

Master of Sciences Applied Management of the Faculty of Business and Economics, University of Pécs, Hungary

Student Program Handbook

2018/19

Accredited by the Accreditation Committee of the Hungarian Academy of Sciences

Program Leader: Zsófia Ásványi

Program Director: Zsuzsanna Kispál-Vitai

Student Affairs Officer: Gabriella Kohlmann

Student Name:

Information in alternative formats

This handbook can be found online at the NEPTUN intranet site.

If you have a disability which makes reading this handbook or navigating our website difficult and you would like to receive information in an alternative format, please contact the Student Affairs Officer. We can supply sections from this publication as:

- a Word document with enlarged type sent by email or supplied on a CD or memory stick
- printed copy on non-white paper
- printed copy with enlarged type

Other formats may be possible. We will do our best to respond promptly. To help us, please be as specific as you can and include details of your disability.

The Faculty of Business and Economics of the University of Pécs is an equal opportunity employer. We do not discriminate by race, religion, color, ethnicity, national origin, sex, sexual orientation, gender expression, age, height, weight, and marital status.

The current version of the Handbook is a work version! Please take it into consideration that some information may be changed due to legal changes at the university or in the legislative environment!

The information provided in this handbook was accurate at the time of writing. In every year efforts will be taken to update facts.

Legal changes may affect content!

Your timetable for the semesters will timely be provided before the beginning of each semester.

Purpose and status of your student handbook

The purpose of this handbook is to provide you with information about your Program of study and to direct you to other general information about studying at The University of Pécs, Faculty of Business and Economics.

The material in this handbook is as accurate as possible at the date of production however you will be informed of any major changes to the information in this handbook in a timely manner.

This handbook must be read in conjunction with the University of Pécs, Faculty of Business and Economics Regulations at: <u>https://pte.hu/sites/pte.hu/files/files/Adminisztracio/Szabalyzatok_utasitasok/PTE_SZMS</u> Z/5mell-tvsz20180101.pdf

Your comments on any improvements to this handbook are welcome - please put them in writing (an email will suffice) with the name of the handbook to Zsuzsanna Kispál-Vitai. <u>vitai@ktk.pte.hu</u>

CONTENT

Academic Calendar	6
Introduction to the University of Pécs	7
The University of Pécs Regulations	
Appeals and Academic Misconduct	
Quality Assurance	
Welcome from the Dean of Faculty of Business and Economics of the University of Pécs	
Program Leader's welcome	
Program staff list and contact details	
Teaching staff	
Technicians	
Administration staff	
Communication Channels	
Student website	13
E-mail	
Your contact and personal details	
NEPTUN Electronic Administration System and Intranet (Meet Street)	
Your Program	
Program structure diagram	
Your Timetable	
Your learning resources	
Library IT facilities	
Learner Development	
Attendance requirements	
Program planning	
Health and Safety requirements	
How to help enhance your Program	
How you can feed back to us	
Boards of Study	
Student Surveys	
Employability	
Employability and your Program	
Personal Development Planning (PDP)	
Career Advice	
Learning, teaching and assessment	
Learning and teaching methods	
Assessment methods	
Submission, receipt, marking and return of assessment	
Assessment Feedback	
Progressing on your Program	
Your grades Program regulations for progression on award	
Your results	
Diploma supplement	
Deferral of assessment	
Extenuating Circumstances Re-assessment	
Thesis	
Final Examination – Thesis Defence	
Assessment Boards and Results	
Academic Misconduct	
	·
Appeals	

Support	27
Academic support Program Leader and Program Director Support services at the University of Pécs Study Department Disability Support Service Financial issues International Student Support Student Union membership	
Program Leader and Program Director	
Support services at the University of Pécs	
Study Department	
Disability Support Service	
Financial issues	
International Student Support	
Student Union membership	
Program specification for the Master of Science Applied Management Program	
APPENDIX 1	32
APPENDIX 2	88
APPENDIX 3	90
APPENDIX 4	

Academic Calendar

ACADEMIC CALENDAR FOR MSCAM & MSCEDE PROGRAMME			
2018/2019 FALL SEMESTER			
Date	Place	Event	
21 August – 3 September	Neptun University Registry System	Enrollment/Registration period (first year students have to register 2 nd , 3 rd , 4 th year should set their status as active)	
27 August – 8 September*	Neptun University Registry System	Course registration*(compulsory for ALL students)	
3 September		First day of teaching	
 17 August 1st installment 15 October 2nd installment 15 November 3rd installment 		Tuition fee payment deadline	
22 September		Deadline for postponing studies (set status as passive) by	
		request	
22 September		Deadline for credit accreditation request	
15 October		Registration fee payment deadline (it may concern only the MSc EDE students)	
18 October	Room will be determined later	Board of Studies Meeting	
24 October – 28 October		Fall break /Pre-Exam period for completing exam courses	
19 November (+ one week for 1000 HUF/day delay fee)		Deadline for (re)submitting the dissertation	
19 November		Neptun exam application starting date	
7 December		End of the fall semester – last day of teaching	
10-15 December and 2 – 19 January 2019	Exam dates will be announced by the 12 November the latest	Exam period	
24-26 January 2019	Rooms and exact dates will be determined later	Dissertation defence period for the MSc 2 nd year students	

*After the 8th September it is impossible to sign up for a course in the Neptun. Please, do not forget that if you are not signed up for a course in the Neptun you are not allowed to take an exam and receive a grade and the credits for the given course.

Introduction to the University of Pécs

During the time of founding the first universities in Central Europe, King Louis established the first Hungarian university in Pécs in 1367. Its persistence, however, remains uncertain. According to historical research, there must have been a separate College of Law and a College of Theology in Pécs by the end of the 15th century, replacing the university. In 1785 Emperor Joseph II moved the Royal Academy from Győr to Pécs, which was, however, relocated again in 1802.

In 1833 bishop Ignácz Szepessy, in co-operation with the town council, established the Academy of Pécs, which worked with faculties of law and arts. On 15th June 1921, the Hungarian Parliament passed a bill in which the Elisabeth University, previously operating in Pozsony, was transferred to Pécs. From 1923 the institution included faculties of law, medicine, humanities and theological studies at the University. The Faculty of Humanities was brought to Kolozsvár in 1941. In 1951 the Faculty of Medicine became independent, so the University of Pécs had a single Faculty of Law.

In 1975, The Faculty of Economics was organized which, since 1970, had worked as a transferred branch of the Karl Marx University of Economics in Pécs.

The Teacher Training College of Pécs became integrated as a Faculty to the university in 1982.

The first step towards the modern university with six faculties was set up in 1991 when after undergoing significant structural changes the Faculty of Teacher Training split into the Faculty of Humanities and the Faculty of Sciences. The Pollack Mihály Technical College was integrated into the university, and the Faculty of Performing and Fine Arts was established in 1995.

The university has been running International Programs in English for non-Hungarian students since 1987. These programs work with a professional team of academics who can offer courses under a broad scope of Central and Eastern European Studies.

For further information on issues concerning international relations of the University of Pécs, please contact the Head of the International Relations Office Ms. Gyöngyi POZSGAI (e-mail: gyongyi.pozsgai@iro.pte.hu) or visit the website of the University: <u>http://www.iro.pte.hu/</u>

The University of Pécs Regulations

The program abides by The University of Pécs regulations those are at: <u>https://pte.hu/hallgatoi_szabalyzatok_nyomtatvanyok</u> and: <u>https://pte.hu/sites/pte.hu/files/files/Adminisztracio/Szabalyzatok_utasitasok/PTE_SZMSZ/7bmell-felveteli20171214.doc.pdf</u>

Appeals and Academic Misconduct

Please note that The University of Pécs uses its regulations for handling student appeals. Information about the appeal process is available from Regulation on Studies and Exams (TVSZ).

https://pte.hu/sites/pte.hu/files/files/Adminisztracio/Szabalyzatok_utasitasok/PTE_SZMSZ/5melltvsz20170928.pdf More information about the Regulations regarding assessment is given in the section "Progressing in your program."

Quality Assurance

The program was accredited by the Accreditation Committee of the Hungarian Academy of Sciences (Magyar Felsőoktatási Akkreditációs Bizottság). The number of the decree issued by the Study Bureau: OH-FHF/841-1/2008: The Accreditation Committee regularly quality controls the operations and administration of this program.



Welcome from the Dean of Faculty of Business and Economics of the University of Pécs

I am happy to welcome you to the University of Pécs and in particular to the Faculty of Business and Economics.

Our Faculty has been active at the Hungarian educational field of business since 1970 when the Faculty was established as a teaching unit of the Budapest University of Economics. Our work has been continuous ever since in unbroken growth and development. We have an impressive track record of educating hundreds of students and co-operating with the institutional environment.

The purpose of our programs is to develop professionals who can stand up to the continually evolving and challenging business environment, who are learned, who can apply that cutting-edge academic knowledge we always strive for to give. We do all that is in our power to develop ourselves to give the best of our knowledge, skills, and abilities to those whom we teach. We look for instilling in all our students the respect for real professionalism, professionally based knowledge, a high level of ethics and a sense of responsibility towards their community.

The Master of Science in Applied Management program is very special to us, and very close to our hearts. It is a privilege to work with those international students who decided to come and study with us. We recognize that you came to our school because you thought we would be able to give you something special that you cannot obtain anywhere else in the world. Our experience in economic transition that we experienced as it happened gives us the opportunity to provide an education that you cannot find anywhere else. It is not a just transition we know about, but we have arrived at the point when our researchers, professors are recognized internationally in research and education. We have amongst us Harvard alumni, people who participated in world-class research groups, educators who have a far-reaching international acknowledgment. We are happy to share all this with you.

We provide practical information in this handbook that we mean as a guidebook for you in the road at your studies. Let this be your first source of information and a place for reference for the future.

I am glad that you have chosen this path of studies. The work before you is not easy by any means; you will meet failure for sure you will have setbacks and very dispiriting moments. Keep that in mind that our aim first and foremost is to make you a well-seasoned business person, who is ready to tackle any challenge that might come your way and succeed in the face of adversity.

Our town, Pécs, is not just a very picturesque Mediterranean town but is a welcoming one for students too. Students' life here is also about fun, concerts, excellent sports possibilities, international friendships – that are impossible to get anywhere else – lovely food and a friendly environment. Study hard, but enjoy life here as well, we hope you will call these years that you spend with us the best period of your lives!

I wish you perseverance, tenacity, and lots of success and joy of creation on the long road towards your Master degree!

Zoltán Schepp

Dean



Program Leader's welcome

Welcome to the Applied Management Master Program of the Faculty of Business and Economics at the University of Pécs! Our Faculty is genuinely dedicated to becoming an international institution that attracts a significant number of talented international students from all over the world – and this master program is designed to support this strategic goal. The 4-semester curriculum offers you a wide range of possibilities to enrich your business-, and managerial skills; to intensify your intercultural competencies with fellow students from more than 20 countries all over the world, and to enjoy international guest lectures both from academic and business spheres.

As the program architecture shows a delicate balance between theoretical education and practice, your active participation is more than welcome during classes. This approach offers you not only an overall view on business decisions, but also means a great opportunity to build interpersonal networks for future activities – even life-long friendships!

It is important to note that further information on the program your rights and duties can be found in this official Student Handbook. This document is available on the Faculty's intranet site: Neptun in electronic version, and also a hard copy can be consulted in the Study Department.

I will be your Program Leader and will in the course of time meet and greet you. My primary role is to support and advise you on your academic progress through your studies. My colleagues and I look forward to working with you and helping you to achieve your learning and career aspirations!

Zsófia Ásványi, Program Leader

Program staff list and contact details

Program Leader

Dr. Zsófia Ásványi Room number: 223 Faculty of Business and Economics Rákóczi street 80. 7622 - Pécs Telephone: 36-72-501-599/23114 Fax: 36-72-501-553 Email: <u>asvanyizs@ktk.pte.hu</u>

The University of Pécs, Faculty of Business and Economics Dean Dr. Zoltán Schepp

Room number: 235 Faculty of Business and Economics Rákóczi street 80. 7622 - Pécs Telephone: 36-72-501-599/23155 Fax: 36-72-501-553 Email: schepp@ktk.pte.hu

The University of Pécs, Faculty of Business and Economics Program Director Dr. Zsuzsanna Kispál-Vitai

Room number: 220Faculty of Business and EconomicsRákóczi street 80.7622 - PécsTelephone:36-72-501-599/23198Fax:36-72-501-553Email:vitai@ktk.pte.hu

Teaching st	taff
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Module Title	Lecturer(s) in Charge	Phone number	E-mail
Core Module A		Extension	
Applied Statistics and Econometrics	G. Kőrösi	23131	korosig@ktk.pte.hu
Economics	T. Sebestyén	23150	sebestyent@ktk.pte.hu
Business Intelligence	F. Kruzslicz	23113	kruzslicz@ktk.pte.hu
Applied Venture Valuation	A. Takács	23277	takacsandras@ktk.pte.hu
Global Marketing (sessions)	B. Lányi	23196	lanyi@ktk.pte.hu
Core Management Module B 1			
Project Management	Á. Jarjabka	23368	akos@ktk.pte.hu
Production and Process Management	J. Vörös,	23138	voros@ktk.pte.hu
	Zs. Hauck	23153	hauckzs@ktk.pte.hu
Strategic Management	M. Somogyvári	23384	somogyv@ktk.pte.hu
	R. Schmuck	23369	roland@ktk.pte.hu
Leadership and International Business	Zs. Kispál-Vitai	23198	vitai@ktk.pte.hu
Change Management	Zs. Nemeskéri	23254	nemeskeri.zsolt@ktk.pte.hu
	R. Schmuck	23369	roland@ktk.pte.hu

Compulsory electives Management Module B2			
Intercultural Business Communication	A. Márta	23190	anette@ktk.pte.hu
Knowledge Management	G. Balogh P. Fodor	23275	baloghg@ktk.pte.hu fodorp@ktk.pte.hu
Strategic Human Resource Management	Zs. Ásványi	23254	asvanyizs@ ktk.pte.hu
Advanced Organizational Behavior	Zs. Kispál-Vitai	23198	vitai@ktk.pte.hu
Quality Management	T. Kiss R. Schmuck	23265 23369	kisst@ktk.pte.hu roland@ktk.pte.hu
Business Consulting	R. Schmuck	23369	roland@ktk.pte.hu
Option Sets Module C			
Finance Cases	V. Csapi	23126	csapiv@ktk.pte.hu
Advanced Marketing Research	K. Szűcs	23115	szucsk@ktk.pte.hu
Social Entrepreneurship	K. Erdős	23134	erdosk@ktk.pte.hu
Technology Commercialization	S. Danka	23142	danka.sandor@ktk.pte.hu
Energy Management	M. Somogyvári	23384	somogyv@ktk.pte.hu
Thesis consultation Module D			
Thesis development	Supervisor		

Technicians

Field of responsibility	Name	Extension	Location	E-mail
Head of Technical Support	Tibor Fehér	23154	Study Department	white@ktk.pte.hu
Web master	József Varga	23344	Study Department	jozsi@ktk.pte.hu
Technical personnel	Gábor Lovas Zoltán Jakab	23364	Study Department	lovi@ktk.pte.hu zoli@ktk.pte.hu
NEPTUN Support	Tamás Gáspár	23334	Study Department	gaso@ktk.pte.hu

Administration staff

Field of responsibility	Name	Extension	Location	E-mail
Program Leader	Zsófia Ásványi	23114	B223	asvanyizs@ktk.pte.hu
Program Administrator (Student Affairs Officer)	Gabriella Kohlmann	23372	B135	kohlmanng@ktk.pte.hu

Communication Channels

Student website

For news of events, scholarships and other student activities students should visit: <u>http://ktk.pte.hu/en</u> or: <u>http://pecsikozgaz.hu/</u> Please note that the second site is available only in Hungarian.

E-mail

Students will be often approached via email due to study and administrative matters. Consequently they are required to make sure that their email address provided in the NEPTUN Electronic Administration System is always up to date and also operates.

Your contact and personal details

You should ensure that we are kept up to date of your contact details to guarantee that all important communication reaches you. In case you wish to modify any of your personal details or availability please contact the Student Affairs Officer.

NEPTUN Electronic Administration System and Intranet (Meet Street)

At the beginning of each semester it is your responsibility to set your status in the NEPTUN as active and to sign up for your courses in the course registration period. Furthermore, in the exam period you have to sign up for each examination date otherwise you won't be allowed to participate in the examination. NEPTUN is available from the Faculty's website: <u>http://ktk.pte.hu/</u>.

Meet Street is the unified intranet of The University of Pécs and has a double function. It is for announcing news and also for making the learning material available for students. Meet Street is available from the Faculty's website and it is advisable to be visited on a regular basis in order to learn every important information.

At the beginning of your studies you will receive an intensive training program that will provide you with all the information on the options of the intranet. To log into the intranet you will have to use your student ID number and the password that was provided to you at the beginning of your studies. If you have any difficulties using the intranet please contact the Student Affairs Officer.

Your Program

Program structure diagram



Your Timetable

You are allocated to timetabled lectures, labs, seminars, and workshops based upon your module registrations. Your timetable is available on the following website:

http://ktk.pte.hu/hallgatok/orarendek

If your timetable is incomplete or if you have any queries about your timetable then please contact the Student Affairs Officer.

Any changes to your timetable will be notified to you Program management.

Your learning resources

Library

The Library of the Faculty of Business and Economics was delocalized with the Central Library of UP into the well-equipped South-Transdanubian Regional Library and Knowledge Centre in the summer of 2010. In the Knowledge Centre there are 380 computers for readers and the possibility of both the group work and the individual research is provided. In the whole building WiFi is available. By opening the Knowledge Centre the weekly opening hours of the Library have increased from 60 hours to 84 hours.

The Library of the Faculty of Business and Economics is located on the third floor of the Knowledge Centre where there are about 100,000 documents. English language books, textbooks, academic journals and periodicals in all the fields of business and economics can be found there. In the last few years the collection of the Library of the Faculty of Business and Economics increased by about 5,000 items per year. Students are supported by English language assistance. As the Libraries of the Knowledge Centre integrated their services, the Knowledge Centre operates as a large library and circa 1 million items are available for the readers.

Subscribed databases are available for the students and researchers via the university network, some of them contain business and economic e-journals and e-books such as Business Source Premier (EBSCOhost), JSTOR, Regional Business News (EBSCOhost), ScienceDirect, Scopus, and Springer Link.

Furthermore, the Library of UP has taken up digitalization of the physical collection so that the documents would be better available and researchable for the readers.

Since 1996, the Library has become the Depository Library of the World Bank, thus providing excellent data and document sources for interested researchers and students.

Joining the Library

Students are asked to complete an enrolment form to join the Library. The Library Card entitles all students to use any of the library services.

Reservations and Interlibrary Loans

Books on loan from any of the libraries may be reserved by another borrower and recalled. Books and journals not in stock may be borrowed from elsewhere.

The Collection of Documents of the European Union

There is a special collection of the documents of the European Union, established with the help of the PHARE Program. This is presently under the supervision of the Faculty of Law. The collection is located in the Knowledge Centre, and open for all students of UP. This mainly English language collection comprises journals, periodicals, statistics and annuals issued by the EU and provide up-to-date information for researchers. The collection is supported by CD-ROM and Internet search systems.

IT facilities

The Faculty has two computer rooms with 88 computers for teaching purposes and further 8 computers for student usage.

Learner Development

Learning development is mainly included in modules in the regular curriculum. Any additional support required by students is provided outside class. Students requesting additional support can communicate it to professors directly or to Program management.

The Faculty has a dedicated office for students who require additional help. The name of the office is: "Tehetségpont" (Location of talent), it is on the first floor of the main (green) building. Those students can require help in this office who have specific learning needs.

In the field of academic writing the Program offers help first: in most modules there are writing assignments, either group-based or individual. Feedback on these is provided by the lecturer of the module. Dedicated thesis –writing help is in the second year led by the chosen supervisor in the Thesis Development module. The curriculum of the Thesis Development module also contains information on referencing and is dedicated to develop students' research skills.

Attendance requirements

- 1. Students are required to attend all scheduled classes and prescribed activities for the Program on which they are enrolled.
- 2. Maximum rate of absence in case of every module is 25%. Student with higher rate of absence will not be allowed to take part on the final examination.
- 3. Students must make themselves available at all times to attend for viva voce examinations at times when, given the structure of the course they are taking, they may reasonably be expected to be available
- 4. Students must notify their academic tutor or other tutor in advance if they cannot attend any compulsory class, lecture etc. The academic tutor has the discretion to decide how the student should compensate for work not done in the classroom if it is needed.
- 5. They must inform the tutor of any illness which is affecting their attendance and supply a medical certificate if they are absent for more than one week.
- 6. Students must notify the Program or Faculty Office in writing if they are withdrawing from a course.
- 7. Any period of absence over 28 days for whatever reason shall be reported to the Program.
- 8. All withdrawals, including those where students have failed to reply to letters for a period of two months should be notified immediately to the Dean of the Faculty on the appropriate form. Refund of fees, where applicable, will be at the discretion of the Dean as specified in the Financial Regulations of the Faculty of Business and Economics of the University of Pécs.
- 9. Where a student withdraws before the end of a given semester the last day of attendance should be noted as the last date of recorded attendance, if known. Otherwise it should be given as the date on the letter from the Program Leader requesting an explanation of absence. Where a student withdraws at the end of a given semester the date should be noted as the last day of that semester.

