

# **Master of Sciences Applied Management of the** Faculty of Business and Economics, University of Pécs, Hungary

# Student Program Handbook

## 2020/21 Fall Semester

Accredited by the Accreditation Committee of the Hungarian **Academy of Sciences** 

Program Leader: Zsófia Ásványi

Program Director: Zsuzsanna Kispál-Vitai

Student Affairs Officer: Edina Hamar

**Student Name:** 

#### **Information in alternative formats**

This handbook can be found online at the NEPTUN intranet site.

If you have a disability which makes reading this handbook or navigating our website difficult and you would like to receive information in an alternative format, please contact the Student Affairs Officer.

We can supply sections from this publication as:

- a Word document with enlarged type sent by email or supplied on a CD or memory stick
- printed copy on non-white paper
- printed copy with enlarged type

Other formats may be possible. We will do our best to respond promptly. To help us, please be as specific as you can and include details of your disability.

The Faculty of Business and Economics of the University of Pécs is an equal opportunity employer. We do not discriminate by race, religion, color, ethnicity, national origin, sex, sexual orientation, gender expression, age, height, weight, and marital status.

The current version of the Handbook is a work version! Please take it into consideration that some information may be changed due to legal changes at the university or in the legislative environment!

The information provided in this handbook was accurate at the time of writing. In every year efforts will be taken to update facts.

Legal changes may affect content!

Your timetable for the semesters will timely be provided before the beginning of each semester.

#### Purpose and status of your student handbook

The purpose of this handbook is to provide you with information about your Program of study and to direct you to other general information about studying at The University of Pécs, Faculty of Business and Economics.

The material in this handbook is as accurate as possible at the date of production however you will be informed of any major changes to the information in this handbook in a timely manner.

This handbook must be read in conjunction with the University of Pécs, Faculty of Business and Economics Regulations at:

 $\underline{https://adminisztracio.pte.hu/sites/adminisztracio.pte.hu/files/files/Adminisztracio/Szabalyzatok\_ut\_asitasok/PTE\_SZMSZ/5mell-tvsz20190628.pdf$ 

Your comments on any improvements to this handbook are welcome - please put them in writing (an email will suffice) with the name of the handbook to Zsófia Ásványi <a href="mailto:asvanyizs@ktk.pte.hu">asvanyizs@ktk.pte.hu</a>

## Code of conduct serving the protection of health (based on Rector's and Chancellor's Common Order Nr. 14/2020)

- 1. In all University buildings continuous wear of face mask covering the nose and the mouth is compulsory!
- 2. Before and after classes washing hands with soap or use of hand disinfectant is advised.
- 3. Lecturers are obliged to ventilate lecture rooms at the start and finish of the classes.
- 4. If weather conditions allow, students are advised to spend the breaks outdoors, making sure that the protective distance of 1.5 metres is kept.
- 5. Entering the building of the Faculty and the classes is only allowed for healthy students and lecturers, showing no symptoms of disease.
- 6. Those who notice symptoms typical of disease on themselves, on any of their fellow students, lecturers or colleagues, are asked to notify the Faculty Management as soon as possible (through the lecturer in case of students, directly in any other case), in order to take appropriate actions.
- 7. Those who notice symptoms typical of disease on themselves, please stay home and immediately call the information line set up by PTE specialists exclusively for PTE students: +36 30 577 3764 (PTE hotline). Also: please book an appointment for testing by writing an email to fmk@pte.hu. The examinations are made at the Centre for Occupational Medicine (7624 Pécs Nyár str. 8.).

## **CONTENT**

Academic Calendar	6
Introduction to the University of Pécs	7
The University of Pécs Regulations	7
Appeals and Academic Misconduct	
Quality Assurance	8
Welcome from the Dean of Faculty of Business and Economics of the University of Pécs	9
Program Leader's welcome	10
Program staff list and contact details	11
Teaching staff	11
Technicians	
Administration staff	
Communication Channels	13
Student website	12
E-mail	
Your contact and personal details.	
NEPTUN Electronic Administration System and Intranet (Meet Street)	
Your Program	14
Program structure diagram	
Your Timetable	
Your learning resources	
Library	
IT facilities	
Learner Development	
Attendance requirements	
Program planning	
Health and Safety requirements	
How to help enhance your Program	
How you can feed back to us	18
Boards of Study	
Student Surveys	19
Employability	19
Employability and your Program	20
Personal Development Planning (PDP)	
Career Advice	20
Learning, teaching and assessment	21
Learning and teaching methods	
Assessment methods	
Submission, receipt, marking and return of assessment	
Assessment Feedback.	
Progressing on your Program	
Your grades	
Program regulations for progression on award	23
Your results	
Diploma supplement  Deferral of assessment	
Extenuating Circumstances	
Re-assessment	
Thesis	
Final Examination – Thesis Defence	
Assessment Boards and Results	
Academic Misconduct	
	4
Appeals	27
Support	27

Academic support	
Academic support Program Leader and Program Director	28
Support services at the University of Pécs Study Department Disability Support Service Financial issues. International Student Support Student Union membership	28
Study Department	28
Disability Support Service	28
Financial issues.	28
International Student Support	28
Student Union membership	28
Program specification for the Master of Science Applied Management Program	29
Program specification for the Master of Science Applied Management Program  APPENDIX 1	32
APPENDIX 1	88
APPENDIX 2APPENDIX 2	88 90

#### Academic Calendar

ACADEMIC CALENDAR FOR MSC PROGRAMMES				
2020/2021 FALL SEMESTER				
Date	Event			
24 August – 6 September	Neptun University Registry System	Enrollment/Registration period (1st year students have to register 2nd year should set their status as active)		
31 August – 6 September*	Neptun University Registry System	Course registration*(compulsory for <b>ALL</b> students)		
7 September		First day of teaching		
19 August 1 <sup>st</sup> installment 15 October 2 <sup>nd</sup> installment 15 November 3 <sup>rd</sup> installment		Tuition fee payment deadline		
3 October		Deadline for postponing studies (set status as passive) by request		
26 September		Deadline for credit accreditation request		
6 <sup>th</sup> week of the semester	Room will be determined later	Programme Voice Group Meeting (only for MSc EDE programme)		
19 October – 23 October		Fall break		
9 November (+ one week for 1000 HUF/day delay fee)		Deadline for (re)submitting the thesis		
9 November		Announcement of exam dates		
18 November		Neptun exam application starting date		
5 December		End of the fall semester – last day of teaching		
7 – 12 December and 4 – 23 January 2021	Exam dates will be announced by the 9 November the latest	Exam period		
20-23 January 2021	Rooms and exact dates will be determined later	Thesis defence period for the MSc 2 <sup>nd</sup> year students		

<sup>\*</sup>After the 7<sup>th</sup> September it is impossible to sign up for a course in the Neptun. Please, do not forget that if you are not signed up for a course in the Neptun you are not allowed to take an exam and receive a grade and the credits for the given course.

#### National holidays during the fall semester (other breaks):

23 October

1 November

25-26 December

1 January

Please, do not forget that if you are not signed up for a course in the NEPTUN you are not allowed to take an exam and receive a grade and the credits for the given course. NEPTUN Electronic Administration System – international students will get their access after the orientation when they will be helped to register into it.

# PLEASE BE AWARE THAT DUE TO CORONAVIRUS ON YOUR PROGRAM THE FACULTY HAS SWITCHED TO **HYBRID TEACHING!**

MEANING: Students can either be present personally in the classroom or from a distance via Teams.

## Introduction to the University of Pécs

During the time of founding the first universities in Central Europe, King Louis established the first Hungarian university in Pécs in 1367. Its persistence, however, remains uncertain. According to historical research, there must have been a separate College of Law and a College of Theology in Pécs by the end of the 15th century, replacing the university. In 1785 Emperor Joseph II moved the Royal Academy from Győr to Pécs, which was, however, relocated again in 1802.

In 1833 bishop Ignácz Szepessy, in co-operation with the town council, established the Academy of Pécs, which worked with faculties of law and arts. On 15th June 1921, the Hungarian Parliament passed a bill in which the Elisabeth University, previously operating in Pozsony, was transferred to Pécs. From 1923 the institution included faculties of law, medicine, humanities and theological studies at the University. The Faculty of Humanities was brought to Kolozsvár in 1941. In 1951 the Faculty of Medicine became independent, so the University of Pécs had a single Faculty of Law.

In 1975, The Faculty of Economics was organized which, since 1970, had worked as a transferred branch of the Karl Marx University of Economics in Pécs.

The Teacher Training College of Pécs became integrated as a Faculty to the university in 1982.

The first step towards the modern university with six faculties was set up in 1991 when after undergoing significant structural changes the Faculty of Teacher Training split into the Faculty of Humanities and the Faculty of Sciences. The Pollack Mihály Technical College was integrated into the university, and the Faculty of Performing and Fine Arts was established in 1995.

The university has been running International Programs in English for non-Hungarian students since 1987. These programs work with a professional team of academics who can offer courses under a broad scope of Central and Eastern European Studies.

For further information on issues concerning international relations of the University of Pécs, please contact the Head of the International Relations Office Ms. Gyöngyi POZSGAI (e-mail: gyongyi.pozsgai@iro.pte.hu) or visit the website of the University: <a href="http://www.iro.pte.hu/">http://www.iro.pte.hu/</a>

#### The University of Pécs Regulations

The program abides by The University of Pécs regulations those are at: <a href="https://pte.hu/hallgatoi\_szabalyzatok\_nyomtatvanyok">https://pte.hu/hallgatoi\_szabalyzatok\_nyomtatvanyok</a>

and:

 $\underline{https://adminisztracio.pte.hu/sites/adminisztracio.pte.hu/files/files/Adminisztracio/Szabalyzatok\_utasitas}\\ \underline{ok/PTE\ SZMSZ/7mell\ melleklet/7bmell-felveteli20190426.pdf}$ 

#### **Appeals and Academic Misconduct**

Please note that The University of Pécs uses its regulations for handling student appeals. Information about the appeal process is available from Regulation on Studies and Exams (TVSZ).

https://adminisztracio.pte.hu/sites/adminisztracio.pte.hu/files/files/Adminisztracio/Szabalyzatok\_utasitasok/PTE\_SZMSZ/5mell-tvsz20190628.pdf

More information about the Regulations regarding assessment is given in the section "Progressing in your program."

## **Quality Assurance**

The program was accredited by the Accreditation Committee of the Hungarian Academy of Sciences (Magyar Felsőoktatási Akkreditációs Bizottság). The number of the decree issued by the Study Bureau: OH-FHF/841-1/2008: The Accreditation Committee regularly quality controls the operations and administration of this program.



## Welcome from the Dean of Faculty of Business and Economics of the University of Pécs

I am happy to welcome you to the University of Pécs and in particular to the Faculty of Business and Economics.

Our Faculty has been active at the Hungarian educational field of business since 1970 when the Faculty was established as a teaching unit of the Budapest University of Economics. Our work has been continuous ever since in unbroken growth and development. We have an impressive track record of educating hundreds of students and co-operating with the institutional environment.

The purpose of our programs is to develop professionals who can stand up to the continually evolving and challenging business environment, who are learned, who can apply that cutting-edge academic knowledge we always strive for to give. We do all that is in our power to develop ourselves to give the best of our knowledge, skills, and abilities to those whom we teach. We look for instilling in all our students the respect for real professionalism, professionally based knowledge, a high level of ethics and a sense of responsibility towards their community.

The Master of Science in Applied Management program is very special to us, and very close to our hearts. It is a privilege to work with those international students who decided to come and study with us. We recognize that you came to our school because you thought we would be able to give you something special that you cannot obtain anywhere else in the world. Our experience in economic transition that we experienced as it happened gives us the opportunity to provide an education that you cannot find anywhere else. It is not a just transition we know about, but we have arrived at the point when our researchers, professors are recognized internationally in research and education. We have amongst us Harvard alumni, people who participated in world-class research groups, educators who have a far-reaching international acknowledgment. We are happy to share all this with you.

We provide practical information in this handbook that we mean as a guidebook for you in the road at your studies. Let this be your first source of information and a place for reference for the future.

I am glad that you have chosen this path of studies. The work before you is not easy by any means; you will meet failure for sure you will have setbacks and very dispiriting moments. Keep that in mind that our aim first and foremost is to make you a well-seasoned business person, who is ready to tackle any challenge that might come your way and succeed in the face of adversity.

Our town, Pécs, is not just a very picturesque Mediterranean town but is a welcoming one for students too. Students' life here is also about fun, concerts, excellent sports possibilities, international friendships – that are impossible to get anywhere else – lovely food and a friendly environment. Study hard, but enjoy life here as well, we hope you will call these years that you spend with us the best period of your lives!

I wish you perseverance, tenacity, and lots of success and joy of creation on the long road towards your Master degree!

#### Zoltán Schepp

Dean



## Program Leader's welcome

Welcome to the Applied Management Master Program of the Faculty of Business and Economics at the University of Pécs! Our Faculty is genuinely dedicated to becoming an international institution that attracts a significant number of talented international students from all over the world – and this master program is designed to support this strategic goal. The 4-semester curriculum offers you a wide range of possibilities to enrich your business-, and managerial skills; to intensify your intercultural competencies with fellow students from more than 20 countries all over the world, and to enjoy international guest lectures both from academic and business spheres.

As the program architecture shows a delicate balance between theoretical education and practice, your active participation is more than welcome during classes. This approach offers you not only an overall view on business decisions, but also means a great opportunity to build interpersonal networks for future activities – even life-long friendships!

It is important to note that further information on the program your rights and duties can be found in this official Student Handbook. This document is available on the Faculty's intranet site: Neptun in electronic version, and also a hard copy can be consulted in the Study Department.

I will be your Program Leader and will in the course of time meet and greet you. My primary role is to support and advise you on your academic progress through your studies. My colleagues and I look forward to working with you and helping you to achieve your learning and career aspirations!

