-5 points	-
d. Excellent theoretical basis, relevant up-to-date literature survey	6-8 points	-
<b>3. Use and description of research methods</b>	<b>0-8 points</b>	
a. No description at all	0 point	-
b. Poor description, not adequately supported	1-3 points	-
c. Good description, only partially supported	4-6 points	-
d. Clear description, well supported	7-8 points	-
<b>4. Description of sources of data, method of collection, analysis</b>	<b>0-12 points</b>	
a. Description missing, no proper analysis	0 point	-
b. Thesis based only on secondary data, data only partially analysed	1-4 points	-
c. Use of both primary and secondary research, but data collection not well organised and/or only partially analysed	5-8 points	-
d. Clear description of all sources, well organised data collection, proper in-depth analysis	9-12 points	-
<b>5. Presentation and discussion of research findings and implementation plan</b>	<b>0-18 points</b>	
a. Poor presentation and discussion, no managerial relevance and/or recommended implementation plan	0 point	-
b. Some evidence of presentation or discussion skills but evaluation lacks depth, some managerial relevance and/or implementation plan	1-6 points	-
c. Good presentation and discussion, managerial relevance and implementation plan offered but some points missing	7-12 points	-
d. High level of presentation and discussion, clear managerial relevance, detailed and well-grounded implementation plan	13-18 points	-

<b>6. Structure of thesis</b>	<b>0-12 points</b>	
a. Unclear and weak structure	0 point	-
b. Some parts clear but thesis lacks overall coherency	1-4 points	-
c. Adequate structure but some parts not coherent	5-8 points	-
d. Clear and coherent throughout	9-12 points	-
<b>7. Quality and style of writing</b>	<b>0-10 points</b>	
a. Poor use of English, frequent grammatical mistakes, inadequate grasp of style	0 point	-
b. Generally correct use of vocabulary but clumsy wording, several grammatical mistakes; reasonable grasp of style	1-3 points	-
c. Mostly accurate English, correct choice of vocabulary, good awareness of style	4-6 points	-
d. Excellent command of English, correct use of register and vocabulary	7-10 points	-
<b>8. Format, citation and referencing, bibliography and appendix / appendices</b>	<b>0-10 points</b>	
a. One or all of the following missing: citations and references in the text, bibliography: <b>*thesis has to be rejected with grade 1</b>	*0	-
b. Bibliography present but not all references indicated in it; appendix / appendices inappropriate or even inadequate	1-4 points	-
c. Bibliography present, includes all references but appendix / appendices not clear or even partially inaccurate	5-8 points	-
d. All references in the text appear in the bibliography, well-structured and well-presented appendix / appendices	9-10 points	-
<b>9. Overall opinion</b>	<b>0-10 points</b>	
Please indicate your overall opinion of thesis on a 10-point scale, where 10 means 'excellent' and 1 means 'very poor'.		-
<b>Total points</b>	<b>0-100 points</b>	

Grading system: 0-50 fail (1), 51-60 pass (2), 61-74 fair (3), 75-87 good (4), 88-100 excellent (5)

Remarks (if any):

Questions for oral defence of thesis:

1.

2.

Pécs,.....

\_\_\_\_\_  
Examiner's signature

## APPENDIX 4

### MIDDLESEX DEGREE SAMPLE

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*in collaboration with  
University of Pécs*

*has been awarded the degree of*

*Master of Science*

*with*

*Distinction*

*in*

*Applied Management*

*31 January 2014*

*A transcript of the full programme of study is issued to every graduate*

A handwritten signature in black ink, appearing to read "Colin Davis".

Colin Davis  
Academic Registrar

A handwritten signature in black ink, appearing to read "Michael Driscoll".

Michael Driscoll  
Vice-Chancellor

011N111