Students, who fail to register for the Program after two weeks of starting the Program, without any good cause, will be deemed to have withdrawn. In this case no refund of the fees is possible.

Program planning

During the first and second semester of your second year and the first semester of your third year you undergo Program planning and select and register for the optional modules you wish to take in the following semester.

Health and Safety requirements

Students are expected to behave according to general Faculty regulations and not endanger their own or anybody else's health and safety. Students are liable for any damage that is caused by them to anyone else on the premises.

How you can feed back to us

If you have a suggestion or a complaint about any aspect, please raise it with the person concerned in the first instance. If you are not satisfied with the outcome you can progress the matter through informal and formal procedures step by step up the management structure of University of Pécs, Faculty of Business and Economics:

- 1. Student Affairs Officer
- 2. Program Leader
- 3. Program Director
- 4. Dean

Boards of Study

This is a forum where student representatives and staff meet to discuss the MSc AM Program. This includes any issues but also talking about future developments and things that are going well. The Board also looks at student survey results.

The membership of a Board of Study includes:

- Student representatives (for more information about being a student rep see below)
- Program leader
- Program director and other academic staff involved in the delivery of the Program and/or modules
- Support services representatives

The **student representatives** are elected by the end of week 2 to ensure that the interests of students on the Program are represented. They are also responsible for feeding back the outcomes of any meetings or events they attend.

Student representatives will be selected, either by election or self-nomination, by the end of the second week each year. If you are elected as a student representative your role will be to gather the views and opinions of the students you represent, to present these at the meetings you attend and to feed back the results and information to other students following the meeting.

Being a student representative can be immensely rewarding. Much of the experience you obtain through being a representative can be linked to personal development and employability. The graduate market is very competitive and prospective employers are looking for people who stand out and can demonstrate, with real examples, skills listed in CVs. As a rep you get to put skills into action, such as communication, leadership, teamwork, problem solving and time management.

As well as attending Boards of Study meetings student representatives are often asked to give their feedback on other issues relevant to students through focus groups or other committee meetings which are organised on a more ad-hoc basis.

Minutes are recorded of the discussion and decisions of each Board meeting and these are circulated to members with outcomes via email. The minutes are included with the Program Quality Monitoring Report which is considered by the Faculty of Business and Economics of the University of Pécs. The points raised at

the meeting are carefully recorded so action can be taken upon them, and they are available at the Student Affairs Officer.

Students receive information on actions arising from Boards of Study via the Student Representatives.

Meeting Dates

Generally 6th week of each semester

Student Surveys

Module feedback forms are distributed to you throughout the academic year. The aim of this feedback process is to elicit your views on the quality of all the modules you have taken, and your experience of being a student on your Program of study.

Module forms examine each module in some detail. Program questionnaires invite comment on your Program in general - these may be given only occasionally.

You can expect to receive a report on issues that have been identified, and the actions taken upon them are available at the Student Affairs Officer. The report would also describe the measures taken to resolve any problems. All reports will be an item for discussion during Boards of Study and will, where necessary, be reported upon during the annual monitoring process. The whole feedback process will also be reviewed on a regular basis, to ensure that it is effective in helping to provide a good quality experience for students.

Module Feedback Form can be seen in Appendix 2.

Results of the survey are available by the start of the new academic year and each Program is expected to produce a brief report or action plan to resolve any problems that have been identified. This action plan will also be discussed during the Board of Studies meeting with student representatives.

How we consider your feedback

The feedback you give through your student reps, through surveys and at Boards of Study meetings plays an important part in reviewing the MSc AM Program during and at the end of the academic year. We are continuously monitoring program quality and in this process student feedback is an important input, that Program management takes very seriously. ALL student opinions will be carefully considered and acted upon.

Employability

Employability is the level of compliance to labor market needs of the graduating students that includes knowledge and skills. These sets of knowledge and skills enable students to enhance their labor market value. The curriculum structure is designed to enable students to develop these necessary sets of knowledge and skills.

MSc Applied Management Program is committed to supporting you in enhancing your employability and helping you to develop professionalism in your field of choice as employers constantly tell us that they are looking for polished graduates who not only have a good degree but who also have the right skills, attributes and values to support their knowledge.

The Confederation of British Industry (CBI) defines employability as 'a set of attributes, skills and knowledge that all labor market participants should possess to ensure they have the capability of being effective in the workplace, to the benefit of themselves, their employer and the wider economy'.

Employability and your Program

The development of employability skills are all integral parts of the Master of Science Applied Management Program although this may not always be evident to you as they will not always be presented as such.

In order to maximize your labor market value and your employability the curriculum of the Program is designed to provide you with advanced professional knowledge.

The development of critical and analytical skills required in the field of business is to be generated from the beginning of your studies in subjects of the functional areas of business. These skills include critical analyses, individual work, team work, self-management, self-development, business and customer awareness, communication, literacy and numeracy.

Although this highlights to a certain extent how employability has been embedded in the MSc Applied Management Program curriculum, it is still your responsibility to actively seek out these skills and identify what is covered where.

Personal Development Planning (PDP)

Personal Development Planning will provide you with an opportunity to assess the value of the skills and knowledge you are developing and identify your future learning and development needs. It offers a structured way to reflect on what you are good at and what you need to develop further. You will learn to review your own skill levels and what you have learned from different situations and environments, including your studies, part time work, voluntary work and other activities. You will record your reflections and use them to help you think about and plan your future development.

This is an important part of your personal development and reflects the working environment where employers encourage new graduates to assess their own continuous professional development (CPD) using a portfolio. You can also use your record of PDP as a valuable aid for marketing your skills to employers in recruitment and selection processes.

Students can seek support in PDP at the "Tehetségpont" office and can also seek support via the Program Manager. The Program Manager will counsel you about the nature of your need and will aid you in finding a suitable solution.

Career Advice

Students on the MSc Applied Management Program are entitled to participate at the career fairs of the University of Pécs and also at fairs where other University of Pécs students are participating. Career related guidance may be asked from the Program Manager, who will aid you to find the persons who are able to help you.

Learning, teaching and assessment

The learning, teaching and assessment approaches used throughout your Program will encourage you to be actively involved in your learning and to co-operate with other students. We aim to give you prompt feedback on your learning as well as opportunities to reflect upon and learn from that feedback.

Learning and teaching methods

You will be actively involved in a range of learning, teaching and assessment approaches as part of your MSc Applied Management study Program. Such active learning approaches aim to put you at the centre of your learning so you are involved and engaged in all aspects of your learning and its assessment. Your Program will require your active participation in learning activities and engagement with your fellow students both individually and collaboratively, working and learning with other students as part of a small group. Learning activities may also occur both within and outside the classroom.

Your learning will also be supported by technology. Increasingly your tutors will be using existing and emerging learning technologies to engage you in e-learning activities. Your Program will be facilitated using a variety of media and online tools (podcasts, wikis, flipped classroom named as examples) which will allow you flexible access to a diverse range of online resources, quizzes and learning materials as well as collaborative tools with which you can engage and learn with your peers. Not confined by time and space you will be able to take part in online discussions and learning activities from wherever you are studying. Your tutors will provide any support you may need whilst learning online.

By engaging with e-learning you will also be developing skills which are essential for your learning and are also highly valued by employers. These include but are not limited to: working flexibly, communication, understanding of IT, team working and creating shared understandings based on quality resources and access to global expertise.

Assessment methods

Assessment is an integral part of learning and you may hear it referred to as formative or summative. **Formative assessment** is developmental in nature and is designed to give feedback to students on their performance and how it can be improved therefore you will not receive a grade for formative assessment. Formative assessment is an important part of the learning process and has been shown to contribute to enhancement of learning and raising of standards.

Summative assessment is designed to measure the extent to which you have achieved the intended learning outcomes of a module and therefore the appropriate grade to be awarded. The summative component of an assessment task is designed to measure achievement of a learning outcome. Summative assessment should assess achievement of all learning outcomes in a secure, fair and accurate manner.

Assessment may also involve **self, peer or group approaches**. For example, you may be asked to self-assess your own work indicating where you feel you have clearly demonstrated your understanding and also identifying areas where can see you have room to improve. Assessment may also be a peer process where students, individually or as groups, offer feedback on one another's work. **Group assessment** may also be part of your Program. This part of the assessment requires you to demonstrate your ability to work as part of a group and possibly receive a group mark.

Please see the module narratives in this handbook for more detail about on the assessment for each module, appendix 1.

Submission, receipt, marking and return of assessment

Submission and receipt of coursework

Submission of coursework should be done upon the request of the module leader: either in print or in electronic format or in some cases in both format. If a student is explicitly asked to hand in coursework electronically then s/he has to do so. An electronic receipt however is at the discretion of the module instructor, and may not be available.

Exams

Final examinations are held only in the exam periods – December- January, and May-June. The dates of the exams are determined by the Study Department which announces them one month before date of the first exam. The dates of the Midterm examinations are determined by the module leaders and can be read in the module unit narratives. In some modules you might be required to do more than one exam, these serve as a practice for assessments for the final exam, or serve as a way of checking your progress in the module.

Marking

Not all assessment will be marked, some modules may use in certain cases verbal assessment or pass-fail bases. The Hungarian marking system is used in the program, see below.

Return of coursework

Coursework will not normally be returned to the students it has to be filed for five years according to law. If a student explicitly needs a piece of coursework for any reason s/he has to produce it in more copies than one. The Study Department has no right to give coursework back.

Assessment Feedback

Feedback on your assessment (both formative and summative) provides the opportunity for you reflect on your work and to use this feedback as the basis for learning and improvement.

Feedback can take many forms, and may be informal, for example it may be offered and discussed in classroom sessions either collectively or individually. It may also be more formal and delivered, for example, in written or oral form from peers or academic staff. Understanding your feedback is very important and to achieve this you are encouraged to discuss feedback with your peers and academic staff.

Receiving feedback on your work is an essential and important part of your learning and therefore all Programs provide regular opportunities for formative assessment, the purpose of which is to get just detailed feedback (rather than marks) on your performance so that you can get a regular update on how you are developing and to prepare you for any summative assessment (summative assessment counts towards your final grade).

Feedback on summative assessment will be offered in a variety of forms and all work will be marked and moderated in line with https://pte.hu/files/files/Adminisztracio/Szabalyzatok_utasitasok/PTE_SZMSZ/5mell-tysz20180101.pdf

You will normally be provided with feedback within 3 working days of the published submission date.

Your grades

Assignments will be marked using the UP five point marking scale shown below - 5 being the best and 1 being the worst.

GRADE	DESCRIPTION	PERCENTAGE
5	Excellent	88-100
4	Good	75-87
3	Fair	61-74
2	Pass	51-60
1	Fail	0-50

All modules in the Program carry equal weight and are rated as 7,5 ECTS (6 for compulsory modules, 5 for elective modules and 4 and 11 for Thesis modules Hungarian credit points) credit point on the accumulative credit scheme. Upon successful completion of the Program student will earn maximum 120 Hungarian credit points (150 ECTS).

The minimum **pass mark** for all assignments is grade 2 (pass). A pass grade can be achieved if a student achieves 51% from the 100% of the marks obtainable in all courses. If a module has more assessment components, or consists of two parts, the students have to pass all those components or parts which have higher weight than 20% out of the 100% in order to pass the whole module. If the student fails in any component, at the resit only a pass mark (2) can be achieved from the component the student failed. The other components will be evaluated according to the table above.

Program regulations for progression on award

This outline is for general guidance only. The formal regulations are to be found in the Regulations part of this handbook and are authoritative.

Please ensure that you are familiar with these requirements. In particular, please note that if your performance is likely to be adversely affected by personal circumstances, the facts must be drawn to the attention of the Program Leader in writing, with supporting evidence, *two weeks before* the due dates.

Assignments are designed to test the participant's individual ability. While co-operation and discussion with others may be useful and desirable, participants are reminded that copying and collusion are breaches of examination regulations. All material from other sources must be acknowledged.

Students will generally be required to submit assignments in the modules that should be completed by the deadlines set. Individual progress will be monitored by means of these assignments and/or class participation. The precise terms of reference, including deadlines and word limits, for an assignment must be observed otherwise marks may be deducted. The pattern of assignments and assessment will be given at the start of the module.

In addition to the assignments for each module there will be an examination to be undertaken at the end of the Program. Participants will be examined by means of written or oral examination in the specified form according to the module specification. If there is a possibility of a failure or a distinction at the end of the Program, participants may also be required to have a viva voce examination.

Your results

At the end of each academic year, your results will be considered and confirmed by an Assessment Board. Once the Assessment Board has met you will be able to view your results and progression status in the official board scripts at the Study Department.

Certificates

When you graduate your final qualification certificate will be issued by the University of Pécs and will have the details of your qualification.

Your University of Pécs degree can be taken over at the Graduation Ceremony the date of which is specified each year by the Faculty of Business and Economics.

Diploma supplement

All students are issued with a diploma supplement. Your diploma supplement will include the modules you have taken with grades achieved and state your qualification with the classification and title furthermore it additionally contains information on the nature, level, context, content and status of the studies undertaken and successfully completed. Diploma supplements are intended to help external parties such as current or future employers or other Higher Education providers understand more about your Program in addition to your grades.

Deferral of assessment

Deferral of assessment can be requested only because of medical reasons (illness, accident). You have to prove with an official medical certificate if you were unable to participate an examination otherwise there will not be possibility for replacement. In the final examination period exams can be taken only in the appointed times. There is no possibility to organize final exams individually and outside the schedule.

Extenuating Circumstances

With extenuating circumstances (payment deferral, credit transfer, sport activity, work placement, absence...etc.) you have to contact the Student Affairs Officer first and ask about your duties.

Re-assessment

In most cases, a student is required to pass <u>all elements</u> of assessment in order to pass the overall module (e.g. mid-term exam, project, presentation, final exam), though this only applies to elements that carry a **weighting** of 20% or more of the overall grade. If a student fails a module in a particular semester, s/he will be allowed one attempt to **retake** the element(s) of assessment failed. The maximum grade awarded for the re-assessed element after the retake will be a pass grade.

Should the student fail to pass the module after the resit/resubmission, the student will be allowed to participate in an **Exam Course** for this particular module which will be scheduled in the next exam period. On an Exam Course the student must resit in the form of a single exam that will represent 100% of the grade of the module. A student will be allowed to participate in a maximum of two Exam Courses for each particular module throughout the three years, provided that they do not default on passing the minimum number of modules at the end of semester 2nd, 4th and 6th (see below). The maximum grade that can be awarded for an Exam Course is 5.

Student who misses more than 25 percent of classes will not receive signature from the lecturer, which is a prerequisite of participation on the final exam. Should the student fail to receive signature, s/he will have to retake the whole course when available.

A student failing more than <u>one-third</u> of the total **credit requirements** at the end of the 2^{nd} and 4^{th} semester will be made to withdraw from the Program:

- By the end of the 2nd semester the student must realize at least 40 H credit points out of the maximum 60, which in terms of modules means that by failing **more than 3 modules** by the end of the second semester, the student will be made to withdraw from the Program.
- By the end of the 4th semester the student must realize at least 80 H credit points out of the maximum 120, which in terms of modules means that by failing **more than 6 modules** by the end of the fourth semester the student will be made to withdraw from the Program.

The one-third of the total credit requirements at the end of the 2^{nd} and 4^{th} semester is a <u>higher order</u> regulation than the allowance of the Exam Course. This means that a student failing to pass 3 (6) modules at the end of the second (fourth) semester will be unable to take part in further Exam Courses and will be made to withdraw from the Program.

Thesis

The overall objective of the Thesis is to reinforce the student's learning experience, by requiring that experience be brought to bear upon a real-life business problem. The range of problems that may be addressed is extensive. The Thesis Research module is designed to give an insight into the problems businesses face and to provide students with the necessary tools to resolve these problems. The Thesis Research module is an independent module in which students work towards their Thesis.

Thesis topic and supervisor selection and the process of Thesis submission

Students' Thesis topic and supervisor selection and the process of Thesis submission consist of the following steps:

- 1. Students choose their topic it is free choice but it has to be more empirical/applied than theoretical.
- 2. Students consult the module leader of the Thesis Research about their chosen topic. If the module leader approves their topic she appoints the appropriate supervisor from the Faculty of Business and Economics.
- 3. Students accept the appointed supervisor or look for another one.
- 4. Students hand in their Application Form for Thesis submission with the topic and the chosen supervisor.
- 5. The module leader accepts or rejects the students' application form. Reasons for rejection: not appropriate supervisor or missing data from the application form e.g.: signature of the chosen supervisor.
- 6. If the Application Form is accepted then the students can carry on with their work throughout the academic year: research, consultation, submission of research proposal and one chapter of the Thesis and Supervisor Contact Form 1, further consultation, submission of Thesis and Supervisor Contact Form 2. Supervisor Contact Form is for controlling the students' consultation activity. There are a minimum number of compulsory consultations which has to be accomplished.

Students have the opportunity to participate in the Hungarian Scientific Conference for Students and also on different case study competitions (e.g. L'Oreal, International Case Writing Competition). For these competitions they have to produce serious research work and submit written presentations. This scientific work of the students can constitute a very good foundation of their Thesis.

Thesis evaluation

The Program Leader will select two referees to evaluate the work. The evaluation sheet is public and available to all students. The Thesis evaluation form can be looked at **Appendix**.

Policy of failure

If both of the referees give grade 1 (fail) for the Thesis, then the student is not allowed to defend the work and has to rewrite the Thesis. If one of the referees gives a grade 1 (fail) and the other gives a grade 2 (pass) or better, then the Thesis has to be seen by a third referee. If the third referee gives a grade 1 (fail) then it is the responsibility of the Program Leader to decide whether to allow the student to defend the Thesis, or if the student must rewrite the Thesis. About detailed assessment criteria's the module leader of Thesis Research informs students.

Final Examination – Thesis Defence

The Final Examination consists of the oral defence of the Thesis. Moreover, students must prove their general knowledge and preparation in the topic(s) associated with the Thesis.

After successfully completing the final examination a Certificate (Degree) in MSc Applied Management (MSc Applied Management) is issued by the University.

Assessment Boards and Results

At the end of each academic year, your results will be considered and confirmed by an Assessment Board (members: professors, Program Leader) and if you have successfully completed your assessment you will be able to progress to the next year or graduate. The Assessment Board determines also the classification of your degree according to the following scheme:

5,00	Distinction
4,51-4,99	Excellent
3,51-4,50	Good
2,51-3,50	Fair
2,00-2,50	Pass

Once the Assessment Board has met you will be able to view your results and progression status in the NEPTUN system.

Academic Misconduct

Plagiarism is the presentation by a student, as his or her own work, of a body of material (written, visual or oral) which is wholly or partly the work of another. In fact, plagiarism extends to cover one's own work previously assessed or published which is also required to be properly referenced.

Taking unfair advantage over other authors, students or oneself in this way is considered The University of Pécs, Faculty of Business and Economics, to be a serious offence. The University of Pécs, Faculty of Business and Economics, will take serious action against any student who plagiarises whether through negligence, foolishness or deliberate intent. Make sure written material, ideas, theories, formulae, all information are acknowledged through the use of quotation marks, references and bibliographies. Information on the correct

acknowledging available of work from other is from way sources http://libweb.anglia.ac.uk/referencing/harvard.htm. Academic misconduct also cheating covers in examinations.

Plagiarism – in more details - is taking someone else's work or ideas and passing them off as your own. Remember plagiarism isn't just restricted to essays or reports it can also happen with visual work as well. It includes:

- copying submission of someone else's entire work as your own. The original work could be from the internet, a classmate, or a student in a previous year.
- failing to indicate a direct quote (quotation marks should be used) in the text.
- paraphrasing or synthesising material from a book, journal article or internet site without acknowledging the source in the text.
- composing a paragraph by joining together sentences from a number of sources and not acknowledging them in the text.
- using your own previous work in another assignment without acknowledging it.

In case of plagiarism the student will have to face the Ethical Committee of the University and bear the consequences of their deed.

If you have any questions regarding plagiarism or academic misconduct then please contact the Program Leader.

The Faculty of Business and Economics of the University of Pécs have bought the license for the usage of the Turnitin software, so any attempt at plagiarism via the Internet will be detected.

Appeals

Students are able to appeal against assessment board decisions and the outcome of academic misconduct cases. The University of Pécs Regulations for Appeals apply to the Master of Science Applied Management and these are available on line at: <u>http://ktk.pte.hu/hallgatok/szabalyzatok-letoltesek</u>

The terminology may not be familiar in all cases as it refers to University of Pécs staff and committees. If you are involved in any action under these regulations and do not understand the process involved, please contact the Program Leader.

Support

Although you are expected to be independent and to take responsibility for your own academic and personal life, there is still a lot of help available to support you throughout your Program.