**Zsófia Ásványi** Program Leader

## Program staff list and contact details

Program Leader Dr. Zsófia Ásványi Room number: 223

Faculty of Business and Economics

Rákóczi street 80. 7622 - Pécs

Telephone: 36-72-501-599/23114 Fax: 36-72-501-553

Email: <u>asvanyizs@ktk.pte.hu</u>

The University of Pécs, Faculty of Business and Economics Dean Dr. Zoltán Schepp

Room number: 235

Faculty of Business and Economics Rákóczi

street 80. 7622 - Pécs

Telephone: 36-72-501-599/23155 Fax: 36-72-501-553

Email: schepp.zoltan@ktk.pte.hu

The University of Pécs, Faculty of Business and Economics Program Director Dr. Zsuzsanna Kispál-Vitai

Room number: 220

Faculty of Business and Economics

Rákóczi street 80. 7622 - Pécs

Telephone: 36-72-501-599/23198

Fax: 36-72-501-553

Email: <a href="mailto:vitai.zsuzsanna@ktk.pte.hu">vitai.zsuzsanna@ktk.pte.hu</a>

#### **Teaching staff**

Module Title	Lecturer(s) in Charge	Phone number	E-mail	
Core Module A		Extension		
Applied Statistics and Econometrics	G. Kőrösi	23131	korosig@ktk.pte.hu	
Economics	I.Kónya	23420	konya.istvan@ktk.pte.hu	
Business Intelligence	F. Kruzslicz	23113	kruzslicz.ferenc@ktk.pte.hu	
Applied Venture Valuation	A. Takács	23277	takacs.andras@ktk.pte.hu	
Global Marketing	B. Lányi	23196	lanyi.beatrix@ktk.pte.hu	
Core Management Module B 1				
Project Management	N. Sipos	23369	sipos.norbert@ktk.pte.hu	
Production and Process Management	J. Vörös, Zs. Hauck	23138 23153	voros.jozsef@ktk.pte.hu hauckzs@ktk.pte.hu	
Strategic Management	R. Schmuck	23369	schmuck.roland@ktk.pte.hu	
Leadership and International Business	Zs. Kispál-Vitai	23198	vitai.zsuzsanna@ktk.pte.hu	
Change Management	M. Benke	23320	benkem@ktk.pte.hu	

Compulsory electives Management Module B2			
Intercultural Business Communication	E. Bányai	63373	banyai.edit@ktk.pte.hu
Knowledge Management	G. Balogh	23275	baloghg@ktk.pte.hu
Strategic Human Resource Management	Zs. Ásványi	23254	asvanyizs@ ktk.pte.hu
Advanced Organizational Behavior	Zs. Kispál-Vitai	23198	vitai.zsuzsanna@ktk.pte.hu
Quality Management	T. Kiss R. Schmuck	23265 23369	kisst@ktk.pte.hu schmuck.roland@ktk.pte.hu
Business Consulting	Cs. Ruzsa	23369	ruzsa.csaba@pte.hu
Option Sets Module C			
Finance Cases	V. Csapi	23126	csapiv@ktk.pte.hu
Advanced Marketing Research	K. Szűcs	23115	szucsk@ktk.pte.hu
Social Entrepreneurship	K. Erdős	23134	erdosk@ktk.pte.hu
Technology Commercialization	S. Danka	23142	danka.sandor@ktk.pte.hu
Energy Management	M. Somogyvári	23384	somogyvari.marta@ktk.pte.hu
Thesis consultation Module D			
Thesis development	Supervisor		_

## **Technicians**

Field of responsibility	Name	Extension	Location	E-mail
Head of Technical Support	Tibor Fehér	23154	Study Department	feher.tibor@ktk.pte.hu
Web master	József Varga	23344	Study Department	varga.jozsef@ktk.pte.hu
Technical personnel	Gábor Lovas Zoltán Jakab	23364	Study Department	lovas.gabor@ktk.pte.hu jakab.zoltan@ktk.pte.hu
NEPTUN Support	Tamás Gáspár	23334	Study Department	gaspar.tamas@ktk.pte.hu

#### Administration staff

Field of responsibility	Name	Extension	Location	E-mail
Program Leader	Zsófia Ásványi	23114	B223	asvanyizs@ktk.pte.hu
Program Administrator (Student Affairs Officer)	Edina Hamar	23166	B135	hamar.edina@ktk.pte.hu

#### **Communication Channels**

#### **Faculty website**

For all necessary information regarding your studies, news of events, scholarships and other student activities students should visit: <a href="http://ktk.pte.hu/en">http://ktk.pte.hu/en</a> or: <a href="http://pecsikozgaz.hu/">http://pecsikozgaz.hu/</a> Please note that the second site is available only in Hungarian.

#### **NEPTUN** "Study System"

At the beginning of each semester it is your responsibility to set your status in the NEPTUN as active and to sign up for your courses in the course registration period. Furthermore, in the exam period you have to sign up for each examination date otherwise you won't be allowed to participate in the examination. NEPTUN is available from the website: <a href="https://neptun.pte.hu/">https://neptun.pte.hu/</a>

#### Moodle

Moodle is the platform for lecturers to share teaching materials, videos, questionnaires, etc. with students during the semester. In the exam period, your exams will also be run through Moodle. Neptun, Moodle and MS Teams are synchronized systems. You may reach Moodle through faculty website through the folloing link: <a href="https://moodle.pte.hu/login/index.php">https://moodle.pte.hu/login/index.php</a>

#### **MS Teams**

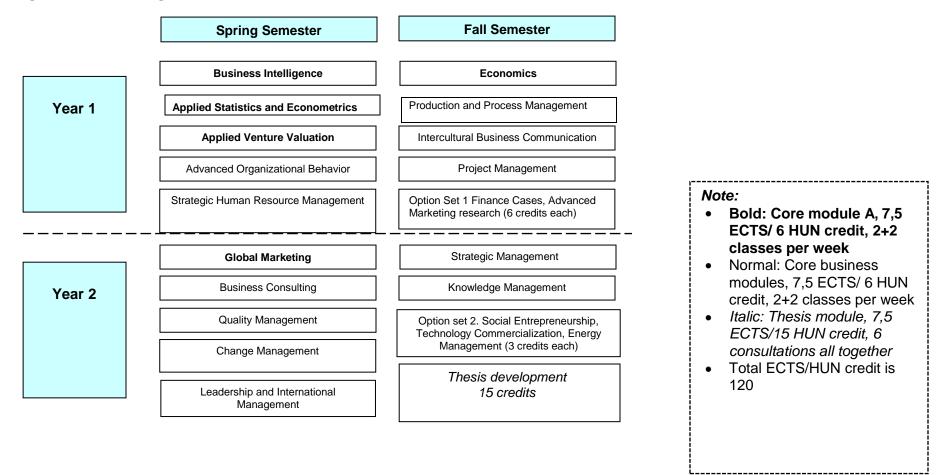
As the Faculty has switched to hybrid teaching, all lectures are running in Teams as well as face-to-face in the classrooms. Those studnets who are not able or not willing to visit the campus for lectures, may join the lectures via Teams with exactly the same rights and duties as their physically present fellow students.

#### E-mail/Neptun/Teams/Moodle messages

For individual communication faculty staff may use all the above communication channels. Please check your messages daily to always be up to date.

## **Your Program**

### Program structure diagram



Depending on the time of enrollement, the student can follow the program structure in spring-fall or fall-spring order.

#### **Your Timetable**

You are allocated to timetabled lectures, labs, seminars, and workshops based upon your module registrations. Your timetable is available on the following website:

https://ktk.pte.hu/en/students/studies/bachelor-programs/timetables

If your timetable is incomplete or if you have any queries about your timetable then please contact the Student Affairs Officer.

Any changes to your timetable will be notified to you Program management.

#### Your learning resources

#### Library

The Library of the Faculty of Business and Economics was delocalized with the Central Library of UP into the well-equipped South-Transdanubian Regional Library and Knowledge Centre in the summer of 2010. In the Knowledge Centre there are 380 computers for readers and the possibility of both the group work and the individual research is provided. In the whole building WiFi is available. By opening the Knowledge Centre the weekly opening hours of the Library have increased from 60 hours to 84 hours.

The Library of the Faculty of Business and Economics is located on the third floor of the Knowledge Centre where there are about 100,000 documents. English language books, textbooks, academic journals and periodicals in all the fields of business and economics can be found there. In the last few years the collection of the Library of the Faculty of Business and Economics increased by about 5,000 items per year. Students are supported by English language assistance. As the Libraries of the Knowledge Centre integrated their services, the Knowledge Centre operates as a large library and circa 1 million items are available for the readers.

Subscribed databases are available for the students and researchers via the university network, some of them contain business and economic e-journals and e-books such as Business Source Premier (EBSCOhost), JSTOR, Regional Business News (EBSCOhost), ScienceDirect, Scopus, and Springer Link.

Furthermore, the Library of UP has taken up digitalization of the physical collection so that the documents would be better available and researchable for the readers.

Since 1996, the Library has become the Depository Library of the World Bank, thus providing excellent data and document sources for interested researchers and students.

#### Joining the Library

Students are asked to complete an enrolment form to join the Library. The Library Card entitles all students to use any of the library services.

#### Reservations and Interlibrary Loans

Books on loan from any of the libraries may be reserved by another borrower and recalled. Books and journals not in stock may be borrowed from elsewhere.

The Collection of Documents of the European Union

There is a special collection of the documents of the European Union, established with the help of the PHARE Program. This is presently under the supervision of the Faculty of Law. The collection is located in the Knowledge Centre, and open for all students of UP. This mainly English language collection comprises journals, periodicals, statistics and annuals issued by the EU and provide up-to-date information for researchers. The collection is supported by CD-ROM and Internet search systems.

#### IT facilities

The Faculty has two computer rooms with 88 computers for teaching purposes and further 8 computers for student usage.

#### **Learner Development**

Learning development is mainly included in modules in the regular curriculum. Any additional support required by students is provided outside class. Students requesting additional support can communicate it to professors directly or to Program management.

The Faculty has a dedicated office for students who require additional help. The name of the office is: "Tehetségpont" (Location of talent), it is on the first floor of the main (green) building. Those students can require help in this office who have specific learning needs.

In the field of academic writing the Program offers help first: in most modules there are writing assignments, either group-based or individual. Feedback on these is provided by the lecturer of the module. Dedicated thesis —writing help is in the second year led by the chosen supervisor in the Thesis Development module. The curriculum of the Thesis Development module also contains information on referencing and is dedicated to develop students' research skills.

#### **Attendance requirements**

- 1. Students are required to attend all scheduled classes and prescribed activities for the Program on which they are enrolled.
- 2. **Maximum rate of absence in case of every module is 25%.** Student with higher rate of absence will not be allowed to take part on the final examination.
- 3. Students must make themselves available at all times to attend for viva voce examinations at times when, given the structure of the course they are taking, they may reasonably be expected to be available
- 4. Students must notify their academic tutor or other tutor in advance if they cannot attend any compulsory class, lecture etc. The academic tutor has the discretion to decide how the student should compensate for work not done in the classroom if it is needed.
- 5. They must inform the tutor of any illness which is affecting their attendance and supply a medical certificate if they are absent for more than one week.
- 6. Students must notify the Program or Faculty Office in writing if they are withdrawing from a course.
- 7. Any period of absence over 28 days for whatever reason shall be reported to the Program.
- 8. All withdrawals, including those where students have failed to reply to letters for a period of two months should be notified immediately to the Dean of the Faculty on the appropriate form. Refund of fees, where applicable, will be at the discretion of the Dean as specified in the Financial Regulations of the Faculty of Business and Economics of the University of Pécs.
- 9. Where a student withdraws before the end of a given semester the last day of attendance should be noted as the last date of recorded attendance, if known. Otherwise it should be given as the date on the letter from the Program Leader requesting an explanation of absence. Where a student withdraws at the end of a given semester the date should be noted as the last day of that semester.

Students, who fail to register for the Program after two weeks of starting the Program, without any good cause, will be deemed to have withdrawn. In this case no refund of the fees is possible.

#### **Program planning**

During the first and second semester of your second year and the first semester of your third year you undergo Program planning and select and register for the optional modules you wish to take in the following semester.

#### **Health and Safety requirements**

Students are expected to behave according to general Faculty regulations and not endanger their own or anybody else's health and safety. Students are liable for any damage that is caused by them to anyone else on the premises.

### **How to help enhance your Program**

#### How you can feed back to us

If you have a suggestion or a complaint about any aspect, please raise it with the person concerned in the first instance. If you are not satisfied with the outcome you can progress the matter through informal and formal procedures step by step up the management structure of University of Pécs, Faculty of Business and Economics:

- 1. Student Affairs Officer
- 2. Program Leader
- 3. Program Director
- 4. Dean

#### **Boards of Study**

This is a forum where student representatives and staff meet to discuss the MSc AM Program. This includes any issues but also talking about future developments and things that are going well. The Board also looks at student survey results.

The membership of a Board of Study includes:

- Student representatives (for more information about being a student rep see below)
- Program leader
- Program director and other academic staff involved in the delivery of the Program and/or modules
- Support services representatives

The **student representatives** are elected by the end of week 2 to ensure that the interests of students on the Program are represented. They are also responsible for feeding back the outcomes of any meetings or events they attend.

Student representatives will be selected, either by election or self-nomination, by the end of the second week each year. If you are elected as a student representative your role will be to gather the views and opinions of the students you represent, to present these at the meetings you attend and to feed back the results and information to other students following the meeting.

Being a student representative can be immensely rewarding. Much of the experience you obtain through being a representative can be linked to personal development and employability. The graduate market is very competitive and prospective employers are looking for people who stand out and can demonstrate, with real examples, skills listed in CVs. As a rep you get to put skills into action, such as communication, leadership, teamwork, problem solving and time management.

As well as attending Boards of Study meetings student representatives are often asked to give their feedback on other issues relevant to students through focus groups or other committee meetings which are organised on a more ad-hoc basis.

**Minutes** are recorded of the discussion and decisions of each Board meeting and these are circulated to members with outcomes via email. The minutes are included with the Program Quality Monitoring Report which is considered by the Faculty of Business and Economics of the University of Pécs. The points raised at

the meeting are carefully recorded so action can be taken upon them, and they are available at the Student Affairs Officer.

Students receive information on actions arising from Boards of Study via the Student Representatives.

Meeting Dates

Generally 6th week of each semester

#### **Student Surveys**

Module feedback forms are distributed to you throughout the academic year. The aim of this feedback process is to elicit your views on the quality of all the modules you have taken, and your experience of being a student on your Program of study.

Module forms examine each module in some detail. Program questionnaires invite comment on your Program in general - these may be given only occasionally.

You can expect to receive a report on issues that have been identified, and the actions taken upon them are available at the Student Affairs Officer. The report would also describe the measures taken to resolve any problems. All reports will be an item for discussion during Boards of Study and will, where necessary, be reported upon during the annual monitoring process. The whole feedback process will also be reviewed on a regular basis, to ensure that it is effective in helping to provide a good quality experience for students.

Module Feedback Form can be seen in **Appendix 2**.

Results of the survey are available by the start of the new academic year and each Program is expected to produce a brief report or action plan to resolve any problems that have been identified. This action plan will also be discussed during the Board of Studies meeting with student representatives.

How we consider your feedback

The feedback you give through your student reps, through surveys and at Boards of Study meetings plays an important part in reviewing the MSc AM Program during and at the end of the academic year. We are continuously monitoring program quality and in this process student feedback is an important input, that Program management takes very seriously. ALL student opinions will be carefully considered and acted upon.

## **Employability**

Employability is the level of compliance to labor market needs of the graduating students that includes knowledge and skills. These sets of knowledge and skills enable students to enhance their labor market value. The curriculum structure is designed to enable students to develop these necessary sets of knowledge and skills.

MSc Applied Management Program is committed to supporting you in enhancing your employability and helping you to develop professionalism in your field of choice as employers constantly tell us that they are looking for polished graduates who not only have a good degree but who also have the right skills, attributes and values to support their knowledge.

The Confederation of British Industry (CBI) defines employability as 'a set of attributes, skills and knowledge that all labor market participants should possess to ensure they have the capability of being effective in the workplace, to the benefit of themselves, their employer and the wider economy'.

#### **Employability and your Program**

The development of employability skills are all integral parts of the Master of Science Applied Management Program although this may not always be evident to you as they will not always be presented as such.