Academic support

Academic staff

Your tutors will direct your studies and ensure that you know what work you need to cover in any given module. Seek advice from academic staff either during their office hours or by email or telephone.

Program Leader and Program Director

Your Program Leader aids your studies and will help you in academic and organizational matters that are brought to her attention. You can contact her at the e-mail and phone numbers supplied at the beginning of this document.

Your Program Director is responsible for the academic quality of your program. She may be contacted at the e-mail and phone numbers supplied at the beginning of this document. She will not deal with organizational issues, only content and academic quality concerns.

Support services at the University of Pécs

Study Department

The Study Department is where you can go as a first point of call to find out information or to seek advice. It is also the place where you can ask for study counselling.

Disability Support Service

The University of Pécs does not discriminate on the basis of disabilities; however students with disabilities should first consult the Study Department whether the Faculty can handle their particular disability.

Financial issues

Financial issues are dealt with the Central Studies Office which is to be found in the Center of Knowledge (Pécs, Universitas street 2).

International Student Support

International students can ask for support in the:

- Study Department
- International Office of the Faculty both are on the first floor of the main green building
- Program Leader
- Manager of the Stipendium Hungaricum Program in the Central University building Vasvári Pál street 4.

Student Union membership

For information on the University of Pécs, Faculty of Business and Economics Student Union visit the website: <u>http://ktk.pte.hu/hot/rolunk</u>

Program specification for the Master of Science Applied Management Program

1. Program title	MSc Applied Management
2. Awarding institution	University of Pécs
3. Teaching institution	University of Pécs
4. Program accredited by	The Hungarian Accreditation Committee (MAB)
5. Final qualification	MSc AM
6. Academic year	2018/19
7. Language of study	English
8. Mode of study	Full time

9. Criteria for admission to the Program

The basic requirement of the Program is the certificate of completion of Bachelor level education:

• (Hons) in Business Studies or related fields.

The specific requirements are:

- Transcripts for all completed years
- Entry requires satisfactory completion of BA courses. Failed students are not taken.
- Certificate of Proficiency in English: TOEFL certificate under two years old with a score of at least 550 points or equivalent certificate of proficiency in English (for non-native speakers or those who did not obtain their secondary education in a school with English as the language of institution). From Hungarian students the Type C intermediate level State Language Examination certificate under two years old is also accepted.
- Two reference letters for applicants from other countries.
- Completed Stipendium Hungaricum Application if funding is required from the Hungarian Government

• The Program do not take students under 3,00 GPA, or those who failed either during their BA studies. For Hungarian students the Higher Education Law decides the procedure of application that may be subject to changes in every year. Please consult the information booklet issued by the Ministry of Education before application! ("Felsőoktatási Felvételi Tájékoztató")

10. Aims of the Program

The underlying philosophy of this Program is that students follow an accelerated track of study, which will enable them to make useful contributions to the business organisations which they will join upon successfully completing the Program.

The purpose of the Program is to provide relevant education in order to prepare the students for careers in business. Its central concern is with the development of knowledge and skills required for the analysis of business problems and for the formulation and implementation of business strategies.

The Program aims to:

- 1. Provide students with enhanced and deepened knowledge and skills to equip them for a career in a diverse range of business organisations
- 2. Develop the student's competence in applying a range of business and management skills to the practice of management
- 3. Develop the critical and analytical powers of the student in relation to management.
- 4. Develop critical and analytical problem-based learning and the transferable skills to prepare the student for graduate employment
- 5. Develop critical, analytical and synthetizing skills in the student to enable them for a possible Ph.D. application.
- 6. Enhance the development of the students' existing skills base, allowing for a cumulative learning experience

11. Program outcomes	
A. Knowledge and understanding	Teaching/learning methods
On completion of this Program the successful	
student will have knowledge and understanding	Students gain knowledge and understanding
of :	through a combination of lectures, directed
1. A critical understanding of current	reading, coursework, case studies and group
developments and issues in the practice	work. This is supplemented with the Thesis
of management	
2. Systematic understanding of theoretical	
and conceptual grounding in	Assessment Method
management	Students' knowledge and understanding is
3. Critical analyses, understanding, and	assessed by individual and group coursework and
evaluation of business situations in the	unseen examination. This is supplemented with
globalised and Hungarian business	the Thesis and the use of a record of learning and
environment taking into account the	development throughout the Program
relevant quantitative and qualitative	
issues	
4. An ability to consolidate of	
management concepts, models and	
ideas from academic and professional	
literature using different research	
methods and techniques	
-	
An ability to consolidate management	
concepts, models and ideas from academic	
and professional literature and apply in an	
academically applied context	
B. Cognitive (thinking) skills	Teaching/learning methods
On completion of this Program the successful	Students learn cognitive skills through seminars,
student will be able to:	workshop sessions, practical exercises,
1. Critical analyses and interpretation of	conducting research both as a part of the module
information about the globalised and	outcomes and the coursework.
Hungarian organisations in their	
environment	Assessment Method
2. Use the variety of methods to analyse	Students' cognitive skills are assessed by group
business and human resource situations	and individual coursework and unseen
in the workplace	examinations and in processes
3. Apply theories and/or theoretical	
models to practical problems and	
situations	
Apply the research process to decision	
making processes	
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C. Practical skills	Teaching/learning methods Students learn practical skills through library and
On completion of the Program the successful student will be able to:	
	labs research (C1;C3), and practices in the real
1. Demonstrate the development of	business life. Presentation, case writing in
specific professional skills in	workshops and coursework are used to develop
management for application in the	skills. Methods will include role-playing, live
workplace	interviewing practice, and research methods
2. Demonstrate the development of	sessions and the use of a record of learning and
research skills	development throughout the Program.
3. Evaluate the future outcomes of	
different proposed projects as part of	Assessment Method
the decision making process	Students' practical skills are assessed by group
4. Demonstrate and apply writing skills in	and individual coursework and reports, the
a variety of academic and management	preparation of a record of learning and
context	development, and a Thesis.

D. Graduate Skills On completion of this Program the successful	Teaching/learning methodsStudents acquire graduate skills through
student will be able to:1. Work effectively as a member of a	1. Case studies will be used to achieve objectives 2, 3, 4, 5 and 6.
group2. Communicate and present (and presentation skills) an argument both in	2. Class exercises will be used to achieve objectives 1, 3, 4 and 6.
writing and orally 3. Demonstrate numeracy	3. Group exercises will be used to achieve objectives 1, 3, and 4.
 Take responsibility for own learning Use the learning resources effectively Demonstrate critical self-reflection 	4. Open and directed discussions will be used to achieve objectives 1, 2 and 3.
7. Demonstrate effective use of ICT	5. Directed and reflective reading will be used to achieve objectives 1, 2, and 3.
Undertake continuous professional development	6. Presentations will be used to achieve objectives 1 and 4.
	 Computer based sessions will be used to achieve objectives 5 and 6.
	8. Group interaction sessions will be used to achieve objectives 1, 3, and 4.
	Assessment method Students' graduate skills are assessed by group and individual coursework and reports, oral presentations, examinations, feedback on seminar and workshop sessions and the use of a record of learning and development throughout the Program.

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Program characteristics

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A single Program – the MSc Applied Management - is offered. The learning outcomes – centring on the acquisition and development of theoretical and applied knowledge, and the skills and techniques of contemporary managerial practice in an international environment – are attained through compulsory core courses and optional modules. The compulsory courses provide the necessary theoretical foundations and core knowledge central to the Program. The options give students the opportunity to apply – and, hence develop – their new skills in specialist areas, as well as providing the additional analytical and applied tools and techniques that complete the learning outcomes. In addition, the options allow students to supplement their knowledge in a number of specialized areas; this complements their core knowledge, making for well-rounded practitioners, an objective central to the Program's learning aims and intended outcomes

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UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

APPENDIX 1

Syllabi

Code	M17VZA01E	ECTS Credit	7,5	HUN Credit	6	
Module Title:	APPLIED STATISTICS AND ECONOMETRICS					
Module Leader:	Gábor Kőrösi, Professor		Sessions	Mixed lectures and computer exercises.		
Telephone:			E-mail:	korosig@ktk.pte.hu		
Short Description:	The subject gives an overview of major methods of empirical work in economics, mostly concentrating on econometric techniques. The methods will be applied to various economic problems, demonstrating their use in practical applications. Students get hands on experiences analysing various economic problems with a variety of approaches. We use gretl for practical work.					
Sessions (weeks): 2*	^{\$} 7					
	Economic models, data, statistical model. Revision: probability, data description, statistical inference, correlation and linear regression.					
	Linear regression: single and multiple regressors, estimation, inference, model diagnostics.					
	Further issues in linear regression. Linearization. Endogenous regressors.					
	Non-linear regressions. Binary dependent variables.					
	Time series modelling: stationarity, dynamics, forecasting.					
	Working with non-stationary time series.					
	Panel data. (Quasi) experiments. Modelling strategies.					
Rationale Including Aims:	Practical work in economics is based on data analysis in most cases, using causal models. The purpose of this course is to teach students the most important methods used in such applied work.					
Learning Outcomes: Knowledge	Students get a practical knowledge of the major econometric techniques, including the conditions for proper use, and methods for assessing the validity of their model. They should be able to identify methods needed in a practical situation, do the basic statistical analysis, and interpret the results.					
Learning Outcomes: Skills	Students will work on various problems, typically using real life data. By the end of the course they should be able to do data analysis properly, on their own, using a simple computer package					
Teaching and Learning Strategies:	The course is a mixture of lectures and computer exercises. We shall use data and computer at each major milestone. Technical details of the methodology is not part of the course, but basic knowledge of calculus, linear algebra and probability is necessary.					
Assessment	Two home assignments, 15% each					
Scheme:	Final examination, 70%					



UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English

Core Learning Materials:	Stock and Watson: Introduction to Econometrics, Addison-Wesley, 2007 or 2014 (2nd or 3rd edition) Also used: Gretl user's guide Berndt: The Practice of Econometrics, Addison-Wesley, 1991
Optional Learning Material:	 Wooldridge: Introductory Econometrics, MIT, 2009 Brooks: Introductory Econometrics for Finance, Cambridge, 2008 Cameron and Trivedi: Microeconometrics, Cambridge, 2005 Kőrösi, Mátyás and Székely: Practical Econometrics, Avebury, 1992 Greene: Econometric Analysis. Prentice Hall, 2008. Pesaran: Time Series and Panel Data Econometrics, Oxford, 2015. Wooldridge: Econometric Analysis of Cross Section and Panel Data, MIT, 2010 Angrist and Pischke: Mastering "metrics", Princeton, 2015 Papers uploaded to Neptun



UNIVERSITY OF PÉCS

Faculty of Business & Economics Business Degree Programs in English

Code	M17VZA03E	ECTS Credit	7,5	HUN Credit	6
Module Title:	ECONOMICS				
Module Leader:	Dr. Tamás Sebe Assistant profes	-	Sessions	published at the beginning of each semester	
Telephone:	+36-72-501-599	/23150	E-mail:	sebestyent@ktk.pte.hu	
Short Description:	The aim of the module is to provide the students with intermediate knowledge on micro- and macroeconomic issues. The course builds on and develops further introductory knowledge on market mechanisms, consumer choice and macroeconomic principles. Upon completing the course, students get familiar with tools of analysing the behaviour of economic agents, markets and the economy as a whole. While the subject is based on standard intermediate knowledge in micro- and macroeconomics, it provides reference to new developments and encourages a critical approach to these tools and methods of economic analysis.				
Sessions (weeks):					
1.	Rational choice, marginal analysis				
2.	Consumer and producer choices – utility and profit maximization				
3.	Market equilibrium, production possibilities and Pareto-efficiency				
4.	Uncertainty				
5.	Market structure and game theory				
6.	Asymmetric information				
7.	Midterm exam				
8.	Macroeconomics and macroeconomic data				
9.	The long run: economic growth				
10.	A dynamic macroeconomic model I.				
11.	A dynamic macroeconomic model II.				
12.	Macroeconomic policy				
13.	Behavioral macroeconomics				
Rationale Including Aims:	The aim of the module is to provide the students with intermediate knowledge on micro- and macroeconomic issues.				
Learning Outcomes: Knowledge	 On completion of this module the successful student will know: Basic models of optimal consumer and producer choices The ways rational choices and price mechanism yield optimal allocation How uncertainty and asymmetric information affects market mechanisms Main drivers of economic growth The main causes of economic fluctuations How fiscal and monetary policy affects macroeconomic phenomena 				



UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English

Learning Outcomes: Skills	 This module will call for the successful student to: effectively use model-based thinking in relation to micro- and macroeconomic problems develop methods to rationally evaluate decision alternatives provide macroeconomic outlook for business decision support 			
Teaching and Learning Strategies:	 critically evaluate the potential effects of fiscal and monetary interventions The joint application of theoretical and practical teaching methods enables students to understand the main economic forces. Lectures are focused on understanding the model-based thinking in micro- and macroeconomics Practice sessions provide the students with skills in handling practical problems like business decision making, macroeconomic policies and data interpretation. Groupwork in the practice sessions contribute to skills in task-sharing and cooperation while individual home assignments require students to deepen their knowledge in several aspects of the learning material. 			
Assessment Scheme:	Semester work (60%): Classwork (groupwork+presentations) Midterm exam Home assignments Final Exam (40%): Theoretical questions Case study			
Core Learning Materials:	 Hal. R. Varian: Intermediate Microeconomics. W.W.Norton & Company, 2014 N.G. Mankiw: Macroeconomics. Palgrave Higher Education, 2016 			
Optional Learning Material:	 S.D. Williamson: Macroeconomics. Pearson Higher Ed, 2017 P. De Greuwe: Behavioral Macroeconomics, Princeton University Press, 2012 P. Krugman, R. Wells, Kathryn G.: Economics, Worth Publishers, 2008 			



UNIVERSITY OF PÉCS

Faculty of Business & Economics Business Degree Programs in English

Code	M17VZA05E	ECTS Credit	7,5	HUN Credit	6	
Module Title:	BUSINESS INTELLIGENCE					
Module Leader:	Dr. Ferenc Kruzs	licz, PhD.		published at the beginning of each semester		
Telephone:	+36-72/501-599	+36-72/501-599, 23113 kruzslic@ktk.pte.hu			ktk.pte.hu	
Short Description:	Business Intelligence generally is about how decision making processes can be improved through various interaction with data. The course focuses on data analytics application of internal and external enterprise data sources. The course structure follows the steps of the industrial standard CRISP-DM methodology. After a concise introduction to the data warehouse and the multidimensional data model, the typical data mining task are detailed. The semester is dedicated to predictive modeling tools, followed by frequently used descriptive models. These issues are illustrated by real world examples with special emphasis given to Machine Learning. Related case studies are discussed and solved by recent data mining softwares as hands-on experimentation with algorithms.					
14 (7th week is brea	k) Schedule is tenta	tive and subject to cha	inge.			
1.	Before class RA: Chapter 1 Introduction (Datawarehouse technologies, Data Analytics methodologies)					
2.	Before class RA: Chapter 2 Data (Data types, Quality metrics, Data preprocessing, Data linking)					
3.	Before class RA: Chapter 3 Exploring Data (Aggregation, Visualization, Missing values, OLAP operations)					
4.	Before class RA:, Appendices A & B Attribute selection (Dimension reduction, Attribute weighting, Dependencies)					
5.	Before class RA: Chapter 4, Appendix C Classification I. (Definition, Decision trees, Overfitting, Performance metrics, Ensemble methods)					
6.	Before class RA: Chapter 5, Appendix E Classification II. (Rules based, Nearest-Neighbor, Bayesian, Neural Network, SVM methods)					
7.	Break No class this week					
8.	Midterm test 1 Predict: Explore, Preprocess, Classify					


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	Defense has DA for an effective effe
	Before class RA: 1st part of Chapter 6
9.	Association analysis I.
	(Frequent itemset, Association rule generation, Apriori and FP-Growth
	methods)
	Before class RA: 2nd part of Chapter 6 and 1st part of Chapter 7
10.	Association analysis II.
	(Pattern evaluation metrics, Non-traditional association rules, Infrequent
	patterns)
	Before class RA: Chapter 8, Appendix D
11.	Segmentation I.
	(Prototype, Hierarchical and Density based clustering methods)
	Before class RA: Chapter 9
12.	Segmentation II.
	(Fuzzy, Grid based, Graph based clustering methods, Model evaluation)
	Before class RA: Chapter 10
13.	Anomaly detection
13.	
	(Statistical, Proximity, Density based methods, Predictability)
	Midterm test 2 Describe: Associate, Cluster, Detect
Rationale	Achieving the course students will recognize data analytics aspects and requirements of business
Including Aims:	intelligence problems. They will be able to actively manage and efficiently participate in data
including i initist	mining projects. Additionally to understanding of popular data mining techniques students have
	knowledge to identify advantages and limitations of these tools. Based on their solid practical
	skills using data mining softwares students can perform powerful data analysis, or build and implement automated applications.
Learning	Differentiate traditional and data mining tasks.
Learning Outcomes:	Recognize data warehouse and data minig functionalities.
Knowledge	Able to follow knowledge discovery methodologies.
Knowledge	Describe data mining primitives, languages, and system architectures
	Define current state and requirements in data mining research.
	Sense on security and social issues of data mining. Understand the foundation of machine learning and its various learning strategies.
Learning	Apply data preprocessing techniques to improve data quality.
Outcomes:	Use data mining software and understand its process flow.
Skills	Able to scale the known techniques on large databases.
	Perform standard analytics (classification, rule generation, anomaly detection).
	Match business problems to appropriate analytic tasks. Theoretical foundations strictly follow the text book. Reading assessments are short quizzes used
Teaching and	for measuring the preparation level. Presentations and other supplementary course materials are
Learning Strategies:	provided. In class the selected topic is discussed and small scale illustrative examples and
sualegies:	exercises are solved. The corresponding computer lab exercises are simulated data mining
	projects of different fields and real data sets. Students have to read the case study and do the
	basic data exploratory steps in advance, and group work is allowed. Along with the course
	progresses less detailed instructions are given and the data analytic goals are getting more
	ambiguous. Midterm exams based on similar exam cases, where students have to understand and build a working model on computer, evaluate it, and interpret the results.
	build a working model on computer, evaluate it, and interpret the results.



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Assessment	Reading Assessment: 20%
Scheme:	Midterm test 1: 15%
Seneme.	Midterm test 2: 15%
	Final exam: 50%
	Reading Assessment (RA): Each quiz is based on the weekly topic and available online. It
	contains 5 questions about the book chapter and 5 questions about the scheduled case study.
	Midterm tests: A practice focused exam case must be solved using the computer. Any kind of
	additional resources are allowed to use, except communication.
	Final exam: Students have to answer questions in written form from selected parts of the core
	materials of the course. The exam may contain end of chapter exercises.
Core Learning	Pang-Ning Tan, Michael Steinbach, Vipin Kumar, Anuj Karpatne:
Materials:	Introduction to Data Mining, Pearson 2012, (2nd Edition) ISBN: 978-0-13-312890-1, pp. 792
	Markus Hofmann, Ralf Klinkenberg: RapidMiner: Data Mining Use Cases and Business
	Analytics Applications, Chapman & Hall/CRC, 2013 ISBN: 1482205491, pp. 525
Optional	Jiawei Han, Micheline Kamber, Jian Pei: Data Mining: Concepts and
Learning	Techniques, Morgan Kaufmann 2011, (3rd Edition) ISBN: 978-9-3809-3191-3, pp. 744
Material:	Thomas A. Runkler: Data Analytics - Models and Algorithms for Intelligent Data Analysis,
	Springer 2012, ISBN: 978-3-8348-2589-6, pp. 137
	Andrew Chisholm: Exploring Data with RapidMiner, Packt 2013, ISBN: 978-1-7821-6933-8,
	pp. 162.



Faculty of Business & Economics Business Degree Programs in English

Code	M17V	VZA06EECTS Credit7,5HUN Credit6				6	
Module Ti	Module Title: APPLIED VENTURE VALUATION						
Module Le	e Leader: Dr. András Takács, Habil, PhD. Associate professor Office Hours: published at the begin each semester						
Telephone	Hone: +36-72/501-599, 23277 E-mail: takacsandras@ktk.pte					@ktk.pte.hu	
Short Desc	ription:	The objective of this course is to discuss the typical accounting problems met by firm operating in international environment and to present the ways of determining the value of a corporation. The semester is divided into two parts. The first part covers international accounting, where students will have a deep insight into International Financial Reportin Standards (IFRS) and will understand how accounting information should be interprete and used for valuation purposes. In the second part (company valuation), the aim is the build up students' ability to appropriately select and apply different valuation methods and thus to determine the intrinsic value of any company.					ing the value of rrs international ncial Reporting l be interpreted), the aim is to
Sessions (v	veeks): 14	•					
Part I.: Int	ernational	accounting					
1-2.		The structure and content of financial statements, the main valuation rules and the presentation of transactions under International Financial Reporting Standards (IFRS).					
3.	The effec	The effects of foreign currency transactions on financial statements. Foreign currency translation.					ranslation.
4.	Consolid	ated statements, the	process of consolida	tion.			
5.	Analysis	of financial stateme	ents based on financia	l ratios.			
6.	Break						
Part II.: Co	ompany va	luation					
7.	Midterm	exam. The necessit	y of company valuati	on. Basic princip	oles.		
8.	Net asset	-based methods: liq	uidation value, book	value, substantia	ıl value	e. Case study.	
9.	Valuation	n with multiples. Di	scounted Earnings an	d Discounted Ca	ash Flo	ow (DCF) meth	nods. Case study.
10.	Combine	Combined methods. Discounts applied in valuation.					
11.	Value added based methods. Comparison of different valuation techniques. Choosing the right method.						
1213.	Working out students' own valuation tool.						
14.	Presentat	ion and discussion	of project works.				



Rationale Including Aims:	This module aims to develop the students' competence in applying a range of skills in the field of international accounting and company valuation. Based on the students' existing accounting knowledge the module will help them to further develop their analytical and critical powers in relation to accounting and valuation, especially focusing on start-ups and companies in early stages of their lifecycle.					
Learning Outcomes: Knowledge	 Upon completion of this module the student will Explain the structure and content of IFRS-based financial statements Interpret the foreign currency problems to be faced by companies operating internationally, especially focusing on the effects of foreign currency transactions and on foreign currency translation Appraise the process of consolidation and the special features of consolidated statements Differentiate the most widely used company valuation methods, the advantages and disadvantages of these and the typical situations in which different methods can be used 					
Learning Outcomes: Skills	 evaluate the financial position of any companies based on financial statements recognize the problems of using different currencies, select the appropriate methods to solve them create, analyse and interpret accounting information in order to support the management's decision making judge the business situations in which company valuation is needed, accurately determine the parameters required and find the combination of methods that fit the given situation. 					
Teaching and Learning Strategies:	The teaching strategy applied is a mix of lectures, seminar discussions and case studies. Individual work as well as group work is required.					
Assessment Scheme:	Midterm exam (4-8) – 20% (45 minutes) Project work (1-5) – 30% Final exam (4-8) – 50% (75 minutes)					
Core Learning Material:	Dr. TAKÁCS, A.: "Applied Venture Valuation", University of Pécs, Faculty of Business and Economics, 2017 (electronic learning material) [downloadable in pdf format from 'Neptun']					
Further Reading Material:	DAMODARAN, A.: "Investment Valuation: Tools and Techniques for Determining the Value of Any Asset", Second Edition, Wiley, 2002 KOLLER, T. – GOEDHART, M. – WESSELS, D.: "Valuation: Measuring and Managing the Value of Companies", 5th Edition, McKinsey & Company Inc., 2010					



Faculty of Business & Economics Business Degree Programs in English

Code	ode M17VZA07E		ECTS Credit	7,5	н	UN Credit	6	
Module Title	:	GLOBAL MAI	RKETING					
Module Leader:		Beatrix Lányi, Ph.D. Assistant professor		Sessions	-		published at the beginning of each semester	
Telephone:		72/501-599 ext.	23182	E-mail:		lanyi@ktk.pte	.hu	
Short Descrij	otion:	opportunities ava are presented as a proposed intern International ma	ailable in export mark a prerequisite to mark national marketing mi	ets. Information s tet entry and to st x. Internet sources and challenges	searcl ructu s of in	h and internation ring a marketing nformation for e	elation to commercial nal markets assessments g strategy and preparing xport are covered. nall and medium sized	
Sessions (wee	eks)							
		I						
Rationale Including Air	ns:						f global marketing and nded competitive area.	
Learning Outcomes: Knowledge		Students will be able to develop critical analytical solutions. After the course students will be abl to redefine problems from a wider perspective and give unique solutions currently arouse problems.						
Learning Outcomes: Skills		 At the end of the course, a student should be able to: Understand the challenges confronting the international marketing management of companies. Know and develop a critical evaluation of external factors influencing the decision making activities of international marketing managers. Analyze an international marketing decision, taking into account ways of accessing foreign markets, the degree of centralization or decentralization of decision making and the degree of appropriate standardization or adaptation of marketing decisions. Know where to find secondary data relevant for international marketing. Plan the gathering of primary data collection in an international context. Prepare and present a clear and concise international marketing analysis of a case study including the analysis of the environment, the proposed strategy, the marketing mix and the 				e decision making f accessing foreign ing and the degree of of a case study		
Teaching and Learning Strategies:	l	procedure for control and monitoring of anticipated results.Subjects covered in the assigned chapters of the text will be presented and discussed in class.Students are expected to have read the assigned readings and be prepared to answer and discuss selected questions and cases proposed at the end of the different parts of the book. From the second class students have to prepare themselv and discuss case studies. Students prepare case presentations, an article presentation and a country presentation. Each student has to prepare individually for the discussion of the text and cases.					nswer and discuss e to prepare themselves ntation and a country	
Assessment Scheme:		Team project and case presentation 20 % Class participation 20 % Final exam: 60% Total 100%						
Further on Assessment:			who apply themselves appetition etc.) and are			0 1	ns (for example L'Oreal t extra 20 points.	
Core Learning Materials:	5	Keegan, Warren Pearson/Prentice		Mark C. (2015), Global Marketing, International Edition,				
Optional Lear Material:	ning	Hollensen Svend (2011) Global Marketing, International Edition, Prentice Hall Rekettye Gábor, Tóth Tamás, Malota Erzsébet (2015), Nemzetközi marketing , Akadémiai Kiadó Budapest (in Hungarian language)						



Cateora, Philip R. (1998), International Marketing, Tenth Edition, Chicago, IL: Richard D. Irwin.
Website: http://www.mhhe.com/cateora
Web sites for international marketing:
http://www.odci.gov/cia/publications/factbook
http://www.wto.org (World Trade Organization),
http://www.un.org (United Nations),
http://www.imf.org/ (International Monetary Fund),
http://www.oecd.org/ (Organization for Economic Cooperation and Development),
http://europa.eu.int/en/comm/eurostat (Statistics of the European Union),
http://www.eiu.com (The Economist Intelligence Unit),
http://www.euromonitor.com (Euromonitor)
http://www.europeonline.com
Articles in the Business Press such as: The Economist, Business Central Europe, The Wall Street
Journal, Financial Times, Fortune, Dusiness Week, Figure 14, UVC, etc.
Times, Fortune, Business Week, Figyelő, HVG, etc.
See, for example, the following websites:
http://www.economist.com,
http://www.wsj.com,
http://www.ft.com,
http://www.businessweek.com,
http://www.fortune.com
http://www.cnnfn.com
http://www.economedia.com
http://www.bcemag.com
http://www.fn.hu (Hungarian)
http://hvg.hu (Hungarian)
Research articles in journals such as: Harvard Business Review, Journal of Marketing, Journal of
International
Marketing, Journal of International Business Studies, Journal of Global Marketing, Journal of
International
Consumer Marketing, Journal of Euromarketing, International Journal of Commerce and
Management, Marketing
& menedzsment, etc.



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB01E	ECTS Credit	7,5	HUN Credit	6	
Module Title:	PROJECT MANAGEMENT					
Module Leader:	Dr. Ákos Jarjabka, PhD Sessions published at the beginning of semester			inning of each		
Telephone:	+36-72-501-559	/23369	E-mail:	akos@ktk.pte.hu		
Short Description:	The importance of the projects is undoubtedly high in nowadays business management. It is due to two reasons: on the one hand, it is a key to success of the realization and implementation of non-operationalizable and big volumed problems. On the other hand, it is an essential financial source to those project proposals in line with the main priorities of the European Union. The course aims to clarify for students possible cooperation between general management and project management. The course helps to get familiar with the concept of project, megaproject to understand their role in portfolio management, program management, project management and organizational project management. The learning process is strengthened by the trello project management software.					
Sessions (weeks):						
1. (date)	Chapter 1 Why Project M project manage	anagement. Formation ment software.	of student proj	ect teams. Familiariza	tion with the trello	
2.	Chapter 2					
(date)	The Organization	onal context: strategy,	structure and cu	llture		
3.	Chapter 3					
(date)	v	n and portfolio manag	ement			
4.	Chapter 4					
(date)	-	the project manageme	ent			
5.	Chapter 5					
(date)		nent. Validation of for	med Project tea	ms' idea.		
6.	Chapter 6					
(date)	Risk manageme	ent				
7. (date)	Break					
8.	Chapter 8					
(date)	Cost estimation	and budgeting				
9.	Midterm report					
(date)	Student presentation of the project proceedings					
10.	Chapter 9-10					
(date)	Project scheduling: network, duration, estimation, critical path, lagging, crashing, activity network					
11.	Chapter 11					
(date)	Advanced topic	s in planning and sche	duling: agile ar	d critical chain		
12.	Chapter 12					
(date)	Resource management					
13.	Chapter 13-14					



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(date)	Project evaluation and control, closeout and termination
	Final report
14.	Student presentation of the projects
(date)	
Rationale Including Aims:	To integrate general management approach with the unique characteristics of project management and to show students how to handle projects in and out of an entrepreneurial context.
Learning Outcomes:	The following techniques and methods will be discussed: SMART, PDCA, CPM, MPM, Logframe-matrix, Gantt diagram, scope/problem tree, project force field, etc. From the
Knowledge	organizational side, different elements are influencing the success of the project such as organizational factors, stakeholders and governance, project team and project life-cycle. We will determine project typology, then further evaluate project management processes, with emphasis on integration, scope, time, quality, cost, risk and human resource management.
Learning	The following skills will be developed:
Outcomes:	• teamwork
Skills	• autonomy in problem identification,
	• problem analysis and solution
	• analytical and synthetic skills
	• communication
	• conflict management
	• creative and innovative thinking
	team-based learning
	 precision system based desigion strategy
	 system-based decision strategy use of the trello project management software
	In the first two weeks, we will focus on the principal elements of the projects with a fewer
Teaching and	emphasis on teamwork; then it will be the primary framework of teaching. Each week there will
Learning Strategies:	be time spent with:
Strategies.	• theories,
	• cases,
	• discussion, and
	• practical exercises.
	Every element is essential to achieve course objectives. Therefore it is expected from the students to read the relevant textbook chapter in advance to be able to discuss the content. The students have to create a full project proposal by the end of the course. Their progress with this task will be controlled two times during the course (First at validation of the team's idea, the second time at the midterm report), They have to hand in a final report at the end of the semester. This structure ensures that students face the different problems of project management step by step and allows them to develop the necessary skills and knowledge incrementally. Students have to present the reports in a simulated situation which requires different readiness and presentation strategy.
Assessment Scheme:	 Project validation – 10% (max. 5 page long project proposal, 10 minutes of presentation in front of a Board Management, situation simulation)
	 Mid-term report - 30% (min. 20 page long project proposal, 20 minutes of presentation in front of an extended management with participants of different functional areas, simulated situation) Final report - 60% (min. 40 page long final project proposal, 20 minutes of presentation, 10
	minutes of Q&A, extended management and involving external professionals, simulated situation).
Core Learning Materials:	Textbook: Pinto, J. K.: Project Management: Achieving Competitive Advantage, 4th ed., 2016. ISBN-13: 9781292094793



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Optional Learning Material:	Project Management Institute: A Guide to the Project Management Body of Knowledge, 5th ed., 2013., ISBN-13: 978-1935589679
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Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB02E	ECTS Credit	7,5	HUN Credit	6	
Module Title:	PRODUCTION AND PROCESS MANAGEMENT					
Module Leader:	Dr. Zsuzsanna Ha Assistant Profess		Sessions	published at the begin semester	nning of each	
Telephone:	+3672 501 599/2	23153	E-mail:	hauckzs@ktk.pte.hu		
Short Description:	products and ser is based mainly semester, studen	Production and process management deals with the efficient utilization of resources to produce products and services. It plays a crucial role in achieving business strategy, as its sustainability is based mainly on outstanding operations capabilities that are not easy to copy. During the semester, students have the opportunity to see typical examples to be found in company case studies, and to meet professionals in the field.				
Sessions (weeks):						
1.	Introduction, grou analyse cases. Pro		g operations ma	nagement and operation	ns strategy. How to	
2.	Designing produc Case: Benihana c	cts and services. f Tokyo, HBS 9-673-	057			
3.	Designing products and services. Case: Fabritek Corporation, Harvard Business School (HBS) 669-004					
4.	Developing a production system. Case: Scharffen Berger Chocolate Maker, HBS 9-606-043					
5.	Planning and control. I Bottlenecks and inventory build up diagrams. Case: National Cranberry Cooperative, HBS 9-688-122					
6.	Planning and Control. II Managing queues. Case: University Health Services: Walk-in-clinic, HBS 9-681-061					
7.	Midterm exam					
8.	Spring break	Spring break				
9.		strategies. rlines, HBS, 9-800-00 nerica, HBS 9-504-09				
10.	Factory visit: British American Tobacco					
11.	Supply Chain Management: Theory and applications. SCM Business Game: The beer game (MIT)					
12.	Controlling supply chains and the optimal level of product availability Cases: Barilla SpA (A), HBS 9-694-046 Wal-Mart, Ivey Business School, 907D01					
13.	Developing service systems. Case: Toyota Motor Manufacturing. USA, Inc, HBS 1-693-019					
14.	Developing service systems. Case: Southwest Airlines in Baltimore, HBS 9-602-156					



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Rationale	• To understand the importance of cooperation of company functions
Including Aims:	• To be able to match consumer needs and company capabilities
	• To be able to match products and processes
	• To work efficiently as a team
	• To be able to challenge ideas
Learning	Discuss company problems.
Outcomes:	Choose target groups and product types, considering operations issues
Knowledge	• Recognize if there is a difference between consumer needs and company capabilities
Knowledge	Identify processes and bottlenecks
	• Demonstrate the ability to participate effectively as a team member or leader.
	Prepare and give demonstrative presentations.
Learning	Analyse and Identify market opportunities.
Outcomes:	• Adjust capacity and identify bottlenecks
Skills	• Use the vocabulary of production and process management
SKIIIS	• Improved presentation skills
Teaching and	Students are expected to read the case studies in advance, in order to be able to discuss the given
Learning	company situation. Every week, a group has to present its ideas and suggestions which have to
Strategies:	be challenged by another group as well as individuals. This method is supposed to serve as a
Strategies.	real-life company situation. The idea behind the factory visit and the guest lecture is to make
	learning approach even more realistic.
Assessment	Class participation: 10%
Scheme:	Case presentation: 15%
	Presentation review: 10%
	Midterm exam: 15%
	Final exam: 50%
	Class participation: student work will be evaluated by group members, based on group work
	activity and the module leader on the basis of classroom activity
	Case presentation: each group has to give a presentation on a case study, coming up with ideas to
	solve the problem defined
	Presentation review: each group has to challenge another group with questions related to the case
	they present Midterm exam, final exam: written exams
	Case studies and reading materials uploaded to Neptun
Core Learning	Krajewski, L. J Ritzmann, L.P. – Malhotra, M. K. (2013): Operations Management: Processes
Materials:	and Supply Chains, Pearson, 10 th ed.
	Slack, N Brandon-Jones, A. – Johnston, R. Betts, A. (2015): Operations and Process
Optional	Management: Principles and Practice for Strategic Impact, Pearson, 4 th ed.
Learning	Heizer/Render/Munson (2017): Operations Management, 12th Global edition, Pearson
Material:	reizer/reider/riunson (2017). Operations management, 12th Olobar cutton, 1 catson



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB03E	ECTS Credit	7.5	HUN Credit	6		
Module Title:	STRATEGIC I	STRATEGIC MANAGEMENT					
Module Leader:	Dr. Somogyvári Márta Lecturer: Dr. Schmuck RolandSessionspublished at the beginning of semester			nning of each			
Telephone:	+36 72 501 599 +36 72 501 599		E-mail:	somogyv@ktk.pte.hu roland@ktk.pte.hu			
Short Description:	Hungarian join Hungary to the	on, extended European t ventures, appearance European Union requ nis subject intends to se	e of multination aires new know	nal firms in Hungar reledge of corporate p	y, the joining of		
Sessions (weeks): (T	he schedule is ten	tative, and subject to ch	ange.)				
<u>1.</u>	ENVIRONMEN	N. Course outline. T. Changing European rrope. Internationalised			orcing changes in		
<u>2.</u>	CORPORATE BUSINESS AND FUNCTIONAL STRATEGIES. An integrated approach to international business strategy. The nature of strategy. The three contrasting paradigms. Nature of strategy.						
<u>3.</u>	CORPORATE BUSINESS AND FUNCTIONAL STRATEGIES. Corporate parenting. Strategic management styles.						
<u>4.</u>	COMPANY VISIT. Examining strategic approaches and issues at a real company.						
<u>5.</u>	CORPORATE BUSINESS AND FUNCTIONAL STRATEGIES. New game vs. same game strategy. Corporate strategy, business strategy, functional strategy. Business performance and corrective adjustments.						
<u>6.</u>	market entry	TIONALISATION PR decisions. Internation easuring international b	al business	development. Intern	ational financial		
<u>7.</u>	MID-TERM.						
<u>8.</u>	EXTERNAL TRIGGERS TO THE INTERNATIONALISATION PROCESS. Meta-level developments in the world economy. PEST analysis. Assessing the internationalisation of industries: globalisation versus localisation. 4C analysis.						
<u>9.</u>	READING WEE	EK.					
<u>10.</u>	INTERNAL TRIGGERS TO THE INTERNATIONALISATION PROCESS. Shaping an international vision and mindset. Organisational dynamics. Managing organisational change. Assessing and changing corporate culture. Resource capability and competitive advantage. Managing organisational change to improve business performance.						
<u>11.</u>	RESTRICTED NATIONAL MARKET SCOPE. National market development over time. Sustainability of national strategies. Internal vs. external growth.						
<u>12.</u>	RESTRICTED NATIONAL MARKET SCOPE. Measuring competitive advantage. Inter- market comparisons. Benchmarking.						
<u>13.</u>	INTERNATIONAL MARKET ENTRY AND DEVELOPMENT. Measuring company competitiveness. Inter-market comparisons. Benchmarking.						



Rationale Including Aims:	The aim of this module is to provide students with enhanced and deepened knowledge of strategic management principles and tools to help them better understand the operation of a company and to be able to build a career in a diverse range of business organisations worldwide. The module enhances the student's existing knowledge base as it provides a complex view on company management and integrates several basic economic principles. The module also enhances several different and important skills of the students. It develops the critical and analytical powers of students with the help of real world case studies and prepares them for graduate employment.
Learning Outcomes: Knowledge	 On completion of this module the successful student will be able to: Analyse the factors which affect the strategy of companies, including external and internal triggers, strategic options Develop critical and analytical problem-based learning and transferable skills Better understand nowadays complex environment and be able to identify strategic options for the future, evaluate them and select appropriate solutions to them Understand the internationalization process, how to formulate and implement strategies in a rapidly changing competitive international environment Evaluate the respective strengths and weaknesses of different strategies and critically analyse them Plan and manage the strategy of a company
Learning Outcomes: Skills	 This module enhances the development of the students' existing skills base, allowing for a cumulative learning experience. The skills gained in this module are transferable and they can be used in several situations. By the end of this module students will be able to demonstrate: Ability to have a complex view of long-term planning including problem solving, strategic planning and coping with uncertainty Analyse, interpret, evaluate and handle complex situations in a rapidly changing international environment Positive contribution to decision making skills Team work skills are enhanced by group work tasks
Teaching and Learning Strategies:	 The course consists of lectures, where up-to-date principles and tools are introduced by the lecturer. Team work case study presentations give opportunity of analysis and class discussion of these principles in practice. Case studies provide opportunity of a detailed analysis of real-world cases to further develop skills and deeper understand the principles.



Assessment	Students' knowledge and understanding is assessed by individual exams and teamwork tasks.					
Scheme:	Evaluation consists of:					
	 Class work: presentations, case studies Semester paper Final exam Exact pointing system will be announced at the beginning of the semester as the number of case studies and presentations depend on the number of weekly lessons in the semester. 					
	Evaluation:					
	 0%-51%: fail (1) 51.1%-59.9%: pass (2) 60%-74.9%: fair (3) 75%-87.9%: good (4) 88%-100%: excellent (5) Maximum 20% missing (3 classes) is acceptable. 					
	Final Exam					
	Candidates are not allowed to use any written or printed material, including books, slides, etc. It is not allowed to use communication and/or recording equipment like notebooks, tablets, mobile phones, calculators, etc.					
	In those questions where examples are requested, examples can be chosen from case studies presented by any student group during the semester or give own examples.					
	Presentations					
	Each student have to make one team work presentation in predefined student groups. The topic of the presentation is discussed at the first lesson. All of the presentations are about case studies. Students have to make an analysis of the given case study and make a presentation of it. Case study materials are provided to the students by the instructor.					
	Presentations should take about 20-30 minutes including dispute. Presentations are evaluated by:					
	 content and structure, implementation and presentation style, involving audience and drawing attention. Case study analysis 					
	During the semester case studies are handled to the students who need to analyse them according to theories discussed throughout the course. Case study analysis have to be done in teamwork during the classes. Submission of solution: until the end of the lesson. The cases will be distributed on the lessons.					
	Semester paper					
	Read the article Kim-Mauborgne: Knowing a Winning Business Idea. Analyse one firm you presented regarding the Kim-Mauborgne article: its history, present activities (strategies, weaknesses and strengths) and its future contingencies, using Kim and Mauborgne's approach. Make a proposal: how it could improve its competitiveness.					
	One semester paper should be submitted by each student group, making this task a team work. Format: cca. 8-10 A/4 pages, (Times New Roman 12, 1.5 linespacing).					
	Submission in electronic form in MS Word format (no PDF please). There is no need for a printed copy.					