In order to maximize your labor market value and your employability the curriculum of the Program is designed to provide you with advanced professional knowledge.

The development of critical and analytical skills required in the field of business is to be generated from the beginning of your studies in subjects of the functional areas of business. These skills include critical analyses, individual work, team work, self-management, self-development, business and customer awareness, communication, literacy and numeracy.

Although this highlights to a certain extent how employability has been embedded in the MSc Applied Management Program curriculum, it is still your responsibility to actively seek out these skills and identify what is covered where.

#### **Personal Development Planning (PDP)**

Personal Development Planning will provide you with an opportunity to assess the value of the skills and knowledge you are developing and identify your future learning and development needs. It offers a structured way to reflect on what you are good at and what you need to develop further. You will learn to review your own skill levels and what you have learned from different situations and environments, including your studies, part time work, voluntary work and other activities. You will record your reflections and use them to help you think about and plan your future development.

This is an important part of your personal development and reflects the working environment where employers encourage new graduates to assess their own continuous professional development (CPD) using a portfolio. You can also use your record of PDP as a valuable aid for marketing your skills to employers in recruitment and selection processes.

Students can seek support in PDP at the "Tehetségpont" office and can also seek support via the Program Manager. The Program Manager will counsel you about the nature of your need and will aid you in finding a suitable solution.

#### **Career Advice**

Students on the MSc Applied Management Program are entitled to participate at the career fairs of the University of Pécs and also at fairs where other University of Pécs students are participating. Career related guidance may be asked from the Program Manager, who will aid you to find the persons who are able to help you.

## Learning, teaching and assessment

The learning, teaching and assessment approaches used throughout your Program will encourage you to be actively involved in your learning and to co-operate with other students. We aim to give you prompt feedback on your learning as well as opportunities to reflect upon and learn from that feedback.

#### Learning and teaching methods

You will be actively involved in a range of learning, teaching and assessment approaches as part of your MSc Applied Management study Program. Such active learning approaches aim to put you at the centre of your learning so you are involved and engaged in all aspects of your learning and its assessment. Your Program will require your active participation in learning activities and engagement with your fellow students both individually and collaboratively, working and learning with other students as part of a small group. Learning activities may also occur both within and outside the classroom.

Your learning will also be supported by technology. Increasingly your tutors will be using existing and emerging learning technologies to engage you in e-learning activities. Your Program will be facilitated using a variety of media and online tools (podcasts, wikis, flipped classroom named as examples) which will allow you flexible access to a diverse range of online resources, quizzes and learning materials as well as collaborative tools with which you can engage and learn with your peers. Not confined by time and space you will be able to take part in online discussions and learning activities from wherever you are studying. Your tutors will provide any support you may need whilst learning online.

By engaging with e-learning you will also be developing skills which are essential for your learning and are also highly valued by employers. These include but are not limited to: working flexibly, communication, understanding of IT, team working and creating shared understandings based on quality resources and access to global expertise.

#### **Assessment methods**

Assessment is an integral part of learning and you may hear it referred to as formative or summative. **Formative assessment** is developmental in nature and is designed to give feedback to students on their performance and how it can be improved therefore you will not receive a grade for formative assessment. Formative assessment is an important part of the learning process and has been shown to contribute to enhancement of learning and raising of standards.

**Summative assessment** is designed to measure the extent to which you have achieved the intended learning outcomes of a module and therefore the appropriate grade to be awarded. The summative component of an assessment task is designed to measure achievement of a learning outcome. Summative assessment should assess achievement of all learning outcomes in a secure, fair and accurate manner.

Assessment may also involve **self, peer or group approaches**. For example, you may be asked to self-assess your own work indicating where you feel you have clearly demonstrated your understanding and also identifying areas where can see you have room to improve. Assessment may also be a peer process where students, individually or as groups, offer feedback on one another's work. **Group assessment** may also be part of your Program. This part of the assessment requires you to demonstrate your ability to work as part of a group and possibly receive a group mark.

Please see the module narratives in this handbook for more detail about on the assessment for each module, appendix 1.

#### Submission, receipt, marking and return of assessment

Submission and receipt of coursework

Submission of coursework should be done upon the request of the module leader: either in print or in electronic format or in some cases in both format. If a student is explicitly asked to hand in coursework electronically then s/he has to do so. An electronic receipt however is at the discretion of the module instructor, and may not be available.

#### Exams

Final examinations are held only in the exam periods – December- January, and May-June. The dates of the exams are determined by the Study Department which announces them one month before date of the first exam. The dates of the Midterm examinations are determined by the module leaders and can be read in the module unit narratives. In some modules you might be required to do more than one exam, these serve as a practice for assessments for the final exam, or serve as a way of checking your progress in the module.

#### Marking

Not all assessment will be marked, some modules may use in certain cases verbal assessment or pass-fail bases. The Hungarian marking system is used in the program, see below.

#### Return of coursework

Coursework will not normally be returned to the students it has to be filed for five years according to law. If a student explicitly needs a piece of coursework for any reason s/he has to produce it in more copies than one. The Study Department has no right to give coursework back.

#### **Assessment Feedback**

Feedback on your assessment (both formative and summative) provides the opportunity for you reflect on your work and to use this feedback as the basis for learning and improvement.

Feedback can take many forms, and may be informal, for example it may be offered and discussed in classroom sessions either collectively or individually. It may also be more formal and delivered, for example, in written or oral form from peers or academic staff. Understanding your feedback is very important and to achieve this you are encouraged to discuss feedback with your peers and academic staff.

Receiving feedback on your work is an essential and important part of your learning and therefore all Programs provide regular opportunities for formative assessment, the purpose of which is to get just detailed feedback (rather than marks) on your performance so that you can get a regular update on how you are developing and to prepare you for any summative assessment (summative assessment counts towards your final grade).

Feedback on summative assessment will be offered in a variety of forms and all work will be marked and moderated in line with

 $\underline{https://adminisztracio.pte.hu/sites/adminisztracio.pte.hu/files/files/Adminisztracio/Szabalyzatok\_utasitas} ok/PTE\_SZMSZ/5mell-tvsz20190628.pdf$ 

You will normally be provided with feedback within 3 working days of the published submission date.

#### Your grades

Assignments will be marked using the UP five point marking scale shown below - 5 being the best and 1 being the worst.

GRADE	DESCRIPTION	PERCENTAGE
5	Excellent	88-100
4	Good	75-87
3	Fair	61-74
2	Pass	51-60
1	Fail	0-50

All modules in the Program carry equal weight and are rated as 7,5 ECTS (6 for compulsory modules, 5 for elective modules and 4 and 11 for Thesis modules Hungarian credit points) credit point on the accumulative credit scheme. Upon successful completion of the Program student will earn maximum 120 Hungarian credit points (150 ECTS).

The minimum pass mark for all assignments is grade 2 (pass). A pass grade can be achieved if a student achieves 51% from the 100% of the marks obtainable in all courses. If a module has more assessment components, or consists of two parts, the students have to pass all those components or parts which have higher weight than 20% out of the 100% in order to pass the whole module. If the student fails in any component, at the resit only a pass mark (2) can be achieved from the component the student failed. The other components will be evaluated according to the table above.

#### Program regulations for progression on award

This outline is for general guidance only. The formal regulations are to be found in the Regulations part of this handbook and are authoritative.

Please ensure that you are familiar with these requirements. In particular, please note that if your performance is likely to be adversely affected by personal circumstances, the facts must be drawn to the attention of the Program Leader in writing, with supporting evidence, *two weeks* before the due dates.

Assignments are designed to test the participant's individual ability. While co-operation and discussion with others may be useful and desirable, participants are reminded that copying and collusion are breaches of examination regulations. All material from other sources must be acknowledged.

Students will generally be required to submit assignments in the modules that should be completed by the deadlines set. Individual progress will be monitored by means of these assignments and/or class participation. The precise terms of reference, including deadlines and word limits, for an assignment must be observed otherwise marks may be deducted. The pattern of assignments and assessment will be given at the start of the module.

In addition to the assignments for each module there will be an examination to be undertaken at the end of the Program. Participants will be examined by means of written or oral examination in the specified form according to the module specification. If there is a possibility of a failure or a distinction at the end of the Program, participants may also be required to have a viva voce examination.

#### Your results

At the end of each academic year, your results will be considered and confirmed by an Assessment Board. Once the Assessment Board has met you will be able to view your results and progression status in the official board scripts at the Study Department.

Certificates

When you graduate your final qualification certificate will be issued by the University of Pécs and will have the details of your qualification.

Your University of Pécs degree can be taken over at the Graduation Ceremony the date of which is specified each year by the Faculty of Business and Economics.

### Diploma supplement

All students are issued with a diploma supplement. Your diploma supplement will include the modules you have taken with grades achieved and state your qualification with the classification and title furthermore it additionally contains information on the nature, level, context, content and status of the studies undertaken and successfully completed. Diploma supplements are intended to help external parties such as current or future employers or other Higher Education providers understand more about your Program in addition to your grades.

#### **Deferral of assessment**

Deferral of assessment can be requested only because of medical reasons (illness, accident). You have to prove with an official medical certificate if you were unable to participate an examination otherwise there will not be possibility for replacement. In the final examination period exams can be taken only in the appointed times. There is no possibility to organize final exams individually and outside the schedule.

#### **Extenuating Circumstances**

With extenuating circumstances (payment deferral, credit transfer, sport activity, work placement, absence, etc.) you have to contact the Student Affairs Officer first and ask about your duties.

#### Re-assessment

In most cases, a student is required to pass <u>all elements</u> of assessment in order to pass the overall module (e.g. mid-term exam, project, presentation, final exam), though this only applies to elements that carry a **weighting** of 20% or more of the overall grade. If a student fails a module in a particular semester, s/he will be allowed one attempt to **retake** the element(s) of assessment failed. The maximum grade awarded for the re-assessed element after the retake will be a pass grade.

Should the student fail to pass the module after the resit/resubmission, the student will be allowed to participate in an **Exam Course** for this particular module which will be scheduled in the next exam period. On an Exam Course the student must resit in the form of a single exam that will represent 100% of the grade of the module. A student will be allowed to participate in a maximum of two Exam Courses for each particular module throughout the three years, provided that they do not default on passing the minimum number of modules at the end of semester 2nd, 4th and 6th (see below). The maximum grade that can be awarded for an Exam Course is 5.

Student who misses more than 25 percent of classes will not receive signature from the lecturer, which is a prerequisite of participation on the final exam. Should the student fail to receive signature, s/he will have to retake the whole course when available.

A student failing more than <u>one-third</u> of the total **credit requirements** at the end of the  $2^{nd}$  and  $4^{th}$  semester will be made to withdraw from the Program:

- By the end of the 2<sup>nd</sup> semester the student must realize at least 40 H credit points out of the maximum 60, which in terms of modules means that by failing **more than 3 modules** by the end of the second semester, the student will be made to withdraw from the Program.
- By the end of the 4<sup>th</sup> semester the student must realize at least 80 H credit points out of the maximum 120, which in terms of modules means that by failing **more than 6 modules** by the end of the fourth semester the student will be made to withdraw from the Program.

The one-third of the total credit requirements at the end of the 2<sup>nd</sup> and 4<sup>th</sup> semester is a <u>higher order</u> regulation than the allowance of the Exam Course. This means that a student failing to pass 3 (6) modules at the end of the second (fourth) semester will be unable to take part in further Exam Courses and will be made to withdraw from the Program.

#### **Thesis**

The overall objective of the Thesis is to reinforce the student's learning experience, by requiring that experience be brought to bear upon a real-life business problem. The range of problems that may be addressed is extensive. The Thesis Research module is designed to give an insight into the problems businesses face and to provide students with the necessary tools to resolve these problems. The Thesis Research module is an independent module in which students work towards their Thesis.

Thesis topic and supervisor selection and the process of Thesis submission

Students' Thesis topic and supervisor selection and the process of Thesis submission consist of the following steps:

- 1. Students choose their topic it is free choice but it has to be more empirical/applied than theoretical.
- 2. Students consult the module leader of the Thesis Research about their chosen topic. If the module leader approves their topic she appoints the appropriate supervisor from the Faculty of Business and Economics.
- 3. Students accept the appointed supervisor or look for another one.
- 4. Students hand in their Application Form for Thesis submission with the topic and the chosen supervisor.
- 5. The module leader accepts or rejects the students' application form. Reasons for rejection: not appropriate supervisor or missing data from the application form e.g.: signature of the chosen supervisor.
- 6. If the Application Form is accepted then the students can carry on with their work throughout the academic year: research, consultation, submission of research proposal and one chapter of the Thesis and Supervisor Contact Form 1, further consultation, submission of Thesis and Supervisor Contact Form 2. Supervisor Contact Form is for controlling the students' consultation activity. There are a minimum number of compulsory consultations which has to be accomplished.

Students have the opportunity to participate in the Hungarian Scientific Conference for Students and also on different case study competitions (e.g. L'Oreal, International Case Writing Competition). For these competitions they have to produce serious research work and submit written presentations. This scientific work of the students can constitute a very good foundation of their Thesis.

#### Thesis evaluation

The Program Leader will select two referees to evaluate the work. The evaluation sheet is public and available to all students. The Thesis evaluation form can be looked at **Appendix.** 

#### Policy of failure

If both of the referees give grade 1 (fail) for the Thesis, then the student is not allowed to defend the work and has to rewrite the Thesis. If one of the referees gives a grade 1 (fail) and the other gives a grade 2 (pass) or better, then the Thesis has to be seen by a third referee. If the third referee gives a grade 1 (fail) then it is the responsibility of the Program Leader to decide whether to allow the student to defend the Thesis, or if the student must rewrite the Thesis. About detailed assessment criteria's the module leader of Thesis Research informs students.

#### Final Examination - Thesis Defence

The Final Examination consists of the oral defence of the Thesis. Moreover, students must prove their general knowledge and preparation in the topic(s) associated with the Thesis.

After successfully completing the final examination a Certificate (Degree) in MSc Applied Management (MSc Applied Management) is issued by the University.

#### **Assessment Boards and Results**

At the end of each academic year, your results will be considered and confirmed by an Assessment Board (members: professors, Program Leader) and if you have successfully completed your assessment you will be able to progress to the next year or graduate. The Assessment Board determines also the classification of your degree according to the following scheme:

5,00	Distinction
4,51-4,99	Excellent
3,51-4,50	Good
2,51-3,50	Fair
2,00-2,50	Pass

Once the Assessment Board has met you will be able to view your results and progression status in the NEPTUN system.

#### **Academic Misconduct**

Plagiarism is the presentation by a student, as his or her own work, of a body of material (written, visual or oral) which is wholly or partly the work of another. In fact, plagiarism extends to cover one's own work previously assessed or published which is also required to be properly referenced.

Taking unfair advantage over other authors, students or oneself in this way is considered The University of Pécs, Faculty of Business and Economics, to be a serious offence. The University of Pécs, Faculty of Business and Economics, will take serious action against any student who plagiarises whether through negligence, foolishness or deliberate intent. Make sure written material, ideas, theories, formulae, all information are acknowledged through the use of quotation marks, references and bibliographies. Information on the correct way of acknowledging work from other sources is available from:

http://www.citethisforme.com/harvard-referencing

Academic misconduct also covers cheating in examinations.