Core Learning	• ELLIS, JOHN - DAVID WILLIAMS: International Business Strategy. Pitman Publ.,
Materials:	London, 1995 ISBN 0-273-60712-X (US version can be used as well)
	• FITZROY, PETER – HULBERT, JAMES M. – O'SHANNASSY, TIMOTHY: Strategic
	Management: The Challenge of Creating Value. Third Edition. Routledge, 2016
	• KIM, W. CHAN – RENÉE MAUBORGNE: Knowing a Winning Business Idea. Harvard
	Business Review, September-October 2000, 129-138.
Optional	• DAVID, FRED R.: Strategic Management. Concepts and Cases. 14th Edition, Pearson, 2013
Learning	• HARVARD BUSINESS REVIEW – PORTER, MICHAEL E. – KIM, W. CHAN –
Material:	MAUBORGNE, RENEE: HBR's 10 Must Reads on Strategy. Harvard Business Review,
	February 2011
	• JOHNSON, GERRY – WHITTINGTON, RICHARD – SCHOLES, KEVAN: Fundamentals
	of Strategy. 2nd Edition, Pearson, 2012
	• MSJ: Grundfos A/S in an International Perspective, Aalborg University, Department of
	Business Studies, Center for International Business, last updated in September 2009
	• PETERMAN, JOHN: The Rise and Fall of the J. Peterman Company, Harvard Business
	Review, September 1999
	• PORTER, MICHAEL: What is Strategy. Harvard Business Review, November-December
	1996
	• PORTER, MICHAEL: The Five Competitive Forces That Shape Strategy. Harvard Business
	Review, January 2008
	• PORTER, MICHAEL: The Looming Challenge to U.S. Competitiveness. Harvard Business
	Review, March 2012, 55-62
	• YIP, GEORGE S: Total Global Strategy. 3 rd Edition. Pearson, 2011
	 WHEELEN, THOMAS L. – HUNGER, J. DAVID: Concepts in Strategic Management and
	Business Policy. Toward Global Sustainability. 13th Edition, Pearson, 2012
	Business Foncy. Toward Giobar Sustainability. 15th Edition, Fearson, 2012



Faculty of Business & Economics Business Degree Programs in English

Code	M17V	ZB04E	ECTS Credit	7.5	HUN Credit	6
Module Title: LEADERSHIP			AND MANAGE	MENT OF INTE	RNATIONAL BUSIN	ESS
Module Lead	Module Leader: Zsuzsanna Vi		i Sessions		published at the beginning of each semester	
Telephone:				E-mail:		
Short Description: The module presupposes that students had participated already at some intr management course such as Organizational Behavior, General Management, or Inte Business Management. This module specifically addresses those key problems an challenges that leaders and managers face in their daily lives. It will explore how student as a future manager and leader build and sustain high performance at the in group and organizational levels. The module emphasizes that it will build on knowledge and will analyze, synthesize and raise preceding knowledge to a high Besides aiming at a comprehensive coverage of major theories, the module will devel strengthen and polish skills such as: motivational, communications, influencing, handling, negotiating.			, or International plems and major ore how can the at the individual, hild on previous o a higher stage. vill develop,			
Sessions (wee	eks) Eve	ry Monday 10-11	30 a.m. and 12-1	3 30 p.m.		
There might	be sligh	t changes in the s	chedule, as we us	ually have interna	tional guest lecturers	!
1.	Met Read follo	<i>quirements, introduction</i> <i>thodology, Ice breaking exercise – group formation</i> adings for the class: (every week there will be texts of interest published on Neptun, please ow the site!) atbook: Chapter 1 Who is a Leader?				
2.	Read Text Case Artic Page	adership traits and ethics adings for the class: atbook: Chapter 2 Leadership Traits and Ethics se: Recruiting for the bank icles: gonis, W.G.: The Work of the Leader, Harvard Business Review, November-December 1992. kinshaw, J: Beware of the Next Big Thing, Harvard Business Review, May 2014				
3.	Read Text Case Bey case Read Ton Febr Rya Mot	<i>Leadership motivation and behavior</i> eadings for the class: extbook: Chapter on Leadership Motivation and Behavior				
4.	Con Read Text Case Artic	<i>communication and coaching skills in the international environment</i> eadings for the class: extbook: Chapter on Communication, Coaching and Conflict Skills ase: Bridging the Two Worlds: The Organizational Dilemma rticles: unnen, D. The Power of Talk: Who Gets Heard and Why? Harvard Business Review September				



Faculty of Business & Economics Business Degree Programs in English

	October 1995
	Detert, J.R., Burris, E. R.: Can Your Employees Really Speak Freely? Harvard Business Review, January- February 2016.
5.	Negotiation and Conflict Handling in a Multicultural EnvironmentReadings for the class:Francesco, A.M., Gold, B.A.: International Organizational Behavior, Chapter 5Adler, N.: International Dimensions of Organizational Behavior, Chapter 7Textbook: Chapter on negotiation, and Chapter on ConflictCase: Conflict on Close QuartersArticles:Leary, K., Pillemer, J., Wheeler, M.: Negotiating with Emotion, Harvard Business Review,January-February 2013Maccoby, M.: Narcissistic Leaders Harvard Business Review January-February 2000
6.	Contingency Leadership Theories Readings for the class: Textbook: Chapter on contingency leadership theories, Case: Three shifts three supervisors Articles: Cuddy, A., Kohut, M., Neffinger, J.: Connect, Then Lead, Harvard Business Review July-August 2013 Goleman, D.: The Focused Leader, Harvard Business Review December 2013 Quiz 1
7.	Leader – Follower Relations and the LMX theory Readings for the class: Textbook: Chapter 7 Adler, N.: International Dimensions of Organizational Behavior, Chapter 5 Case: Taking on additional responsibilities Articles: Goleman, D., Boyatzis, R.: Social Intelligence and the Biology of Leadership Harvard Business Review, September 2008 Seligman, M.: Building Resilience, Harvard Business Review April 2011,
8.	Leading International Work TeamsTextbook: Chapter 8, on teamsCase: They Dominated the ConversationBrett, J.: Befahr, K.: Kern, M.C.: Managing Multicultural Teams Harvard Business ReviewNovember 2006Gardner, H.K.: Getting Your Stars to Collaborate Harvard Business Review January-February2017
9.	Power and PoliticsReadings for the class: Textbook: Chapter on power Osland, J.S., Kolb, D.A., Rubin, I.M.: Organizational Behavior, 8 th ed. Chapter 18 Case: Gary Yukl: Restview Hospital Articles: Hamel, G. : First Let's Fire All the Managers, Harvard Business Review, December 2011 Waytz, A. Mason, M.: Your Brain at Work Harvard Business Review July-August 2013.
10.	Decision-making -theories and practice Readings for the class: Osland, J.S., Kolb, D.A., Rubin, I.M.: Organizational Behavior, 8th ed. Chapter 17 Luthans, F. Organizational Behavior, 9th ed. Pages 365-377 Case: Making a Layoff Decision



Faculty of Business & Economics Business Degree Programs in English

	Artic	cles:					
		neman, D., Rosenfield, A.M., Gandhi, I., Blaser, T.: Noise Harvard Business Review,					
		ober 2016					
	Soye	er, E., Hogarth, R.M: Fooled by Experience Harvard Business Review, May 2015					
11.		Spring break, no class!					
12.	Cha	rismatic and transformational leadership					
	Read	Readings for the class:					
		book: Chapter 9					
		e: Time to Rebound at Willow Pond					
	Artic	cles: erman, M. H., Tenbrunsel, A.E.: Ethical Breakdowns Harvard Business Review, April 2011					
		ra, H.: The Authenticity Paradox Harvard Business Review, January 2015 <i>Quiz 2</i>					
13.		dership of Culture, Leaders, and Diversity					
		lings for the class:					
		book: Chapter on Diversity and Culture : The Glass Ceiling					
	Artic	•					
		ra, H., Ely, R., Kolb. D., Women Rising: The Unseen Barriers Harvard Business Review,					
	1	ember 2013					
	Mey	er, E.: When Culture Doesn't Translate Harvard Business Review, October 2015					
Rationale Including Aims	5:	To integrate management knowledge and show students how successful organizations are led achieving the threefold main aims of business:					
		• profit,					
		• growth and					
		• stability in the conditions of the international business environment.					
Learning		The module will help students to analyze and critically evaluate the nature of: 1. individual behavior in organizations as it affects the leader's ability to work with others,					
Outcomes:		 group processes as they affect decision making and implementation, 					
Knowledge		 group processes as they affect decision making and imprementation, problems – national and global, leaders encounter during the course of their work 					
Learning		This module will develop the students' competence to apply a range of management skills					
Outcomes:		to the practice of management in the international context such as:					
Skills		• critical thinking and creativity,					
		 problem solving and managerial decision making with an emphasis 					
		• on personal effectiveness and self-efficacy.					
Teaching and Learning Strategies:		Each week we will focus on a particular challenge facing managers. The goal is to highlight effective strategies for dealing with these challenges. We will accomplish this by discussing concepts and analyzing related cases. Each week there will be assigned readings and problems to be dealt with individually <i>before</i> class. Each week there will be time spent with: • theories,					
		cases,					
		discussion and					
		• practical exercises.					
		All these <i>and</i> the assigned readings are important to achieve course objectives. Therefore, students are expected to have thoroughly read the assigned readings for the day and be ready to discuss them and their implications in the light of previous readings and assignments.					
		- The cases and exercises provide concrete situations to which students should apply the concepts introduced in the readings. They provide an opportunity for them to practice diagnosing the nature and causes of leadership performance and to practice thinking through the potential consequences of action strategies.					



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

Assessment	Presentation of the designated case study: 20%					
Scheme:	Class contribution during the semester including two small unseen quizzes one take home assignment and participation in case discussion: 20%					
	Two hours unseen examination: 60%					
Core Learning Materials:	Textbook: Lussier, R.N.;Achua,C.F.: Effective Leadership, any edition after the third. South Western CENGAGE learning.					
	Articles and texts of interest will be posted on Neptun, downloading is the responsibility of the students.					
Articles for presentation/reading have to be downloaded from the Faculty EBSCO server. Usage of the server is free and easy from Faculty premises, or from the K Center.						
Optional Learning Materials:	Any leadership book published after 2010					

ACADEMIC POLICIES

Make-up classes:

Making up for missed classes is not allowed, and the team project must be presented at the time laid down in the schedule. You need to prepare well in advance for projects and papers. Any project presented later than the appointed date, or any paper submitted later than the appointed date (the beginning of the class and not at the end) will automatically be subject to a 50% reduction of the mark. Work is not accepted more than two weeks following the date appointed, and no handwritten work is accepted!

Grade improvement:

Not permitted! The improvement of a mark for any work, homework or module component at any time is expressly forbidden by Programme Regulations.

Attendance and punctuality:

Attendance at class and arrival on time are both required. Students who are regularly late or absent tend to perform very poorly in this module. **Medical excuses are accepted**, but making up for a missed class is impossible, and no points can be earned in this way. Any student who arrives 15 minutes late is automatically registered as absent, even if he or she arrives and participates. Consideration for the work of those others who arrived on time is demanded, and students who regularly arrive late will have their classroom work points decreased by 10%.

If you have missed a quiz, you cannot write it at any other time. If you have missed all three, you have lost a considerable amount of points that cannot be made up for!

Academic honesty:

Academic honesty is expected. Cheating in an examination means that the Programme Leader will conduct an investigation into the student's conduct in the presence of a representative from Middlesex University. Conscious plagiarism will result in homework being rejected and the necessity to re-do the work within a specified time for a maximum of 50% of the initially available points. *The Business Degree Programmes have bought the license for the usage of the Turnitin software, and so any attempt at plagiarism via the Internet will be detected.*

Criteria for the evaluation of all written work:

To be an effective manager, you will need to be precise in your written and oral communication within an organization. You will need to organize your thoughts clearly, make your points logically and support them with data and argumentation.



MSc in Applied Management

- 1. Is the work well organized? Are the main points clear and presented in a logical manner?
- 2. Do your supporting arguments adequately use the reading and class materials? (The usage of other material is encouraged, provided that the source is correctly identified.)
- 3. How creative are your insights? The quality of your ideas is important.
- 4. How accurate is your analysis? Demonstrate precisely why the point is, or is not, valid. In presenting a plan of action, be specific as to why it will work.

Electronic devices in class:

You may use your computer or smartphone if you wish for class purposes. (Note taking is more useful by hand as proved by research.) Those students who use their devices for distraction or downloading ready-made solutions for problems assigned in class will be found out and also have a high chance of failing the final exam.

CLASS CONTRIBUTION:

Criteria for class contribution:

The class participation is a critical part of the learning process in this course. It should reflect the reading and mental preparation that you do for class. The assigned readings will provide ideas and insights into human behavior and its impact on productivity and performance. You are expected to read all the materials before class. In your reading you should continually ask yourself questions like the following:

- What are the main concepts, ideas, and principles in this material?
- What are its implications? How would I apply this as a leader? To my future/existing organization? To my job and career?

You will be evaluated on the quality of your contributions during class. Quality contributions possess one or more of the following attributes:

- Offers a different, unique and relevant perspective on the issue.
- Asks a probing question that moves the discussion and analysis forward.
- Integrates and/or builds on others' comments.
- Shows that you are analyzing the problem and weigh solutions.

You have to prepare one page written summary of each assigned article for every class, print it and bring into class. In every class, the instructor will take a random sample of the overview of the readings. If you consistently miss this, you will be doing very poorly with class contribution points, and also you will not be able to participate in the discussions. If you are asked to present it, and it is not printed it is worth automatically 50% less! If you come later because of printing, it is also 50% less.

Two closed book short quizzes will be announced in time, the mark for them will be part of your class contribution score. The topics will only be what you have heard in class or the material your classmates presented.

Team assignments:

The aims of the team project are:

- To prepare you for business life when you have to work in teams
- > To make you understand motivational issues in practice
- > To teach you coordination, time management
- > To make you exercise creativity
- To make you apply presentation skills

Presentation criteria:



MSc in Applied Management

- Good structure, understandable aims 25%;
- ➤ usage of audio or visual aids 25%,
- > professional appearance and behavior during presentation 25%,
- > leadership and teamwork i.e.: how students could convince the audience that they worked together 25%.

Every presentation has to happen in the agreed time. No make-ups are allowed!

Criteria of evaluation of written work:

- ▶ "Format" (the proper use of standard English, the persuasiveness and logical development of the paper) 25%;
- "Conceptualization" (the student's understanding and use of the models, theories, concepts and terms in the course readings) 25%;
- "Analysis" (the extent to which the student applies these ideas to define a particular problem or use the ideas as the basis for an accurate, recommended course of action) 25%;
- "Documentation" (the extent to which the student cites and uses the ideas of the course to support their analysis and recommendations) 25%.

FIRST ASSIGNMENT:

Our first project is a take home assignment and a subsequent discussion about it. The topic is motivation. Every student will get a case study and two articles on motivation. Every student has to write a minimum 2 maximum 10 page summary of the situation and link it to minimum 2 motivation theories. In class, we will discuss the findings in groups and compare the results. <u>This assignment is NOT teamwork, it is INDIVIDUAL work, and will be evaluated based on the quality of class contribution and the quality of the paper you handed in.</u>

TEAM PROJECTS:

You will be responsible for choosing a team and be an active member. The team has to be formed in the first class – <u>every team must have at least one exchange student member</u>. Exchange students are not allowed to create a team consisting exclusively of exchange students! A team HAS TO HAVE more than one nationality represented! This semester we have 11 teams.

The task is: students will be assigned to analyze a case study, provide a <u>written printout and an oral presentation</u> on their findings in the designated class. You have to print out the summary of the Power Point, or if you do not use a Power Point presentation you have to write a one page long summary. The length of the oral presentation is maximum 15 minutes.

In class after the presentation, the class will be asked to be the discussant of the presentation, they have to evaluate and also – if they have a different opinion: challenge and start a debate about the case. The presenting group will know the time of the presentation questions will be announced in class.

Criteria of evaluation of the presentation team:

- 1. Presentation style and quality of slideshow 20 points
- 2. Quality of discussion ability to lead, answer questions, accept challenges 20 points
- 3. Content quality of content and how it is linked to the theory class 40 points
- 4. Citation! 20 points

Assessment scheme:

Group presentation:	20% (100 points)
Class contribution during the semester,	
including two small unseen papers, the take home assignment,	
and participation:	20% ({3*20}+20) points)
Two hours unseen examination:	60% (200 points)

Maximum attainable points:



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

Percentage breakdown:	
0-50% - 1	
51-60% - 2	
61-74% - 3	
75-87% - 4	
88-100% - 5	

Lecturers this semester:

Zsuzsanna Vitai, Julianna Németh PhD student

Office hours: Monday: 15 p.m. – 16 p.m. Or by appointment Location; Room B 220 (Green Building, 2nd Floor).

E-mail policy:

I DO NOT ANSWER STUDENTS' E-MAILS! (I HAVE TOO MANY E-MAILS TO DEAL WITH DAILY). IF YOU HAVE A QUESTION TO ASK, YOU SHOULD COME TO MEET ME IN PERSON. PLEASE USE THE ABOVE OFFICE HOURS, WHICH ARE ALLOCATED SPECIFICALLY TO STUDENTS.

IF MY DOOR IS OPEN, YOU CAN COME IN, AND I WILL BE HAPPY TO TALK TO YOU AND HELP YOU! IF MY DOOR IS CLOSED, THEN I AM BUSY, PLEASE USE THEN THE OFFICE HOURS.

Personal contact is encouraged, especially when announcing your non-appearance in class. This is acceptable only to the extent allowed by the regulations – that is, in 10 % of all classes. Projects and teamwork must be done by the within the time laid down, and no excuses other than medical are accepted. The project must, nevertheless, be completed in the manner agreed by student and instructor.

Although serious medical excuses are accepted, missed classes <u>cannot be made up</u> for and this invaluable time for discussion and the exchange of ideas cannot be replaced. If you decide not to attend, the opportunity will have gone for ever. <u>The same applies to quizzes if you cannot be present you cannot do it in any other time!</u>

Students are expected to design their extracurricular activities that way that it does not interfere with their studies!

FOR ALL DETAILS OF THE COURSE NOT LISTED HERE, STANDARD PROGRAMME REGULATIONS APPLY!



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB05E	ECTS Credit	7.5	HUN Credit	6	
Module Title:	CHANGE MANAGEMENT					
Module Leader:	Dr. Zsolt Nemeskéri Sessions Lecturer: Dr. Roland Schmuck Sessions			inning of each		
Telephone:	+36 72 501 599 +36 72 501 599		E-mail:	nemeskeri.zsolt@ktk.pte.hu roland@ktk.pte.hu		
Short Description:	applying existir managerial deci	Change Management is an area of management studies re-evaluating, synthesizing, and applying existing knowledge. The core aim of the course is to make students exercise managerial decision-making skills, to provide knowledge and skills for them to become change agents in organizations.				
Sessions (weeks): (The schedule is tent	ative, and subject to c	change.)			
1.	Requirements, in Organizations an	troduction d their changing envi	ronments; Case s	study		
2.	The nature of org	anizational change; C	Case study			
3.	Organizational st	Organizational structure, design and change; Case study				
4.	Culture and chan	Culture and change; Case study				
5.	Hard system mod	lels of change; Case s	tudy			
6.	Company visit					
7.	Soft systems models of change; Case study					
8.	Reading week	Reading week				
9.	Leadership and c	hange; Case study				
10.	The Shackleton e	expedition case study				
11.	Presentations of	individual papers				
12.	Presentations of	individual papers				
Rationale Including Aims:	The course aims at improving students' already existing knowledge in management and forces them to apply these to complex situations. Tasks will improve their ability of working in groups and communication and presentations skills, especially in novel and challenging situations. Concepts and theories will be critically analysed, and existing knowledge will be applied to higher level problems, this way analytical and synthesizing skills will be improved.					
Learning		wledge about change	and organization	development.		
Outcomes: Knowledge	 Students will be able to: evaluate theories and apply them to real life situations, comprehend the effect of change on organizations and individuals, use their knowledge to improve organizational efficiency and effectiveness. 					
Learning Outcomes: Skills	 use their knowledge to improve organizational efficiency and effectiveness. Capability of analysing complex situations and identifying key turning points in them. Ability of designing and carrying through both simple and complex change efforts. Development of human skills. Aiding people in threatening situations. Ability of leading in difficult times. 					