**Plagiarism** – in more details - is taking someone else's work or ideas and passing them off as your own. Remember plagiarism isn't just restricted to essays or reports it can also happen with visual work as well. It includes:

- copying submission of someone else's entire work as your own. The original work could be from the internet, a classmate, or a student in a previous year.
- failing to indicate a direct quote (quotation marks should be used) in the text.
- paraphrasing or synthesising material from a book, journal article or internet site without acknowledging the source in the text.
- composing a paragraph by joining together sentences from a number of sources and not acknowledging them in the text.
- using your own previous work in another assignment without acknowledging it.

In case of plagiarism the student will have to face the Ethical Committee of the University and bear the consequences of their deed.

If you have any questions regarding plagiarism or academic misconduct then please contact the Program Leader.

The Faculty of Business and Economics of the University of Pécs have bought the license for the usage of the Turnitin software, so any attempt at plagiarism via the Internet will be detected.

#### **Appeals**

Students are able to appeal against assessment board decisions and the outcome of academic misconduct cases. The University of Pécs Regulations for Appeals apply to the Master of Science Applied Management and these are available on line at:

 $\underline{https://adminisztracio.pte.hu/sites/adminisztracio.pte.hu/files/files/Adminisztracio/Szabalyzatok\_utasitasok/PTE\_S\_ZMSZ/5mell-tvsz20190628.pdf$ 

The terminology may not be familiar in all cases as it refers to University of Pécs staff and committees. If you are involved in any action under these regulations and do not understand the process involved, please contact the Program Leader.

## Support

Although you are expected to be independent and to take responsibility for your own academic and personal life, there is still a lot of help available to support you throughout your Program.

#### **Academic support**

#### Academic staff

Your tutors will direct your studies and ensure that you know what work you need to cover in any given module. Seek advice from academic staff either during their office hours or by email or telephone.

#### **Program Leader and Program Director**

Your Program Leader aids your studies and will help you in academic and organizational matters that are brought to her attention. You can contact her at the e-mail and phone numbers supplied at the beginning of this document.

Your Program Director is responsible for the academic quality of your program. She may be contacted at the email and phone numbers supplied at the beginning of this document. She will not deal with organizational issues, only content and academic quality concerns.

#### Support services at the University of Pécs

#### **Study Department**

The Study Department is where you can go as a first point of call to find out information or to seek advice. It is also the place where you can ask for study counselling.

#### **Disability Support Service**

The University of Pécs does not discriminate on the basis of disabilities; however students with disabilities should first consult the Study Department whether the Faculty can handle their particular disability.

#### **Financial issues**

Financial issues are dealt with the Central Studies Office which is to be found in the Center of Knowledge (Pécs, Universitas street 2).

#### **International Student Support**

International students can ask for support in the:

- Study Department
- International Office of the Faculty both are on the first floor of the main green building
- Program Leader
- Manager of the Stipendium Hungaricum Program in the Central University building Vasvári Pál street 4.

#### **Student Union membership**

For information on the University of Pécs, Faculty of Business and Economics Student Unions visit the websites:

https://ktk.pte.hu/en/student-union

https://ktk.pte.hu/en/aiesec

https://ktk.pte.hu/en/aegee-pecs

## **Program specification for the Master of Science Applied Management Program**

1. Program title	MSc Applied Management
2. Awarding institution	University of Pécs
3. Teaching institution	University of Pécs
4. Program accredited by	The Hungarian Accreditation Committee (MAB)
5. Final qualification	MSc AM
6. Academic year	2018/19
7. Language of study	English
8. Mode of study	Full time

#### 9. Criteria for admission to the Program

The basic requirement of the Program is the certificate of completion of Bachelor level education:

• (Hons) in Business Studies or related fields.

The specific requirements are:

- Transcripts for all completed years
- Entry requires satisfactory completion of BA courses. Failed students are not taken.
- Certificate of Proficiency in English: TOEFL certificate under two years old with a score of at least 550 points or equivalent certificate of proficiency in English (for non-native speakers or those who did not obtain their secondary education in a school with English as the language of institution). From Hungarian students the Type C intermediate level State Language Examination certificate under two years old is also accepted.
- Two reference letters for applicants from other countries.
- Completed Stipendium Hungaricum Application if funding is required from the Hungarian Government
- The Program do not take students under 3,00 GPA, or those who failed either during their BA studies. For Hungarian students the Higher Education Law decides the procedure of application that may be subject to changes in every year. Please consult the information booklet issued by the Ministry of Education before application! ("Felsőoktatási Felvételi Tájékoztató")

#### 10. Aims of the Program

The underlying philosophy of this Program is that students follow an accelerated track of study, which will enable them to make useful contributions to the business organisations which they will join upon successfully completing the Program.

The purpose of the Program is to provide relevant education in order to prepare the students for careers in business. Its central concern is with the development of knowledge and skills required for the analysis of business problems and for the formulation and implementation of business strategies.

The Program aims to:

- 1. Provide students with enhanced and deepened knowledge and skills to equip them for a career in a diverse range of business organisations
- 2. Develop the student's competence in applying a range of business and management skills to the practice of management
- 3. Develop the critical and analytical powers of the student in relation to management.
- 4. Develop critical and analytical problem-based learning and the transferable skills to prepare the student for graduate employment
- 5. Develop critical, analytical and synthetizing skills in the student to enable them for a possible Ph.D. application.
- 6. Enhance the development of the students' existing skills base, allowing for a cumulative learning experience

#### 11. Program outcomes A. Knowledge and understanding Teaching/learning methods On completion of this Program the successful student will have knowledge and understanding Students gain knowledge and understanding through a combination of lectures, directed A critical understanding of current reading, coursework, case studies and group developments and issues in the practice work. This is supplemented with the Thesis of management 2. Systematic understanding of theoretical and conceptual grounding in **Assessment Method** Students' knowledge and understanding is management 3. Critical analyses, understanding, and assessed by individual and group coursework and evaluation of business situations in the unseen examination. This is supplemented with globalised and Hungarian business the Thesis and the use of a record of learning and environment taking into account the development throughout the Program relevant quantitative and qualitative issues 4. An ability to consolidate of management concepts, models and ideas from academic and professional literature using different research methods and techniques An ability to consolidate management concepts, models and ideas from academic and professional literature and apply in an academically applied context B. Cognitive (thinking) skills Teaching/learning methods On completion of this Program the successful Students learn cognitive skills through seminars, student will be able to: workshop sessions, practical exercises, Critical analyses and interpretation of conducting research both as a part of the module information about the globalised and outcomes and the coursework. Hungarian organisations in their environment **Assessment Method** 2. Use the variety of methods to analyse Students' cognitive skills are assessed by group business and human resource situations and individual coursework and unseen in the workplace examinations and in processes Apply theories and/or theoretical models to practical problems and Apply the research process to decision making processes C. Practical skills Teaching/learning methods On completion of the Program the successful Students learn practical skills through library and student will be able to: labs research (C1;C3), and practices in the real 1. Demonstrate the development of business life. Presentation, case writing in specific professional skills in workshops and coursework are used to develop management for application in the skills. Methods will include role-playing, live workplace interviewing practice, and research methods 2. Demonstrate the development of sessions and the use of a record of learning and research skills development throughout the Program. 3. Evaluate the future outcomes of

**Assessment Method** 

development, and a Thesis.

Students' practical skills are assessed by group

and individual coursework and reports, the

preparation of a record of learning and

different proposed projects as part of

Demonstrate and apply writing skills in

a variety of academic and management

the decision making process

context

D. Graduate Skills On completion of this Program the successful	Teaching/learning methods Students acquire graduate skills through
student will be able to:  1. Work effectively as a member of a	1. Case studies will be used to achieve objectives 2, 3, 4, 5 and 6.
2. Communicate and present (and presentation skills) an argument both in	2. Class exercises will be used to achieve objectives 1, 3, 4 and 6.
writing and orally 3. Demonstrate numeracy	3. Group exercises will be used to achieve objectives 1, 3, and 4.
<ul><li>4. Take responsibility for own learning</li><li>5. Use the learning resources effectively</li><li>6. Demonstrate critical self-reflection</li></ul>	4. Open and directed discussions will be used to achieve objectives 1, 2 and 3.
7. Demonstrate effective use of ICT	5. Directed and reflective reading will be used to achieve objectives 1, 2, and 3.
Undertake continuous professional development	6. Presentations will be used to achieve objectives 1 and 4.
	7. Computer based sessions will be used to achieve objectives 5 and 6.
	8. Group interaction sessions will be used to achieve objectives 1, 3, and 4.
	Assessment method Students' graduate skills are assessed by group and individual coursework and reports, oral presentations, examinations, feedback on seminar and workshop sessions and the use of a record of learning and development throughout the Program.

#### **Program characteristics**

A single Program – the MSc Applied Management - is offered. The learning outcomes – centring on the acquisition and development of theoretical and applied knowledge, and the skills and techniques of contemporary managerial practice in an international environment – are attained through compulsory core courses and optional modules. The compulsory courses provide the necessary theoretical foundations and core knowledge central to the Program. The options give students the opportunity to apply – and, hence develop – their new skills in specialist areas, as well as providing the additional analytical and applied tools and techniques that complete the learning outcomes. In addition, the options allow students to supplement their knowledge in a number of specialized areas; this complements their core knowledge, making for well-rounded practitioners, an objective central to the Program's learning aims and intended outcomes

## APPENDIX 1

Syllabi – Year 1

Code		ZC01E	ECTS Credit	6	HUN Credit	6
Module Title:	odule Title: FINANCE CASES					
Module Leader:		Dr. Vivien Csapi, PhD. Assistant professor  Office Hours: Vivien Csapi, csapiv@ktk.pte.hu			e.hu	
Telephone:		72/501599,		E-mail:	csapiv@ktk.pt	e.hu
_		Vivien Csapi	ext. 23124			
Short Description	Short Description:  This course requires students to apply theories learnt in basic finance courses especially in the field of corporate finance. The course focuses on issues like financial statement analysis, ratio analysis, financing decisions of corporate operations, investment decisions by the company, management of short and long term operations and their financial aspects. The course is highly quantitative and challenging, requires students to solve problems independently and to refresh basic financial concepts.					on issues like s of corporate short and long quantitative and
Course Prerequis	site:	Business finar	nce, Investments			
Sessions (weeks):	: 14					
The schedule is to	entativ	e, and subject	to change.			
2020.09.15 II 2020.09.22 C 2020.09.29 F 2020.10.06 F 2020.10.13 F 2020.10.20 2020.10.27 E 2020.11.03 F 2020.11.10 V 2020.11.17 C 2020.11.24 F	2020.10.27 Bond&Stock decision case 2020.11.03 Financial Analysis case 2020.11.10 Working capital management case				est	
Rationale Including Aims:  Student to understand the application of corporate finance theories, capit budgeting problems, debt and equity market situations. Student should be able apply the learnt theories in these fields.						

Learning Outcomes:	On completion of this module the successful student will be able to:					
Knowledge	provide a critical evaluation of a company or financial problem;					
Milowieuge	<ul> <li>compare/contrast the main competing theories of current debate in the framework of real life examples;</li> </ul>					
	<ul> <li>evaluate the respective strengths and weaknesses of financial theories in light of real life cases;</li> </ul>					
	<ul> <li>explain the diversity of international thinking and perspectives.</li> </ul>					
Learning Outcomes:	This module will call for the successful student to demonstrate:					
Skills	ability to conduct effective small-scale research (library use, information elicitation and handling, etc.);					
	positive contribution to group (team) working;					
	• effective verbal presentation of ideas;					
	• effectiveness in argument and debate with peers;					
	ability to cope with uncertainty (decision making);					
	• appropriate evaluative judgments of work produced (by self and by peers)."					
Teaching and Learning Strategies:	To revisit some theoretical propositions in order to be able to create connection between the materials learnt in the past and real life examples.					
	Classes are concerned beside the analysis of cases with the role of corporate governance in corporate finance decision making. The issue of corporate governance is assessed from different aspects such as from macro and mezzo perspectives. Role of institutional investors, legal background and regional specificity will be observed and discussed as well.					
Assessment Scheme:	The grade will be based on the following weights:					
	Project work class activity: 20%					
	Semester paper (deadline 11 <sup>th</sup> 40% December):					
	Final exam: 40%					
	Student is required to achieve at least 50% (pass) on the final exam in order to receive a pass in aggregate.					
Core Learning	Jim DeMello 2003: Cases in Finance, McGraw-Hill Irwin					
	Vernimmen, P. et al. (2005): Corporate Finance: Theory and Practice. Wiley.					
Materials:	Gitman, L. (2000): Principles of Managerial Finance. 9 <sup>th</sup> edition, Addison Wesley Publishing Company.					
Optional Learning Material:	Ross, S. A.; Westerfield, R. W.; Jaffe, J. (2005): Corporate Finance. Irwin McGraw-Hill. 7th edition.					
	Brealey, R. A; Myers, S. C.; Allen, F. (2006): Corporate Finance. Irwin/McGraw-Hill.					
	Brigham, E. F; Houston, J. F. (1998): Fundamentals of Financial Management, The Dryden Press.					