Teaching and Learning Strategies:	Classes will be separated to two parts: in the first part a lecture will be provided about the main topic, then in the second half either an exercise will be given or a case study will be analysed in class relevant to the topic. To enhance practical skill building, company visits, videos and
Assessment Scheme:	discussion groups will be used. Evaluation consists of:
Schene.	 Class work: case studies Individual paper: written paper and short presentation Final exam Exact pointing system will be announced at the beginning of the semester as the number of case studies depend on the number of weekly lessons in the semester.
	Evaluation:
	 0%-51%: fail (1) 51.1%-59.9%: pass (2) 60%-74.9%: fair (3) 75%-87.9%: good (4) 88%-100%: excellent (5) Maximum 20% missing (3 classes) is acceptable.
	Individual paper:
	Focus: Change management and your dissertation topic. (If your dissertation topic is nothing to do with change management, you can choose another case.)
	Theoretical background: 3-4 references from world-leading journals or books.
	Length: 10-14 pages (Times New Roman 12, 1.5 linespacing) with the following suggested structure:
	 theories used 2-3 pages, discussion on the change topic (either macro or micro aspect is acceptable) 6-8 pages, recommendations 2-3 pages. In the paper please use theories discussed during the semester, mainly the soft and the hard systems models of change. Other theories discussed during the semester (structure, culture analysis, etc) can also be used. You can use one or more theories in your paper.
	Submission deadline will be announced at the beginning of the semester as it is based on the exact weekly schedule of the course. Submission deadline will be before the presentations of the papers.
	Verbal presentation should be a short summary of your paper. Presentations will be scheduled individually to the last two lessons two lessons of the semester.
	Evaluation consists of the paper and the presentation together.
Core Learning Materials:	 Senior, Barbara – Swailes, Stephen: Organisational Change. 5th Edition. Prentice Hall, 2016. (previous editions after 2002 are acceptable) Slides of the lectures.
Optional Learning Material:	 It is suggested that students follow Harvard Business Review's actual managing change articles in the given semester. Carnall, C.: Managing Change in Organizations. 6th Edition. Prentice Hall, 2014 Cummings, Thomas G. – Worley, Christopher G.: Organizational Development and Change. 10th Edition. Cengage Learning, 2014 (or 9th Edition. South Western, 2009)



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB07E	ECTS Credit	7,5	HUN Credit	6
Module Title:	INTERCULTURAL BUSINESS COMMUNICATION				
Module Leader:	Dr. Anette Márta		Sessions	published at the beginning of each semester	
Telephone:	+36 72-501-599/	/23190	E-mail:	anette@kt	k.pte.hu
Short Description:	Communication between cultures has become paramount to the success of companies in the global working environment of the 21 st century. At the same time, however, it is found to be the most important cause of misunderstandings when doing business with other cultures. As a result, awareness of cross-cultural differences is imperative for participants of the global business life. The course enables students to sharpen their insights and practical skills in identifying characteristics of various national and management cultures, understanding and dealing with conflicts arising as intercultural barriers, and ways to acquire intercultural communicative competence. Students are encouraged to apply theories to practice through numerous case studies and a range of practical activities in each class. Students are to simulate the challenges involved in doing business across cultures with the aim of becoming competent intercultural communicators.				
Sessions (weeks):					
1		oncept of culture. Facet culture, professional c		culture. National cultu	re, organizational
2	Chapter 2: Dime	nsions of culture and bu	isiness. Hofstee	le's concept. The GLC	DBE project.
3	<i>Chapter 5:</i> Cultural dimensions revisited: Trompenaars, Hall and Kluckholn on culture. Reconciliation of cross-cultural conflicts.				
4	<i>Chapter 6:</i> Cultural values and management. Time-focus, time-orientation, competition, space and their reflections in communication. Culture and its manifestations in everyday business life.				
5	Chapter 3: Wester	ern business cultures.			
6	Chapter 4: Busin	ess cultures in Asia, Af	rica and the Mi	ddle East.	
7	Break				
8	Chapter 13: Cros	s-cultural business com	munication. M	odel and channels of c	communication.
9	<i>Chapter 14:</i> Barriers to intercultural communication. Verbal and non-verbal behaviour. Assumptions and stereotypes.				
10	<i>Chapter 15:</i> Negotiating across cultures. The nature and process of negotiation. Decision-making across cultures.				
11	Chapter 17: Man	aging cultural difference	es and conflict	s. Mediation.	
12	<i>Chapter 18:</i> Developing intercultural sensitivity. Components of intercultural sensitivity. Intercultural communicative competence (ICC).				
13	Project work: Co	mmunication portfolio	of cultures repr	resented in class.	
14	Presentation: Gr	oup presentations of the	project.		
Rationale Including Aims:	To integrate theoretical knowledge of various aspects of culture and communication in the daily practice of working and communicating in a multicultural environment. To understand the reasons for cultural and communicative differences. To be able to identify and overcome intercultural barriers.				



Learning Outcomes: Knowledge	Students will have up-to-date knowledge about various aspects of cultures and communication, based on relevant theories. They will also apply these theories to practice through numerous examples from the business world: case studies, dilemmas and points for reflections in each class. Students will understand the importance of cultural sensitivity, and will demonstrate the
	ability to participate efficiently, working individually, in pairs and in groups. They will be able to synthetize the theoretical and practical issues addressed in the course preparing a communication portfolio of their respective and other cultures.
Learning Outcomes: Skills	The following skills will be developed: • teamwork • pair work • autonomy in problem identification, • problem analysis and solution • analytical and synthetic skills • communication • conflict management • creative and innovative thinking • improved presentation skills
Teaching and Learning Strategies:	 Classes include introductory lectures by lecturer, followed by the analysis of case studies, and the discussion of challenging situations regarding different cultural and/or communication issues (case studies, dilemmas and points for reflections in the core learning material, and videos). With the help of these tasks, combined with the theoretical issues addressed, students have to prepare a communication portfolio of their respective countries, highlighting the characteristics. Then they should work in groups with students representing various cultures, and based on the individual communication portfolios of group members they should prepare a combined portfolio, highlighting the differences, the challenges, the possible barriers to intercultural communication, and also the ways to overcome them. At the end of the semester they will have to summarize their findings in the form of a presentation. 1. Class participation: 10% (participating in the discussion of case studies and videos during the
Assessment Scheme:	 Class participation. 10% (participating in the discussion of case studies and videos during the semester) Individual communication portfolio: 10% (at least 5 page long summary of the communicative and cultural characteristics of student's respective culture; based on the theories and practical issues addressed in the course) Group portfolio and presentation: 30% (at least 20 page long essay outlining the differences in the cultures and communication of countries represented by group members, highlighting the differences and the possible barriers to intercultural communication among these cultures, and offering solutions as to how best to overcome these barriers. A 15 minute long presentation should be based on the most important findings of the project work. Final exam: 50%. Written exam at the end of semester.
Core Learning Materials:	Browaeys, M-J., and R Price (2015): Understanding Cross-Cultural Management. 3rd ed. Pearson.
Optional Learning Material:	Reynolds, S. and D. Valentine (2011): Guide to Cross-Cultural Communication. 2 nd ed. Pearson.



Faculty of Business & Economics Business Degree Programs in English

Code		M17V	ZB10E	ECTS Credit	7.5	HUN Credit	6
Module Title:		KNOWLEDGE MANAGEMENT					
Module Leader:		Dr. Zsolt Nemeskéri associate professor and Péter Fodor		Office Hours:	published at the beginning of each semester		
Telephone: ((72) 501-599		E-mail:	nemeskeri.zsolt@ktk.pte.hu fodorp@ktk.pte.hu		
-		This module builds on the theoretical and methodological foundation provided by the Organizational Behaviour and Human Resource Management module of the BA Programme and is designed to make students aware of the importance of knowledge and talent in the value production of organizations, and prepare them to be able to critically deal with issues in this field.					
Sessions	(weeks):	:					
1				program. Creating a consults and requirement		tanding, goals and expe	ctations. Team
2			ew of management theories from the perspective of learning and knowledge. Basic KM ons. The knowledge management process and activities.				
3		nizations as open learning systems. What do influence success of companies. The transformation of rces to performance. Type and measurement of intellectual capital. Knowledge management gies.					
4			e management strategies. Egg or chicken? Conditions and tools of knowledge management. tes a learning organizational culture?				
5	The ev	valuati	ion of human capital. Guest lecturing of Irén Gyökér PhD.				
6	IT app	upplications that helps companies fostering in successful KM projects. Big data and cloud computing.					
7	The le	learning organization concept. System dynamics and system thinking basics.					
8	Size a	and ownership matters I. KM through the lifecycle of the organizations. From start-up to MNEs.			up to MNEs.		
9	How t NPP.	How to build and operate nuclear power plant KM systems? Guest lecturing of Matesz Roland from Paks				oland from Paks	
10-11	Traini	aining development for a better learning and cooperating competences.					
12	CLO e	experiences of Lambert Viktória PhD. From Chicago. (Fleming Events Co.)					
13	Projec	t prese	presentation				
Rationale Including Aims:		ing	The subject is aimed to provide students with knowledge which they can use successfully in their future career. For this reason it is important to introduce the newest and significant knowledge and talent management concepts. A special focus is placed on the practical aspects and application of the issues covered in the framework of this course. Aim is to develop students' ability to create and sustain an organizational culture and environment that is driven by intellectual capital, learning capabilities and knowledge.				
Outcome			wledge and tale	udents will be able vledge and talent in the value production of ate the different approaches to knowledge and talent			



Faculty of Business & Economics Business Degree Programs in English

Learning Outcomes: Skills	 management. to differentiate between human, structural, social, relationship and intellectual capital and explain the appropriateness of their use in any strategy for enhancing organizational learning and knowledge. to understand and apply appropriate methods to evaluate critical knowledge and talent management processes in the organizational context, so as to demonstrate their impact on the achievement of organizational goals. By the end of this module successful students will be able to evaluate critically theories and practice of knowledge and talent management, apply different concepts and also to solve such problems in organizations where they work.
Teaching and Learning Strategies:	In order to reach the goals set above, the lecture which provides critical insight of the topic, will always be supported by in-class presentations and/or case studies, and home assignments. Students are expected to read the material before class since active participation in class discussions is a requirement. By analyzing the elected cases students develop their problem solving capabilities and improve their skills in this field.
Assessment Scheme:	 Classroom work and homework assignment 50 %: Comparison of Global Companies' Knowledge Management Practices 20%; Knowledge management consulting for Paks NPP 30% Exam: 50 %
Further on Assessment:	Classroom work includes case studies with assignments to be solved partly individually partly as group work Each student has to read and present articles related to the week's topic in order to broaden or to deepen the analysis of the issues addressed in class. The exam is a closed book exam based on the topics covered during the semester.
Core Learning Materials:	 Jashapara, Ashok (2011): Knowledge management. An Integrated Approach. Pearson, Prentice Hall. Davenport T.H., De Long D.W., Beers M.C., (1998): Successfull Knowledge Management Projects Kim, W. C., and Mauborgne, R. (1997). Fair process: Managing in the knowledge economy. <i>Harvard Business Review, July-August</i>, 65-75. Lehner, F and Haas, N. (2010)"Knowledge Management Success Factors – Proposal of an Empirical Research" in: Electronic Journal of Knowledge Management Volume 8 Issue 1 (pp79 - 90), available online at www.ejkm com Nonakai, I., 2007: The Knowledge Creating Company. In: Harvard Business Review, 2007, Júl-Aug. 162-171 pp. Wang C., L. – Ahmed P., K.: Dynamic capabilities - 2007: A review and research agenda. In: International Journal of Management Reviews Volume 9 Issue 1 pp. 31–51 Wang Sheng, , Raymond A. Noe, 2010: Knowledge sharing: A review and directions for future research. in: Human Resource Management Review 20 (2010) 115–131 Zack M., H.,- 1999: Developing a Knowledge StrategyCalifornia Management Review Vol. 41, No. 3 Spring 1999. 125-145 pp.
Optional Learning Material:	 Brockner, Joel (2006): Why It's So Hard to Be Fair, <i>HBR</i>, March, p. 122-129. Cappelli, Peter (2008): Talent Management for the Twenty-First Dobrai, Katalin – Ferenc Farkas (2007): Professional Service Organizations Meeting the Challenges of a Changing Business Environment. <i>International Journal of Knowledge, Culture and Change Management</i>, Volume 7, issue 3, 73-84. Dobrai, Katalin – Farkas Ferenc (2009): Knowledge Creation in the co-operation between Knowledge-Intensive Business Services and Client Organizations – A Theoretical Approach. In: Advances In Management, India, 2(6), pp. 7-12.



MSc in Applied Management

Dobrai, Katalin (2008): Knowledge-Related Issues in Human Resource Management. Proceedings of the International Conference: "New Trends and Tendencies in Human Resource Management - East Meets West", Pécs, Hungary, 13-14, June, 2008 CD: ISBN 978-963-642-3 Dobrai, Katalin and Farkas, Ferenc (2008): Knowledge-Based Organizations: Examining Knowledge Processes in Public-Serving Nonprofit Organization. International Journal of Knowledge, Culture and Change Management (Common Ground Publishing, Australia) Volume 8, Issue 2, pp. 9-22. Grant, Kenneth A.(ed.) (2011): Case Studies in Knowledge Management. Academic Publishing International. Ready, Douglas A. – Conger, Jay A. – Hill, Linda A. (2010): Are You a High Potential? HBR 2010 June78-84. Ready, Douglas A. - Conger, Jay A. (2007): Make your company a Talent Factory, HBR, June 2007, 68-77 Schiemann, William A.: Reinventing Talent Management. How to Maximize Performance in the New Marketplace. Wiley 2009. Schmidt, Martin and Schmidt, Conrad (2010): How to Keep your Top Talent. HBR, may, 54-61. Dobrai Katalin (2011): The Role of Organizational Culture in Knowledge Management.

Proficient - an International Journal of Management, Aug. pp. 21-33.

List of articles may change



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB13E	ECTS Credit	7,5	HUN Credit	6
Module Title:	STRATEGIC HUMAN RESOURCE MANAGEMENT				
Module Leader:	Dr. Zsófia Ásvá		Sessions	published at the beginsemester	inning of each
Telephone:			E-mail:	asvanyizs@ktk.pte.hu	
Short Description:	Strategic Human Resource Management examines strategic issues of human resources discussing both domestic and multinational practices in business corporations. The aim of the course is to highlight how HRM practices may contribute to organisational strategy and success in operation.				
Sessions (weeks):					
1.	Introduction to	HRM, requirements	5		
2.	Lecture on: Key issues of SHRM Topic 1: Nature of HRM Topic 2: The Dual Theory of HRM and Business Performance Topic 3: Legal and Non-legal Framework of HRM Topic 4: HRM in Organizations Topic 5: HRM Competencies				
3.	Lecture on: Staffing the Organization 1 – Planning, Recruitment Students' presentation on: Recruiting a special target group: GenY members				
4.	Lecture on: Staffing the Organization 2 – Selection, On-boarding, Assimilation Students' presentation on: Selecting a special target group: expats				
5.	Lecture on: Absenteeism & Employee Turnover, Downsizing the Organization Students' presentation on: Outsourcing – reasons, pros, contras				
6.	Lecture on: Job, Job Analysis, Job Evaluation Systems Students' presentation on: Job descriptions all over the world				
7.	Guest lecturing on HRM practice Students' presentation on: Employer branding – internal & external orientation				
8.	Mid-term test				
9.	Spring holiday				
10.	Guest lecturing from HAN University				
11.	Lecture on: Performance Management Students' presentation on: "Harvard Business Review: Reinventing Performance Management" article				
12.	Lecture on: Total Reward and Compensation Students' presentation on: Expat compensation techniques				
13.	Lecture on: Training and development (HRD) Students' presentation on: Corporate language policies & language trainings				



	Lecture on: Labour Relations
14.	Students' presentation on: Comparative study of trade unionism & the right to strike
Rationale Including Aims:	The course provides a new method of dealing with the organisation's longer term human resource issues. By introducing the concept of "human resourcing strategy" it uses a broad brush on the canvas of HR and a full range of perspectives are included in the overall picture. By dealing with human resourcing strategy in this way we follow the shift in the HR paradigm that is taking place in a new millennium.
	The course is designed to help students to learn about the fundamental concepts of domestic and international HRM and some of the many issues that must be dealt with when implementing an international business plan.
	The course provides students with enhanced and deepened knowledge and skills to equip them for a career in a diverse range of business organisations.
	It enhances the development of the students' existing skills base, allowing for a cumulative learning experience.
Learning	On completion of this module the successful student will be able to:
Outcomes:	• define and understand the key functions within Strategic Human Resource Management
Knowledge	• recognise the contribution that HR services make to the way in which organizations grow and change
	• provide a critical view of the external business environment and demonstrate appropriate practical responses
	• evaluate & use SHRM policies and techniques to be used as a strategic response to the global challenges
	• recognise the link between individual motivators, culture and communication and their role in a high performance culture
Learning	This module will call for the successful student to demonstrate:
Outcomes:	• ability to conduct effective small-scale research (library use, information handling)
Skills	effective verbal presentation of ideas
	• effectiveness in argument and debate with peers
	• ability to cope with uncertainty (decision making)
	• positive contribution to group (team) working appropriate evaluative judgements of work produced by self and by peers
Teaching and Learning Strategies:	 In each two-hour teaching session we will follow the next course methodology to achieve the desired objectives: Presentation of the lecturer Lectures are designed to reinforce the cases and explain or supplement the reading materials.
	• Lectures are supported by videos, simulations, peer-, and group work.



Faculty of Business & Economics Business Degree Programs in English

Assessment	Assessment is based on the following criteria:
Assessment Scheme:	 Mid-term test: 30 points Final test: 30 points Group presentations: 30 points Methodology: Clarify basic theoretical issues of the topic (1 slide) Indicate its strategic importance (1 slide) Show a best practice Involve class Show literature used Present your findings to class in 20 mins! Time limit must be kept! Presentations without references are not accepted!
	 Group size: maximum 3 students! 4. HR article: 10 points You may choose ANY topic within the frames of Human resources management you find interesting/pioneer/worth distributing to others. Length: 3-5 pages (with letter-size: 12) You should summarize the article (one!) and introduce its main findings. You must indicate the original source otherwise the paper will not be accepted! The original article can be written in any language, your paper is accepted when written in ENGLISH. Deadline: last week of the semester
Core Learning Materials:	 Mathis, R. L., Jackson J. H.: Human Resources Management South-Western College Publishing, Thomson Learning, 2008. Peter J. Dowling, Marion Festing, Allen D. Engle, Sr.: International Human Resource Management, Cengage Learning EMEA, 2008.
Optional Learning Material:	Any HRM book published after 2008.



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB14E	ECTS Credit	7,5	HUN Credit	6
Module Titl	e: ADVANCED (ORGANISATIONAL B	BEHAVIOUR		
Module Leader:		Zsuzsanna Vitai Associate Professor		published at the beginning of each semester	
Tutorial assistant:	Julianna Néme Ph.D. student	th	Office Hours:	published at the be semester	eginning of each
Telephone:			E-mail:	Julianna Németh: Zsuzsanna Vitai:	
Short Description:In the 21st century, technical knowledge is essential but insufficient workplace. Students need comprehension of human behavior in or affect organizational systems, structure, and productivity. In this m some chosen topics in the field that will aid students to deepen knowledge and enable them to analyze and understand human and or No matter what future field of business the student chooses, this module efficient and productive in their chosen organization.				behavior in organiza ity. In this module, nts to deepen their human and organiza	tions, how these we will explore already existing ational processes.
Sessions (we	eeks): 14				
The schedul	e is tentative and subje	ect to change!			
1.	-	Introduction, requirements. How will we work together? Tutorial – getting to know each other			
2.	The role of the envir Tutorial	The role of the environment in the life of organizations Tutorial			
3.	Technology and the Tutorial	Technology and the 21 st century Tutorial			
4.	Organizational cultu Tutorial	Organizational culture Tutorial			
5.	In the framework of Tutorial	In the framework of motivation, perception and learning (behavioral) performance management			
6.	First computer quiz Tutorial – case study	First computer quiz Tutorial – case study analysis in groups			
7.	Work design Tutorial				
8.	Organizational struc	Organizational structure and Organization design online no face-to-face class!			
9.	Easter Break!	Easter Break!			
10.	Positive OB Tutorial				
11.		Second computer quiz Tutorial – game simulation			



Faculty of Business & Economics Business Degree Programs in English

12.	Change and stress			
12.	Tutorial			
13.	Power online no face-to-face class!			
14.	purse wrap-up national culture presentations			
Rationale including Aims:	In all organizations, the key to success is their people's commitment, engagement, and motivation to work towards the organization's goals. Besides all these students have to learn to work together collaboratively and have to be able to handle stressful situations in the workplace. The knowledge and techniques may be instinctively there in the members, but not in all people. Even if they are there, instinct may not be the answer to complicated problems. The necessary knowledge can be learned and improved via structured studies.			
Learning Outcomes: Knowledge	 Understanding how organizations operate and what are the reasons for people's behavior Understanding the students' OB related characteristics, enlarging and deepening the already existing knowledge they have Developing students' knowledge base and ability to find the causes of organizational events Improving their analytical and synthesizing abilities to understand and deal with organizational phenomena 			
Learning Outcomes: Skills	 Ability to handle difficult situations and people Competence in finding the causes of events and reacting to them in the proper way Adeptness in discovering innovative solutions for organizational structuring using 21st- century technology 			
Teaching an Learning Strategies:	d The module uses extensive online resources and two weeks will be taught via the net. Class meetings will be using discussions, self-assessment exercises, presentations, and debates. Lectures will be used only to a moderate extent, only to highlight complex issues.			
Assessment Scheme:	 Two computer-based exams - 20% each Class Participation 30%, (15% class presence, 15% activity) Self-reflection course diary 30% 			
	Computer-based exams: 200 points each			
	Class participation:			
	class presence: 150 points			
	class activity: 150 points			
	Cl Self/reflection course diary: 300 points			
	Points total: 1000 points			
	Students must pass all of these elements to be deemed to have passed the module! (you have to achieve a minimum of 51% of each element to pass it)			
	The final mark awarded will be determined by the percentage given (as below):			
	0-50% - 1 fail			
	51-60% - 2 acceptable pass mark			
	61-74% - 3 medium grade			
	75-87% - 4 good			
	88-100% - 5 best mark			
Core Learning Materials:	Huczynski, A.A., Buchanan, D.A. (2013): Organizational Behaviour 8 th edition, Online resources and handouts			



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

Optional	Any OB book in the library published post-2010
Learning	
Material:	

Assignments:

Classroom work:

The process of learning in OB is not merely a matter of sitting in class and paying attention: it involves active participation using thinking and offering opinions. A great deal can be learned by listening to the views of others and actively engaging in debate. There is no opportunity to make up for any classes missed the opportunity for active learning has gone forever! Consequently, I expect students to:

- Read all the assigned material BEFORE class and come in prepared
- Do all the assigned homework and other assignments as asked to
- Attend all classes and arrive on time
- Hink about concepts and issues
- Ask questions, especially if something is unclear
- Participate in tutorial discussions and exercises
- Perform their share of work in group activities and assignments
- Ask help from teachers if needed
- Behave in a professional and courteous manner towards faculty and fellow students

Electronic devices in class:

Please bring your laptop, smartphone or tablet to tutorials as we will extensively use the Internet.

HOWEVER!

We will monitor usage, and if you take the easy route to Facebook instead of work that is detrimental to your results and will cause problems with the instructor. In general in lectures, you do not need a computer. *Group work:*

You will work in groups in tutorials. The assignment of members will be random on each occasion. You have to:

- work hard in each tutorial
- read the assigned material
- listen carefully to and follow instructions
- help your group mates
- respect each person's opinion but also express your own
- use the knowledge that you obtained in lectures and your studies

Opinions are welcome only if they are grounded in theory.

If you miss tutorials, you will fail the course! <u>You cannot make up for missed classes</u>! The chance of learning how to survive in a workgroup then had gone forever!

Self-reflection course diary

You have to submit by the designated deadline a self-reflection course diary. The requirements: *Content:*

- a reasonably accurate account of what do you think you have learned during the module (we do not ask you to reiterate topics, we are curious about meaningful development)
- your personal development, how did you start and what are the issues this module helped you with
- your opinion about the helpfulness/use or meaning of the module

Format:

- Maximum ten pages, one cover page indicating your name and the module name and the title should be "Self-reflection course diary."
- □ Please use Times New Roman 12 font, one and a half spacing.
- □ If you quote from anywhere then a list of references in Harvard style.
- □ *The diary has to be uploaded to the Neptun system of the Faculty by the designated deadline.*
- □ Please refrain from using too many pictures, graphs or unnecessary ornaments. We are interested in your thoughts, not your creativity in blowing up page numbers.

You must pass all individual elements of the module to pass the module itself!



MSc in Applied Management

The grading policy dictates that: your final mark is the product of **all** of the points earned throughout the module. HOWEVER: if you fail one element and are successful when you re-sit that element, then the points awarded for the resit can be only the *minimum points* applicable to that particular item.

All elements that are over 20% have to be passed!

If you fail any of the elements you will get one more option to pass it. If you fail for the second time, you have failed the course! You may take it in the next available occasion that is the next spring! ACADEMIC POLICIES

Making up:

Making up for classes is not allowed. You need to prepare well in advance for projects. Any project presented later than the appointed date (no later than the starting time of the class) will automatically suffer a 50% deduction of points. Work cannot be handed in more than one week after the appointed date.

NO WORK IS ACCEPTED EITHER HANDWRITTEN OR VIA E-MAIL!

Improving Grades:

Our policy does not permit this! It is impossible to improve any job, homework or module element at any time. (For example, if you gained 51% at the computer examination, the examination cannot be re-sit to improve your mark. You can re-sit the exam only if you gained less than 51%, but you cannot achieve a better score than the maximum points of the pass level!)

Attendance and punctuality:

Attendance and punctual arrival in class is required. Students who are regularly late or absent inevitably tend to perform very poorly in this module. <u>Medical reasons for absence are accepted, but it is impossible to make up for a missed</u> <u>class, and no points can be earned.</u> Any student who arrives 15 minutes late is automatically registered as absent, even if he/she comes and participates. You must have consideration for the work of your colleagues who arrived on time. Students who regularly come late will lose 10% of their coursework points.

Academic Honesty:

Academic honesty is imperative. Cheating at any part of the course means the Programme Leader will initiate an official investigation into the affair. Willful plagiarism will result in the total rejection of the work and its re-completion within a given time and for a possible 50% of the original points.

Contact with the lecturers:

Zsuzsanna Vitai:	Monday:	14 00 - 15 00 p.m.
	(or by appoin	tment through Gabriella Kohlmann)
	Location: Roo	om 220 in the Main (Green) Building
Julianna Németh:	Monday:	10.00 a.m 10.45 a.m.
	Location: Roo	om 220 in the Main (Green) Building
DI FASE DO NOT SE	ND MEEMAT	I SI Acadomic questions are not to be asked via amai

PLEASE DO NOT SEND ME E-MAILS! Academic questions are not to be asked via email but in person. I will erase any student email automatically unread!

BUT

Whenever my door is open, you can come in and talk to me.

For exchange students:

It is always a pleasure to have exchange students in my class. Nevertheless please do not expect extraordinary treatment. You will be handled the same as our registered students, with the same rights and responsibilities. <u>All exams will be on the announced dates; no change is possible</u>. Please carefully book flights and other tickets because the only exception I promise to make is if there is a clash in the exam timetable and you have more on one day that you can handle!

Library: The Library of the Faculty is in the Knowledge Center (Tudásközpont). You can buy textbooks now easily via the Internet-I can help you with that, or, if you need help with the readings, please contact me. PowerPoint files will be available at NEPTUN.

Finally: I acknowledge that these regulations are stringent, but you must bear in mind that this module is both crucial in itself and also your first module in Management. We need to cover a wide area, and some of the material is both detailed and technical. It is essential that you be abreast of everything during the year - and both read and think about the ideas discussed.

Please do not think that you can pass this module by merely studying immediately before the examination: this guarantees failure! All other here not mentioned issues are guided by the Program Handbook!


Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB15E	ECTS Credit	7.5	HUN Credit	6		
Module Title:	QUALITY MANAGEMENT						
Module Leader:	Dr. Tibor Kiss Lecturer: Dr. Roland Schr	nuck	Sessions	published at the beginning of each semester			
Telephone:	+36 72 501 599 +36 72 501 599		E-mail:	kisst@ktk.pte.hu roland@ktk.pte.hu			
Short Description:	The goal of the c	ourse is to show the b	basic concepts an	nd methods of quality m	nanagement.		
Sessions (weeks): (The schedule is tent	ative, and subject to c	hange.)				
1.	Introduction Definition of qua	lity					
2.	History of quality	assurance					
3.	Basic principles of	of quality managemen	t				
4.	Quality management tools						
5.	Quality management methods						
6.	Company visit						
7.	Quality policy an	d quality goals					
8.	Quality managem	ient					
9.	TQM, six sigma,	EFQM, quality mana	gement awards				
10.	Quality managem	ent in the organizatio	nal structure				
11.	Documents of qu	ality management					
12.	Audit						
Rationale Including Aims:	The aim of this module is to provide students with basic knowledge of quality assurance and quality management showing tools and methods that can be used in practice.						
Learning Outcomes: Knowledge	Understand basic quality managem Understand the co ESG, etc,	ent, oncepts of different qu	l management d uality manageme	ill be able to: efinitions, including the ent systems such as the and transferable skills.			



- .							
Learning	This module enhances the development of the students' existing skills base, allowing for a cumulative learning experience. The skills gained in this module are transferable and they can						
Outcomes:	be used in several situations.						
Skills	By the end of this module students will be able to demonstrate:						
	• ability to have a complex view on quality management,						
	• ability to create and evaluate quality policy and quality goals,						
	 ability to analyse and develop company operations based on the principles of quality management, 						
	 ability to use quality management tools and methods, 						
	 team work skills are enhanced by group work tasks. 						
Teaching and	The course consists of lectures, where up-to-date principles and tools are introduced by the lecturer.						
Learning	Team work case study presentations give opportunity of analysis and class discussion of these						
Strategies:	principles in practice.						
	Case studies provide opportunity of a detailed analysis of real-world cases to further develop						
	skills and deeper understand the principles.						
	Company visit helps students experience quality management in practice.						
Assessment	Assessment is based on:						
Scheme:	• Class-work: presentations, case study solutions, training activity tasks						
	 Final exam 						
	Exact pointing system will be announced at the beginning of the semester as the number of case						
	studies and presentations depend on the number of weekly lessons in the semester.						
	Evaluation:						
	• 0%-51%: fail (1)						
	• 51.1%-59.9%: pass (2)						
	• 60%-74.9%: fair (3)						
	• 75%-87.9%: good (4)						
	• 88%-100%: excellent (5)						
	Maximum 20% missing (3 classes) is acceptable.						
Core Learning	Goetsch, David L. – Davis, Stanley: Quality Management for Organizational Excellence:						
Materials:	Introduction to Total Quality. Pearson, 2016						
	Slides of lectures and presentations						
Optional	ISO 9001 quality management standard						
Learning	• Foster, S. Thomas: Managing Quality: Integrating the Supply Chain, Global Edition.						
Material:	Pearson, 2017						
	 Schmuck Roland: A minőségirányítás alapjai, Comenius Kiadó, 2010 						
	Summers, Donna C. S.: Quality Management. Pearson, 2009						
	Total Quality Management and Business Excellence journal, Taylor & Francis Group						



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZB16E	ECTS Credit	7.5	HUN Credit	6	
Module Title:	BUSINESS CONSULTING					
Module Leader:	Dr. Roland Schr	nuck	Sessions	published at the beginning of each semester		
Telephone:	+36 72 501 599	/ 23369	E-mail:	roland@ktk.pte.hu		
Short Description:		teristics and process of		with the concept of bu nd to get a brief descr		
Sessions (weeks): (The schedule is tent	ative, and subject to cl	nange.)			
1.	Introduction, cou Scheduling stude	rse outline nts' tasks for the seme	ster			
2.	The consultant ar	d the consulting				
3.	The concept of consulting, introduction to consulting, consulting areas					
4.	The process of co	onsulting				
5.	Student presentat	ions of industry analy	ses			
6.	Company visit					
7.	Methods of consu	ılting				
8.	Personality and s	kills of a consultant				
9.	Project managem	ent in consulting				
10.	European Union	funded projects				
11.	Documents in con	nsulting				
12.	Student presentat	ions of consulting rep	orts			
Rationale Including Aims:	The module enhances the students' knowledge and skills of business consulting. The main aim is for students to be familiar with consulting either on the side of a consultant or the side of a principal. By completing this module, students will understand what a consultant is doing and what to expect from a consultant and what the process of consulting is.					
Learning Outcomes: Knowledge	 what to expect from a consultant and what the process of consulting is. On completion of this module the successful student will be able to: Understand the basic concepts of business consulting Become familiar with the consulting process Understand what a consulting is doing and what to expect in a consulting project Be able to make an industry analysis and a consulting report in a real project 					



Learning Outcomes: Skills	 This module enhances the development of the students' existing skills base, allowing for a cumulative learning experience. The skills gained in this module are transferable and they can be used in several situations. Skills enhanced in this module: Consulting skills, including professional and interpersonal skills Skills to analyse business situations and prepare solutions for them Skills to analyse industries Team work skills Presentation skills
Teaching and Learning Strategies:	The course includes lectures, presentations and practical case studies. Lectures make the students familiar with professional knowledge on consulting. Case studies help to develop skills in real consulting situations. Presentations are used to develop interpersonal and presentation skills. Company visit will show the students a real situation and they have to create a consulting report on the case. This enhances the problem analysis skills. Prior to the company visit students have to make an industry analysis of the same industry shows in the company visit to more deeply understand the solvable situation. Most tasks are done in team work enhancing the team work skills.
Assessment Scheme:	Assessment is based on: Industry analysis and consulting report Class-work: presentations, case study solutions Final exam Exact pointing system will be announced at the beginning of the semester as the number of case studies and presentations depend on the number of weekly lessons in the semester. Evaluation: 0%-51%: fail (1) 51.1%-59.9%: pass (2) 60%-74.9%: fair (3) 75%-87.9%: good (4) 88%-100%: excellent (5) Maximum 20% missing (3 classes) is acceptable.
Core Learning Materials:	Biswas, Sugata – Twitchell, Daryl: Management Consulting: A Complete Guide to the Industry. Wiley, 2001
Optional Learning Material:	 Altman, W. (2008): What's the point of management consultants?. In.: Engineering & Technology (17509637); 7/5/2008, Vol. 3 Issue 12, p. 80-83. Biech, E. (2007): The Business of Consulting. Pfeiffer Block, P. (2011): Flawless Consulting: A Guide to Getting Your Expertise Used. 3rd Edition. Pfeiffer. Economist (2011): Advice for consultants. In The Economist. 6/4/2011, Year 399, Number 8736 Fodor P. – Weiner J. (2011): Retaining and Motivating Knowledge Workers in Crisis Time – the Case of the Management Consultancy Market. in: Marketing & Management 2011/3. p. 68-78. Porter, Michael E. (2008): The Five Competitive Forces that Shape Strategy. Harvard Business Review, 2008 January



Faculty of Business & Economics Business Degree Programs in English

Code	M17V	ZC01E	ECTS Credit	7,5	HUN	Credit	6
Module Title:		FINANCE CAS	FINANCE CASES				
Module Leader:		Dr. Vivien Csapi, PhD. Assistant professor		Office Hou	Office Hours: published at the begin each semester		
Telephone:		72/501599, Vivien Csapi ex	t. 23124	E-mail:	<u>cs</u>	csapiv@ktk.pte.hu	
Short Description: This course requires students to apply theories learnt in basic finance the field of corporate finance. The course focuses on issues like analysis, ratio analysis, financing decisions of corporate operations, is by the company, management of short and long term operations and the The course is highly quantitative and challenging, requires student independently and to refresh basic financial concepts.				es like fin tions, inve and their	ancial statement stment decisions financial aspects.		
Sessions (we	eeks): 14						
1.	Capital	budgeting / Artic	le 1				
2.			ng cases / Article 2				
3.		ng capital manager			4		
4.			and Inventory mana	igement / Article	e 4		
<u>5.</u> 6.		cases / Article 5 trading strategies /	Article 6				
<u> </u>		ession Midterm exa					
<u> </u>		low analysis	im				
<u> </u>		ial analysis					
10.		ial forecasting					
11.	Spring	0					
12.		ion of financial ins	struments				
13.	Risk ar	nd return					
14.	Group	project presentation	ons				
Rationale Including A	ims:	Student to understand the application of corporate finance theories, capital budgeting problems, debt and equity market situations. Student should be able to apply the learnt theories in these fields.					
Learning Outcomes: Knowledge		 On completion of this module the successful student will be able to: provide a critical evaluation of a company or financial problem; compare/contrast the main competing theories of current debate in the framework of real life examples; evaluate the respective strengths and weaknesses of financial theories in light of real life cases; explain the diversity of international thinking and perspectives. 					
Learning Outcomes: Skills		 ability to c handling, e positive co effective v effectivene ability to c 	call for the success onduct effective sma etc.); ntribution to group (erbal presentation of ess in argument and ope with uncertainty e evaluative judgment	all-scale researc (team) working; f ideas; debate with pee: v (decision maki	h (library us rs; ng);		



UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

Teaching and	To revisit some theoretical propositions in order to be able to create connection between				
Learning	the materials learnt in the past and real life examples.				
Strategies:	Classes are concerned beside the analysis of cases with the role of corporate governance in corporate finance decision making. The issue of corporate governance is assessed from different aspects such as from macro and mezzo perspectives. Role of institutional investors, legal background and regional specificity will be observed and discussed as well.				
	Paper discussion and presentation:				
	Students are to form 10 teams and to read and to summarize the weekly articles. The summary of the paper needs to be minimum 5 pages (net) supported by ppt slide show that is to be used during the in-class presentation. The groups should present the papers according to the selection of papers on the first week in class in 30 minutes and should involve class mates in discussions as much as possible. Presentation materials (ppt. and summary) are to be uploaded by every team onto Neptun by the beginning of the class.				
	Project presentation:				
	The 10 teams have to select an article related to the topic of the classes and conduct a research based on that. They present the result of this research to their colleagues, prepare questions to the class that have to be discussed. Presentation cannot take more than 30 minutes, discussion 15 minutes. By the day of the presentation a max 5 (net) page case study is to be uploaded onto Neptun.				
Assessment	The grade will be based on the following weights:				
Scheme:	Paper presentations and discussion: 25%				
	Midterm Exam: 25%				
	Final 50%				
	Student is required to achieve at least 50% (pass) on the midterm and final exam in order to receive a pass in aggregate.				
Core Learning	Jim DeMello 2003: Cases in Finance, McGraw-Hill Irwin				
Materials:	Vernimmen, P. et al. (2005): Corporate Finance: Theory and Practice. Wiley.				
	Gitman, L. (2000): Principles of Managerial Finance. 9 th edition, Addison Wesley Publishing Company.				
Optional Learning Material:	Ross, S. A.; Westerfield, R. W.; Jaffe, J. (2005): Corporate Finance. Irwin McGraw-Hill. 7th edition.				
	Brealey, R. A; Myers, S. C.; Allen, F. (2006): Corporate Finance. Irwin/McGraw-Hill.				
	Brigham, E. F; Houston, J. F. (1998): Fundamentals of Financial Management, The Dryden Press.				



Faculty of Business & Economics Business Degree Programs in English

Code	M17	VZC02E	ECTS Credit	7,5	HUN Credit	6			
Module '	Title:	ADVANCE	ADVANCED MARKETING RESEARCH						
Module Leader:		Krisztián Sz	Krisztián Szűcs, PhD		published at the leach semester	beginning of			
Telephor	ne:	+36-72-501	-559/23115	E-mail:	szucsk@ktk.pte.l	<u>nu</u>			
Module	Assistant:	Péter Némer	h	Office Hours:	published at the leach semester	beginning of			
Telephor	ne:	+36-72-501	-559/23129	E-mail:	nemeth.peter@kt	k.pte.hu			
Short Description:This course aims to provide an overview of the changing landscape (MR) including trends, new business models, methods and also analysis toolkit, IBM's SPSS software. Building on fundamentals or just be able to communicate with research companies but also will carry out their own research projects. Discussing special fields of MI work in several industries from media to retail companies.					ods and also introduc undamentals of MR st s but also will be able al fields of MR will he	the popular udents will not to prepare and			
Sessions			stration, 8. week is bro	eak)					
1. (date)		tion: context of M Problems Evalu	Aarketing Research ations						
2. (date)		n Marketing Resense naire developme	earch: Role of Techno nt	logy					
3. (date)		n Marketing Reso of the questionna	earch: Secondary Data	2.0					
4. (date)		n Marketing Reserved	earch: Observations, N of SPSS	leuromarketing					
5. (date)		n Marketing Rese management, S	earch: Online Qualitat PSS functions	ive Techniques					
6. (date)		n Marketing Rese management, S	earch: Online Quantita	tive Techniques					
7. (date)	Mid-term E S: Database		nporting a database, co	onsistency analysis					
8. (date)	FALL-SPR	NING BREAK							
9. (date)			rch: Lifestyle & Segn ysis: frequency, histog						
10. (date)			rch: Satisfaction Surv ysis: mean values	eys					
11. (date)		: Applied Marketing Research: Measuring Brand Performance : Multivariate statistical analysis: factor analysis							
12. (date)									
13. (date)	L: Applied Marketing Research: Research in the Retail Industry S: Presentation techniques, chart development								
14. (date)	L&S: Team	Presentations							



r	1
Rationale Including Aims:	 Main objectives of the course are the following: define influencing factors, which shape marketing research projects introduce new methods, including observations, online techniques, etc. develop new business models for marketing research projects learn the industry standards in specific fields of marketing research analyse data with SPSS software
Learning Outcomes: Knowledge	Students will – evaluate state-of-the-art research methodology, – design different research projects based on case studies, briefs, – identify applied fields of MR, – construct approaches in order to optimize research outputs, – demonstrate meaningful insights from empirical data.
Learning Outcomes: Skills	 Participants will perform in teams but also experience working individually, formulate their on viewpoints and critique others', organize fieldwork and data analysis, evaluate their own competences and identify fields to be developed.
Teaching and Learning Strategies:	The course will be taught through lectures and seminars. Active participation is required during the classes. Real-life examples, case studies will be used and discussed in the lectures while empirical data analysis will happen in the seminars. Several guest lectures will be organized to the group during the semester.
Assessment Scheme:	Assessing students' performance is continuous in this course as they need to be prepared for every seminars and work with their own data. For the last class they have to prepare a team presentation (30%) with the research outputs. Lectures are interactive and students have to write a mid-term exam (20%) and take part in an oral final exam (50%).
Further on Assessment:	In order to pass the module a student must get at least 51% from all the three elements of the course assessment.
Core Learning Materials:	Harrison, M., Cupman, J., Truman, O., & Hague, P. N. (2016). <i>Market Research in Practice: An Introduction to Gaining Greater Market Insight</i> . Kogan Page Publishers.
Further Reading Materials:	Kaden, R. J., Linda, G., & Prince, M. (Eds.). (2011). <i>Leading Edge Marketing Research:</i> 21st-Century Tools and Practices. SAGE Publications. Case studies and further reading materials will be available in Neptun's scene.