Useful links:	• https://3000xtra.glbl1.reuters.com/asp/login.asp?NFuse_loginErrorI d=On
	• <a href="http://finance.yahoo.com/">http://finance.yahoo.com/</a>
	• www.freelunch.com
	<ul> <li>http://www.bet.hu/onlinesz/index.html</li> </ul>
	• http://www.nyse.com/
	• http://www.euronext.com/
	• http://www.ici.org/
	<ul> <li>http://www.fundaccess.hu/</li> </ul>
	• http://money.cnn.com
	www.investorlinks.com
	• www.nyse.com

Code	M17VZ	C02E	<b>ECTS Credit</b>	6	<b>HUN Credit</b>	6	
Term:		fall		Level: Master			
Module Title:		ADVANCED MARKETING RESEARCH					
Module Leader:		Krisztián Szűcs, PhD		Office Hours:	Wednesday, 3.00-4.00 pm (online office hours)		
Telephone:		+36-72-501-559/23115		E-mail:	szucsk@ktk.pte.hu		
Module Assistant:		Péter Németh, PhD		Office Hours:	Monday, 1.00-2.00 pm (online office hours)		
Telephone:		+36-72-501-559/23129		E-mail:	nemeth.peter@ktk.pte.hu		
Short Descri	ption:	This course aims to provide an overview of the changing landscape of Marketing Research (MR) including trends, new business models, methods and also introduce the popular analysis toolkit, IBM's SPSS software.  Building on fundamentals of MR students will not just be able to communicate with research companies but also will be able to prepare and carry out their own research projects.  Discussing special fields of MR will help students to work in several industries from media to retail companies.					
Sessions (we	eks): 12						
Schedule is t	entative a	nd subject to d	change. (L: lectur	e, S: seminar; dates a	re the dates of the	lectures)	
<i>1.</i> 9 <sup>th</sup> Sept	L: Intro	L: Introduction: context & key terms of Marketing Research S: industry report					
2. 16 <sup>th</sup> Sept		roduction: Marketing Research in the Digital Era research proposal					
<b>3.</b> 23 <sup>rd</sup> Sept		nds in Marketing Research: Role of Technology					
4 20th G		S: student presentations: traditional research companies L: Trends in Marketing Research: Secondary Data 2.0					
<b>4.</b> 30 <sup>th</sup> Sept		lent presentations: innovative research companies					
5. 7 <sup>th</sup> Oct	L: Tren	: Trends in Marketing Research: Observations, Neuromarketing company guest lecture					
<b>6.</b> 14 <sup>th</sup> Oct	L: Tren	L: Trends in Marketing Research: Online Qualitative Techniques S: eye tracking					
7. 21 <sup>st</sup> Oct	FALL .	FALL BREAK					
8. 28 <sup>th</sup> Oct		L: Trends in Marketing Research: Online Quantitative Techniques S: online forums					
<b>9.</b> 4 <sup>th</sup> Nov		: Applied Marketing Research: Measuring Brand Performance : company guest lecture					
<b>10.</b> 11 <sup>th</sup> Nov	L: App	L: Applied Marketing Research: Lifestyle & Segmentation Research S: company guest lecture					
<b>11.</b> 18 <sup>th</sup> Nov	L: App	Applied Marketing Research: Media Research student presentations: lifestyle research case					
<b>12.</b> 25 <sup>th</sup> Nov	L: App	L: Applied Marketing Research: Research in the Retail Industry S: media research case					
<i>13.</i> 2 <sup>nd</sup> Dec	L: App	L: Applied Marketing Research: Satisfaction Surveys S: company guest lecture					

	Main objectives of the course are the following:				
Rationale Including Aims:	- define influencing factors, which shape marketing research projects				
	- introduce new methods, including observations, online techniques, etc.				
	develop new business models for marketing research projects    lower the industry standards in greatific fields of marketing research.				
	learn the industry standards in specific fields of marketing research  Students will				
Learning Outcomes: Knowledge	Students will				
	<ul> <li>evaluate state-of-the-art research methodology,</li> <li>design different research projects based on case studies, briefs,</li> </ul>				
	<ul> <li>design different research projects based on case studies, offers,</li> <li>identify applied fields of MR,</li> </ul>				
	<ul> <li>dentity applied fields of fire,</li> <li>construct approaches in order to optimize research outputs,</li> </ul>				
	<ul> <li>construct approaches in order to optimize research outputs,</li> <li>demonstrate meaningful insights from research data.</li> </ul>				
	demonstrate meaningful insights from research data.				
Learning Outcomes:	Participants will				
	<ul> <li>perform in teams but also experience working individually,</li> </ul>				
Skills	<ul> <li>formulate their on viewpoints and critique others',</li> </ul>				
	<ul> <li>evaluate their own competences and identify fields to be developed.</li> </ul>				
Teaching and Learning Strategies:	The course will be taught through lectures and seminars. Active participation is required during the classes either it is followed personally or online. Real-life examples, case studies will be used and discussed in the lectures while practical tasks, cases will be discussed during the seminars. Several guest lectures will be organized to the group during the semester.				
	Assessment scheme include the following parts:				
	- <b>student make presentation</b> during the semester for 40% of the grade				
Assessment Scheme:	<ul> <li>students have to work in groups of not more than 4 people, and have to prepare two presentations during the semester</li> </ul>				
	<ul> <li>each presentation will be presented to the class for 20% of the grade</li> </ul>				
	Evaluation of the student presentations (20% for each)  – 10% for the content and relevance				
	<ul> <li>5% for the oral presentation style</li> </ul>				
	<ul> <li>5% for the presentation structure and design</li> </ul>				
	<ul> <li>final exam will be in the exam period for 60% of the grade</li> </ul>				
Further on	In order to pass the module a student must get at least 51% from all the two				
Assessment:	(presentations and exam) elements of the course assessment.				
	Harrison, M., Cupman, J., Truman, O., & Hague, P. N. (2016). Market Research in				
Core Learning Materials:	Practice: An Introduction to Gaining Greater Market Insight. Kogan Page				
	Publishers.				
	Szűcs – Lázár – Németh: Marketing Research 2.0, university notes, UP FBE 2020				
Further Deading	Kaden, R. J., Linda, G., & Prince, M. (Eds.). (2011). Leading Edge Marketing				
Further Reading Materials:	Research: 21st-Century Tools and Practices. SAGE Publications.				
muerus.	Case studies and further reading materials will be available in Neptun's scene.				
Policy on attendance:	Class participation is key to learning. Students are expected to attend at least 75% of				
	classes and contribute to the class discussions. Please note that the quality of what				
	you contribute (it can be a thoughtful question, some astute analysis, and/or some				
	other meaningful contribution) will count far more than the quantity of your remarks. More "noise" does not equal higher score.				

Policy on late arrival:	On time arrival ensures that classes are able to start and finish at the scheduled time. On time arrival shows respect for both fellow students and faculty and it enhances learning by reducing avoidable distractions. Arriving 10 minutes after the start of the class is not allowed as it will disturb in class work.
Academic misconduct:	All Students are expected to be honest in their academic work and to display integrity in the demonstration of their achieved competencies.  Cheating, which is the willful decision on the part of a student to be dishonest in the representation of his/her work, is unacceptable behavior.  Any academic dishonesty will be reported to the Program leader and will be assessed and acted upon following Rules and Regulations of the University of Pecs.  A zero for that exam or project will be entered for the grade.  Severe cases of academic dishonesty may include harsher penalties such as suspension.  Academic Integrity Definition and Expectations: Academic integrity is the pursuit of scholarly activity in an open, honest and responsible manner. Academic integrity is a basic guiding principle for all academic activity at University of Pecs, and all members of the University community are expected to act in accordance with this principle. Consistent with this expectation, the University's Code of conduct states that all students should act with personal integrity, respect other students' dignity, rights and property, and help create and maintain an environment in which all can succeed through the fruits of their efforts. Academic integrity includes a commitment not to engage in or tolerate acts of falsification, misrepresentation or deception. Such acts of dishonesty violate the fundamental ethical principles of the University community and compromise the worth of work completed by others.

Code	M17VZA03E	ECTS Credit	6	HUN Credit 6			
Module Title:	ECONOMICS	3					
Module Leader:	Prof. István Ko	onya	Sessions				
	Full professor			12			
Telephone:	+36-72-501-59	9/23420	E-mail:	konya.istvan@ktk.pte.hu			
Short Description:	The aim of the module is to provide the students with intermediate knowledge on microand macroeconomic issues. The course builds on and develops further introductory knowledge on market mechanisms, consumer choice and macroeconomic principles. Upon completing the course, students get familiar with tools of analysing the behaviour of economic agents, markets and the economy as a whole. While the subject is based on standard intermediate knowledge in micro- and macroeconomics, it provides reference to new developments and encourages a critical approach to these tools and methods of economic analysis.						
Sessions (weeks):	1						
1.	Competitive m	arkets					
2.	Firms in comp	etitive markets					
3.	Monopolistic n	narkets					
4.	Oligopolistic m	arkets					
5.	Uncertainty						
6.	Information ec	onomics					
		N	Aidterm exar	n			
7.	Macroeconomi	cs and macroecono	mic data				
8.	Intertemporal	choice, investment,	savings				
9.	Economic grov	vth: capital accumu	lation				
10.	Economic grov	vth: innovation and	institutions				
11.	Business cycles	I.					
12.	Business cycles	II.					
Rationale Including Aims:	The aim of the module is to provide the students with knowledge on a range of relevant micro- and macroeconomic issues.						
Learning Outcomes: Knowledge	On completion of this module the successful student will know:  • Important models of producer choices and markets  • Models of strategic interactions among firms and other agents  • How uncertainty and asymmetric information affects market mechanisms  • Main drivers of economic growth  • The main causes of economic fluctuations  • How fiscal and monetary policy affects macroeconomic phenomena						



### Faculty of Business & Economics Business Degree Programs in English

Learning	This module will call for the successful student to:					
Outcomes:	effectively use model-based thinking in relation to micro- and macroeconomic					
Skills	problems					
	develop methods to rationally evaluate decision alternatives					
	provide macroeconomic outlook for business decision support					
	critically evaluate the potential effects of fiscal and monetary interventions					
Teaching and	The joint application of theoretical and practical teaching methods enables students to					
Learning	understand the main economic forces.					
Strategies:	Lectures are focused on understanding the model-based thinking in micro- and					
	macroeconomics.					
	Practice sessions provide the students with skills in handling practical problems like					
	business decision making, macroeconomic policies and data interpretation.					
	Home assignments require students to deepen their knowledge in several aspects of the					
	learning material.					
Assessment	Home assignments (20%)					
Scheme:	Midterm exam (45%):					
	Topics from microeconomics					
	• Theoretical questions, case studies					
	Final Exam (35%):					
	Topics from macroeconomics					
	Theoretical questions, case studies					
Core Learning	Hal. R. Varian: Intermediate Microeconomics. W.W. Norton & Company, 2014					
Materials:	N. Gregory Mankiw: Macroeconomics. Worth Publishers, 2016					
Additional	Note that the main course material will be the lecture and session presentations.					
Learning	PowerPoint slides will be available after the lectures. The textbooks contain a					
Material:	lot of additional background material, and students are encouraged to consult					
	the relevant chapters before each lecture.					



#### Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

Code	M17V	ZB07E	ECTS Credit	6	н	UN Credit	6
Module Title:		INTERCULTURAL BUSINESS COMMUNICATION					
Module Leader:		Edit Bányai PhD		Office Hours:		Tuesday 11.30-12.30	
Telephone:		+36-72-501-59	9/63373	E-mail:		banyai.edit@ktk.pte.hu	
Teacher		Brigitta Szabó-E	Bálint	Office Hours:		Wednesday 11	:00-12:00
		+36-72-501-59	9/23254	E-mail:		balintb@ktk.pt	te.hu
Short Description:		intercultural asp about the nature intercultural bus	The module is based on three pillars: culture, (business) communication and intercultural aspects of communication. The objectives are to improve knowledge about the nature of intercultural (business) communication with emphasis on intercultural business talks, and to develop skills in identifying pitfalls in crosscultural communication, avoiding misunderstandings and conflicts through cultural intelligence.				
Sessions (we							
<b>1.</b> 09.09	Tear	m formation. Clari	nester program. Creat fication of results and ural business commun	requirements.	derst	anding, goals and	d expectations.
<b>2.</b> 16.09.		at is culture? Cultu tural differences in	re and communication	n			
<b>3.</b> 23.09.	Cult	tural shock, intercu	ltural competencies,	cultural intelligen	ce		
<b>4.</b> 30. 09.	Busi	Business communication types: Oral communication patterns					
<b>5.</b> 07.10.	Busi	iness communication types: Non-verbal communication patterns					
<b>6.</b> 14.10. Bus		iness Communication Types. Written communication patterns					
<b>7.</b> 28.10.	Glob	bal etiquette, Business and social customs					
<b>8.</b> 04.11.	Inter	rcultural negotiation Process. Persuasion. Decision-making.					
<b>9.</b> 11.11.	Inte	ercultural negotiation components. The great negotiator.					
<b>10.</b> 18. 11.	Dev	velopment of Negotiation skills					
<b>11.</b> 25.11.	Pre	sentations					
<b>12.</b> 02.12.	Pre	sentations. Closing session: lessons of the module. Final evaluation					
Rationale Including Aims:		The aim of the course is to develop the students' competence in solving intercultur communication tasks, especially in business negotiations. The course intends to develop the knowledge of the student in relation to cultural differences, cultural intelligence and he them in applying their knowledge to avoid cultural misunderstandings, conflicts and to able to negotiate successfully in intercultural environments. The course will enhance the development of the students' existing communication skills. The modules aim is to provide students with enhanced and deepened knowledge and skills to equip them for internation activities.			s to develop the gence and help flicts and to be ill enhance the m is to provide		
Learning Outcomes: Knowledge		By the end of this module successful students will be able to understand why people for other cultures in certain situations behave in a surprising way, how culture improper communication, and how intercultural communication works. They will understand role of values and attitudes in (intercultural) communication, they will be able to ident the cultural differences in time management, in relation to the individual and to group problem solving, in making decisions, and in taking responsibility. They will learn how analyse intercultural communication situations.			olture impacts inderstand the ble to identify d to group, in I learn how to		
Learning Outcomes:			ll acquire the skills iness situations, espe				

### Faculty of Business & Economics Business Degree Programs in English

70	MSc in Applied Manager
Skills	other cultures, and of continuous improvement of their cultural intelligence. They will be
	able to apply the theories and practices relative to intercultural business activities. The module also has the objective to develop communications skills, both speaking and writing, and the skills of presentation.
Teaching and Learning Strategies:	This module will be taught through lectures, video and case study material and other assigned readings. It puts emphases on teamwork, on student presentations and interactive discussions. Students are expected to read the material before class since active participation in class discussions is a requirement.
	A high emphasis is placed on participation in simulation exercises with subsequent coaching and feedback by both the teacher as an instructor as well as fellow classmates.
	Each exercise consists of an activity designed to get students thinking about, practicing, and discussing communication skills.
Assessment Scheme:	<ul> <li>1 Final Examination 40 % (There is one resit opportunity)</li> <li>Written Assessment (individual): 10 % (Late written assessments lose 40 % of the obtained scores.)</li> <li>Workbook (individual): 20 %</li> <li>Course Work, Class Participation 30% <ul> <li>group work (20 %)</li> <li>individual class room activity (10 %)</li> </ul> </li> </ul>
	Students must pass all of these elements to be deemed to have passed the module! (you have to achieve a minimum of 51% of each element to pass it) Bonus points: max. 10
	During the semester students can earn 10 extra points with active participation and meaningful comments. They can get max. 2 points per class. It will be only considered if the student reaches 51 % from the total score.
Further on Assessment:	Final exam is a written, closed book exam based on the topics covered during the semester exam (Lessons and the book listed in the core learning materials.)  Presentation Requirements: The purpose of this assignment is to study and practice the process of social interaction by creating and delivering an oral group presentation, and giving feedback. The presentation needs to be a group effort. The list of topics will be available on the Neptun.
Core Learning Materials:	Lillian Chaney, Jeanette Martin (2014): Intercultural Business Communication, 6th Edition, Pearson, ISBN: 9780132971270, 0132971275, Chapters: 1., 3-11.
	Gelfand, M.J. – Brett, J.M.: The Handbook of Negotiation and Culture. Stanford University Press, Stanford 2004 Part one: Chapters 3., 4., 5. Part two: Chapters 6., 7. at <a href="http://www.unice.fr/crookall-cours/iup_cult/_docs/_Gelfand%202004%20Handbook%20of%20Negotiation%20and%20">http://www.unice.fr/crookall-cours/iup_cult/_docs/_Gelfand%202004%20Handbook%20of%20Negotiation%20and%20</a>
	Culture.pdf  The International Negotiations Handbook. Success Through Preparation, Strategy, and Planning. A Joint Project from Baker & McKenzie and The Public International Law & Policy Group (2007) at <a href="https://static1.squarespace.com/static/5900b58e1b631bffa367167e/t/59f35bdd692670b730f26ac6/1509120994315/International%2BNegotiations%2BHandbook++%281%29.pdf">https://static1.squarespace.com/static/5900b58e1b631bffa367167e/t/59f35bdd692670b730f26ac6/1509120994315/International%2BNegotiations%2BHandbook++%281%29.pdf</a>
	Slides of the lectures
Optional	Bovee, Thill (2019): Business Communication Essentials: Fundamental Skills for the Mobile-Digital-Social Workplace, 8th Edition, Peason, ISBN-13: 9780134729572
Learning	Primecz, H. – Romani, L. – Sackmann, S.: Cross-Cultural Management in Practice. Edward Elgar Publishing. 2011



## Faculty of Business & Economics Business Degree Programs in English

	MSC III Applieu Maliage	;;;
Material. EECCLO		
	Maude, B.: Managing Cross-Cultural Communication. Palgrave Macmillan, 2011	
	Christopher W. Moore and. Peter J. Woodrow(): Handbook of global and	
	multicultural negotiation / at <a href="http://blogs.unpad.ac.id/teddykw/files/2012/06/Handbook-of-">http://blogs.unpad.ac.id/teddykw/files/2012/06/Handbook-of-</a>	
	Global-and-Multicultural-Negotiation-Christopher-Moore.pdf	
	Baker & McKenzie and PILPG: The International Negotiation Handbook. 2007.	
	http://www.bakermckenzie.com/files/Uploads/Documents/Supporting%20Your%20Busines	
	s/Featured%20Services/bk internationalnegotiationshandbook dec07.pdf	
	Day, Jeremy: International Negotiations. Cambridge University Press, 2012	
	Gesteland, R. Cross-cultural Business Behaviour. Copenhagen Business School Press • Universitetsforlaget, 2012	
	http://www.bogerogpapir.dk/productsamples/9788763099356.pdf	



## Faculty of Business & Economics Business Degree Programs in English

Code	M1	7VZB01E	ECTS Credit	6	HUN Credit	6		
Term:		1	1 Level: MASTER		MASTER			
Module Title:		PROJECT M	PROJECT MANAGEMENT					
Module Leader:		: Dr. Ákos Jarj	abka, PhD	Office Hours:	agreed with students			
Lecture	er	Dr. Norbert S	ipos, PhD	Office Hours	Thuesday 11:4 B221	5-12:45		
Teleph	one:	+36-72-501-	559/23369	E-mail:	sipos.norbert@ktk.pte.			
Short Description:		management. realization and On the other h with the main possible coope The course hel their role in porganizational	The importance of the projects is undoubtedly high in nowadays business management. It is due to two reasons: on the one hand, it is a key to success of the realization and implementation of non-operationalizable and big volumed problems. On the other hand, it is an essential financial source to those project proposals in line with the main priorities of the European Union. The course aims to clarify for students possible cooperation between general management and project management. The course helps to get familiar with the concept of project, megaproject to understand their role in portfolio management, program management, project management and organizational project management. The learning process is strengthened by the Microsoft Teams project management software.					
			is registration, 7 <sup>th</sup>					
1. (date)	Chapter 1 Why Project Management. Formation of student project teams. Fan Microsoft Teams project management software.			miliarization with	the			
2.	Chapte							
(date)			xt: strategy, structur	e and culture				
3.	Chapte		Calia managamant					
(date)	Chapte.	selection and port	iono management					
4.			t management					
(date) <b>5.</b>		Leadership and the project management  Chapter 5						
(date)	Scope Management. Validation of formed Project teams' idea.							
6.	Chapter 6							
(date)	-	Risk management						
<b>7.</b> (date)	Break							
8.	-	Chapter 8						
(date)		timation and budg	eting					
9.		n report						
(date)	Student presentation of the project proceedings							

### Faculty of Business & Economics Business Degree Programs in English

	7 / ST	MSC III Applied Hallage			
10.	Chapter 9				
(date)	3	neduling: network, duration, estimation, critical path, lagging, crashing, activity			
	network	1			
11.	Chapter 1				
(date)		topics in planning and scheduling: agile and critical chain			
12.	Chapter 1.				
(date)	Resource management				
13.	Chapter 1.				
(date)		aluation and control, closeout and termination			
14.	Final repo				
(date)	Student pr	esentation of the projects			
	To <b>integrate</b> general management approach with the unique characteristics of projects in and out of entrepreneurial context.				
Learning Outcomes: Knowledge  MPM, Logframe-matrix, Gantt diagram, scope/problem tree, project such as organizational side, different elements are influencing project such as organizational factors, stakeholders and governance project life-cycle. We will determine project typology, then further		The following <b>techniques</b> and <b>methods</b> will be discussed: SMART, PDCA, CPM, MPM, Logframe-matrix, Gantt diagram, scope/problem tree, project force field, etc. From the organizational side, different elements are influencing the success of the project such as organizational factors, stakeholders and governance, project team and project life-cycle. We will determine project typology, then further evaluate project management processes, with emphasis on integration, scope, time, quality, cost, risk and human resource management.			
Learnii Outcor Skills	•	The following skills will be developed:  • teamwork  • autonomy in problem identification,  • problem analysis and solution  • analytical and synthetic skills  • communication  • conflict management  • creative and innovative thinking  • team-based learning  • precision  • system-based decision strategy  • use of the trello project management software			

### Faculty of Business & Economics Business Degree Programs in English

	MSC III Applied Managein
FECCLE	In the first two weeks, we will focus on the principal elements of the projects with a fewer emphasis on teamwork; then it will be the primary framework of teaching. Each week there will be time spent with:
	<ul> <li>theories,</li> <li>cases,</li> <li>discussion, and</li> <li>practical exercises.</li> </ul>
Teaching and Learning Strategies:	Every element is essential to achieve course objectives. Therefore it is expected from the students to read the relevant textbook chapter in advance to be able to discuss the content.
	The students have to create a full project proposal by the end of the course. Their progress with this task will be controlled two times during the course (First at validation of the team's idea, the second time at the midterm report), They have to hand in a final report at the end of the semester. This structure ensures that students face the different problems of project management step by step and allows them to develop the necessary skills and knowledge incrementally. Students have to present the reports in a simulated situation which requires different readiness and presentation strategy.
Assessment Scheme:	<ol> <li>Project validation – 10%</li> <li>Mid-term report – 30%</li> <li>Final presentation – 50%</li> </ol>
Further on Assessment:	1. Project validation – 10% (max. 5 page long project proposal, 10 minutes of presentation in front of a Board Management, situation simulation or separate consultation with the professor)  2. Mid-term report – 30% (min. 20 page long project proposal, 10 minutes of
	presentation + 5 minutes Q&A in front of an extended management with participants of different functional areas or with the professor, simulated situation)  3. Final report – 50% (min. 40 page long final project proposal, 20 minutes of presentation, 10 minutes of Q&A, extended management and involving external professionals, simulated situation).
	Extra 10% can be earned by solving book embedded case studies or other project related problems given by the professor.
Core Learning Materials:	Textbook: Pinto, J. K.: Project Management: Achieving Competitive Advantage, 4th ed., 2016. ISBN-13: 9781292094793
Further Reading Materials:	Project Management Institute: A Guide to the Project Management Body of Knowledge, 5th ed., 2013., ISBN-13: 978-1935589679
Policy on attendance:	At maximum 3 absences are allowed during the semester.
Policy on late arrival:	At maximum 5 minutes of late arrival will be allowed three times in a semester. More than 5 minutes of late arrival is equal to an absence.
Academic misconduct:	It is required to solve every exercise based on own work, it is not allowed any form of plagiarism.



## Faculty of Business & Economics Business Degree Programs in English

Code	M17	VZB02E	ECTS Credit	6	HU	N Credit	6
Module Titl	e:	PRODUCTION AND PROCESS MANAGEMENT					
Module Leader:		Zsuzsanna Hai	ıck	Office Hours	s:	Monday 11.0	00-12.15
Telephone:		+3672/501-599	0/63153	E-mail:		hauckzs@ktk.pte.hu	
Short Description	:	produce produ strategy, as its	nagement deals we cts and services. (sustainability is but are not easy to contact the contact are not easy to contact are services.)	OM plays a cru ased mainly or	ıcial r	ole in achie	ving business
Sessions (we	eeks)						
8 <sup>th</sup> Sept			s management and o		gy. Ho	ow to analyse	e cases. Process
15 <sup>th</sup> Sept	De	signing products ses: Fabritek Cor		Business School		5) 669-004	
22th Sept	Ca	se: Scharffen Be	ction system, ident rger Chocolate Mak	er, HBS 9-606-			
29th Sept			entory build-up dia aberry Cooperative,	_	2		
6 <sup>th</sup> Oct	BA	Operations based strategies. BAT Pécs guest lecture Case: Ant Financial (A), HBS 9-617-060					
13th Oct	Operations based strategies II.  Case: Fasten: Challenging Uber and Lyft with a New Business Model, HBS 9-616- + Midterm exam Q&A.				BS 9-616-062		
20 <sup>th</sup> Oct	Fa	ll break					
27 <sup>th</sup> Oct		nnaging queues. se: University He	ealth Services: Wall	k-in-clinic, HBS	5 9-68	1-061	
3 <sup>rd</sup> Nov		ntrolling supply chains and the optimal level of product availability ses: Apple, Inc.: Managing a Global Supply Chain, Ivey W14161  Half Century of Supply Chain Management at Wal-Mart, Ivey W12205					
10th Nov	SC		ne: The Beer Game				
17 <sup>th</sup> Nov		ses: Southwest A	n production and se cirlines in Baltimore tor Manufacturing.	e, HBS 9-602-15	56	3-019	
24th Nov	Ha	creasing lead tim uni Hungaria Kf	t. guest lecture				
1st Dec Strategies for Sustainable Business Case: Greening Walmart: Progress and Controversy, HBS 9-316-04 + Final exam Q&A			-316-042				
Exam perioa							
Rationale Including Aims:		outstanding pro the most impo- outcome is a management ca	success at the maducts and/or efficient functions in process, and the an be applied in rats 1) to provide stud	nt operations pro a company. Ad knowledge and nany other fun	ocesse ldition l skill actiona	es. Thus oper nally, any ac ls provided al areas as v	ations is one of tivity that has by operations well. Thus the

### Faculty of Business & Economics Business Degree Programs in English

	MSc in Applied Manage
Learning	skills to equip them for a carrier in a diverse range of business organisations, 2) develop the students' competence in applying a range of business and management skills to the practice of management, 3) develop the critical and analytical powers of the students in relation to management, 4) develop critical and analytical problembased learning and the transferable skills to prepare the student for graduate employment, 5) enhance the development of the students' existing skills base, allowing for a cumulative learning experience.  On completion of this course, successful students will be able to demonstrate
Outcomes: Knowledge	<ol> <li>critical insights into the role of operations in the value creation process;</li> <li>synthesised knowledge to recognize the different operating systems required to solve complex business problems;</li> <li>in-depth and critical knowledge and understanding of theoretical and conceptual grounding in operations management;</li> <li>critical evaluation of situations in the globalized business environment with special emphasis on supply chain management;</li> <li>consolidate, evaluate, select programmes to improve operational capabilities of the firm. (Heizer et al., 2017 define around one hundred learning objectives of operations management);</li> <li>identify strategic approaches to competitive advantage;</li> <li>understand the significance of key success factors and core competencies;</li> <li>understanding the necessity of simultaneous product and process development, identifying those process characteristics that provide product features required to compete.</li> </ol>
Learning Outcomes: Skills	On completion of this course the successful student will be able to  9. work efficiently and effectively both as an individual and as a member of a team;  10. communicate and present an argument in the improvement process;  11. deliver products and services effectively in timely manner at the required quantity and quality;  12. synthesise, design and control operating systems, making long, medium and short term decisions;  Referring to Heizer et al. (2017) again some important skills that can be gained by attaining at this course are the ability to  13. identify bottlenecks of complex processes to make effective decisions in investments, to calculate productivity, to design and produce products and services with outstanding quality and inherent customer value, to attain the exceptional value that is consistent with the company mission and marketing objectives by close attention to design, procurement, production, and field service opportunities, to determine, design, and produce the production process and equipment that will be compatible with low-cost product, high quality, and a good quality of work life at economical cost, to collaborate with suppliers to develop innovative products from stable, effective and efficient sources of supply, to provide a good quality of work life, with well designed, safe, rewarding jobs.
Teaching and Learning Strategies:	Continuous learning is required. The learning process is checked at each class through presentation, case discussions and problem solving. Students acquire knowledge and skills through individual learning, working in groups, participation in business games, and working in teams to solve business problems and cases.
Assessment Scheme:	Students' knowledge, understanding and skills are assessed by individual and group coursework, presentations, performance in business games, and examinations.  Coursework: 15%  Midterm exam: 15%  Final exam: 70%
Essential/Core Learning	Case studies identified above; Appropriate chapters of



### Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Managemer	nt
--------------------------	----

	hise in Applica Hanagemen
Materials: FECCLO	<ul> <li>Heizer, Jay – Render, Barry – Munson, Chuck (2017): Operations</li> </ul>
	Management: Sustainability and Supply Chain Management, 12th editition
	(Global Edition), Pearson
	Krajewski, L. J Malhotra, M Ritzman, L. (2019): Operations
	management: processes and supply chains, 12th edition, Pearson
Recommended/O	• Chopra, Sunil – Meindl, Peter (2019): Supply Chain Management, 6 <sup>th</sup>
ptional Learning	edition, Pearson
Material:	• Slack, Nigel – Brandon-Jones, Alistair - Johnston, Robert (2016): Operations
	Management, 8th edition, Prentice Hall



## Faculty of Business & Economics Business Degree Programs in English

#### **MSc in Applied Management**

#### Syllabi – Year 2

Code	M17V	VZB03E	ECTS Credit	6	HUN Cree	dit	6
Module	e Title:	STRATEGIC	MANAGEMEN	İT			,
Module	e Leader:	Dr. Roland Sc	r. Roland Schmuck  Office Hours:  Wednesday 11.00-12.  AM in B219  or e-mail or Teams chat			11.00-12.00	
<b>7</b> 1 1				- n			
Telepho	one:	+36-72-501-59	9/23369	E-mail:	schmu u	ck.rola	.nd@ktk.pte.h
Short Descrip	The globalisation, extended European international co-operation, spreading European-Hungarian joint ventures, appearance of multinational firms in Hur the joining of Hungary to the European Union requires new knowledge of corp planning, strategic management. This subject intends to serve and fulfil this der				s in Hungary, e of corporate		
Session	s (weeks)	I					
(The scl	hedule is ten	tative, and subject	ct to change.)				
1.	ENVIRONM		line. European environm onalised industries,			rcing o	changes in the
2.		ORPORATE BUSINESS AND FUNCTIONAL STRATEGIES. An integrated approach to international usiness strategy. The nature of strategy. The three contrasting paradigms. Nature of strategy.					
3.		PORATE BUSINESS AND FUNCTIONAL STRATEGIES. Corporate parenting. Strategic agement styles.					
4.		DRATE BUSINESS AND FUNCTIONAL STRATEGIES. New game vs. same game strategy. rate strategy, business strategy, functional strategy. Business performance and corrective ments.					
5.	entry decis	IE INTERNATIONALISATION PROCESS. International business dynamics. Cross-border market try decisions. International business development. International financial management. easuring international business performance. Bi-polarization theory.					
6.	EXTERNAL TRIGGERS TO THE INTERNATIONALISATION PROCESS. Meta-level developments in the world economy. PEST analysis. Assessing the internationalisation of industries: globalisation versus localisation. 4C analysis.						
7.	AUTUMN H	[OLIDAY					
	(21 <sup>st</sup> Octo	BER 2020)					
8.	INTERNAL TRIGGERS TO THE INTERNATIONALISATION PROCESS. Shaping an international vision and mindset. Organisational dynamics. Managing organisational change. Assessing and changing corporate culture. Resource capability and competitive advantage. Managing organisational change to improve business performance.						
9.	CASE STUDY Company visit or Movie-based case study based on the actual COVID-19 pandemic situation. This case study is the base of the preparing presentation slides teamwork.  (4 <sup>TH</sup> NOVEMBER 2020)						
10.	READING WEEK. (11 <sup>TH</sup> NOVEMBER 2020)						