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZC03E	ECTS Credit	3,75	HUN Credit 3			
Module Title:	SOCIAL ENTREPRENEURSHIP						
Module Leader:	Dr. Katalin Ero assistant profess	r. Katalin Erdős, PhD Sessions published at the beginning of each semester					
Telephone:	+36-72/501-599	-23134	E-mail:	erdosk@l	<u>ktk.pte.hu</u>		
Short Description:	Social entrepreneurship is not a new phenomenon (some argue that it has long existed, though it has not been called this way), but as global social, environmental and economic crises seem to deepen, it seems to gain increased relevance. Unlike in the traditional economic view and pur for profit entrepreneurship, social entrepreneurs do not seek the maximization of business profit but that of social gain. This does not mean, however, that social entrepreneurship necessarily takes the form of a non-profit organization, also for-profit ventures can follow societal aims an hybrid structures exist too. Social entrepreneurs see opportunities where others only see troubles devastation and despondency and as a result, they find answers to societal, environmental an economic challenges where other actors (e.g. government and businesses) seem to fail to do so The important issue is their dedication to achieve their societal mission, to induce system level changes. As Bill Drayton, Ashoka founder said: "Social entrepreneurs are not content just to giv a fish or teach how to fish. They will not rest until they revolutionized the fishing industry."						
Sessions (weeks): 1	4						
1.	Introduction, co	ourse requirements, sett	ing the norms of	of the group			
2.	What is social e	entrepreneurship?					
3.	Who is a social	entrepreneur?					
4.	Social problem	s – identifying opportu	nities				
5.	Business mode	creation					
6.	Organizational	forms					
7.	Mission and so	cial management					
8.	Break						
9.	Social marketir	Ig					
10.	Social funding						
11.	Scaling						
12.	Social impact a	ssessment					
13.	Ethics						
14.	Pitch						



	This course aims to open new perspectives to students by providing insights into socia
Rationale Including Aims:	 entrepreneurship. It is also an explicit aim to enable students by providing insights into social entrepreneurship. It is also an explicit aim to enable students to become social entrepreneurs themselves through increasing their empathy and teaching the basics of business, marketing fundraising for social entrepreneurship. The course targets that students (among others) understand the essence of social entrepreneurship grasp global social, environmental and economic problems determine the system level root cause of the failures know how to communicate with different stakeholders of the social entrepreneurial community appreciate the feedback from their peers and external evaluators work effectively as a team
Learning Outcomes: Knowledge	 Recognize the difference between commercial and social entrepreneurs Discuss the roles of social entrepreneurs in driving social, environmental and economic vitality Describe the mechanisms of social enterprise formation Demonstrate the ability to participate effectively as a team member or leader Prepare and deliver persuasive presentations
Learning Outcomes: Skills	 Analyze complex social, environmental and economic problems Articulate the value of entrepreneurial skills in driving system changes for social gain Identify and assess opportunities for social entrepreneurship Use the vocabulary of social entrepreneurship
Teaching and Learning Strategies:	Students will have to engage in individual and team work as well. It is required that students prepare for the classes ahead by reading the required materials and thinking about questions to pose to guest speakers (if applicable). Preparing in advance enables students to actively participate in group discourse that also develops their critical thinking. Real-life case studies and individual projects contribute to the development of analytical and complex thinking of students, just as increased creativity, empathy and co-cooperativity.
Assessment Scheme:	 Final assignment – 30% Own social venture idea and pitch – 30% Crowdfunding campaign – 20% Class engagement – 20% Final assignment requires that students demonstrate their knowledge and skills developed during the semester. In the final assignment students are requested to analyze in detail a Hungarian social venture (preferably from our region, but not exclusively) along the following aspects: tackling the problem (frame, root cause), the solution (leverage point, strategy for systemic change), and suggestions for improvement of the systemic impact (with a focus either on business model, funding choices, scaling opportunities, evaluation practices – or more of these). Students will work in groups, but will be required to submit individual assignments. Own social venture idea and pitch: every student is required to develop and pitch the idea of a social venture of his/her interest. The idea must be pitched during the last class. Crowdfunding campaign: students are required to develop a crowdfunding campaign related to the social venture they worked with for their final assignments. The campaign must be compiled in accordance with the rules and midelines of the platform
	in accordance with the rules and guidelines of the platform. Class engagement will be assessed based on your contribution to class discussions. Both quantity and quality of contribution matters, not only answers, but good questions that advance discussion are very valuable.



Core Learning Materials:	 Bornstein, David (2007): How to Change the World: Social Entrepreneurs and the Power of New Ideas. Updated ed. Oxford; New York City, NY: Oxford University Press. Coleman, S. – Kariv, D. (2016): Creating the Social Venture. New York: Routledge Dees, G. J. – Emerson, J. – Economy, P. (2001): Enterprising Nonprofits: A Toolkit for Social Entrepreneurs. Wiley Publishing Dees, G. J. – Emerson, J. – Economy, P. (2002): StrategicTools for Social Entrepreneurs: Enhancing the Performance of Your Enterprising Nonprofit. Wiley Publishing Nicholls, A. (Ed., 2006): Social Entrepreneurship: New Models of Sustainable Social Change. Oxford: Oxford University Press.
	Further readings published on Neptun MeetStreet
Optional Learning Material:	 Crutchfield, L. R., - McLeod, G. H. (2008): Forces for good: the six practices of high- impact nonprofits (1st ed.). San Francisco: Jossey-Bass. Eggers, W. D Macmillan, P. (2013): The Solution Revolution: How Business, Government and Social Enterprises are teaming up to solve society's toughest problems. Deloitte Global Services Limited. Elkington, John - Hartigan, Pamela (2008): The Power of Unreasonable People: How Social Entrepreneurs Create Markets That Change the World. Schwab Foundation for Social Entrepreneurs Create Markets That Change the World. Schwab Foundation for Social Entrepreneurship MacMillan, I. C Thompson, J. D. (2013): The Social Entrepreneur's Playbook. Pressure Test, Plan, Launch and Scale Your Enterprise. Philapelphia: Wharton Digital Press Martin, R. L Osberg, S. R. (2015): Getting Beyond Better: How Social Entrepreneurship Works Boston, MA: Harvard Business Review Press Praszkier, R Nowak, A. (2012): Social Entrepreneurship: Theory and Practice. Cambridge: Cambridge University Press Schwartz, B. (2012): Rippling: How Social Entrepreneurs Spread Innovation Throughout the World. San Francisco: Jossey-Bass. Shapiro, R. A. (Ed., 2013): The Real Problem Solvers: Social Entrepreneurs in America. Stanford: Stanford Business Books.



Faculty of Business & Economics Business Degree Programs in English

Code	M17	VZC04E	ECTS Credit	3,75	HUN Credit	3		
Term:	·			Level:				
Module Title:		TECHNOLOGY COMMERCIALIZATION						
Module Leader:		Dr. Sándor Dank	a, PhD	Office Hours:	published at the beginning of each semester			
Telephon	ie:	+36-30/3325140		E-mail:	danka.sandor@ktl	c.pte.hu		
	scription:	consists of proble licensing, institut a process of proc technological asp	The course will introduce students to technology commercialization. The process that consists of problem analysis, ideations, technological development, innovation management, licensing, institutional cooperation. Students will also learn from practicing and experiencing a process of product and technology development. This covers a detailed analysis of technological aspects, viability and recommendations of a given product.					
Sessions	(weeks): 14	(7 th week is break)						
Schedule		e and subject to cha	•					
1.			alization, overview o	f the class				
(date)		atasheet assignment						
2.			roduction to relevant	technologies				
(date)	Case stud							
3.		f technology						
(date)	Ideation p							
4.		-	echnologies, technolo	bgy transfer prices				
(date)		on of groups. Group		. 1 4	1			
5.			operty, developing a	nd testing a technology	business concept			
(date)	Ideation p							
6.	-		y, evaluation protoco	bls				
(date)	Group wo	rk 2						
7. (date)	Break							
8. (date)	Midterm	est						
9. (date)	Construct	ion of High-tech bu	siness models, and pa	atenting				
10.	Building a	a team for developm	ent and management	t				
(date)	Possible f	ield trip						
11.	Financing	a technological inn	ovation					
(date)	Case stud	y 2						
12.	Product d	evelopment strategi	es, moving from R&	D to Operations				
(date)	Planned g	guest speaker						
13.	Technolo	gy adaptation cycle						
(date)		Market intelligence research						
		Institutional support opportunities						
14. (date)		Licensee Review						
(uale)	Licensee							





Faculty of Business & Economics Business Degree Programs in English

Rationale Including Aims:	During the course the student will become familiar with the process of technological innovation commercialization. The students will have an understanding of the relevant terminologies, literature and trends. The course will teach students to : • understand the process of innovation • distinguish the difference between business and engineering logic • identify the key issues of innovation management • work effectively as a tea		
Learning Outcomes: Students will be able to recognize technology opportunities in diverse areas. T able to define the detailed path for innovative product service and technology of and commercialization, and to distinguish between potential and inadequate so			
Learning Outcomes: Skills	The students will be able to understand science-based inventions, patenting and various development procedures, the manner of managing tasks in an atypical work environment, and to choose and apply these aspects correctly for defined instances.		
Teaching and Learning Strategies:	 In each two-hour teaching session we will follow the next course methodology to achieve the desired objectives: Presentation of the lecturer Lectures are designed to reinforce the cases and explain or supplement the reading materials. Group and individual tasks are to be fulfilled Lectures are supported by videos, simulations, peer-, and group work 		
Assessment Scheme:	Classroom group work: 20% Computer lab group work: 10% Midterm exam: 20% Final exam: 50%		
Further on Assessment:	 Classroom group work: During the course random teams will be formed of 3-4 students, and based on the group's performance, each week, each student will gain the same point in one group. The goal of the group work is to start and manage a technological innovation process. Computer lab group work: Some practice oriented group works will be focused on research related to some defined technology commercialization instances. For this students will have to create hand in the results of their research. Students will also have an assignment on their field trip. This will cover key questions related to the visited company 		
Core Learning Materials:	 Jolly, V.K. (1997), Commercializing New Technologies, Harvard Publishing, Boston, MA. Overholt, S.D. (2012), Mastering Technology Commercialization: Inventions; Patents; Markets; Money, Steven David Overholt 		
Further Reading Materials:	 Schaufeld, J. (2015), Commercializing Innovation: Turning Technology Breakthroughs into Products, Apress Shane, S. (2004), Academic Entrepreneurship: University Spinoffs And Wealth Creation, Edward Elgar. Touhill, J., Touhill, G.J. and O'Riordan, T.A. (2008), Commercialization of Innovative Technologies: Bringing Good Ideas to the Marketplace, Wiley-AIChE. 		



Faculty of Business & Economics Business Degree Programs in English

Code	M17VZC05E		ECTS Credit	3,75	HUN Credit	3		
Module		ENERGY MANAGEMENT						
Module Leader:		Dr. Márta Somogyvári, PhD associate professor		Office Hours:	published at the beginning of each semester			
Telephon	ie:	+36-72/501-599-	23384	E-mail:	somogyv@ktk.pt	e.hu		
	scription:	fossil energy use is to give an over innovative busine students with a p	Energy is a key factor in modern society and every entrepreneur should face the problem of fossil energy use and the challenges of the emerging energy transition. The aim of the course is to give an overview of fossil energy markets and renewable energy technologies and innovative business models of energy services. The course is intended to provide the students with a pragmatic approach that will help to formulate and implement an energy management system for a production or a service company					
Sessions	(weeks): 14							
Schedule	is tentative	and subject to cha	ange.					
1.	Introduction							
2.	Fossil and nuclear energy markets							
3.	Power grid and liberalization of the electricity market							
4.	Renewable	energy technologi	es (solar, wind)					
5.	Renewable energy technologies (biomass, geothermal energy, water, waste)							
6.	Heating							
7.	Transporting							
8.	Break							
9.	Midterm							
10.	Energy management process							
11.	LCA analysis and LCC analysis							
12.	Energy investment projects							
13.	The future energy transition							
14.	Final exam							



Rationale Including Aims:	 This course aims to enable students to overview and understand the energy markets and the importance of energy services for every company. The course targets that students (among others) understand the energy supply chain understand the importance of electricity recognize the role of energy services in a production and a service company recognize the competitive advantage of proper energy mix in a company
Learning Outcomes: Knowledge	 Fossil energy markets, supply and demand, price fluctuations Renewable energy technologies and energy conservation Energy services Energy management system
Learning Outcomes: Skills	 Monitoring energy demand and primary energy use in a company Creating and leading an energy management team Identifying renewable energy options for energy services Calculating life cycle costs for distributed energy conversion appliances
Teaching and Learning Strategies:	Students will have to engage in individual and team work as well. It is expected that students read for the classes ahead the selected papers and/or textbook chapters in order to participate in class discussion. Every team is expected to plan an energy management process for a production or service company.
Assessment Scheme:	Final exam – 30% Midterm exam – 20% Semester paper – 30% : Class engagement – 20%
Further on Assessment:	 Final exam and midterm exam are written exams. Semester paper describes an energy management process. The main points are: forming an energy management team, identifying energy demand, elaborating measures to energy conversation and establishing an energy mix with renewable energy. Class engagement will be assessed based on the contribution to class discussion.
Core Learning Materials:	Capehart, B. L. (2006) Guide to energy management. Fairmont Press Eggink, J. (2007), Managing energy costs: a behavioral and non-technical approach. Fairmont Press Russell, Ch. (2010) Managing energy from the top down: connecting industrial energy efficiency to business performance. Fairmont Press. Turner W.C (2005) Energy Management Handbook. Fairmont Press Further readings published on Neptun MeetStreet



UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

APPENDIX 2

MODULE EVALUATION FORM



Faculty of Business & Economics Business Degree Programs in English

Ma	odule Feed	dba	ck Form						
201	1/2012 a	cad	lemic yea	ır					
	Spring S	em	ester						
Module feedbak forms are distributed to studer	nts two tim	es	per acade	emic	yea	r. The aim of	thi	s feedback	process
is to elicit your views on the quality of all the m	odules you	ır h	ave take	n anc	I you	ır experienc	e of	being a st	udent on
your programme of study.									
Please mark your responses by filling the approp	riate boxe	es l	ike this:	х			-		
Name of module leader and module:									
					0				
					reither agree or disagree				
					disc		ee		
		se			P	ల	definately disagree		
		g	see		ree	agr	dis		
		definately agree	mostly agree		r g	mostly disagree	tely		
		fina	stly		the	stly	fina		
		det	0 L		nei	ů.	de		
1. The module learning outcomes were clearly expres	ssed						<u> </u>		
2. The taught sessions have helped me achieve the	module						T		
learning outcomes									
3. The taught sessions have been well structured									
4. The taught sessions have been intellectually stim	ulating								
5. I have been given the opportunity to participate	actively							1	
in taught sessions									
6. I have had the opportunity to consult my tutor									
concerning my work 7. I have received helpful feedback on my work							-		
8. The assessment requirments have been easy to u	nderstand						Ļ		
9. I feel that the assessment has allowed me to der	nonstrate								
that I have achieved the learning outcomes							1		
10. I have found that the workload for this module	has been						L		
manageable							_		
11. I found that the learning materials provided as of the module were useful	part						-		
12. The lecturer was receptive to students' ideas f	or								
this module									
13. I would recommend this module to other studen	ts							ļ	
14. Overall I am satisfied with the quality of this m	odule								
15. What was the best aspect of this module?									
							_		
16. What was the worst aspect of this module?							-		
							-		
							-		
							-		
17. Please write any constructive comments on this	module						-		



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

APPENDIX 3

Thesis Evaluation Form

THESIS REPORT

Candidate's name:

Title of Thesis:

Examiner's name:

Criteria for Evaluation	Scale of points	Points given
1. Topic quality	0-12 points	-
a. No real business issue addressed	0 point	_
	-	-
b. Topic only marginally relevant, aims and objectives not addressed at all	1-4 points	-
c. Relevant topic but not addressed properly	5-8 points	-
d. Relevant topic, aims and objectives addressed properly	9-12 points	-
2. Literature survey: demonstration of theoretical knowledge	0-8 points	
a. No theoretical basis, no literature survey	0 point	-
b. Weak theoretical basis, relevant literature missing	1-3 points	-
c. Good theoretical basis but relevant literature missing	4-5 points	-
d. Excellent theoretical basis, relevant up-to-date literature survey	6-8 points	-
3. Use and description of research methods	0-8 points	
a. No description at all	0 point	-
b. Poor description, not adequately supported	1-3 points	-
c. Good description, only partially supported	4-6 points	-
d. Clear description, well supported	7-8 points	-
4. Description of sources of data, method of collection, analysis	0-12 points	
a. Description missing, no proper analysis	0 point	-
b. Thesis based only on secondary data, data only partially analysed	1-4 points	-
c. Use of both primary and secondary research, but data collection not well	5-8 points	-
organised and/or only partially analysed	0.12 mainta	
d. Clear description of all sources, well organised data collection, proper in- depth analysis	9-12 points	-
5. Presentation and discussion of research findings and implementation	0-18 points	
plan		
a. Poor presentation and discussion, no managerial relevance and/or recommended implementation plan	0 point	-
b. Some evidence of presentation or discussion skills but evaluation lacks	1-6 points	-
depth, some managerial relevance and/or implementation plan	I	
c. Good presentation and discussion, managerial relevance and	7-12 points	-
implementation plan offered but some points missing	12 19 mainte	
d. High level of presentation and discussion, clear managerial relevance, detailed and well-grounded implementation plan	13-18 points	-
6. Structure of thesis	0-12 points	



Faculty of Business & Economics Business Degree Programs in English

MSc in Applied Management

a. Unclear and weak structure	0 point	-
b. Some parts clear but thesis lacks overall coherency	1-4 points	-
c. Adequate structure but some parts not coherent	5-8 points	-
d. Clear and coherent throughout	9-12 points	-
7. Quality and style of writing	0-10 points	
a. Poor use of English, frequent grammatical mistakes, inadequate grasp of	0 point	-
style		
b. Generally correct use of vocabulary but clumsy wording, several	1-3 points	-
grammatical mistakes; reasonable grasp of style		
c. Mostly accurate English, correct choice of vocabulary, good awareness of	4-6 points	-
style		
d. Excellent command of English, correct use of register and vocabulary	7-10 points	-
8. Format, citation and referencing, bibliography and appendix /	0-10 points	
appendices		
a. One or all of the following missing: citations and references in the text,	*0	-
bibliography: *Thesis has to be rejected with grade 1		
b. Bibliography present but not all references indicated in it; appendix /	1-4 points	-
appendices inappropriate or even inadequate		
c. Bibliography present, includes all references but appendix / appendices	5-8 points	-
not clear or even partially inaccurate		
d. All references in the text appear in the bibliography, well-structured and	9-10 points	-
well-presented appendix / appendices		
9. Overall opinion	0-10 points	
Please indicate your overall opinion of thesis on a 10-point scale, where 10		-
means 'excellent' and 1 means 'very poor'.		
Total points	0-100	
	points	

<u>Grading system</u>: 0-50 fail (1), 51-60 pass (2), 61-74 fair (3), 75-87 good (4), 88-100 excellent (5)

Remarks (if the grade is fair or below remarks are compulsory):

Questions for oral defence of Thesis:

1.

2.

Pécs,....

Examiner's signature



UNIVERSITY OF PÉCS Faculty of Business & Economics Business Degree Programs in English MSc in Applied Management

APPENDIX 4

Stipendium Hungaricum Program Operational Regulations