### Faculty of Business & Economics Business Degree Programs in English

(0)		MSc in Applied Managen
11.		ED NATIONAL MARKET SCOPE. National market development over time. Sustainability strategies. Internal vs. external growth.
12.		ED NATIONAL MARKET SCOPE. Measuring competitive advantage. Inter-market ns. Benchmarking.
13.		IONAL MARKET ENTRY AND DEVELOPMENT. Measuring company competitiveness. et comparisons. Benchmarking.
	FINAL EXA	AM IN EXAM PERIOD
	(EXACT DA	ATE TO BE PRONOUNCED LATER)
Rationa Includi	ale ng Aims:	The aim of this module is to provide students with enhanced and deepened knowledge of strategic management principles and tools to help them better understand the operation of a company and to be able to build a career in a diverse range of business organisations worldwide. The module enhances the student's existing knowledge base as it provides a complex view on company management and integrates several basic economic principles. The module also enhances several different and important skills of the students. It develops the critical and analytical powers of students with the help of real world case studies and prepares them for graduate employment.
Learnii	ng	On completion of this module the successful student will be able to:
Outcon Knowle		<ul> <li>Analyse the factors which affect the strategy of companies, including external and internal triggers, strategic options</li> </ul>
		<ul> <li>Develop critical and analytical problem-based learning and transferable skills</li> </ul>
		<ul> <li>Better understand nowadays complex environment and be able to identify strategic options for the future, evaluate them and select appropriate solutions to them</li> </ul>
		<ul> <li>Understand the internationalization process, how to formulate and implement strategies in a rapidly changing competitive international environment</li> </ul>
		<ul> <li>Evaluate the respective strengths and weaknesses of different strategies and critically analyse them</li> </ul>
		Plan and manage the strategy of a company
Learnin Outcon Skills	_	This module enhances the development of the students' existing skills base, allowing for a cumulative learning experience. The skills gained in this module are transferable and they can be used in several situations.
		By the end of this module students will be able to demonstrate:
		<ul> <li>Ability to have a complex view of long-term planning including problem solving, strategic planning and coping with uncertainty</li> </ul>
		<ul> <li>Analyse, interpret, evaluate and handle complex situations in a rapidly changing international environment</li> </ul>
		<ul> <li>Positive contribution to decision making skills</li> </ul>
		Team work skills are enhanced by group work tasks
Teachii Learnii	ng	The course consists of lectures, where up-to-date principles and tools are introduced by the lecturer.
Strateg	ies:	Team work case study presentation slide preparation gives opportunity of analysis and discussion of these principles in practice.
		Case studies provide opportunity of a detailed analysis of real-world cases to further develop skills and deeper understand the principles.
Assessn	nent	Students' knowledge and understanding is assessed by individual exam and



Faculty of Business & Economics Business Degree Programs in English

nt

ISI TOTAL ISI	business begree Programs in English
10	MSc in Applied Manageme
Scheme	teamwork tasks.
	Evaluation consists of:
	• Final exam (50%)
	• Case studies in teamwork (8x5%=40%)
	• Preparing presentation slides in teamwork – No oral presentation is needed (10%)
	Evaluation:
	• 0%-51%: fail (1)
	• 51.1%-59.9%: pass (2)
	• 60%-74.9%: fair (3)
	• 75%-87.9%: good (4)
	• 88%-100%: excellent (5)
	Maximum 20% missing (3 classes) is acceptable.
Further on	Final Exam
Assessment:	The final exam is planned to happen digitally as an open book exam.  More details will be announced during the semester.
	In those questions where examples are requested, examples can be chosen from any cases mentioned during the semester or own examples can be given.
	Presentation slides preparation  Each groups of students have to prepare presentation slides based on
	Each groups of students have to prepare presentation slides based on the case study in the lesson of 4 <sup>th</sup> November 2020. Any theory can be included in the presentation slides that were discussed before 4 <sup>th</sup> November 2020. There is no need of oral presentation because of the digital education. The slides need to be handled in electronically in email to the lecturer until 22 <sup>nd</sup> November 2020 (Sunday) midnight. The number of slides should be between 15-20. Using PowerPoint software is suggested, but not compulsory. In case of using other software, please submit your file in PDF as well to make sure that the lecturer can open the file. Otherwise submission in PPT/PPTX is requested. Slides should have a clear content, they should be informative and connected to course topics.
	Case study analysis
	During the semester case studies are handled to the students who need to analyse them according to theories discussed throughout the course. Case study analysis have to be done in teamwork during the classes. Submission: until midnight of the same day when the exercise was announced. Submission is only possible in e-mail to <a href="mailto:schmuck.roland@ktk.pte.hu">schmuck.roland@ktk.pte.hu</a> Evaluation of the case study analysis class work is in total 40 points (the best 8 of 10 case study solutions: 8x5 points). The case studies will be distributed electronically.
Core Learning	Basic books:
Materials:	ELLIS, JOHN - DAVID WILLIAMS: International Business Strategy. Pitman Publ., London, 1995 ISBN 0-273-60712-X (US version can be used as well)
	FITZROY, PETER – HULBERT, JAMES M. – O'SHANNASSY, TIMOTHY: Strategic Management: The Challenge of Creating Value, 3 <sup>rd</sup> Edition, Routledge, 2016

### Faculty of Business & Economics Business Degree Programs in English

	MSc in Applied Manageme
EECCLO	Other core materials:
	<ol> <li>DAVID, FRED R.: Strategic Management. Concepts and Cases. 14th Edition, Pearson, 2013</li> </ol>
	2. JOHNSON, GERRY – WHITTINGTON, RICHARD – SCHOLES, KEVAN: Exploring Strategy: Text & Cases. 9 <sup>th</sup> edition, Pearson, 2011
Optional  Learning	1. ASHTON, JAMES E FRANK X. COOK, JR - PAUL SCHMITZ: Uncovering Hidden Value in a Midsize Manufacturing Company. Harvard Business Review, June 2003, 111-119.
Material:	2. COHEN, STEPHEN S. AND GAVIN BOYD (ed.): Corporate Governance and Globalization. "New Horizons in International Business Series", 2000
	3. ELSBACH, KIMBERLY D.: How to Pitch a Brilliant Idea? HBR Sept 2003, 117-123
	4. FARREL, DIANA: The Real New Economy. Harvard Business Review, October 2003, 104-112.
	5. GHEMAWAT, PANKAJ – FAIBORZ GHADAR: The Dubious Logic of Global Megamergers. Harvard Business Review, July-August 2000.
	6. GHEMAWAT, PANKAJ: The Forgotten Strategy. Harvard Business Review, November 2003
	7. GOSLING, JONATHAN - HENRY MINTZBERG: The Five Mind of a Manager. HBR Nov 2003, 54-63.
	8. HARVARD BUSINESS REVIEW – PORTER, MICHAEL E. – KIM, W. CHAN – MAUBORGNE, RENEE: HBR's 10 Must Reads on Strategy. Harvard Business Review, February 2011
	9. IANSITI, MARCO - ROY LEVIEN: Strategy as Ecollogy. Harvard Business Review, March 2004, 68-78.
	10. JOHNSON, GERRY – WHITTINGTON, RICHARD – SCHOLES, KEVAN: Fundamentals of Strategy. 2 <sup>nd</sup> Edition, Pearson, 2012
	11. KANTER, ROSABETH MOSS: Thriving Locally in the Global Economy. Harvard Business Review, August 2003, 119-127.
	12. KIM, W. CHAN – RENÉE MAUBORGNE: Knowing a Winning Business Idea. Harvard Business Review, September-October 2000, 129-138.
	13. LESSEM, RONNIE: Managing in Four Worlds. Long Range Planning 34 (2001) 9-32
	14. LORANGE, PETER: Intrapreneurship. Lausenne, 2000.
	15. MSJ: Grundfos A/S in an International Perspective, Aalborg University, Department of Business Studies, Center for International Business, last updated in September 2009
	16. NOHRIA, NITIN - WILLIAM JOYCE - BRUCE ROBERTSON: What Really Works. Harvard Business Review, July 2003, 43-52
	17. PETERMAN, JOHN: The Rise and Fall of the J. Peterman Company, Harvard Business Review, September 1999
	18. PILLMORE, ERIC M.: How We're Fixing Up Tyco? Harvard Business Review December 2003, 96-103.
	19. PORTER, MICHAEL: What is Strategy. Harvard Business Review, November- December 1996
	20. PORTER, MICHAEL: Strategy and the Internet. Harvard Business Review, March 2001
	21. PORTER, MICHAEL: The Five Competitive Forces That Shape Strategy. Harvard Business Review, January 2008



MSc ir	Applied	d Manag	ement

(S)	MSc in Applied Manageme
EECCLO	22. PORTER, MICHAEL: The Looming Challenge to U.S. Competitiveness.
	Harvard Business Review, March 2012, 55-62
	23. PRAHALAD, C. K KENNETH LIEBERTHAL: The End of Corporate Imperialism. Harvard Business Review, August 2003
	24. STALK, GEORGE JR - ROB LACHENAUER: Hard Ball - Five Killer Strategies for Trouncing the Competition. Harvard Business Review, April 2004, 62-71.
	25. WARTICK, STEVEN - DONNA J. WOOD: International Business and Scoiety. Blackwell, Oxford, UK, 1998 (Chapters 1-4, 6-7).
	26. WHEELEN, THOMAS L. – HUNGER, J. DAVID: Concepts in Strategic Management and Business Policy. Toward Global Sustainability. 13 <sup>th</sup> Edition, Pearson, 2012



#### Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

Code	M17V	ZC08E	ECTS Credit	3	н	JN Credit	3
Module Title	:	LEADERSH	IP DEVELOPMEN	TTRAINING			
Module Lead	ler:	Edit Bányai PhD Office Hours:					
Telephone:		+36-72-501-59	9/63373	E-mail:		banyai.edit@k	tk.pte.hu
	The goal of the course is to enhance students 'ability to effectively lead high-performing organizations and teams. This course will integrate fundamental insights from the behavioural and social sciences to provide students with a coherent set of techniques to effectively lead without formal authority, inspire collaboration, diagnose and navigate complex team/organizational dynamics, a influence meaningful change within the organization. In addition to deepening students' leadership competence, this course will also build their confidence.			nental with a inspire namics, and epening			
Sessions (wee	eks)						
1.			eadership Competen				
2.		P	Personality Assessmen	nt MBTI/GPOP			
3.		g	elf-Leadership and P oals for the course. D	eveloping Action	ı Plan		
4.			Competencies of Emo Motivation)	tional Intelligence	e (Sel	f-Awareness, So	elf-Regulation,
5.			Competencies of Emo				athy)
6.		I	nterpersonal Commu	nication, Assertiv	e Con	nmunication,	
7.		P	Principles of Influence & Persuasion				
8.		N	Managing Interpersonal Conflict				
9.		ŀ	High-Performance Teams, Group dynamics				
10.		C	Collaborations, Empowerment the individuals and teams				
11.	11.		Decision Making				
12.		Т	The Art and Science o	f Human Motivat	tion		
Rationale Including Air	ms:	The modules aim is to provide students with enhanced and deepened knowledge and skills to equip them for leadership. The goal is to teach a set of skills grounded in behavioural science theory and research that are essential for a successful career in management. An important objective of this course is to link theory to practice, because effective leadership requires bot theoretical background and wise application. The course will be taught in blocks (3-4*7 min) which will focus on the most important competencies needed by aspiring managers and leaders, like self-awareness, emotional intelligence and interpersonal skills, communication skills, collaboration in teams, conflict management, negotiation, motivation and time management.			avioural science t. An important ip requires both blocks (3-4*75 g managers and communication		
Learning Outcomes: Knowledge		By the end of this module successful students will be able to understand how their personality, motivation, responsibility and aims could influence the success of their organization and environment. They will know and understand the typical leadership skills and their importance in their self-development. They will understand the role of values and attitudes in assertive communication, they will be able to identify their role as a leader in problem solving, in making decisions. They will be able to apply the theories of group dynamics; contribute positively to group (team) working. The students will acquire the skills of making appropriate preparations for managing business situations, especially negotiations. They will have increased knowledge to understand and evaluate organisational, management and leadership problems and possibilities. They will increase their awareness of their own personal leadership style.			ccess of their adership skills e of values and as a leader in ories of group ill acquire the ns, especially and evaluate		
Learning Outcomes:		On completion of	On completion of this module, the successful student will be able to:  • recognize and assess their current and future personality				



### Faculty of Business & Economics Business Degree Programs in English

	MSc in Applied Manag
Skills	• recognize and analyse the different types of interpersonal conflict and apply the
	<ul> <li>appropriate conflict resolution practices</li> <li>contribute positively to group (team) work</li> <li>present effectively their ideas</li> </ul>
	<ul> <li>use and combine effectively the different methods used for argument and debate with peers</li> <li>to cope with uncertainty (decision making)</li> <li>evaluate judgements of work produced by self and by peers</li> <li>develop their leadership skills, e.g. interpersonal skills, team development, conflict management, communication, negotiation and change skills.</li> </ul>
Teaching and Learning Strategies:	The teaching methods focus on experimental and practical experience, combines a variety of dynamic learning methodologies – workshops, training exercises, personal coaching and case studies.
	The course follows skill-building approach, which helps students comprehend and apply effective study, communication and work skills through class discussion, and encourage high student involvement.
Assessment Scheme:	This course is evaluated based on 3 factors:  • Progress report: 25 %  • Competence Development Plan 10 %  • Class activities. active participation in trainings, workshops 35 %  • Written essay about a selected leadership skill: 30% (There is one resit opportunity)
Further on Assessment:	Attendance is mandatory and will be monitored.
Core Learning Materials:	Afsaneh Nahavandi (2015): Art and Science of Leadership, The, 7th Edition, Pearson, ISBN-13: 9780133546767
Optional Learning  Material:	Dr. Wesley E. Donahue (2018): Building Leadership Competence: A Competency-Based Approach to Building Leadership Ability ISBN-13: 978-1980818830
	Ken Blanchard (2019): Leading at a Higher Level: Blanchard on Leadership and Creating High Performing Organizations, 3rd Edition, 2019., Pearson, ISBN-13: 9780133546767
	Stephen R. Covey (2013): The 7 Habits of Highly Effective People: Powerful Lessons in Personal Change
	David Allen (2002): Getting Things Done: The Art of Stress-Free Productivity
	Fleming (2015): The Leader's Guide to Emotional Agility (Emotional Intelligence): How to Use Soft Skills to Get Hard Results FT Press, SBN-13: 9781292083049
	Nelson, Low (2011): Emotional Intelligence: Achieving Academic and Career Excellence in College and in Life, 2nd Edition, ISBN-13: 9780132782722



## Faculty of Business & Economics Business Degree Programs in English

Code	M17	VZB10E	ECTS Credit	6	HUN Credit	6		
<b>Module T</b>	itle:	KNOWLE	DGE MANAGEM	ENT				
Module L	Jodule Leader:Dr. Edit Bányai associate professor and Brigitta Szabó-Bálint assistant lecturerOffice Hours:Dr. Edit Bányai: Tuesday 11:30-12:30 Brigitta Szabó-Bálin Wednesday 11:00-12		-12:30 - <u>Bálint</u> :					
Telephon	e:	+36-72-501-5 and +36-72-501-5		E-mail:	banyai.edit@kt	_		
Short Des	scription:	Organizationa Programme a knowledge an	l Behaviour and Hu and it is designed	iman Resourd to make stud production of	ce Management modelents aware of the forganizations, and J	ogical foundation provided by the Management module of the BA ts aware of the importance of ganizations, and prepare them to		
Sessions (	(weeks):							
1 08.09.	Introduction to the semester program. Creating a common understanding, goals and expectations. Team formation. Clarification of results and requirements. Introduction to knowledge management. Critical insight over the different approaches to knowledge management. Trends, problems and solutions. <i>Chapter 1-2 – SZBB</i>							
2 15.09.	manageme	ture of knowing. Basic KM definitions (knowledge, learning, memory, knowledge ment etc). The dimensions of knowledge. Knowledge management strategy. $r 1-2 - SZBB$						
3 22.09.	_	ting knowledge: organizational learning  oter 5 – SZBB						
4 29.09.	Learning organization. Organizations as open learning systems. What do influence success of companies? The transformation of resources to performance. What creates a learning organizational culture? The learning organization concept. System dynamics and system thinking basics.  Chapter 6 – SZBB							
5 06.10.	Knowledge management tools (tools for capturing, evaluating, sharing knowledge)  Chapter 7 – BE							
6 13.10.	Developin Chapter 9		haring and talent-foc	used culture				
7 27.10.	Type and SZBB	measurement (	of intellectual capita	l. The evalua	tion of human capita	al. <i>Chapter 3</i> –		
8 03.11.	The relationship between knowledge management and other management fields. Macro and micro context of talent management. Talent management as a strategic issue in knowledge and performance focused organizations. (war for talent, employer branding, etc)  Hatum Book – SZBB							
9 10.11.	Implementing knowledge management. The issues of leading people in knowledge-base organizations.  Chapter 10 – BE							

### Faculty of Business & Economics Business Degree Programs in English

		MSc in Applied Manageme		
10	Talent ma	magement process and practices. (attracting, developing and retaining the right talent, in planning)		
17.11.	succession	n planning)		
		ok - SZBB		
11 24.11.	Project pre	esentation		
12 01.12.	Project presentation			
Rationale Including		The subject is aimed to provide students with knowledge, which they can use successfully in their future career. For this reason, it is important to introduce the newest and significant knowledge and talent management concepts. A special focus is placed on the practical aspects and application of the issues covered in the framework of this course.  Aim is to develop students' ability to create and sustain an organizational culture and environment that is driven by intellectual capital, learning capabilities and knowledge.		
Learning		At the end of the module successful students will be able		
Outcomes Knowledg		<ul> <li>to understand importance of knowledge and talent in the value production of organizations and critically evaluate the different approaches to knowledge and talent management.</li> <li>to differentiate between human, structural, social, relationship and intellectual capital and explain the appropriateness of their use in any strategy for enhancing organizational learning and knowledge.</li> <li>to understand and apply appropriate methods to evaluate critical knowledge and talent management processes in the organizational context, so as to demonstrate their impact on the achievement of organizational goals.</li> </ul>		
Learning Outcomes Skills	:	By the end of this module successful students will be able to evaluate critically theories and practice of knowledge and talent management, apply different concepts and also to solve such problems in organizations where they work.		
Teaching Learning Strategies	and :	In order to reach the goals set above, the lecture, which provides critical insight of the topic, will always be supported by in-class presentations and/or case studies, and home assignments. Students are expected to read the material before class since active participation in class discussions is a requirement. By analyzing the elected cases students develop their problem solving capabilities and improve their skills in this field.		
Assessmen Scheme:	nt	Classroom work and homework assignment: 50 %		
		<ul> <li>Individual work: 10 %</li> <li>Group work: 20 %</li> <li>Project work (group work): Comparison of Global Companies' Knowledge Management Practices 20%;</li> <li>Exam: 50 %</li> </ul>		
		Bonus points: max. 10		
		During the semester students can earn 10 extra points with active participation and meaningful comments. They can get max. 2 points		

### Faculty of Business & Economics Business Degree Programs in English

	MSc in Applied Managem
FECCLE	per class. It will be only considered if the student
	reaches 51 % from the total score.
Further on Assessment:	Classroom work includes case studies with assignments to be solved partly individually partly as group work
	The exam is a closed book exam based on the topics covered during the semester.
Core Learning	Jashapara, Ashok (2011): Knowledge management. An Integrated Approach.
2	Pearson, Prentice Hall.
Materials:	o Chapters: 1, 2, 3, 5, 6, 7, 9, 10
	• Hatum, Andrés (2010): Next generation talent management: talent management to survive turmoil, pp. 37-123.
	<ul> <li>King, K. A. – Vaiman, V. (2019): Enabling effective talent management</li> </ul>
	through a macro-contingent approach: A framework for research and
	practice. BRQ Business Research Quarterly, Volume 22, Issue 3, pp. 194-
	206. <a href="https://doi.org/10.1016/j.brq.2019.04.005">https://doi.org/10.1016/j.brq.2019.04.005</a> .  • Slides of the lectures
Optional Learning	Davenport T.H., De Long D.W., Beers M.C., (1998): Successfull Knowledge
	Management Projects
Material:	• Lehner, F and Haas, N. (2010) "Knowledge Management Success Factors – Proposal of an Empirical Research" in: Electronic Journal of Knowledge
	Management Volume 8 Issue 1 (pp79 - 90), available online at www.ejkm.com
	Nonakai, I., 2007: The Knowledge Creating Company. In: Harvard Business
	Review, 2007, Júl-Aug. 162-171 pp.
	<ul> <li>Wang Sheng, , Raymond A. Noe, 2010: Knowledge sharing: A review and directions for future research. in: Human Resource Management Review 20 (2010) 115–131</li> </ul>
	• Zack M., H.,- 1999: Developing a Knowledge StrategyCalifornia Management Review Vol. 41, No. 3 Spring 1999. 125-145 pp.
	• Cappelli, Peter (2008): Talent Management for the Twenty-First
	<ul> <li>Dobrai, Katalin – Farkas Ferenc (2009): Knowledge Creation in the co-operation between Knowledge-Intensive Business Services and Client Organizations – A Theoretical Approach. In: Advances In Management, India, 2(6), pp. 7-12.</li> </ul>
	<ul> <li>Dobrai, Katalin (2008): Knowledge-Related Issues in Human Resource Management. Proceedings of the International Conference: "New Trends and Tendencies in Human Resource Management – East Meets West", Pécs, Hungary, 13-14, June, 2008 CD: ISBN 978-963-642-3</li> </ul>
	<ul> <li>Dobrai, Katalin and Farkas, Ferenc (2008): Knowledge-Based Organizations: Examining Knowledge Processes in Public-Serving Nonprofit Organization. International Journal of Knowledge, Culture and Change Management (Common Ground Publishing, Australia) Volume 8, Issue 2, pp. 9-22.</li> </ul>
	• Ready, Douglas A. – Conger, Jay A. (2007): Make your company a Talent Factory, HBR, June 2007, 68-77
	• Schiemann, William A.: Reinventing Talent Management. How to Maximize Performance in the New Marketplace. Wiley 2009.
	• Schmidt, Martin and Schmidt, Conrad (2010): How to Keep your Top Talent. HBR, may, 54-61.
	• Dobrai Katalin (2011): The Role of Organizational Culture in Knowledge Management. <i>Proficient – an International Journal of Management</i> , Aug. pp. 21-33.
	List of articles may change



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

APPENDIX 2		
MODULE EVALUATION FORM		



## Faculty of Business & Economics Business Degree Programs in English

Module Feedback Form  2011/2012 academic year  Spring Semester  Module feedbak forms are distributed to students two times per academic year. The aim of this feedback process is to elicit your views on the quality of all the modules your have taken and your experience of being a student on																											
								your pro			the quality of	all the	mod	dules	s y	our	hav	e ta	kei	n an	d y	your exp	erienc	e of b	eing a	studen	t on
								study.	grannne	5 01																	
									ark you ce this:	r respons	es by filling	the appro	opri	iate		X											
Name of module:		e leader	and																								
moduic.																											
					definately		mostly agree		neither agree	,	mostly	ļ	definately														
1.The mo	odule le	arning ou	itcomes were	clearly	exp				-	+	-		.0														
					ΠÎ		Ť		$\vdash$	1	1	1	ij														
2. The ta	ught ses	ssions hav	ve helped me	achieve	the	e mo	dų	le																			
learning outcome 3. The ta structure	s ught ses d	ssions hav	ve been well										- [														
4. The ta	ught ses	ssions ha	ve been intell	ectually	sti	mul	ıtin	ıg			İ																
5. I have	been gi	ven the c	pportunity to	particip	ate	acti	ve	ly		-	-	-															
in taught sessions						İ	I			İ	Ī	Ì	١														
6. I have consult reconcernity	had the ny tutor ng my	opportu	nity to		ļ ļ								ı														
7. I have on my w	receive ork	d helpful	feedback						 				! 														
8. The as	ssessme	nt requirr	nents have be	een easy	to	unde	erst	tand					' 														
			nt has allowe	ed me to	den	mon	stre	ite			'	- 1	1														
outcome	es	eved the l that the	workload for	this mod	dule	e has	s be	een					I														
manage able																											
11. I fou	nd that t	he learni	ng materials	provideo	d as	par	t																				
of the	module																										
useful 12. The l		was rece	ptive to stude	nts' idea	is to	or																					
this m					I .																						
13. I wo	uld reco	mmend t	his module to	other s	tude	ents																					
14. Over module	all I am	satisfied	with the qua	lity of th	nis																						
15. What	t was th	e best asr	pect of this						H				i														
module?		1																									
					H						+																
					Н		-				-																
					H		-																				
16. Wha	t was th	e worst a	spect of this				$\dashv$																				
module?																											
					H		-				+																
					H		+																				

Faculty of Business & Economics Business Degree Programs in English

**MSc in Applied Management** 

17. Please write any constructive comments on this module.



# Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

#### APPENDIX 3

Thesis Evaluation Form

#### THESIS REPORT

Candidate's name:

Title of Thesis:

Examiner's name:

Criteria for Evaluation	Scale of	Points
	points	given
1. Topic quality	0-12 points	-
a. No real business issue addressed	0 point	-
b. Topic only marginally relevant, aims and objectives not addressed at all	1-4 points	-
c. Relevant topic but not addressed properly	5-8 points	-
d. Relevant topic, aims and objectives addressed properly	9-12 points	-
2. Literature survey: demonstration of theoretical knowledge	0-8 points	
a. No theoretical basis, no literature survey	0 point	-
b. Weak theoretical basis, relevant literature missing	1-3 points	-
c. Good theoretical basis but relevant literature missing	4-5 points	-
d. Excellent theoretical basis, relevant up-to-date literature survey	6-8 points	-
3. Use and description of research methods	0-8 points	
a. No description at all	0 point	-
b. Poor description, not adequately supported	1-3 points	-
c. Good description, only partially supported	4-6 points	-
d. Clear description, well supported	7-8 points	-
4. Description of sources of data, method of collection, analysis	0-12 points	
a. Description missing, no proper analysis	0 point	-
b. Thesis based only on secondary data, data only partially analysed	1-4 points	-
c. Use of both primary and secondary research, but data collection not well organised and/or only partially analysed	5-8 points	-
d. Clear description of all sources, well organised data collection, proper indepth analysis	9-12 points	-
5. Presentation and discussion of research findings and implementation plan	0-18 points	
a. Poor presentation and discussion, no managerial relevance and/or recommended implementation plan	0 point	-
b. Some evidence of presentation or discussion skills but evaluation lacks	1-6 points	-
depth, some managerial relevance and/or implementation plan		
c. Good presentation and discussion, managerial relevance and	7-12 points	-
implementation plan offered but some points missing		
d. High level of presentation and discussion, clear managerial relevance, detailed and well-grounded implementation plan	13-18 points	-
6. Structure of thesis	0-12 points	



### Faculty of Business & Economics Business Degree Programs in English

#### **MSc in Applied Management**

a. Unclear and weak structure	0 point	-
b. Some parts clear but thesis lacks overall coherency	1-4 points	-
c. Adequate structure but some parts not coherent	5-8 points	-
d. Clear and coherent throughout	9-12 points	-
7. Quality and style of writing	0-10 points	
a. Poor use of English, frequent grammatical mistakes, inadequate grasp of	0 point	-
style		
b. Generally correct use of vocabulary but clumsy wording, several	1-3 points	-
grammatical mistakes; reasonable grasp of style		
c. Mostly accurate English, correct choice of vocabulary, good awareness of	4-6 points	-
style		
d. Excellent command of English, correct use of register and vocabulary	7-10 points	-
8. Format, citation and referencing, bibliography and appendix /	0-10 points	
appendices		
a. One or all of the following missing: citations and references in the text,	*0	-
bibliography: *Thesis has to be rejected with grade 1		
b. Bibliography present but not all references indicated in it; appendix /	1-4 points	-
appendices inappropriate or even inadequate		
c. Bibliography present, includes all references but appendix / appendices	5-8 points	-
not clear or even partially inaccurate		
d. All references in the text appear in the bibliography, well-structured and	9-10 points	-
well-presented appendix / appendices		
9. Overall opinion	0-10 points	
Please indicate your overall opinion of thesis on a 10-point scale, where 10		-
means 'excellent' and 1 means 'very poor'.		
Total points	0-100	
	points	

Grading system: 0-50 fail (1), 51-60 pass (2), 61-74 fair (3), 75-87 good (4), 88-100 excellent (5)

Remarks (if the grade is fair or below remarks are compulsory):

Tentants (if the grade is that of below remains are companion).	
Questions for oral defence of Thesis:	
1.	
2.	
Pécs,	Examiner's signature



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

#### **APPENDIX 4**

Stipendium Hungaricum Program Operational Regulations